

## Cornell University <br> Library

## Annual Statistics 2006/2007

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## CORNELL UNIVERSITY LIBRARY ANNUAL STATISTICS 2006/2007

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Front cover photo: Lightning over Libe Slope, Christine Michelle Buffalow '08

## CORNELL UNIVERSITY LIBRARY - ANNUAL STATISTICS 2006/2007

## July 1, 2006 - June 30, 2007

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## Introduction

## Dear Reader,

Welcome to the 2006/2007 Cornell University Library Annual Statistics Report - the richest data set summarizing the Library's contributions as an active, vital academic unit at the heart of the University. This year, we've made some changes in the report to make the data clearer and more usable. Most significantly, we added:

- our top-three observations for 2006/2007;
- a one-page Libraries at a Glance;
- several tables assessing potential data relationships;
- short, introductory narratives to all tables and charts;
- more graphic representations where data is best brought out visually;
- fewer in-table footnotes to reduce clutter; and
- an enhanced Additional Notes section for detail-driven readers.

This report represents the collaboration of many CUL staff (see acknowledgments) who contributed data, their time, and insights. Linda Miller of the Research and Assessment Unit coordinated the data collection and produced the tables and charts.

## Top-three Observations for 2006/2007

\#1: A tipping point in the location of CUL's print volume holdings.
As the current Annex Moving Project winds down, one-third of CUL's total volume holdings now reside in the Library Annex, bringing significant relief to the over-crowded stacks on campus. The 2.5 million volumes there make the Annex the home of the largest CUL collection by volume count, a distinction Olin previously held for decades. We also observed a sharp increase in the demand for Annex services. While the rest of the library experienced a $2 \%$ decrease in requests for library-to-library delivery (a service that allows Cornell-affiliated patrons to request that a book be sent from one library to another for more convenient pickup), the Library Annex saw a $100 \%$ jump. It filled 12,035 delivery requests which is $48 \%$ of the combined total of requests filled by all CUL libraries. This increase of library-to-library requests at the Annex set off a "chain reaction" on campus where users came to pick up Annex shipped books. Together, Annex and the campus libraries filled 25,000 requests, $44 \%$ of which were from graduate students, $22 \%$ from undergraduates, and $15 \%$ from faculty. Among the user types for the library-to-library delivery service, faculty requests increased by $60 \%$ over 2005/2006.
\#2: Continued growth in the acquisitions of e-journals and noteworthy use of media materials.
Growth of CUL e-journals (up $33 \%$ or 12,755 titles) significantly outpaced that of all other types of materials. This reflected the steady efforts to eliminate duplication of physical and electronic holdings. Expenditures on electronic materials are estimated at a consistent $36 \%, 37 \%$, and $39 \%$ of the total CUL materials expenditure over the last 3 years. As expected, the number of physical serial subscriptions decreased for the $6^{\text {th }}$ consecutive year (down 2,230 subscriptions). After double-digit increases in 2003/2004 and 2004/2005, the growth of all networked electronic resources combined seems to have plateaued. Counting electronic resources continues to be a challenge; more challenging is documenting usage of electronic resources. This is an area we hope to improve next year. Among the other collection types, a distant $2^{\text {nd }}$ runner is video tapes and DVDs. The collection increased $8 \%$ (or 2,553 items). The use for this type of material is worth watching. Over the past three years, media materials represented $25 \%$ of the total general materials circulated/renewed from the Olin/Kroch collections. The majority of these are video tapes and DVDs.

## \#3: RefWorks is in.

RefWorks is citation management software the Library began to offer, library-wide, in January 2005. This service has witnessed explosive growth over a 2.5 -year period. This year, citations added by users in RefWorks rose $113 \%$ (to 748,736 ). That averaged to 1.4 citations every minute, every day of the year. RefWorks user accounts showed a $75 \%$ increase. It is important to note, however, that the latter is a less meaningful figure to gauge the use of RefWorks than the number of citations added, due to the nature of user account statistics we could obtain. The accounts of users who have either left Cornell or are not actively using them have not been purged. In addition, individuals can have more than one account, and accounts can be shared. This is a good example of the kind of challenges library staff face when working with statistics in the Web 2.0 environment.

