

Cornell University Library  
Annual Statistics  
*2003/2004*

The logo consists of a solid black square with the word "CORNELL" written in white, uppercase, serif font centered within it.

CORNELL

# ANNUAL STATISTICS 2003/2004

The Cornell University Library's annual statistical report is prepared by the Library Administration.  
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November 2004

The logo for Cornell University Library, featuring the word "CORNELL" in a white serif font on a black square background.

University Library

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December 6, 2004

SUBJECT: ANNUAL STATISTICAL REPORT

Dear Reader,

I am pleased to present the *Cornell University Library Annual Statistics 2003-2004* and to call your attention to a few items of interest. Table 6a shows the continuing steady growth of the Library's print and other collections, although the number of serial and newspaper subscriptions declined for the third consecutive year. Table 14 shows that the use of the Library collections, as reflected in the number of items being borrowed, declined slightly, by 1%. At the same time, Table 14 shows that interlibrary borrowing by Cornell from other institutions rose by a healthy 7% and interlibrary lending by Cornell to other institutions rose by an even healthier 11%. This reflects the fact that even large research libraries like Cornell are becoming increasingly dependent on the collections at other libraries to meet the information needs of their own faculty and students. Borrow Direct, which allows students, faculty, and staff at Brown, Columbia, Cornell, Dartmouth, Pennsylvania, Princeton and Yale to search the combined catalogs of these institutions and directly request expedited delivery of circulating items, accounted for over 40% of the total interlibrary borrowing, up from 28% in 2002-2003, reflecting the growing popularity of this service at Cornell. Borrow Direct accounted for over 31% of our loans to other institutions, up from 22% last year. Table 8 reflects the continuing rapid growth in the number of online electronic resources, such as e-journals, databases and other publications the Library is making available for use, while Table 14 shows that the number of reference transactions is continuing to fall from year to year.

## Annual Statistics Report 2003-2004

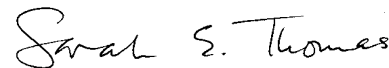
The great success in reducing the backlog of items awaiting cataloging is shown in table 6a. The number of books awaiting cataloging dropped to 25,892 from over 56,000 items last year. This means that new acquisitions are getting into the stacks more quickly than has been the case in many years.

The continuing popularity of three relatively new services—electronic reserves, enhanced returns (the ability to return a borrowed item to any library, regardless of where it is shelved) and laptop lending—is reflected in this year's statistics. Table 7c shows that 11,879 articles were entered into the electronic reserves system for 759 courses. These articles were viewed 330,630 times. The Music Library's reserve music listening made available through networked digital streaming technology was utilized for an additional 19 courses and accounted for over 40,000 plays. Table 7b shows that 103,821 items, over 15% of the 691,648 borrowed items that were returned to the Library in 2003-2004, were dropped off at a library unit other than the one from which the items were borrowed. Table 7a shows that Library laptops were borrowed 134,448 times in 2003-2004, an indication that although many students at Cornell own a computer, they often prefer the convenience of using one at the Library to toting their own.

Finally, we introduced a new table this year. Table 13b shows the utilization of the Library's digitization and related services, such as copyright clearance and metadata consulting and production. We expect to see continuing growth in these important service areas.

I welcome your comments and questions about this report.

Sincerely,



Sarah E. Thomas  
University Librarian

# CORNELL UNIVERSITY LIBRARY - ANNUAL STATISTICS 2003/2004

July 1, 2003 - June 30, 2004

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Cornell University Library

ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

Definition of Terms ..... iii

## DEFINITION OF TERMS USED IN THE CUL ANNUAL STATISTICAL REPORT

- Added:** Added physical units or titles are those units or titles that have been cataloged according to *Anglo-American Cataloging Rules* or for which other inventory records have been made available to users (e.g. minimal or provisional catalog records, accession records, or records in a database file).
- Borrow Direct:** A rapid book request and delivery system. It enables Cornell faculty, staff and students to search the combined library catalogs of Brown, Columbia, Cornell, Dartmouth, University of Pennsylvania, Princeton and Yale, a collection of over 40 million volumes, and directly request expedited delivery of circulating items.
- Circulation:** The act of lending an item from the library's collection for use generally (although not always) outside the library. This activity includes charging, either manually or electronically, and also renewals, each of which is reported as a circulation transaction.
- Enhanced returns:** This policy allows borrowed items to be returned to any campus library.
- Instruction sessions:** Information contacts in which a staff member, or a person invited by a staff member, provides information intended for a number of persons and planned in advance. Information service to groups may be either bibliographic instruction or library use presentations, or it may be cultural, recreational, or educational presentations. Presentations both on and off the library premises are included as long as they are sponsored by the library. Does not include meetings sponsored by other groups using library meeting rooms.
- Interlibrary loan:** A transaction in which library material, or a copy of material, is made available by one library to another upon request. It includes both lending and borrowing. The libraries involved in interlibrary loan are not under the same administration or on the same campus.
- Manuscripts:** Works written by hand or typed, including manuscript books, dissertations, letters, speeches, etc., legal papers, including printed forms completed in manuscript, and collections of such manuscripts. Includes archival material.
- Microforms:** Photographic reproductions of textual, tabular, or graphic material reduced in size so that they can be used only with magnification. The two main types of microforms are microreproductions on transparent material, including roll microfilm, aperture cards, microfiche, and reproductions on opaque material.
- Non-book materials:** Materials that are displayed by visual projection or magnification or through sound reproduction, or both, including sound recordings, motion pictures and video recordings, and graphic materials. Also included are maps and computer files.
- Printed volume:** A single physical unit of any printed, typewritten, handwritten, mimeographed, or processed work, distinguished from other units by a separate binding, encasement, portfolio, or other clear distinction, which has been cataloged, classified, and made ready for use. This is typically the unit used to charge circulation transactions. Includes monographs and bound volumes of serials.

Definitions (continued):

**Reference transaction:** An informational contact that involves the knowledge, use, recommendations, interpretation, or instruction in the use of one or more information sources by a member of the library staff. The term includes information and referral service. Information sources include: 1) printed and non-printed materials; 2) machine-readable databases (including computer-assisted instruction); 3) the library's own catalogs and other holdings records; 4) other libraries and institutions through communication or referral; and 5) persons both inside and outside the library. When a staff member utilizes information gained from previous use of information sources to answer a question, report as a reference transaction even if the source is not consulted again during this transaction. Directional transactions must NOT be counted as reference transactions.

**Serial:** A publication in any medium issued in successive parts bearing numerical or chronological designations and intended to be continued indefinitely. Includes periodicals; newspapers; annuals (reports, yearbooks, etc.); the journals, memoirs, proceedings, transactions, etc. of societies; and numbered monographic series.

**Sound recordings:** Material on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. This includes audiocassettes, audiocartridges, audioreels, talking books, compact disks, and other sound recordings.

**Subtracted:** Physical units that are withdrawn from CUL, or transferred from one CUL library to another.

**Title:** The designation of a separate bibliographic whole, whether issued in one or several volumes, reels, discs, slides, or other parts. A book or serial title may be distinguished from other such titles by its unique International Standard Book or Serial Number. The term applies equally to print, audiovisual, and other library materials. For unpublished works, it is the term used to designate a manuscript collection or an archival record series. When vertical files materials are counted, a file folder is considered a title.

