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Made in China:

The Sweatshop behind the Bratz

A Joint Report prepared in collaboration with **China Labor Watch**

December 21, 2006





Hua Tai 4K Factory

Longgang District Buji Township, Nan Ling Village Shenzhen City Guangdong Province, China

The Dirty Little Secret behind the flashy, best-selling Bratz dolls:

Bratz dolls are all the rage, ranking as the most sought-after toy this holiday season, surpassing even Barbie, which has dropped to third place. Bratz dolls now make up 40 percent of the fashion doll market, and will bring in \$3 billion in sales this year. Many parents are already concerned about the big doe-eyed, scantily-clad, high-heeled and half-emaciated Bratz dolls, some of which look like little hookers with supersized lips, being marketed to their very young children.



But there is another dirty little secret behind the Bratz dolls. They are made in a sweatshop in China, where women are routinely forced to work seven days and 94 ½ hours a week, for wages of just 51 ½ cents an hour, \$4.13 a day.

As bad as conditions are now, they are about to get worse. The factory wants to fire all the workers and then bring them back as temporary workers with contracts of just one to eight months, which would strip them of any legal rights they might have. As it is, the workers are denied sick days as well as work injury and health insurance.

In January 2007, out of desperation, the Bratz doll makers will go out on a wildcat strike.

There is another dirty little secret behind the Bratz dolls—a secret that MGA, Wal-Mart and Toys R Us do not want us to know: It's that the workers in China are paid just **17 cents** for each doll they assemble, and that the total cost to produce the doll is

\$3.01. When the Bratz dolls enter the U.S., the companies mark the price up by 428 percent—another \$12.88—and retail the dolls for at least \$15.89. It's a good deal for the companies and a very bad deal for the young workers in China, and—for more than one reason—for parents and children across the United States and Europe.

If Bratz could speak, they would sing the Sweatshop Blues

- Routine $13 \frac{1}{2}$ to $15 \frac{1}{2}$ —hour shifts, seven days a week.
- Workers at the factory 94 ½ hours a week.
- Paid just 51 ½ cents an hour and \$4.13 a day.
- Workers denied work injury and health insurance, in direct violation of China's law.
- Taking a sick day results in loss of three days' wages.
- Workers failing to meet their production goals must remain working unpaid—until the target is met.
- Workers are not allowed paid days off to get married.
- Ten workers share a small dorm room, sleeping on metal bunk beds.
 There is no shower or TV.
- If a worker breaks a doll, she is docked five hours' wages.
- Before the gullible Wal-Mart auditors arrive, the workers are provided a Cheat Sheet with a list of the "correct" answers, which they must memorize.



- Now the factory wants to fire every worker and then bring them back as temporary workers with contracts limited to just one to eight months—which will strip them of any legal rights they have. The workers are planning to strike in January 2007.
- The workers are paid just **17 cents** for each Bratz doll they assemble.
- The total cost of production for a Bratz doll made in China is \$3.01. When the doll enters the U.S., the companies mark up the cost by another 428 percent, adding \$12.88, for a retail price of \$15.89.

The Sweatshop Behind the Bratz



This picture of Jade Mermaidz Bratz Babyz was sent to us by workers at the factory

There are approximately **4,000** workers, 60 percent of them women, making **Bratz dolls** and other toys at the Hua Tai 4K Factory, mostly for the California-based **MGA Entertainment Inc.** company.

Hua Tai 4K is one of the seven toy factories in Guangdong Province, collectively employing over 30,000 workers, which are part of the large Hong Kong based **Hua Cheng Group.**

Forced Overtime:

During the busy season, workers are routinely at the factory 94 ½ hours a week, working 13 ½-hour shifts, seven days a week.

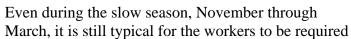
The busy season at the Hua Tai factory lasts seven months, from April through October. The typical shift during this period is 13 ½ to 15 ½ hours a day, from 7:30 a.m. to 9:00 or 11:00 p.m., most often seven days a week.