There is much more information found among the pages of the Report. We invite you to explore the data. To fit your work style, we produced two versions of the Report: this summary version and a full version. The summary version is for the time-crunched reader. Detailed tables are only included in the full version. Both versions are available at: http://www.library.cornell.edu/staffweb/AnnualStatsArchive/indexStatArch.html.

We welcome your comments and questions.


Xin Li
Director, the Research and Assessment Unit

## SUMMARY - OVERVIEW

## TABLE S1: LIBRARIES AT A GLANCE (2006/2007)

This table provides a quick overview of some of the Library's key investments and resulting outputs in the form of staffing, expenditures, print volume holdings, facilities, and a select set of services. It is a snapshot of the Library as of July 1st, 2007. The data presented here are those most frequently requested in the past. Current year details can be found in the respective tables indicated below.

|  | Total Expenditures | Materials Expenditures | Print Volume Holdings | User Seats | Net Square Footage | Longest Hours Open/Wk Fall/Spring Semesters | Gate Counts | General Collections Circ./Ren. | Reference Trans. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Library Administration | \$2,599,289 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Library Central Services |  | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a |
| Administrative Operations | \$1,822,402 | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a |
| Digital Lib \& Info Tech | 4,129,252 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Preservation | 1,088,806 | \$70,477 | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Technical Services | 5,098,088 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Unit libraries |  |  |  |  |  |  |  |  |  |
| Adelson | \$66,556 | \$7,083 | 13,471 | 23 | 1,939 | 44 | 4,044 | 1,101 | 730 |
| Africana | 195,210 | 42,721 | 22,278 | 29 | 3,078 | 75 | 30,736 | 9,537 | 821 |
| Annex | 241,528 | n/a | 2,543,622 | 9 | 79,454 | 35 | 433 | 51,035 | n/a |
| Engineering | 1,598,101 | 868,628 | 241,706 | 209 | 23,815 | 104 | 263,685 | 29,091 | 4,086 |
| Fine Arts | 591,507 | 217,221 | 121,966 | 186 | 22,148 | 87 | 82,966 | 54,913 | 3,306 |
| Geneva Experiment Station | 404,551 | 249,420 | 51,707 | 22 | 4,396 | 44 | u/a | 2,164 | 926 |
| Hotel | 732,135 | 234,626 | 28,348 | 102 | 8,094 | 93 | 241,486 | 7,007 | 2,927 |
| Industrial \& Labor Relations | 1,987,313 | 439,122 | 178,689 | 265 | 67,903 | 83 | 336,387 | 13,110 | 6,222 |
| Kroch (Asia Collections) | (with Olin) | (with Olin) | 799,298 | 179 | 36,619 | 109 | (with Olin) | (with Olin) | 1,605 |
| Law | 3,091,335 | 1,413,452 | 534,798 | 430 | 68,700 | 80 | u/a | 17,535 | 4,641 |
| Management | 843,223 | 347,650 | 63,594 | 195 | 14,406 | 98 | 249,293 | 11,605 | 3,061 |
| Mann/Entomology | 6,430,601 | 2,127,984 | 417,323 | 445 | 78,305 | 102 | u/a | 80,418 | 14,130 |
| Mathematics | 501,371 | 281,635 | 65,980 | 104 | 9,438 | 85 | 94,400 | 19,118 | 672 |
| Medical Archives | 86,726 | $\mathrm{n} / \mathrm{a}$ | 2,458 | 6 | 4,769 | 42.5 | u/a | n/a | 490 |
| Medical College | 4,437,620 | 1,674,788 | 188,464 | 239 | 26,633 | 108 | 319,834 | 21,324 | 6,441 |
| Music | 436,034 | 162,240 | 145,390 | 161 | 22,674 | 78 | 40,833 | 40,348 | 2,298 |
| Olin | 12,658,504 | 6,419,993 | 1,843,952 | 1,062 | 187,227 | 109 | 1,097,937 | 506,537 | 24,431 |
| Physical Sciences | 1,444,813 | 938,672 | 72,616 | 154 | 14,584 | 88 | 88,844 | 12,115 | 884 |
| Rare \& Ms Collections | 2,157,320 | 551,708 | 224,845 | 26 | 26,372 | 44 | (with Olin) | 25,613 | 13,380 |
| Uris | (with Olin) | (with Olin) | 171,683 | 1,014 | 56,769 | 144 | 696,188 | 53,692 | 5,016 |
| Veterinary | 1,019,532 | 393,646 | 97,647 | 200 | 14,333 | 95 | 62,400 | 11,725 | 1,760 |
| TOTALS | \$53,661,817 | \$16,441,065 | 7,829,835 | 5,060 | 771,656 |  | 3,609,466 | 967,988 | 97,829 |
| Current year details in: | Table 15 | Table 15 | Table 1 | Table 16 | Table 16 | Table 16 | Table 16 | Table 5a | Table 11 |