**Withdrawn:** Withdrawn physical units or titles are those that have been removed from library collections and for which catalog records have been removed or marked to indicate that the units are no longer in the collections. *See also added and subtracted.*



# Cornell University Library

ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

## **Library Resources**

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## LIBRARY RESOURCES

**TABLE 1: GROWTH OF PRINTED VOLUMES — JULY 1, 2003 - JUNE 30, 2004**

	<u>Volumes in Library Beginning of Year</u>	<u>Volumes Added</u>	<u>Volumes Subtracted</u>	<u>Volumes In Library End of Year</u>	<u>Net Volumes Added to Annex</u>	<u>Volumes Already in the Annex</u>	<u>Total Volumes</u>
Adelson **	10,819	215	0	11,034	0	0	11,034
Africana	18,682	638	13	19,307	0	0	19,307
Annex	1,771,144 *	33,916	2,309	1,802,751	-	-	-
Engineering	243,754	5,174	5,385	243,543	5,335	138,668	387,546
Fine Arts	130,660	7,179	93	137,746	-21	58,633	196,358
Geneva Experiment Station	49,049	779	53	49,775	0	1,283 *	51,058
Hotel	32,920	1,208	763	33,365	11	3,048 *	36,424
Industrial & Labor Relations	201,220	6,760	295	207,685	5	18,533	226,223
Law	501,308	8,722	204	509,826	0	0	509,826
Management	70,489	2,512	665	72,336	111	88,425	160,872
Mann/Entomology	381,236	10,264	1,073	390,427	702	395,740	786,869
Mathematics	60,277	1,950	11	62,216	0	0	62,216
Medical Archives	2,471	2	0	2,473	0	0	2,473
Medical College	175,637	3,958	717	178,878	0	0	178,878
Music	134,898	2,958	26	137,830	0	2,783 *	140,613
Olin/Kroch (Asia Collections)	2,953,740	112,920	31,880	3,034,780	21,173	962,112	4,018,065
Physical Sciences	83,034	2,159	39	85,154	-44	32,361	117,471
Rare & Ms Collections	220,699	1,628	0	222,327	3,871	62,212 *	288,410
Uris	178,893	3,190	2,214	179,869	464	654	180,987
Veterinary	95,896	1,238	311	96,823	0	6,692	103,515
<b>TOTAL</b>	<u>7,316,826 *</u>	<u>207,370</u>	<u>46,051</u>		<u>31,607</u>	<u>1,771,144 *</u>	<u>7,478,145</u>

\* corrected/adjusted volume count

\*\* Adelson Library joined CUL on March 16, 2004

Total Printed Volumes - June 30, 2004      **7,478,145**  
 Total Printed Volumes - June 30, 2003      **7,316,826 \***

**Total Growth of Printed Volumes -- July 1, 2003 - June 30, 2004**      161,319

## LIBRARY RESOURCES

**TABLE 2: GROWTH OF NON-BOOK MATERIAL — JULY 1, 2003 - JUNE 30, 2004**

	Maps		Motion Pictures		Filmstrips & Slides		Video Tapes/DVDs		Sound Recordings		Computer Files		Total Non-Book Material
	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	
Adelson	0	0	0	0	0	0	n/a	14	n/a	32	0	1	47
Africana	13	13	0	0	1	1	909	990	298	315	23	25	1,344
Engineering	0	0	0	0	0	0	237	240	65	65	2,543	2,888	3,193
Fine Arts	0	0	0	0	0	0	296	372	4	4	62	70	446
Geneva Experiment Station	289	290	0	0	0	0	41	56	1	1	35	36	383
Hotel	0	0	0	0	0	0	1,791	1,789	155	155	412	418	2,362
Industrial & Labor Relations	0	0	647	647	1,016	1,016	878	878	2,123	2,123	373	400	5,064
Law	0	0	0	0	0	0	213	221	359	359	97	887	1,467
Management	0	0	0	0	0	0	5	5	20	20	279	318	343
Mann/Entomology	3,200	3,220	0	0	0	0	230	308	0	0	2,466	2,635	6,163
Mathematics	0	0	2	2	0	0	150	155	6	6	133	163	326
Medical Archives	0	0	413	410	1,813	1,832	673	757	675	739	5	5	3,743
Medical College	0	0	0	0	928	928	789	822	0	0	313	516	2,266
Music	0	0	0	0	193	193	958	1,045	57,542	59,530	49	56	60,824
Olin/Kroch (Asia Collections)	239,462	241,766	0	0	1,524	1,524	4,647	5,099	1,315	1,400	5,547	7,123	256,912
Physical Sciences	202	202	0	0	20	20	144	176	0	0	197	213	611
Rare & Ms Collections	1,390	1,390	2,949	3,199	3,540	3,540	1,054	1,505	8,824	13,000 *	12	12	22,646
Uris	0	0	146	146	3,968	3,968	5,924	6,267	33,718	33,718	207	219	44,318
Veterinary	0	0	0	0	27,248	27,248	1,433	1,644	538	538	66	75	29,505
<b>TOTAL</b>	<b>244,556</b>	<b>246,881</b>	<b>4,157</b>	<b>4,404</b>	<b>40,251</b>	<b>40,270</b>	<b>20,372</b>	<b>22,343</b>	<b>105,643</b>	<b>112,005</b>	<b>12,819</b>	<b>16,060</b>	<b>441,963</b>

\* Adjusted number based on CLIR survey result

Total Non-book Material - June 30, 2004      441,963

Total Non-book Material - June 30, 2003      427,798

**Total Growth of Non-book Materials -- July 1, 2003 - June 30, 2004      14,165**

## LIBRARY RESOURCES

**TABLE 3: GROWTH OF MICROFORM MATERIAL — JULY 1, 2003 - JUNE 30, 2004**

	Microfilm		Microfiche		Microcard		Microprint		TOTAL Microforms
	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	Beg'ng of Year	End of Year	
Adelson	0	0	0	0	0	0	0	0	0
Africana	2,342	2,355	16,084	16,084	0	0	0	0	18,439
Engineering	1,470	1,470	2,039,821	2,060,164	84,052	84,052	0	0	2,145,686
Fine Arts	578	578	6,050	6,053	0	0	0	0	6,631
Geneva Experiment Station	143	52	1,522	1,522	0	0	0	0	1,574
Hotel	1,011	1,011	15,915	16,302	0	0	0	0	17,313
Industrial & Labor Relations	7,738	8,152	36,630	37,170	0	0	0	0	45,322
Law	5,468	5,486	819,214	846,757	0	0	0	0	852,243
Management	3,230	3,281	812,870	813,279	42,155	42,155	0	0	858,715
Mann/Entomology	4,985	4,986	719,460	734,553	2,701	2,701	1,244	1,244	743,484
Mathematics	0	0	0	0	0	0	0	0	0
Medical Archives	696	869	0	33	0	0	0	0	902
Medical College	509	509	12,391	12,391	0	0	0	0	12,900
Music	1,356	1,361	5,834	5,838	550	550	0	0	7,749
Olin/Kroch (Asia Collections)	170,410	172,884	1,918,285	2,103,137	9,998	9,998	1,047,165	1,047,165	3,333,184
Physical Sciences	1,154	1,156	27,003	27,011	0	0	0	0	28,167
Rare & Ms Collections	6,415	6,415	29,617	0 *	0	0	0	0	6,415
Uris	0	0	110,412	0 *	0	0	0	0	0
Veterinary	210	210	25,773	25,773	0	0	0	0	25,983
<b>TOTAL</b>	<b>207,715</b>	<b>210,775</b>	<b>6,596,881</b>	<b>6,706,067</b>	<b>139,456</b>	<b>139,456</b>	<b>1,048,409</b>	<b>1,048,409</b>	<b>8,104,707</b>