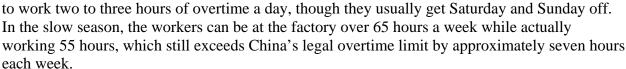
Typical Peak Season Shift

7:30 a.m. – 11:30 a.m. (Work / 4 hours)
11:30 a.m. – 12:30 p.m. (Lunch / 1 hour)
12:30 p.m. – 4:30 p.m. (Work / 4 hours)
4:30 p.m. – 6:00 p.m. (Supper / 1 ½ hours)
6:00 p.m. – 9:00 or 11:00 p.m. (Overtime / 3-5 hours)

The legal workweek in China is eight hours a day, five days a week, for a regular 40-hour week. Legally, overtime is limited to three hours a day and cannot exceed 36 hours in a month. All overtime must be voluntary.

The Hua Tai factory is clearly violating the law. First of all, overtime is mandatory, and during the rush season it is common to be required to work seven days a week. Secondly, the hours workers must work far exceed China's legal limits: Even if the workers are let out at 9:00 p.m. (after working a 13 ½ -hour shift) rather than at 11:00 p.m., they are still at the factory 94 ½ hours a week, while actually working 77 hours. The workers receive approximately an hour off for lunch and another hour and a half off for supper. This means that the workers are required to work 37 hours of overtime a week, which exceeds China's legal limit by 445 percent.







The base wage is $51 \frac{1}{2}$ cents per hour and \$4.13 a day, which is below subsistence level, making the workers dependent upon excessive overtime to survive.

The base wage at the Hua Tai toy factory is **700 rmb per month, or \$89.39.** Of course, if a worker is sick and misses time, his or her wages will drop below minimum.

Base Wage (400 rmb per month)

51 ½ cents an hour \$4.13 a day (8 hours) \$20.63 a week (5 days, 40 hours) \$89.39 a month \$1,072.73 a year

(Note: Current exchange rate is 7.8305 rmb to \$1.00 U.S.)





Overtime work appears to be paid correctly, with a 50 percent premium for weekday overtime and double or triple pay for overtime required on the weekends and statutory holidays.

However, when assembly line workers fail to reach their assigned daily production goal, they are kept working, without pay, until the target is reached. The factory's engineering department arbitrarily—without any input from the workers—determines the exact time that will be allowed to complete each toy.

Constant Speed-ups: The workers report that during the first few days after a new toy is introduced, it is almost impossible to finish the work on time. After 20 days or so, when the workers can more or less regularly complete their goal, it is common for the engineering department to again suddenly increase the production target. This is happening right now in the factory. The workers refer to the factory as the "Invincible Man" –since there appears to be no end in sight as to how fast management will expect workers to toil to reach the ever-increasing production goals.

To cover up the illegal, excessive overtime, the workers are paid twice each month. On the seventh of each month, the workers are paid for the previous month's regular hours and overtime worked within the legal limit. The money goes straight into the workers' bank accounts. On the 25th of the month, the workers are paid separately for the excessive and illegal overtime hours they were required to work the previous month.

Workers Paid 17 Cents for Each Bratz Doll

At the factory, there are 50 workers on an assembly line, and the current production target is to complete 150 Bratz dolls per hour. In effect this means that each worker must complete three dolls per hour, or one every 20 minutes. Given the 51 ½ cent-an-hour wages, we can determine that the workers are paid just 17 cents for each Bratz doll they assemble. This comes to about 1 percent of the dolls' retail price which—even at the low end—is around \$16.00.

Bratz Dolls Marked Up 428 Percent

Shipping records based on U.S. Customs documents show "Bratz P4F Cloe" doll being shipped from China to Wal-Mart with a landed Customs value of \$3.01. This represents the entire cost of production for the Bratz Cloe doll—materials, accessories, direct and indirect labor, shipping costs and profit to the factory in China. The NLC recently purchased a Bratz Cloe doll at a Toys R Us store in Connecticut. It was marked down to \$15.89. This means that the MGA Toy Company and retailers like Wal-Mart and Toys R Us are marking up the price of the doll by 428 percent (\$12.88). (Copies of shipping documents, attached.)