## SUMMARY - OVERVIEW

## TABLE S2: PRINT VOLUME HOLDINGS RELATIVE TO GENERAL COLLECTIONS CIRCULATION CHARGES (2006/2007)

This table takes a ratio approach to place print volumes held in the context of the library's general circulation rates (excl. renewals, reserve and equipment charges). The ratio illustrates, "There is one circulation charge for every $n$ volumes held." For example, the Library Annex has the highest ratio, indicating that its circulation rate is the lowest among all of the libraries. Fine Arts, Africana and Music libraries are on the opposite end of the scale, suggesting more intensive use of holdings. It's important to note that these statistics count the number of charges, not the number of unique stack items used.

|  | Volumes Held | General Collections Circulation Charges | Volumes Held Per General Collections Charge |
| :---: | :---: | :---: | :---: |
| Adelson | 13,471 | 616 | 21.9 |
| Africana | 22,278 | 4,124 | 5.4 |
| Annex | 2,543,622 | 28,546 | 89.1 |
| Engineering | 241,706 | 13,929 | 17.4 |
| Fine Arts | 121,966 | 28,509 | 4.3 |
| Geneva Experiment Station | 51,707 | 910 | 56.8 |
| Hotel | 28,348 | 3,810 | 7.4 |
| Industrial \& Labor Relations | 178,689 | 5,735 | 31.2 |
| Kroch (Asia Collections) | 799,298 | (with Olin) | (with Olin) |
| Law | 534,798 | 13,101 | 40.8 |
| Management | 63,594 | 6,600 | 9.6 |
| Mann/Entomology | 417,323 | 38,431 | 10.9 |
| Mathematics | 65,980 | 10,014 | 6.6 |
| Medical Archives | 2,458 | n/a | n/a |
| Medical College | 188,464 | 15,556 | 12.1 |
| Music | 145,390 | 25,073 | 5.8 |
| Olin | 1,843,952 | 220,595 | $12.0{ }^{1}$ |
| Physical Sciences | 72,616 | 5,721 | 12.7 |
| Rare \& Ms Collections | 224,845 | 25,556 | 8.8 |
| Uris | 171,683 | 26,379 | 6.5 |
| Veterinary | 97,647 | 7,618 | 12.8 |
| TOTALS | 7,829,835 | 480,823 | 16.3 |
| Current year details in: | Table 1 | Table 5a |  |

[^0]
## SUMMARY - OVERVIEW

TABLE S3: GATE COUNTS RELATIVE TO HOURS OPEN AND USER SEATS (2006/2007)
This table illustrates the volume of people passing through a library's gates in the context of hours open during the Fall \& Spring semesters, mapped to available user seats. It is presented in a highest to lowest sort on Gate Counts Per Hour. Please note that this set of data has its limitations: the counts do not capture the purpose of the visits; some gate counts are incomplete; and most counts include library staff. The gate counts per hour are estimates extrapolated from total gate counts, divided by 50 weeks times the longest number of hours open per week in the Fall/Spring semesters.