\* Collections transferred to Olin Library

Total Microform Material - June 30, 2004 8,104,707

Total Microform Material - June 30, 2003 7,992,461

**Total Growth of Microform Material -- July 1, 2003 - June 30, 2004 112,246**

## LIBRARY RESOURCES

**TABLE 4: GROWTH OF MANUSCRIPT MATERIAL — JULY 1, 2003 - JUNE 30, 2004**

<u>Unit Libraries/Departments</u>	<u>Cubic Feet at Beginning of Year</u>	<u>Cubic Feet Added</u>	<u>Cubic Feet Subtracted</u>	<u>Cubic Feet at End of Year</u>
Industrial & Labor Relations Labor Mgmt Documentation Center	11,552	594	3	12,143
Medical Archives	6,533	46	4	6,575
Rare & Manuscript Collections	<u>20,808</u>	<u>787</u>	<u>141</u>	<u>21,454</u>
<b>Subtotal</b>	38,893			40,172
 <u>Library Annex</u>				
Industrial & Labor Relations Labor Mgmt Documentation Center	6,464	0	0	6,464
Rare & Manuscript Collections	<u>21,663</u>	<u>175</u>	<u>175</u>	<u>21,663</u>
<b>Subtotal</b>	28,127			28,127
<b>TOTAL</b>	<u><u>67,020</u></u>	<u><u>1,602</u></u>	<u><u>323</u></u>	<u><u>68,299</u></u>

## LIBRARY RESOURCES

**TABLE 5: MATERIAL IN PROCESS FOR CATALOGING — Fiscal Years 1998/1999 - 2003/2004**

<u>Processing Center</u>	Volumes / Pieces					
	<u>1998/1999</u>	<u>1999/2000</u>	<u>2000/2001</u>	<u>2001/2002</u>	<u>2002/2003</u>	<u>2003/2004</u>
* Central Technical Services	61,617	43,893	61,714	67,036	40,986	18,764
Industrial & Labor Relations (ILR)	434	935	569	706	868	0
Law	2,306	1,700	1,780	1,666	827	917
** Mann	4,791	3,804	2,860	2,218	734	843
Music	2,741	2,593	5,090	4,378	3,825	2,921
Rare and Manuscript Collections	<u>12,282</u>	<u>10,892</u>	<u>11,440</u>	<u>10,855</u>	<u>8,932</u>	<u>2,447</u>
<b>TOTAL</b>	<b><u><u>84,171</u></u></b>	<b><u><u>63,817</u></u></b>	<b><u><u>83,453</u></u></b>	<b><u><u>86,859</u></u></b>	<b><u><u>56,172</u></u></b>	<b><u><u>25,892</u></u></b>

\* Includes processing for Africana, Engineering, Fine Arts, Hotel, Management, Mathematics, Music, Olin/Kroch (including maps and Asia Collections), Physical Sciences and Uris

\*\* Includes processing for Adelson, Entomology, Geneva, and Veterinary

## LIBRARY RESOURCES

**TABLE 6a: GROWTH OF RESOURCES — Fiscal Years 1997/1998 - 2003/2004**

<u>Item Count:</u>	<u>1997/98</u>	<u>1998/99</u>	<u>1999/2000</u>	<u>2000/2001</u>	<u>2001/2002</u>	<u>2002/2003</u>	<u>2003/2004</u>	<b>Total Growth (2002/2003 - 2003/2004)</b>	<b>Percent Change (2002/2003 - 2003/2004)</b>
								Incr/(Decr)	Incr/(Decr)
Printed Volumes & Non-Book Materials:									
Printed Volumes	6,429,133	6,617,242	6,830,411	6,975,415 *	7,139,192 *	7,316,826 *	7,478,145	<b>161,319</b>	2%
Maps	228,860	233,867	237,066	239,526	241,553	244,556	246,881	<b>2,325</b>	1%
Motion Pictures	3,842	3,859	3,932	4,039	4,044	4,157	4,404	<b>247</b>	6%
Filmstrips and Slides	39,025	40,104	40,370	40,981	43,362	40,251	40,270	<b>19</b>	0%
Video Tapes and DVDs	12,056	13,479	14,623	15,052	18,530 *	20,372	22,343	<b>1,971</b>	10%
Sound Recordings	81,254	87,379	90,015	90,395	104,515	105,643	112,005	<b>6,362</b>	6%
Computer Files	6,112	7,556	9,070	9,569	11,484	12,819	16,060	<b>3,241</b>	25%
Microforms:									
Microfilm	186,805	191,632	196,622	199,732	204,396	207,715	210,775	<b>3,060</b>	1%
Microfiche	5,984,167	6,122,346	6,264,099	6,413,284	6,557,254	6,596,881	6,706,067	<b>109,186</b>	2%
Microcard	139,494	139,494	139,494	139,456	139,456	139,456	139,456	<b>0</b>	0%
Microprint	1,048,392	1,048,392	1,048,409	1,048,409	1,048,409	1,048,409	1,048,409	<b>0</b>	0%
Serial Subscriptions	63,051	63,232	63,306	64,891	64,559	63,870 *	62,937	<b>(933)</b>	(1%)
Newspaper Subscriptions	449	426	492	492	479	374	345	<b>(29)</b>	(8%)
Archives (manuscript material in cu.ft.)	62,868	63,819	64,509	65,131 *	65,839	67,020	68,299	<b>1,279</b>	2%
Material in Process for Cataloging	126,063	84,171	63,817	83,453	86,859	56,172	25,892	<b>(30,280)</b>	(54%)

\* Corrected/adjusted volume count

## LIBRARY RESOURCES

**TABLE 6b: GROWTH OF PRINTED VOLUMES OVER TIME — Fiscal Years 1997/1998 - 2003/2004**

UNIT	1997/98	1998/99	1999/2000	2000/2001	2001/2002	2002/2003	2003/2004	Total Growth	Percent Change
								(2002/2003 - 2003/2004)	(2002/2003 - 2003/2004)
								Incr/(Decr)	Incr/(Decr)
Adelson ***	n/a	n/a	n/a	n/a	n/a	10,819	11,034	215	2%
Africana	16,859	17,378	17,586	17,813	18,140	18,682	19,307	625	3%
Engineering	360,453	366,099	372,766	380,175	387,203	382,422	387,546	5,124	1%
Fine Arts	173,184	176,748	179,642	183,901	189,024	189,293	196,358	7,065	4%
Geneva Experiment Station	46,275	47,007	47,984	48,720	49,536	50,332 *	51,058	726	1%
Hotel	23,897	24,577	27,754	37,665 *	37,945	35,968 *	36,424	456	1%
Industrial & Labor Relations	195,689	200,063	204,736	209,359	215,411	219,753	226,223	6,470	3%
Law	451,026	462,134	471,842	480,143	490,907	501,308	509,826	8,518	2%
Management	154,566	155,152	156,991	158,616	156,827	158,914	160,872	1,958	1%
Mann/Entomology	706,268	724,020	737,545	748,943	764,272	776,976	786,869	9,893	1%
Mathematics	49,371	51,733	53,320	54,770	58,445 *	60,277	62,216	1,939	3%
Medical Archives **	n/a	n/a	n/a	n/a	2,471 *	2,471	2,473	2	0%
Medical College	168,354	168,746	168,348	168,168	172,002	175,637	178,878	3,241	2%
Music	121,594	124,301	127,349	130,040	133,939 *	137,681 *	140,613	2,932	2%
Olin/Kroch (Asia Collections)	3,384,482	3,512,915	3,618,236	3,701,192 *	3,798,341	3,915,852	4,018,065	102,213	3%
Physical Sciences	104,930	107,317	109,245	111,010	112,780	115,395	117,471	2,076	2%
Rare & Ms Collections	210,905	212,554	267,275	271,023 *	273,125 *	282,911 *	288,410	5,499	2%
Uris	167,168	170,411	173,191	174,963	177,356	179,547	180,987	1,440	1%
Veterinary	94,131	96,087	96,601	98,914	101,468	102,588	103,515	927	1%
<b>TOTAL</b>	<b>6,429,152</b>	<b>6,617,242</b>	<b>6,830,411</b>	<b>6,975,415 *</b>	<b>7,139,192 *</b>	<b>7,316,826 *</b>	<b>7,478,145</b>	<b>161,319</b>	<b>2%</b>