Bought in Wal-Mart for \$32.08.

Abuses and Harsh Conditions at the Hua Tai Factory

- The factory does not pay workers' health insurance, work injury insurance or retirement pension, which is a blatant violation of China's labor law, Article 72.
- Workers are not paid for sick days. In fact, a worker who misses a day will be punished with the loss of three days' wages.
- Couples getting married are not paid for the days of work they miss.
- If a worker breaks a product, they are fined 20 rmb, about five hours wages.
- **Dormitory:** Ten workers share each small dorm room, sleeping on double-level metal bunk beds. There are just two fans in the room and no shower or television. The workers are charged about 30 rmb (\$3.83) per month for the dorm.

(Given the below-subsistence wages, married couples who try to live "off campus" face very difficult conditions. To save money, two couples will rent a two-room apartment, one couple

sleeping in the bedroom and the other couple in the front room. Even so, the rent is 700 rmb a month (\$89.39) including utilities like water and electricity. It is typical that families cannot afford a sofa. Couples must also budget their food expenses very carefully in order to get through the month.)

■ Cafeteria food: The factory cafeteria is run by people connected to Nanling Village and the workers describe the food as horrible. (They say, "It sucks" and is too little.) Workers are allowed one small meat dish and one vegetable dish, with no second helpings allowed. The workers can afford to spend just four to eight rmb a day on food, which is just 51 cents to \$1.02 a day—or, 17 to 34 cents a meal.

In January 2007, the Workers will Strike

To cut labor costs, Hua Tai management is moving to create a factory workforce made up entirely of temporary workers. All new contracts will be limited to just one month to a maximum of eight months. Management is doing this to circumvent a new government law passed in Shenzhen which, as of January 2007, will mandate that companies must pay a bonus equivalent to one month's wage to workers who have worked one or more years at the factory. (It is likely that in future years companies will be required to pay their workers one month's bonus for each year of employment.)

There was already a strike in June 2006, when workers who had more than ten years employment at the Hua Tai factory walked out demanding that the management pay their health insurance and pension as is required by law. The workers wanted to march to the local labor bureau to present their just demands, but were blocked and prevented from doing so by the Nanling Village public security forces.



(What it means to be without the legal insurance for work injuries can be tragically seen in the case of a worker named Zhou Chumei, who we believe is a young woman. In the first half of 2006, a fire suddenly broke out near where Zhou Chumei was working and she was badly burned on over 90 percent of her body. Zhou Chumei demanded sufficient compensation for her very severe injuries, which the factory refused. Instead, the factory is paying her \$255 a month. But even this could be cut off at any time.)

Now management is demanding that every worker quit and wait out one month before returning as a "new" worker, who will be given a temporary contract limited to less than eight months. Already some workers are being kept on month-to-month contracts.

There is an "official union" at the factory, but according to the workers, the union chairman is only interested in protecting the interests of the company. Few workers deal with the "union," as there is no point in doing so, since the "union" has never helped.

If management carries out its plan, there will be no hope that the longtime workers will ever receive their legal health insurance, work injury coverage, pension or legal bonus. The Bratz toy workers will have no choice but to strike.



MGA goes to great lengths to protect its label and the "distinctive likeness" of its dolls, but what about the workers behind the label?

Another Farce: Wal-Mart Monitors Pay an Announced Visit. The Workers are instructed to lie.

On December 8, 2006, Wal-Mart auditors paid an announced visit to the Hua Tai 4K Toy factory. Management took certain preparatory steps. Workers with more than 10 years employment were given the day off with pay, since they could not be trusted to lie to Wal-Mart's monitors. No only was management refusing to pay for their legal health insurance and pension, they now want to turn the longstanding workers into temps with no rights.