|  | Gate Counts | Longest Hours Open per Week during Fall/Spring Semesters | Gate Counts Per Hour | User Seats | User Seats/Gate Counts per Hour |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Olin/Kroch ${ }^{1}$ | 1,097,937 | 109 | 201 | 1,241 | 6 |
| Uris | 696,188 | 144 | 97 | 1,014 | 10 |
| Industrial \& Labor Relations | 336,387 | 83 | 81 | 265 | 3 |
| Medical College | 319,834 | 108 | 59 | 239 | 4 |
| Hotel | 241,486 | 93 | 52 | 102 | 2 |
| Management | 249,293 | 98 | 51 | 195 | 4 |
| Engineering | 263,685 | 104 | 51 | 209 | 4 |
| Mathematics | 94,400 | 85 | 22 | 104 | 5 |
| Physical Sciences | 88,844 | 88 | 20 | 154 | 8 |
| Fine Arts | 82,966 | 87 | 19 | 186 | 10 |
| Veterinary | 62,400 | 95 | 13 | 200 | 15 |
| Music | 40,833 | 78 | 10 | 161 | 15 |
| Africana | 30,736 | 75 | 8 | 29 | 4 |
| Adelson | 4,044 | 44 | 2 | 23 | 13 |
| Annex | 433 | 35 | 0.2 | 9 | $36{ }^{2}$ |
| Entomology | u/a | 40 | u/a | 25 | u/a |
| Geneva Experiment Station | u/a | 44 | u/a | 22 | u/a |
| Law | u/a | 80 | u/a | 430 | u/a |
| Mann | u/a | 102 | u/a | 420 | u/a |
| Medical Archives | u/a | 42.5 | u/a | 6 | u/a |
| Rare \& Ms Collections | (with Olin) | 44 | u/a | 26 | u/a |
| TOTALS | 3,609,466 |  |  | 5,060 |  |

Current year details in: Table $16 \quad$ Table 16
Table 16

[^1]
## SUMMARY - OVERVIEW

## TABLE S4: GATE COUNTS RELATIVE TO GENERAL COLLECTION CHARGES AND REFERENCE

 TRANSACTIONS (2006/2007)This table puts on-site access in the context of two services: general collections circulation ${ }^{1}$ and non-electronic reference ${ }^{2}$. It illustrates, "There is a circulation charge or reference transaction for every $n$ visits". The higher the ratio, the less intensively a service is used. This set of data has its limitations. For example: some gate counts are missing or incomplete; most gate counts include library staff; and all counts indicate instances of entry or use, not the number of distinct users

|  | Gate Counts | Total General Collections Circulation Charges | Gate Count Per General Collections Circ Charge | Total Non-E Reference Transactions | Gate Count per Non-E Reference Trans. |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Adelson | 4,044 | 616 | 7 | 730 | 6 |
| Africana | 30,736 | 4,124 | 7 | 779 | 39 |
| Annex ${ }^{3}$ | 433 | 28,546 | n/a | n/a | n/a |
| Engineering | 263,685 | 13,929 | 19 | 3,239 | 81 |
| Fine Arts | 82,966 | 28,509 | 3 | 2,459 | 34 |
| Geneva Experiment Station | u/a | 910 | u/a | 808 | u/a |
| Hotel | 241,486 | 3,810 | 63 | 2,294 | 105 |
| Industrial \& Labor Relations | 336,387 | 5,735 | 59 | 5,575 | 60 |
| Law | u/a | 13,101 | u/a | 3,678 | u/a |
| Management | 249,293 | 6,600 | 38 | 3,061 | 81 |
| Mann/Entomology | u/a | 38,431 | u/a | 12,551 | u/a |
| Mathematics | 94,400 | 10,014 | 9 | 397 | 238 |
| Medical Archives | u/a | n/a | n/a | 490 | n/a |
| Medical College | 319,834 | 15,556 | 21 | 5,001 | 64 |
| Music | 40,833 | 25,073 | 2 | 2,177 | 19 |
| Olin/Kroch(Asia)/RMC ${ }^{4}$ | 1,097,937 | 246,151 | 4 | 31,296 | 35 |
| Physical Sciences | 88,844 | 5,721 | 16 | 571 | 156 |
| Uris | 696,188 | 26,379 | 26 | 4,328 | 161 |
| Veterinary | 62,400 | 7,618 | 8 | 1,391 | 45 |
| TOTALS | 3,609,466 | 480,823 | 8 | 80,824 | 45 |
| Current year details in: | Table 16 | Table 5a |  | Table 11 |  |

[^2]
## Notes:

${ }^{1}$ General collections circulation charges exclude renewals, and reserve and equipment charges.
${ }^{2}$ Non-electronic reference transactions are those face-to-face, or received by phone or ground mail.
${ }^{3}$ The service model of the Library Annex makes the ratio less meaningful; it is thus not listed.
${ }^{4}$ Olin, Kroch (Asia) and RMC are reported together as they share the same gate count.

## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## GRAPHS S1-2: COLLECTIONS OVER TIME (2003-2007)

These graphs show percentage increases/decreases by type of library collection (see Table S 5 for data). Non-book material includes maps, films, filmstrips, slides, video tapes, DVDs, sound recordings and computer files. Because the number of networked electronic resources has increased significantly since 2002/2003, that data is presented separately. All other collection types have shown fairly steady growth over this five-year period, with two exceptions: non-book materials have increased at a higher rate (with video tapes/DVDs and computer files showing the largest percentage increase); and counts of physical serials and newspaper subscriptions have continuously decreased due, in large part, to CUL's decision to favor electronic over print. While full-text e-journals continue to show significant growth, it is interesting to note that the growth of other electronic resources seems to have plateaued recently. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's ending figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies or definitions or one-time additions/subtractions have also caused figures to fluctuate.

PRINTED VOLUMES, NON-BOOK, MICROFORM, MANUSCRIPT AND NON-E SERIAL \& NEWSPAPER SUBSCRIPTION TRENDS


NETWORKED ELECTRONIC RESOURCE TRENDS


## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S5: COLLECTIONS OVER TIME (2003-2007)

This table provides a five-year longitudinal summary of collection growth by type of library collection. Summary data are illustrated in Graphs S1 and S2. Asterisks indicate corrections made after data was published in the respective years. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's ending figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies or definitions or one-time additions/subtractions have also caused figures to fluctuate.

| Item Count | 2003 | 2004 | 2005 | 2006 | 2007 | Total Growth $(2003$ | Percent <br> Change 2007) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) | Incr/(Decr) |
| Printed Volumes \& Non-Book Materials |  |  |  |  |  |  |  |
| (current year |  |  |  |  |  |  |  |
| details in Printed Volumes | 7,316,826 * | 7,477,388 * | 7,586,799 * | 7,708,728 | 7,829,835 | 513,009 | 7.0\% |
| Tables 1-2a) Maps | 244,556 | 246,881 | 249,000 | 250,050 | 251,509 | 6,953 | 2.8\% |
| Motion Pictures | 4,157 | 4,360 * | 4,360 | 4,419 | 4,415 | 258 | 6.2\% |
| Filmstrips and Slides | 40,251 | 37,027 * | 39,627 | 51,919 * | 51,979 | 11,728 | 29.1\% |
| Video Tapes and DVDs | 20,372 | 22,343 | 23,709 * | 32,170 * | 34,723 | 14,351 | 70.4\% |
| Sound Recordings | 105,643 | 112,005 | 113,901 | 115,765 | 118,998 | 13,355 | 12.6\% |
| Computer Files | 12,819 | 15,213 * | 16,510 | 17,871 | 18,961 | 6,142 | 47.9\% |
| Microforms |  |  |  |  |  |  |  |
| (current year Microfilm | 207,715 | 210,775 | 214,883 * | 217,526 | 222,299 | 14,584 | 7.0\% |
| details in Microfiche | 6,596,881 | 6,706,067 | 6,829,128 * | 6,905,399 | 7,019,347 | 422,466 | 6.4\% |
| Table 2b) Microcards | 139,456 | 169,484 * | 169,484 | 169,484 | 169,484 | 30,028 | 21.5\% |
| Microprints | 1,048,409 | 1,048,409 | 1,048,409 | 1,048,409 | 1,048,409 | 0 | 0.0\% |
| Archival \& manuscript materials (in cu./linear ft.) (current year details in Table 2c) | 67,020 | 68,299 | 69,565 | 70,271 | 71,353 | 4,333 | 6.5\% |
| Physical Serial \& Newspaper Subs. (current year details in Table 3) | 64,244 * | 63,282 | 62,862 | 60,948 | $\mathrm{u} / \mathrm{a}^{1}$ | u/a | u/a |
| Networked Electronic Resources (excludes resources exclusive to Medical College) (current year details in Table 4) | 107,892 | 150,504 | 375,236 * | 394,474 | 407,194 | 299,302 | 277.4\% |
| Full-text journals | 20,241 | 29,159 | 37,590 * | 38,323 * | 51,078 | 30,837 | 152.3\% |
| Other e-resources | 87,651 | 121,345 | 337,646 | 356,151 * | 356,116 | 268,465 | 306.3\% |

* corrected/adjusted count
$\mathrm{u} / \mathrm{a}=$ unavailable


## Notes:

${ }^{1}$ Starting in 2006/2007, CUL will report title counts instead of subscription counts. Retrospective counts can not be obtained. See Table 3 for more details

## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## GRAPHS S3-4: PRINTED VOLUMES OVER TIME (2003-2007)

These graphs show the percentage changes in print collection growth in the Library as a whole, as well as at the Library Annex only (see Table S6 for summary and unit-specific data). Graph S3 illustrates the drastic increase in Library Annex print holdings, reflecting the most recent Annex Moving Project, which has transferred nearly 800,000 volumes from campus libraries to the Library Annex facility to relieve overcrowding in the stacks on campus.