\* Corrected/adjusted volume count

\*\* Total volume count for Medical Archives not reported 1997/98 - 2000/01

\*\*\* Adelson Library joined CUL on March 16, 2004



# Cornell University Library

ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

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## LIBRARY SERVICES

**TABLE 7a: CIRCULATION — JULY 1, 2003 - JUNE 30, 2004**

	<u>General Circulation</u>			<u>Laptop Circulation ***</u>
	<u>Online Circ Ck'd Out/Renewed</u>	<u>Manual Circulation</u>	<u>GRAND TOTAL</u>	
Adelson *	354	10	364	0
Africana	8,679	164	8,843	n/a
Annex **	14,307	0	14,307	0
Engineering	47,577	242	47,819	1,025 ****
Fine Arts	76,194	12	76,206	n/a
Geneva Experiment Station	1,691	0	1,691	29
Hotel	48,818	60	48,878	30,670
Industrial & Labor Relations	24,138	0	24,138	0
Law	21,456	80	21,536	n/a
Management	27,695	394	28,089	n/a
Mann/Entomology	137,695	476	138,171	15,256
Mathematics	26,514	72	26,586	413
Medical College	43,731	1,080	44,811	16,566
Music	53,366	72	53,438	5,893
Olin/Kroch (Asia Collections)	492,327	6,987	499,314	1,671
Physical Sciences	21,775	32	21,807	580
Rare & Ms Collections	3,049	26,605	29,654	n/a
Uris	179,024	184	179,208	62,083
Veterinary	20,447	660	21,107	262
<b>TOTAL</b>	<b><u>1,248,837</u></b>	<b><u>37,130</u></b>	<b><u>1,285,967</u></b>	<b><u>134,448</u></b>

\* Library opened on May 5, 2004

\*\* Does not include 22,050 items that were distributed to individual units for circulation

\*\*\* Included in General Circulation totals

\*\*\*\* (1,007 not included in General Circulation totals)

## LIBRARY SERVICES

**TABLE 7b: ENHANCED RETURNS \* — JULY 1, 2003 - JUNE 30, 2004**

	Items Discharged		Items Returned Belonging to Other Libraries
	Returned at Borrowing Library	Returned at Other Than Borrowing Library	
Adelson	n/a	158	0
Africana	4,168	1,385	1,436
Annex	1,600	3,118	13,469
Engineering	26,865	9,235	3,392
Fine Arts	34,910	6,605	6,256
Geneva Experiment Station	565	369	283
Hotel	40,771	929	1,464
Industrial & Labor Relations	13,526	2,406	2,587
Law	13,716	2,740	1,182
Management	14,695	2,807	2,270
Mann/Entomology	72,940	16,734	12,911
Mathematics	11,115	1,817	3,389
Music	32,946	1,600	2,648
Olin/Kroch (Asia Collections)	189,817	38,827	28,229
Physical Sciences	11,797	3,114	1,786
Rare & Ms Collections	0	0	2,680
Uris	102,732	10,328	19,355
Veterinary	15,664	1,649	484
<b>TOTAL</b>	<b>587,827</b>	<b>103,821</b>	<b>103,821</b>

\* Enhanced returns allows borrowed items to be returned to any campus library. This policy began in January 2001.

## LIBRARY SERVICES

**TABLE 7c: ELECTRONIC RESERVES — JULY 1, 2003 - JUNE 30, 2004**

	Number of Courses	Number of Articles	Number of Article Views
Adelson	n/a	n/a	n/a
Africana	21	461	3,673
Engineering	6	8	148
Fine Arts	63	1,063	27,800
Geneva Experiment Station	n/a	n/a	n/a
Hotel	11	80	1,301
Industrial & Labor Relations	65	1,284	37,064
Law	12	126	1,795
Management	14	234	2,750
Mann/Entomology	176	3,259	80,370
Mathematics	1	7	143
Medical	0	0	0
Music	13	138	3,615
Olin/Kroch (Asia Collections)	n/a	n/a	n/a
Physical Sciences	6	51	837
Uris	371	5,168	171,134
Veterinary	n/a	n/a	n/a
<b>TOTAL</b>	<b>759</b>	<b>11,879</b>	<b>330,630</b>
	Number of Courses		Number of Plays
Music Sound Reserves	19		40,060

## LIBRARY SERVICES

**TABLE 8: NETWORKED ELECTRONIC DATABASES — Fiscal Years 1999/2000 through 2003/2004**

<u>Type of Database</u>	<u>1999/2000</u>	<u>2000/2001</u>	<u>2001/2002</u>	<u>2002/2003</u>	<u>2003/2004</u>	<u>Total Growth (2002/2003 - 2003/2004)</u>
Full Text Journals	3,321	5,347	19,616	20,241	29,159	44%
Other	1,304	3,965	21,272	87,651	121,345	38%
<b>Networked Resources</b>	<b>4,625</b>	<b>9,312</b>	<b>40,888</b>	<b>107,892</b>	<b>150,504</b>	<b>39%</b>
<b>Library Gateway Hits</b>	<b>41,293,142</b>	<b>49,068,978</b>	<b>54,186,864 *</b>	<b>39,428,645</b>	<b>42,397,125</b>	<b>8%</b>

\* August 2001 - July 2002

## LIBRARY SERVICES

TABLE 9: REFERENCE SERVICES — JULY 1, 2003 - JUNE 30, 2004

	<u>Total Reference Transactions</u>
Adelson	88
Africana	597
Engineering	6,579
Fine Arts	1,597
Geneva Experiment Station	476
Hotel	4,327
Industrial & Labor Relations	7,638
Law	7,500
Management	3,540
Mann/Entomology	16,484
Mathematics	615
Medical Archives	401
Medical College	15,288
Music	8,526
Olin/Kroch (Asia Collections)	31,873
Physical Sciences	1,127
Rare & Ms Collections	11,329
Uris	6,310
Veterinary	1,516
	<hr/>
<b>TOTAL</b>	<b><u><u>125,811</u></u></b>

## LIBRARY SERVICES

**TABLE 10: USER ACCESS AND INSTRUCTION — JULY 1, 2003 - JUNE 30, 2004**

	Bibliographies & Handouts	Hours of Operation Per Typical Week *	Instruction Sessions		Tours	
			Number	Participants	Number	Participants
Adelson	1	40	0	0	8	154
Africana	2	76	10	132	3	51
Annex	0	35	0	0	8	42
Engineering	55	104	31	474	1	4
Entomology	n/a ***	40	n/a ***	n/a ***	n/a ***	n/a ***
Fine Arts	7	87	8	80	8	82
Geneva Experiment Station	3	44	23	107	4	22
Hotel	25	93	24	262	7	60
Industrial & Labor Relations	51	83	71	1,352	19	175
Law	0	80	146	2,357	43	455
Management	15	98	115	2,358	1	2
Mann	0	92	179	4,252	36	645
Mathematics	1	85	0	0	3	11
Medical Archives	0	45	0	0	2	6
Medical College	0	108	23	74	12	88
Music	2	78	2	165	20	105
Olin/Kroch (Asia Collections)	202	102	290	4,225	37	312
Physical Sciences	0	97	21	256	0	0
Rare & Ms Collections	0	44	146	2,507	110	1,145
Uris	n/a **	129	n/a **	n/a **	n/a **	n/a **
Veterinary	10	89	13	186	16	151
<b>TOTAL</b>	<b>374</b>		<b>1,102</b>	<b>18,787</b>	<b>338</b>	<b>3,510</b>

\* During the academic year

\*\* Reported with Olin/Kroch (Asia Collections)