The rest of the workers received a Cheat Sheet and were coached and threatened to memorize the correct answers. (See the attached "Regular Work Discussion Questions")

Here is a sample of the questions and answers included:

Q: Does management pay attention to problems that are raised?
A: Yes. For example, it it's too hot, the factory provides cold tea for the workers.

Q: How are your hours organized?

A: I work five days a week, eight hours a day.

Q: How many overtime hours do you work?

A: In the busy season, I don't work more than four hours. In the slow season, it is not more than two hours.

Q: If you are working and feel really tired or sick, what do you do? Can you refuse to work overtime?

A: You can ask for time off. You don't have to work overtime.

Q: Do you work every day, including Saturdays and Sundays?

A: No. For every six days we work in a row, we get one day off.

Q: Have you ever discovered that your salary was wrong? If you have, did you correct it?\
How did you deal with it?

A: Usually, no. If there is, [I] can find a bookkeeper to fix it."

Q: If, in the course of working, you break or lose company product/equipment, do you have to compensate the company based on the value of the goods?

A: No. [We] don't have to compensate.

Q: What is the best part about working here?

A: The benefits, the environment, etc.

Q: What kinds of [extra] benefits do you get? Are there rules about who does and doesn't get these benefits?

A: They provide an entertainment room and an exercise field. If it's hot, they'll give us cool tea. There aren't any rules.

Q: Do you think the rules and the system of keeping records is fair and just? If not, why?

A: It's very fair.

Q: Have you received or seen anyone receive unfair treatment? (Like fines, getting yelled at, or hit?) How did it happen? Why was it unfair?

A: *No*.

Q: Is there anything else you would like to say:

A: *No*.

Workers cannot afford any entertainment:

Workers report that on an average day they just basically work. When they do have a little free time, they like to walk around and chat with their friends. Clearly the workers do not have the time or disposable income to spend on entertainment. Even going to a karaoke club, which is the least expensive form of entertainment for poor workers, is out of reach of these factory workers. Only occasionally will some of the younger workers splurge on going to a movie. Married workers, lacking money, report almost never going out.



Cheatsheet Given To Workers To Train Them To Fool Monitors

A. 一般員工面談提問 上下班次回答。每天的休息時間一般暴國定的。 19. 工作級忙/高峰時期是在什麼時候? 答: 在公司的旺季時期(一般爲6-9月份) 答: 按照整理上的入雇日期到現在的工作時間回答。 20. 你昨晚加班多少個小時?上屬?上傷月呢? 2. 你是怎樣找到這份工作的? 答:若是旺季,不超過4個:若是快季,不知過2個小 答: 按實際回答(通過招聘廣告)。 時,若不超過,就按實際回答。上周和上個月的不記憶 你是哪里人?你是怎樣到這來的? 答:按實際回答: 21. 當你加班時可獲多少工實?與你白天上班的工實 4. 隔多久才能與家人相見一次? 答:一般一年一次(按費際回答)。 5. 你到這兒來工作時年齡多大? 答: 晚上加班是白天加班工资的 1.5 倍 - 萬六是 2 倍。 節限日是3倍。 答: 按實際回答。 22. 你在工作時如果整覺太累或生病了怎么辦?你可 6. 你是何時出生的? 以拒絕加班嗎? 答: 按實際回答(按身份証上的出生日期回答)。 7. 有沒有孩子(16 歲以下的)幫助他們的父母或在這 答: 可以請假, 可以不参加加班。 23. 你每天都上班嗎(一周七天)? 答:不是,每連續工作六天可休息一天。 24. 你最近一次請整天假是什麼時候?上兩個月你請 當你在這里開始工作時,你有沒有付過管理,服務 了多少天假? 取介紹實嗎?如有,付給了難?是多少幾(人民 答:按實際回答,沒有請過病假、上兩個月不記得了。 盤)? 25. 管理人員是怎樣追溯你的正常上班時間?加班時 答: 沒有。 間?由聽記錄演集時間?是你還異你的主管? 著你在這里將始工作時,簽丁勞動合同嗎?台同的 內容是什麼?你有沒有保留複印件? 答:可以到計機組在勞動記錄,上班時間是通過電子打 专識來記錄的 答: 入厕所签了务助合同、合同内容包括: 合同期限、 26. 你的工资是按照你的上班時期計算的嗎? 就用明确、工作内容、工作時間、工宴待遗等、自己保 查:是的一 27. 是否可以追溯到你的工作件数哪? 10. 當你在這單腳始工作時接受過什麼樣的培訓? 答:不可以。 答: 接受的培訓包括: 陈紀叛規、工作時間、消防安全、 28. 你是否把工作帝国家做嗎?你的工作類型是什 图2 11、你是怎樣了解工廠的規章制度的? 没有 · 都在工廠 · 答:通像(員工手冊),入廢時的培訓,和張貼出來的廠 29. 每星期你大概有多少工資? 答:按所發的工資佈上來計算。 12. 如果你對此有疑問,你會愿無或數?你向管理人 30. 你的工資是計時,計件,或是按月計?你多久領一 員提問時會感覺到自然得? 次工资? 毎日工代表、前門主管或人事部相談人員、不會・13、 息音育工人代表可以與管理層針對問題或前的建 等達しかかり、1人中見名中国山口的かり 答: 計時,一個月顯一次工資。