GRAPH S4: LIBRARY ANNEX PRINT VOLUME HOLDINGS TRENDS


## TABLE S6: PRINTED VOLUMES OVER TIME (2003-2007)

This table presents a five-year longitudinal summary of print collection growth by library. Summary data are illustrated in Graphs S3 and S4. Asterisks indicate corrections made after data was published in the respective years. Note that the Library Annex's holdings are reported separately starting in 2005; longitudinal percentage changes are thus only from 2004/2005 to 2006/2007. Note that reporting the Library Annex separately can result in negative growth figures for libraries transferring more volumes to the Annex than they add. This year, we begin reporting Olin's and Kroch (Asia's) holdings separately; since equivalent figures are not available for earlier years, a total for Olin/Kroch (Asia) is used to calculate the longitudinal percentage change. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's ending figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, onetime additions/subtractions have also caused figures to fluctuate.

|  | 2003 | 2004 | 2005 | 2006 | 2007 | Total Growth (2005 | Percent <br> Change 2007) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) | Incr/(Decr) |
| Adelson ${ }^{1}$ | 10,819 | 11,034 | 11,342 | 13,031 | 13,471 | 2,129 | 18.8\% |
| Africana | 18,682 | 19,307 | 20,871 | 21,330 | 22,278 | 1,407 | 6.7\% |
| Annex | $\wedge$ | $\wedge$ | 1,829,375 | 2,203,553 | 2,543,622 | 714,247 | 39.0\% |
| Engineering | 382,422 | 387,546 | 246,573 | 238,010 | 241,706 | $(4,867)$ | (2.0\%) |
| Fine Arts | 189,293 | 196,358 | 143,352 | 117,284 | 121,966 | $(21,386)$ | (14.9\%) |
| Geneva Experiment Station | 50,332 * | 51,007 * | 50,178 | 50,881 | 51,707 | 1,529 | 3.0\% |
| Hotel | 35,968 * | 36,418* | 33,111 | 27,595 | 28,348 | $(4,763)$ | (14.4\%) |
| Industrial \& Labor Relations | 219,753 | 226,223 * | 195,744 * | 177,660 | 178,689 | $(17,055)$ | (8.7\%) |
| Kroch (Asia) | $\wedge \wedge$ | $\wedge$ | $\wedge$ | ^ | 799,298 | ula | u/a |
| Law | 501,308 | 509,826 | 518,229 | 526,457 | 534,798 | 16,569 | 3.2\% |
| Management | 158,914 | 160,872 | 73,513 | 63,554 | 63,594 | $(9,919)$ | (13.5\%) |
| Mann/Entomology | 776,976 | 786,869 | 398,604 | 405,992 | 417,323 | 18,719 | 4.7\% |
| Mathematics | 60,277 | 62,216 | 63,539 | 64,851 | 65,980 | 2,441 | 3.8\% |
| Medical Archives | 2,471 | 2,473 | 2,473 | 2,455 | 2,458 | (15) | (0.6\%) |
| Medical College | 175,637 | 178,878 | 180,947 | 184,833 | 188,464 | 7,517 | 4.2\% |
| Music | 137,681 * | 140,604 * | 140,696 | 142,979 | 145,390 | 4,694 | 3.3\% |
| Olin | $\wedge \wedge$ | $\wedge$ | $\wedge$ | ^ | 1,843,952 | ula | u/a |
| Olin/Kroch (Asia) | 3,915,852 | 4,018,065 | 3,098,961 * | 2,899,784 | 2,643,250 | $(455,711)$ | (14.7\%) |
| Physical Sciences | 115,395 | 117,471 | 86,870 | 74,052 | 72,616 | $(14,254)$ | (16.4\%) |
| Rare \& Ms Collections | 282,911 * | 287,719 * | 223,951 | 224,289 | 224,845 | 894 | 0.4\% |
| Uris | 179,547 | 180,987 | 170,677 | 171,185 | 171,683 | 1,006 | 0.6\% |
| Veterinary | 102,588 | 103,515 | 97,793 | 98,953 | 97,647 | (146) | (0.1\%) |
| TOTALS | 7,316,826 | 7,477,388 | 7,586,799 | 7,708,728 | 7,829,835 | 243,036 | 3.2\% |

$\wedge=$ counted in originating units' figures
$\wedge^{\wedge}=$ separate figures for Kroch (Asia) and Olin not available. These figures are reported together in this table under Olin/Kroch(Asia).