\*\*\* Reported with Mann Library

## LIBRARY SERVICES

**TABLE 11: INTERLIBRARY LENDING & BORROWING — JULY 1, 2003 - JUNE 30, 2004**

**TRADITIONAL INTERLIBRARY LOAN**

	LENDING				BORROWING			
	Loans		Photocopies		Loans		Photocopies	
	Titles Requested	Filled	Titles Requested	Filled	Titles Requested	Filled	Titles Requested	Filled
<b>Item Totals</b>	24,835	16,390	37,681	22,885	7,653	6,468	14,192	13,530
	<b>TOTAL ILL LENDING:</b>		<b>Requested</b>	62,516	<b>TOTAL ILL BORROWING:</b>		<b>Requested</b>	21,845
			<b>Filled</b>	39,275			<b>Filled</b>	19,998

**BORROW DIRECT \***

	LENDING		BORROWING					
	Loans		Loans					
	Titles Requested	Filled	Titles Requested	Filled				
<b>Item Totals</b>	19,894	18,072	16,155	13,555				
	<b>GRAND TOTAL LENDING:</b>		<b>Requested</b>	82,410	<b>GRAND TOTAL BORROWING:</b>		<b>Requested</b>	38,000
			<b>Filled</b>	57,347			<b>Filled</b>	33,553

\* The Borrow Direct Service is a rapid book request and delivery system. It enables Cornell faculty, staff and students to search the combined library catalogs of Brown, Columbia, Cornell, Dartmouth, University of Pennsylvania, Princeton and Yale, a collection of over 40 million volumes, and directly request expedited delivery of circulating items. Borrow Direct was implemented in September 2002.



## LIBRARY SERVICES

**TABLE 12a: CATALOGING OF TITLES — JULY 1, 2003 - JUNE 30, 2004**

	Monographs on		Serials on		Maps	Audio/ Visuals	Computer Files	TOTAL Cataloged	Reclassified & Recataloged Titles
	Monographs	Microform	Serials	Microform					
* Central Tech. Services	n/a	n/a	n/a	n/a	n/a	n/a	n/a	109,330	498
Industrial & Labor Relations	5,510	230	192	50	0	74	22	6,078	5
Law	1,856	361	91	53	0	8	790	3,159	193
** Mann	8,129	16	325	18	0	518	359	9,365	n/a
Medical College	1,077	0	62	0	0	16	203	1,358	5
Music	425	285	0	0	0	1,737	3	2,450	415
Rare & Ms Collections	4,184	0	202	0	7	9	2	4,404	5,295
*** Veterinary	1,465	0	0	0	0	0	0	1,465	0
							<b>TOTAL</b>	<b>137,609</b>	<b>6,411</b>
<b>Total Titles Cataloged &amp; Recataloged</b>									<b>144,020</b>

\* Includes Africana, CISER Data Archives, Engineering, Fine Arts, Hotel, Management, Mathematics, some Music titles (books & scores), Olin/Kroch (including maps & Asia Collections), Physical Sciences, and Uris titles

\*\* Includes Adelson, Entomology, Geneva, and most Veterinary titles

\*\*\* Special cataloging projects handled at Veterinary Library

**TABLE 12b: CATALOGING & PROCESSING MANUSCRIPT MATERIAL — JULY 1, 2003 - JUNE 30, 2004**

	Archives & Manuscripts Records	Collections Processed	Finding Aids Produced
Industrial & Labor Relations Labor Mgmt Document Center	0	116	35
Medical Archives	0	49	2
Rare and Manuscript Collections	172	175	554
<b>TOTAL</b>	<b>172</b>	<b>340</b>	<b>591</b>

## LIBRARY SERVICES

**TABLE 12c: SERIAL & NEWSPAPER TITLES RECEIVED & PROCESSED — JULY 1, 2003 - JUNE 30, 2004**

	Serials				Newspapers			
	Titles Beginning of Year	Titles Added	Subtracted *	Total Serial Titles	Beginning of Year	Titles Added	Subtracted *	Total Newspaper Titles
Adelson	97	11	0	108	0	0	0	0
*** Central Tech. Services	42,269 **	491	845	41,915	319	0	23	296
Geneva Experiment Station	340 **	0	0	340	4	0	1	3
Industrial & Labor Relations	3,998	36	22	4,012	4	0	0	4
Law	6,615	91	12	6,694	7	0	0	7
*** Mann	6,820	119	760	6,179	20	0	0	20
Medical College	2,929	35	0	2,964	17	0	5	12
Veterinary	802	5	82	725	3	0	0	3
<b>TOTAL</b>	<b>63,870 **</b>	<b>788</b>	<b>1,721</b>	<b>62,937</b>	<b>374 **</b>	<b>0</b>	<b>29</b>	<b>345</b>

\* Titles subtracted include titles that ceased to be published and subscriptions cancelled.

\*\* Corrected/adjusted count

\*\*\* Includes Africana, Engineering, Fine Arts, Hotel, Management, Mathematics, Music, Olin/Kroch, Physical Sciences and Uris titles

\*\*\*\* Includes Entomology titles

## LIBRARY SERVICES

**TABLE 13a: PRESERVATION ACTIVITY — JULY 1, 2003 - JUNE 30, 2004**

	<u>Contract</u>	<u>In-House</u>	<u>Total</u>
<b><u>Conservation Treatment</u></b>			
Bound Volumes Given Treatment	0	67,945	67,945
Unbound Sheets	0	1,416	1,416
Photographs, Non-paper Items	0	5,948	5,948
Custom Fitted, Protective Enclosures	0	4,256	4,256
<b>Total Conservation Treatment</b>	0	79,565	<u><u>79,565</u></u>
<b><u>Commercial Binding</u></b>	28,552	0	<u><u>28,552</u></u>
<b><u>Preservation Photocopying</u></b>			
Bound Volumes Photocopied	3,167	0	3,167
Sheets Photocopied	0	0	0
<b>Total Preservation Photocopying</b>	3,167	0	<u><u>3,167</u></u>
<b><u>Preservation Digital Imaging</u></b>			
Volumes	0	193	193
Sheets	0	0	0
Photos, Non-paper, Audio Tapes, Motion Pictures Reformatted	0	0	0
<b>Total Preservation Digital Imaging</b>	0	193	<u><u>193</u></u>

## LIBRARY SERVICES

**TABLE 13b: DIGITIZATION AND RELATED SERVICES — JULY 1, 2003 - JUNE 30, 2004**

**1. DIGITIZATION**

	<b>IMAGING</b> Number of Images	<b>AUDIO</b> Number of Hours	<b>VIDEO</b> Number of Hours
DCAPS *	150,000	0	15
Mann	85,731	0	0
<b>TOTAL</b>	<b>235,731</b>	<b>0</b>	<b>15</b>

**2. COPYRIGHT CLEARANCE**

	<b>Number of Requests</b>
DCAPS *	392
Mann	1
<b>TOTAL</b>	<b>393</b>

**3. METADATA**

	<b>Number of Hours</b> Consulting	<b>Production</b>	<b>Total</b>
DCAPS *	316	358	674
Mann	0	350	350
<b>TOTAL</b>	<b>316</b>	<b>708</b>	<b>1,024</b>