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38. 主義有效有給你提供議館數和安全獎證?如手
                                   B. 工人代表面额例题
                                 1. 在代表工人的利益上你是扮演一個什么樣的角
也?你會見的人民種?多久會見一次?在舊會
                                   答:是工人與管理程準远的機梁、雖某人。
                                  2. 在工廠里有多少名員工代表?你們有發在一起
                                   答: 按實際回答, 至少等個季度第一次會。
                                 3. 你是怎樣選出來的?
答: 不用。是公司范費提供的。
42. 你知道怎樣使用減火器嗎?
                                  答: 由員工自由選舉出來的。
4. 你當工人代表多長時間了?
43. 你能說明率關疏散圖的位置和怎樣使用疏散圖
                                   答: 按費際回答。
                                   5. 你的任期是多長?
答: 從當道那天朝寶在
答: 在車間的入口處、按照疏散圖上的新賀和晚明來使
                                   6. 你是怎樣發現問題或結果的?
                                      你和員工多久會見一次?這些會議局于組織課?
                                   忠軍攻其他管理人員會出市這些會議等?
答:一般一個另一次,較易一有時會繼續部門主管和緩
答:不允許。
46. 提上宿舍門是上鄉的嗎?
 46、架上宿舍門是上细的嗎?
等:是的。
8. 什么時候納舍,數經常提出的總體或問題是什么等
47. 你發加的最近一次施官的信訪德智是在什么時
從?在宿舍呢?有沒有參加通晚上舉行的論語演
9. 你是怎樣網問題,員工所報心的,或經過模畫發奮
                                   程層的?
答: 直接向管理層反映。
 審: 按實際回答・宿舍也有學行過・疏上沒有・
                                   10. 你是多久異常理層師會的?
 48. 在工廠最常見的受傷是什么?
                                   11. 在這些步驟執行后會有出現什麼樣的改變?
                                   答:會對員工提出的問題進行對論,養量進行改善
   制后亦建曾要返回工廠嗎?
                                   12. 你說想會到有什麼樣的改變?
 50. 存载工商工作院受得等方面是最好的?
                                   13. 如果你不能够送這些問題,會發生什麼事?下一步
 答: 福利、環境等。
 51. 工廠會給你提供什么樣的福利?工廠有沒有規定
是由雖獲得和繼不能獲得此些編制?
                                    答: 會周黃丁代表問詩, 再找公司管理層解決。
   提供损益室和運動場所,天氣熱會所凉茶等。沒有
                                   15. 印里西看到需要有更多異工在其他方面的否则?
 52. 你使用某些和纪律程序是公平和合理的嗎?若不
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Translation:

A: Regular Worker Discussion Questions:

1. How long have you worked here?

Answer: Answer according to the amount of time between now and the date of entry stated on your factory ID card.