\* Digital Consulting & Production Services

## LIBRARY SERVICES

**TABLE 14: SERVICE TRENDS — Fiscal Years 1997/1998 - 2003/2004**

<u>Type of Service:</u>	<u>1997/98</u>	<u>1998/99</u>	<u>1999/2000</u>	<u>2000/2001</u>	<u>2001/2002</u>	<u>2002/2003</u>	<u>2003/2004</u>	<b>Total Growth (2002/2003 - 2003/2004)</b>	<b>Percent Change (2002/2003 - 2003/2004)</b>
								Incr/(Decr)	Incr/(Decr)
General Circulation (Table 7)	1,164,039	1,179,756	1,108,500	1,088,573	1,167,688	1,293,102	1,285,967	<b>(7,135)</b>	(1%)
Reference Services (Table 9)	211,994	190,865	152,118	148,804	143,963	143,445	125,811	<b>(17,634)</b>	(12%)
Instructional Sessions (Table 10)	997	922	1,373	1,199 *	1,248	1,197	1,102	<b>(95)</b>	(8%)
Instructional Session Participants (Table 10)	13,403	13,974	19,228	17,506 *	19,180	18,575	18,787	<b>212</b>	1%
Interlibrary Loan - Lending (Table 11)	36,421	39,481	41,837	38,050	36,151	51,610	57,347	<b>5,737</b>	11%
- Borrowing (Table 11)	25,628	23,202	24,706	24,386	25,295	31,454	33,553	<b>2,099</b>	7%
Cataloging of Titles (Table 12a)	111,722	152,429	125,207	108,076 *	141,077	159,479	144,020	<b>(15,459)</b>	(10%)

\* Corrected/adjusted total

Cornell University Library

ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

**Library Expenditures**

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## LIBRARY EXPENDITURES

Table 15: EXPENDITURES — July 1, 2003 - June 30, 2004

	Salaries	Fringe Benefits	TOTAL Employment Expense	Library Materials	Postage and Binding	Operating Expenses	TOTAL Expenditures By Unit
<b>Library Administration</b>	\$ 897,647	\$ 274,794	\$ 1,172,441			\$ 797,295	\$ 1,969,736
<b>Library Central Services</b>							
Administrative Operations	\$ 872,709	\$ 262,256	\$ 1,134,965			\$ 402,320	\$ 1,537,285
Technical Services	2,739,196	823,534	3,562,730			410,647	3,973,377
Preservation	669,074	203,774	872,848	54,627	110,777	176,402	1,214,654
Digital Lib & Information Technologies	1,592,099	480,887	2,072,986			1,233,633	3,306,619
Subtotal Central Services	<u>\$ 5,873,078</u>	<u>\$ 1,770,451</u>	<u>\$ 7,643,529</u>	<u>\$ 54,627</u>	<u>\$ 110,777</u>	<u>\$ 2,223,002</u>	<u>\$ 10,031,935</u>
<b>Unit Libraries</b>							
Adelson **	\$ 6,167		\$ 6,167	\$ 3,605	\$ 149	\$ 2,880	\$ 12,801
Africana	95,638	29,358	124,996	28,034	*	5,327	158,357
Annex	114,973	35,641	150,614		*	71,215	221,829
Engineering, Math & Phys Sci Lib (EMPSL)	924,522	260,512	1,185,034	1,983,711	*	144,494	3,313,239
Fine Arts	237,725	65,673	303,398	289,986	*	20,213	613,597
Geneva Experiment Station	146,547		146,547	244,396	2,923	39,380	433,246
Hotel	417,046	113,262	530,308	240,425	1,350	227,559	999,642
Industrial & Labor Relations	1,151,983		1,151,983	453,618	3,898	180,277	1,789,776
Instruction, Res & Info Ser (Olin/Kroch/Uris)	4,028,276	1,149,723	5,177,999	5,974,062	207,544	642,682	12,002,287
Law	1,043,933	310,546	1,354,479	1,135,188	58,240	70,788	2,618,695
Management	336,992	93,927	430,919	337,047	*	22,799	790,765
Mann	2,792,566	38,692	2,831,258	1,954,790	45,853	1,378,745	6,210,646
Medical Archives	51,871	14,524	66,395			6,621	73,016
Medical College	1,611,268	447,032	2,058,300	1,566,505	33,770	185,645	3,844,220
Music	268,208	72,781	340,989	115,661	*	28,864	485,514
Rare & Manuscript Collections	981,304	295,827	1,277,131	3,089,573 ***	*	204,899	4,571,603
Veterinary	419,460		419,460	290,332	9,627	128,793	848,212
Subtotal Unit Libraries	<u>\$14,628,479</u>	<u>\$2,927,498</u>	<u>\$17,555,977</u>	<u>\$17,706,933</u>	<u>\$363,354</u>	<u>\$3,361,182</u>	<u>\$38,987,446</u>
<b>GRAND TOTAL</b>	<u>\$21,399,204</u>	<u>\$4,972,743</u>	<u>\$26,371,947</u>	<u>\$17,761,560</u>	<u>\$474,131</u>	<u>\$6,381,479</u>	<u>\$50,989,117</u>

\* Included in Instruction, Resource & Information Services (Olin/Kroch/Uris) figure

\*\* Lab of Ornithology's Adelson Library added as CUL's 20th library in May 2004 (expenditures represent partial year for fiscal year 2003/2004)

\*\*\* Includes extraordinary \$2.5 million purchase of Huntington Free Library Native American Collection in June 2004

## LIBRARY EXPENDITURES

**TABLE 16: EXPENDITURES OVER TIME -- Fiscal Years 1997/1998 to 2003/2004**

Unit	1997/98	1998/99	1999/2000	2000/2001	2001/2002	2002/2003	2003/2004	Accumulated	Percent
								CHANGE	Change
								Incr/(Decr)	Incr/(Decr)
<b>Library Administration</b>	\$ 1,520,919	\$ 1,529,207	\$ 1,648,283	\$ 1,938,916	\$ 2,386,550	\$ 2,387,924	\$ 1,969,736	<b>\$ 448,817</b>	
<b>Library Central Services</b>									
Administrative Operations	\$ 1,064,051	\$ 1,119,271	\$ 1,102,770	\$ 1,233,216	\$ 1,361,640	\$ 1,476,492	\$ 1,537,285	<b>\$ 473,234</b>	
Technical Services	3,222,102	3,578,400	4,059,843	3,183,652	3,629,224	4,023,031	3,973,377	<b>751,275</b>	
Preservation	1,174,330	1,300,009	1,449,026	1,392,268	1,617,681	1,498,613	1,214,654	<b>40,324</b>	
Digital Lib & Information Technologies *	1,443,500 *	1,889,613 *	3,430,610	2,530,436	2,563,376	3,238,612	3,306,619	<b>1,863,119</b>	
Subtotal Central Services	\$ 6,903,983	\$ 7,887,293	\$ 10,042,249	\$ 8,339,572	\$ 9,171,921	\$ 10,236,748	\$ 10,031,935	<b>\$ 3,127,952</b>	
<b>Unit Libraries</b>									
Adelson ****	-	-	-	-	-	-	\$ 12,801	<b>\$ 12,801</b>	
Africana	\$ 149,077	\$ 148,319	\$ 182,344	\$ 128,615	\$ 111,514	\$ 181,947	158,357	<b>9,280</b>	
Annex	61,038	78,215	121,179	190,408	198,127	196,901	221,829	<b>160,791</b>	
Engineering **	1,116,527	1,132,410		**	**	**	**	**	**
Engr, Math, Phys Sci Lib (EMPSI) **	**	**	2,797,180 **	2,808,940 **	3,170,446 **	3,106,650 **	3,313,239 **	<b>851,247 **</b>	**
Fine Arts	437,101	409,525	415,533	425,576	501,679	508,309	613,597	<b>176,496</b>	
Geneva Experiment Station	280,560	298,643	313,654	366,079	396,088	422,168	433,246	<b>152,686</b>	
Hotel	873,097	1,091,554	1,059,935	1,110,704	1,181,910	1,135,076	999,642	<b>126,545</b>	
Industrial & Labor Relations	1,572,537	1,597,109	1,683,982	1,819,370	1,856,043	1,962,062	1,789,776	<b>217,239</b>	
IRIS (Olin/Kroch/Uris) ***	8,998,613	9,292,062	9,926,095	10,301,662	11,200,234	11,462,127	12,002,287	<b>3,003,674</b>	
Law	2,017,341	2,224,837	2,214,648	2,261,244	2,503,479	2,578,959	2,618,695	<b>601,354</b>	
Management	694,744	713,866	704,064	755,082	807,735	834,729	790,765	<b>96,021</b>	
Mann	4,897,133	5,565,543	5,488,581	6,920,592	6,196,501	6,022,213	6,210,646	<b>1,313,513</b>	
Mathematics **	357,265	355,628		**	**	**	**	**	**
Medical Archives	73,785	70,829	74,605	59,789	65,319	74,862	73,016	<b>(769)</b>	
Medical College	3,196,432	3,428,986	3,502,478	3,395,867	3,514,385	3,586,675	3,844,220	<b>647,788</b>	
Music	403,548	412,316	400,617	483,124	542,281	504,672	485,514	<b>81,966</b>	
Physical Sciences **	988,200	998,585		**	**	**	**	**	**
Rare & Ms Collections	1,594,107	1,885,125	1,727,255	2,031,395	2,007,926	2,208,290	4,571,603	<b>2,977,496</b>	
Veterinary	605,494	722,360	718,004	879,261	921,204	886,317	848,212	<b>242,718</b>	
Subtotal Unit Libraries	\$28,316,599	\$30,425,912	\$31,330,154	\$33,937,708	\$35,174,871	\$35,671,957	\$38,987,446	<b>\$10,670,846</b>	
<b>GRAND TOTAL</b>	<b>\$36,741,501</b>	<b>\$39,842,412</b>	<b>\$43,020,686</b>	<b>\$44,216,196</b>	<b>\$46,733,342</b>	<b>\$48,296,629</b>	<b>\$50,989,117</b>	<b>\$14,247,615</b>	39%
CPI & Relative 1982-1984 Dollar Value	163.0 : \$0.6135	166.2 : \$0.6017	172.3 : \$0.5804	178.0 : \$0.5618	179.9 : \$0.5559	183.7 : \$0.5444	189.7 : \$0.5271	26.7	16%
1982-1984 Dollar Base Value	\$22,540,911	\$23,973,179	\$24,969,206	\$24,840,659	\$25,979,065	\$26,292,685	\$26,876,364	<b>\$4,335,453</b>	19%