2. How did you find this factory?

Answer: Answer according to reality (You found it through a job advertisement).

3. Where are you from? How did you get here?

Answer: Answer according to reality.

4. How often do you get to go home and see your family?

Answer: Once a year (Answer according to reality)

5. How old were you when you started working here?

Answer: Answer according to reality.

6. When were you born?

Answer: Answer according to reality (answer according to the birthday posted on your [government-issued] ID).

7. Are there children (16 yrs. or younger) helping their parents or working here?

Answer: No.

8. When you started working here did you have to pay a management, services or introduction fee? If so, did you give them money? How much money (in RMB)?

Answer: No.

9. When you started working here did you sign a contract? What did the contract say? Did you keep a copy?

Answer: [I] signed a labor contract when I started working here. The contract included: the time limit of the contract, probationary period, work duties, work hours, work pay and treatment, and [I] kept a copy.

10. What kind of training did you get when you started working here?

Answer: [My] training included: factory rules and regulations, work hours, fire safety, chemical safety, how to use safety equipment, etc.

11. How did you come to understand the rules of the factory?

Answer: By reading the "Work Manual," trainings and reading the rules posted [on walls].

12. If you have any questions about this, who will you talk to? Would you feel natural bringing questions up with management?

Answer: [I would bring it up] to a worker representative, department supervisor or the relevant person at the human resources department. [I] would not.

13. Are there worker representatives who can discuss problems or new ideas with management? How are the representatives chosen?

Answer: Yes. Worker representative are elected by the workers.

14. Does management pay attention to problems that are raised? Give an example.

Answer: Yes. For example, if it's too hot the factory provides cold tea for the workers.

15. Does the factory have a policy about using prison labor? As for disciplinary measures, how do you come to understand it?

Answer: Yes. [I understand it through] the "Work Manual" [and] the codes of conduct are posted and publicized in a handbook.

16. Have you ever had a physical exam? Pregnancy test? If there has been, why? How many times? What did they check?

Answer: Yes. When you start working here they take you to the hospital for a checkup and they issue a health certificate. For certain special departments (spraying, printing, chemical work, raw materials dept., etc.) have to get special yearly health checks, including breathing ability and strength tests.

17. How are your hours organized?

Answer: [I] work five days a week, eight hours a day. For specifics, answer according to your department shift.

18. During the day shift do you get a break? When is the break and for how long? Are the breaks the same every day?

Answer: Yes. We get 30 minutes for lunch. For specifics, answer according to your department shift. Every day's break is usually the same.

19. When is the work busiest?

Answer: During the busy season (usually June-September).

20. How many overtime hours do you work? Last week? Last month?

Answer: In the busy season, I don't work more than 4 hours. During the slow season it's not more than 2 hours. If it's not more [than this], then answer according to reality. Last week and last month [I]don't remember.

21. How much do you earn for overtime? Is it different from your regular hourly wage?

Answer: Overtime wages are 1.5 times more than regular wages. Weekend overtime is twice as much. Statutory holidays is 3 times.

22. If you're working and you feel really tired or sick, what do you do? Can you refuse to work overtime?

Answer: You can ask for time off. You don't have to work overtime.

23. Do you work every day, including Saturdays and Sundays?

Answer: No. For every six days we work in a row we get one day off.

24. When's the last time you asked for a whole day off? In the last two months how many days have you requested off?

Answer: Answer according to reality. [I] haven't asked for sick days. In the last two months [I] don't remember.

25. How does management keep track of your hours? Overtime hours? Who records the hours? You or the managers?

Answer: You can go to the bookkeeping office to check on the hours. The hours are recorded using an electronic card punching system.

26. Your salary is based on how much you work?

Answer: Yes.

27. Can you keep track of how many pieces you make?

Answer: No.

28. Do you take work home? What kind of work?

Answer: No. I do it in the factory.

29. How much you earn, roughly, every month?

Answer: Answer according to the pay stub you received.

30. Is your pay based on pieces, hours or monthly? How often do you get paid?

Answer: I get paid by the hour. I get paid once a month.

31. When you get paid, do you get a pay stub?

Answer: [I] get a pay stub.

32. Are there any deductions from your salary? If there are, can you give me an example of what the deductions are?

Answer: Answer according to your pay stub. Usually there aren't any other deductions.

33. Have you ever discovered that your salary was wrong? If you have, did you correct it? How did you deal with it?

Answer: Usually, no. If there is, [I] can find a bookkeeper to fix it.

34. Has management ever withheld anything from your paycheck? How much? Why? When were you able to get it back?

Answer: This doesn't happen.

35. If, in the course of working, you break or lose company product/equipment, do you have to compensate the company based on the base value of the good?

Answer: [We] don't have to compensate. [You] have to explain.

36. Are the workshop doors locked while you're at work? If so, how do you escape during an emergency?

Answer: The doors aren't locked. If there is an emergency we can go out the fire escape and use the evacuation plan/map.

37. Have you ever had a work injury? How did it happen? Where did you get help? Will you have to pay the medical bills?

Answer: [I] haven't been injured. If you have, answer according to reality.

38. Does the factory provide you with health or safety equipment? Like gloves and face masks?

Answer: Yes

39. Do you know why you need to use this stuff?

Answer: To protect [my] personal health.

40. Does everyone know why you use this stuff and the correct way to use it?

Answer: Yes, [because] when you start working at the factory you go through training.

41. Do you have to spend money for your safety equipment?

Answer: No. The company provides it for free.

42. Do you know how to use a fire extinguisher?

Answer: Yes [because] when you start working at the factory they train you.

43. Can you explain where the evacuation map is in the workshop and how to use it?

Answer: It is in the main entrance. You use the evacuation plan by reading the instructions and following the arrows

44. Are you living in a dormitory provided by the factory?

Answer: Yes.

45. Are you allowed to cook or smoke in the dorm?

Answer: No.

46. Is the dorm locked at night?

Answer: Yes.

47. When was the last time you had a fire drill? At the dorm? Have you ever attended afire drill at night?

Answer: Answer according to reality. The dorms has also had fire drills, but not at night.

48. What's the most common work injury at the factory?

Answer: Fingers, etc.

49. When you get off work, can you leave the factory? Do you have to come back at a certain time?

Answer: Yes. There's no need [to come back at a certain time].

50. What's the best part about working here?

Answer: The benefits. The environment. Etc.

51. What kinds of [extra] benefits do you get? Are there rules about who does and doesn't get these benefits?

Answer: They provide an entertainment room and exercise field, if it's hot they'll give us cool tea. There aren't rules.

52. Do you think the rules and the system of keeping records is fair and just? If not, why?

Answer: It's very fair.

53. Have you ever received or seen anyone receive unfair treatment? (like fines, getting yelled at or hit)? How did it happen? Why was it unfair?

Answer: No.

54. Is there anything else you'd like to say?

Answer: No.

Checklist For Inspection Documents

Notice that the list is also in English. Why would Chinese factory managers need a list in English unless the list was given to them by English-speaking companies or monitors?