\* Includes Cornell Institute for Digital Collections. This figure was reported separately in the 1997/98 and 1998/99 Annual Statistics Reports.

\*\* Effective fiscal year 1999/2000, Engineering, Math, & Physical Sciences Libraries (EMPSI) organized as a combined management unit.

\*\*\* Effective fiscal year 2002/2003, unit was reorganized and renamed to Instruction, Research & Information Services (IRIS).

\*\*\*\* Adelson Library became CUL's 20th library in May 2004 (expenditures represent partial year for fiscal year 2003/2004).



Cornell University Library

ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

**CISER Data Archive**

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## CISER DATA ARCHIVE

**TABLE 17: RESOURCES & SERVICES — July 1, 2003 - June 30, 2004**

<u>Resources</u>	Computer Files		<u>TOTAL Growth</u>
	Beg'ng of Year	End of Year	
Collection Growth	26,477	26,845	368
<u>Services</u>			
Reference:	Reference Services		209
Materials Use:	In-Library Materials Use		73
	General Circulation of Materials		67

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# Cornell University Library

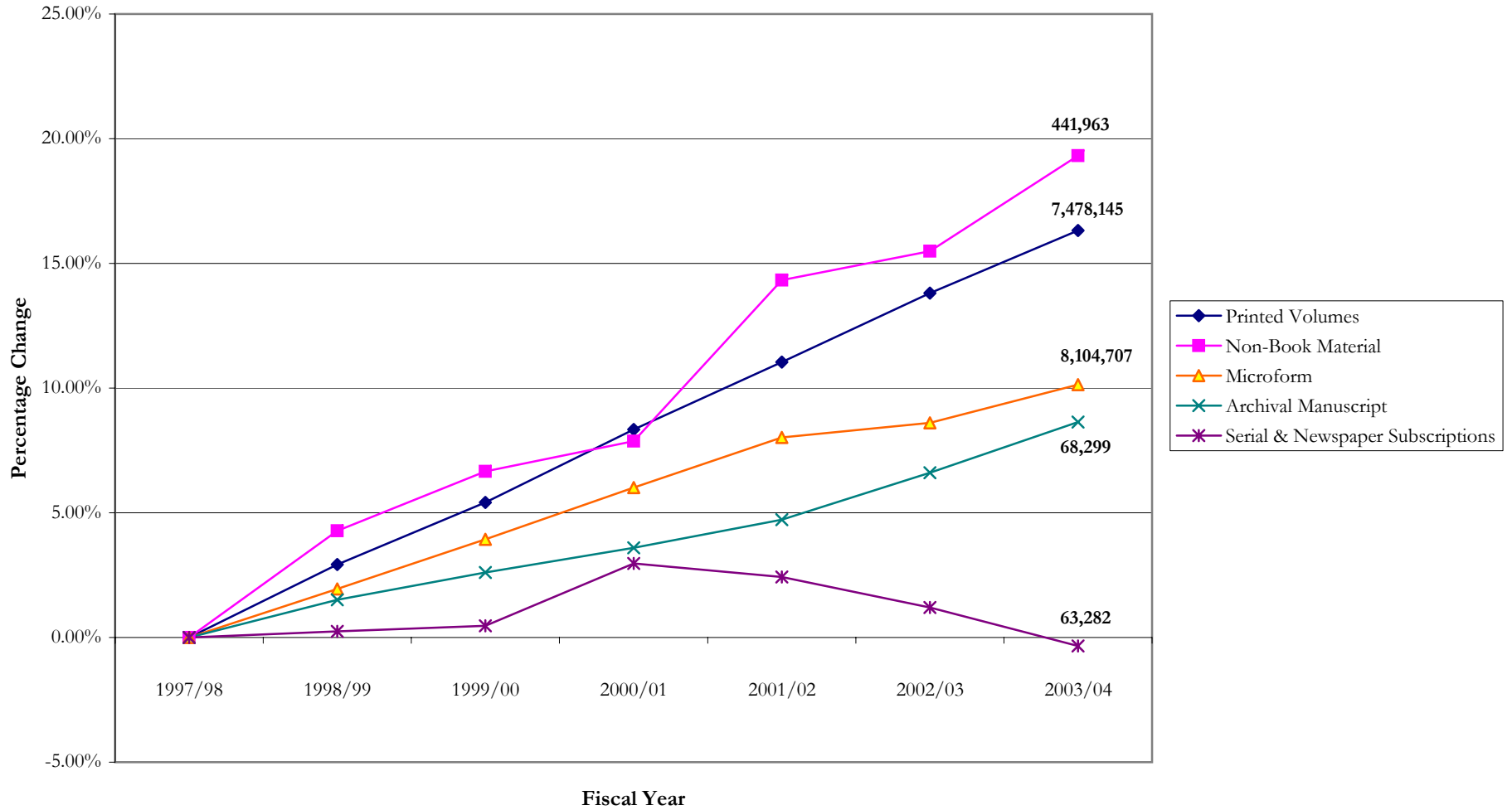
ANNUAL STATISTICS 2003/2004 — July 1, 2003 - June 30, 2004