系統構核所需之文件(中國) The Document Checklist (China) 新獎供以下記錄供辦物母會等 g 1/工作或考验記錄(過去十二個月已發放工資的月份開始計算) Timecards or Attendance Records (Last 12 Months storting from the most recent paying month) 2 工資素(過去十二個可尼葉改工資的用份開始計算) Payroll Records for Paid Wages (Last 12 months starting from the most recent paying month) 3 人事花名冊及莫工匠人檔案 D 4 类型合同 Labor Contract 5. 社會保障收損、花名冊及合格證明文件等 Receipt, Name List and Certificate of Social Insurance, Fite 6 工期營業執照 Business Registration p 7 增助检查销售或合格证明文件 Fire Safety Inspection or Certificate D 8. 指访院签記錄·安全正數計劃及工傳記錄等 Fire Drill Record, Emergency Evacuation Plan, Work Accident Records and Work-related Injury Record D 10 聚烷或首工手册 Factory Regulation or Employee Handbook 11 政府有額需地最低工資規定文件 o 12 發展安全許可證(如養婦使用許可能,發展素生件可證準) Facilities Safety Operation Certificate, Such as Lift Operation License Hygiene Certificate and Cookers' Health Certificate 中 13 转覆主人上类(加重样工、建工、套工模型許可證等) Operation Certificate of Special Operators, Such as Lift Operator, Electrician Cooks' Health Certificate life. g [4 書短等動用關於庭長加田之批文 口 15 美统年工程检查保险品等以后统 Young Workers' Health Examination and Registration Records 2 16 安层印光图 Factory Huilding Layout 17 其他交行(表子會發情況用聲) Other documents, subject to actual circumstances during the mulit 江上正本文件問題推廣。並想請允許提到權本。認道: Please prepare the original documentation listed above for verification and sample photocopying.

Shipping Data Based on U.S. Customs Documents

FROM: TO:

MGA Entertainment (HK) Ltd. Wal-Mart Stores, Inc.

9/F, Tower 6, The Gateway 601 N. Walton Blvd.

Harbour City, 9 Canton Rd. TST KLN HK Bentonville, Arkansas 72716, USA

CC:

UPS Supply Chain Solutions

1515 West 190th St., Suite 300

Gardena, CA 90248

Estimated Value: \$10,866.00

Exporting From: CHINA

Importing To: Los Angeles, Port 2704

Date of Arrival: 08/11/2006

Description: Bratz Diamondz Katia Exclusive

Quantity: 824 CTN (4 PCS per CTN)

Shipping Data Based on U.S. Customs Documents

FROM:

Maersk Logistics (China) Shenzhen O/B

MGA Entertainment (HK) Ltd.

9/F, Tower 6, The Gateway

Harbour City, 9 Canton Rd. TST KLN HK

CC:

UPS Supply Chain Solutions

1457 Miller Store Rd., Suite 101

Virginia Beach, Virginia 23455

Estimated Value: \$1,594.00

Exporting From: CHINA

Importing To: Norfolk, Port 1401

Date of Arrival: 08/14/2006

Description: Bratz P4F Jade

Quantity: 87 CTN

TO:

Wal-Mart Stores, Inc.

601 N. Walton Blvd.

Bentonville, Arkansas 72716, USA

Shipping Data Based on U.S. Customs Documents

FROM: TO:

Maersk Logistics (China) Shenzhen O/B Wal-Mart Stores, Inc.

MGA Entertainment (HK) Ltd. 601 N. Walton Blvd.

9/F, Tower 6, The Gateway Bentonville, Arkansas 72716, USA

Harbour City, 9 Canton Rd. TST KLN HK

CC:

UPS Supply Chain Solutions

1515 West 190th St., Suite 300

Gardena, CA 90248

Estimated Value: \$4,404.00

Exporting From: CHINA

Importing To: Los Angeles, Port 2704

Date of Arrival: 08/04/2006

Description: Bratz P4F Cloe

Quantity: 366 CTN (4 PCS per CTN)

Company contact information:

Wal-Mart Stores, Inc.

Lee Scott, CEO 702 SW 8th Street Bentonville, Arkansas 72716

Phone: 479-273-4000 Fax: 479-277-1830

Toys R Us, Inc.

Gerald L. Storch, Chairman and CEO One Geoffrey Way Wayne, New Jersey 07470-2030 Phone: 973-617-3500

Fax: 973-617-4006

MGA Entertainment

Isaac Larian, CEO 16380 Roscoe Blvd., Suite 200 Van Nuys, CA 91406

Phone: 818-894-2525 Fax: 818-894-8094