## Statistical Graphs

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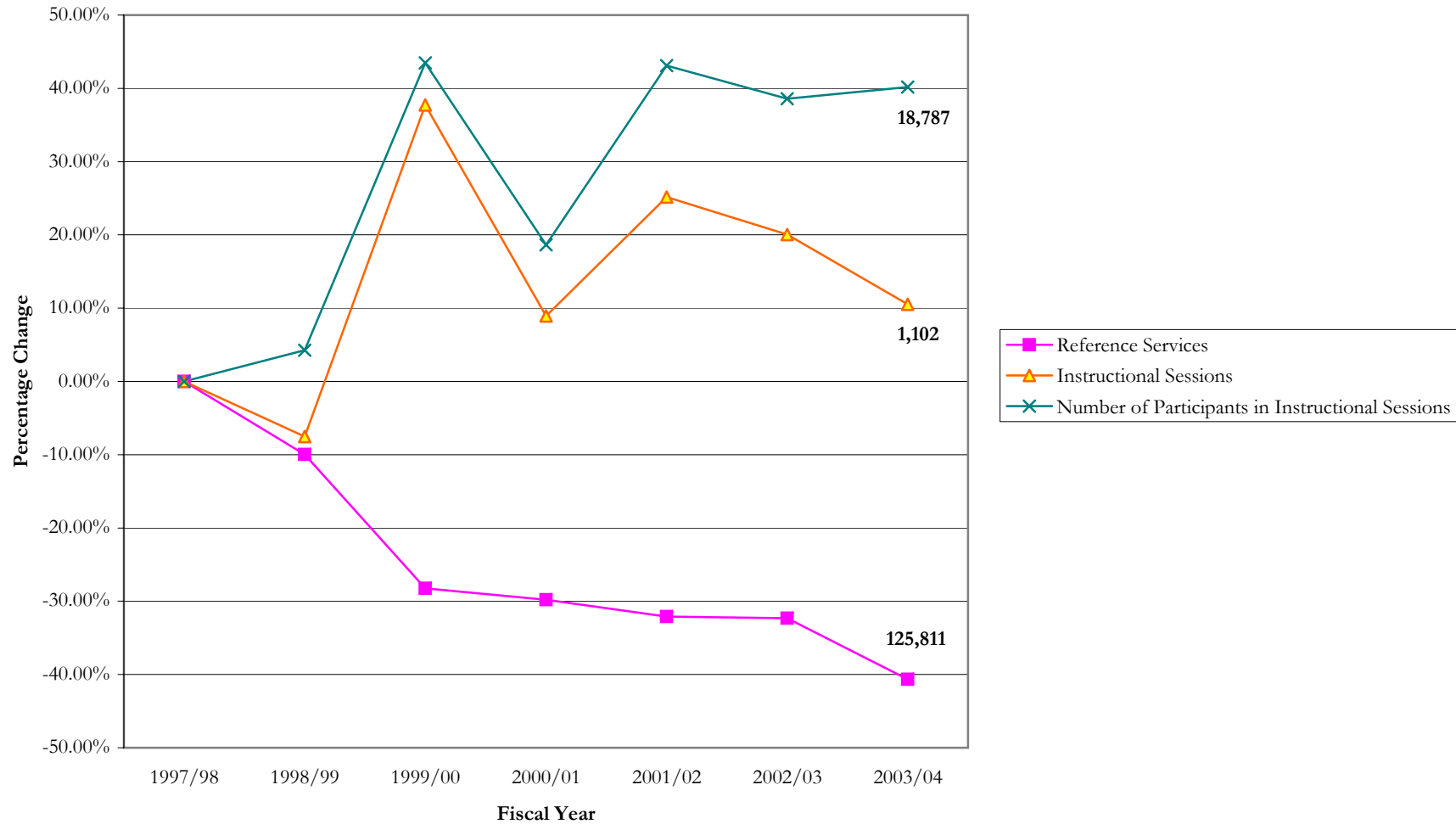
## STATISTICAL GRAPHS

**GRAPH 1: LIBRARY RESOURCES -- Fiscal Years 1997/98 - 2003/2004**



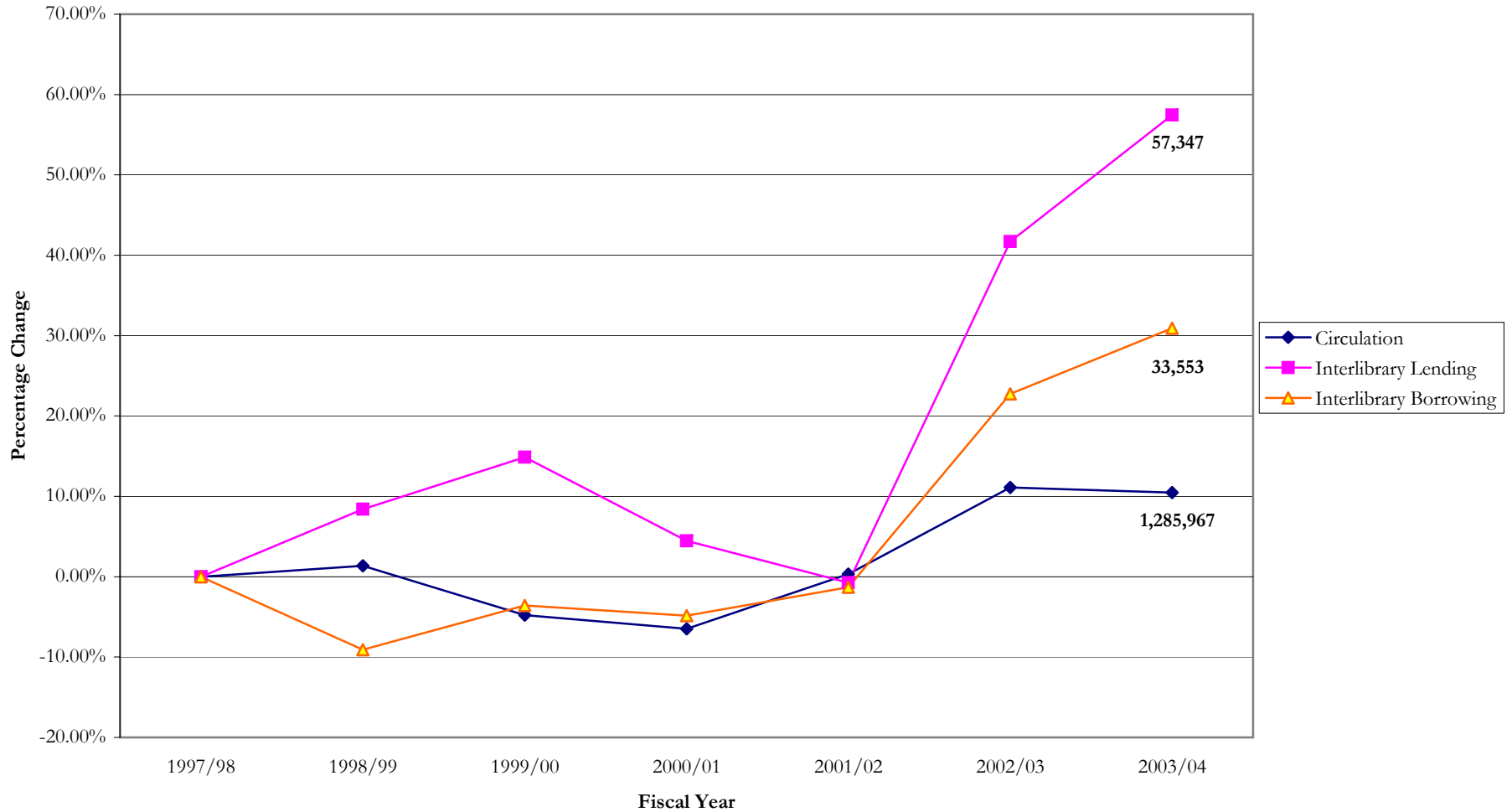
## STATISTICAL GRAPHS

GRAPH 2: LIBRARY SERVICES -- Fiscal Years 1997/98 - 2003/04



# STATISTICAL GRAPHS

## GRAPH 3: LIBRARY USAGE Fiscal Years 1997/98 - 2003/04



## STATISTICAL GRAPHS

**GRAPH 4: LIBRARY CATALOGING VS. BACKLOG -- Fiscal Years 1997/98 - 2003/04**