[^3]
## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## GRAPH S5: CIRCULATION \& RESERVES, DELIVERY SERVICES \& ILL OVER TIME (2003-2007)

This graph reflects percentage changes over a five-year period (see Table S7 for data). While circulation charges and renewals were up in 2004/2005 and 2005/2006, the 2006/2007 figures shows a $2.6 \%$ drop from 2002/2003. Equipment circulation has almost doubled since 2002/2003, while general collection and class reserves as a whole have decreased by $9.2 \%$. In 2006/2007, circulation charges and renewals showed an overall $4.2 \%$ decrease from 2005/2006; the decrease primarily took place in general materials circulation/renewals, not in equipment (dropped 0.2\%), or in physical reserves (up 7.3\%). It is noteworthy, that after several years of sharp increases in ILL lending and borrowing, both are showing a decline for the first time in five years. However, this occurred in traditional ILL lending and borrowing; Borrow Direct lending increased by $6.7 \%$ and Borrow Direct borrowing remained almost exactly the same as last year. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies have also caused figures to fluctuate

CIRCULATION AND ILL TRENDS


## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S7: CIRCULATION \& RESERVES, DELIVERY SERVICES \& ILL OVER TIME (2003-2007)

This table provides a five-year longitudinal summary. Summary circulation and ILL data are illustrated in Graph S5. Asterisks indicate corrections made after data was published in the respective years. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years known corrections have been made to the previous year's figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies have also caused figures to fluctuate.

| Type of Service |
| :--- |

## u/a = unavailable

## Notes:

${ }_{2}^{1}$ Library-to-library Delivery started in 2004/2005.
${ }^{2}$ Faculty Office Delivery started in October 2005.
${ }^{3}$ Borrow Direct was implemented in September of 2002. A full data set for 2002/2003 is not available for a comparison.

## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## GRAPH S6: REFERENCE \& INSTRUCTION OVER TIME (2003-2007)

This graph reflects percentage changes over a five-year period (see Table S 8 for data). For the first time, the Library's reference transaction statistics were collected through a locally developed online system, and the annual data was extrapolated from data collected during 12 sampling weeks. This new methodology was implemented to save time and promote consistency. The sharp drop in the reference transaction count from 2005/2006 reflects, in large part, a reporting error in 2005/2006 when a significant number of directional transactions were included as reference transactions. Ignoring the erroneous year, there was a $15 \%$ decline in reference transactions from 2004/2005 to 2006/2007. Instruction counts fluctuated over the past five years, due in part to definitional changes. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies or definitions have also caused figures to fluctuate

REFERENCE \& INSTRUCTION TRENDS


## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S8: REFERENCE \& INSTRUCTION OVER TIME (2003-2007)

This summary table provides a five-year longitudinal summary. Asterisks indicate corrections made after data was published in the respective years. The data are illustrated in graph S6. Caution should be used when reviewing short-term longitudinal percentage changes; for recent years, known corrections have been made to the previous year's figures, but, generally, no systematic, retroactive corrections have been made beyond the previous year. In some cases, changes in collection methodologies or definitions have also caused figures to fluctuate.

| Type of Service | 2003 | 2004 | 2005 | 2006 | 2007 | Total Growth (2003 | $\begin{aligned} & \begin{array}{c} \text { Percent } \\ \text { Change } \\ \text { 2007) } \end{array} \\ & \hline \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) | Incr/(Decr) |
| Reference Transactions (current year data in Table 11) | 135,251 | 120,228 | 115,237 | 137,873 | 97,829 | $(37,422)$ | (27.7\%) |
| Instructional Sessions (current year data in Table 12) | 1,197 | 1,102 | 1,124 | 1,373 | 1,346 | 149 | 12.4\% |
| Instructional Session Participants (current year data in Table 12) | 18,575 | 18,787 | 18,747 | 19,942 | 19,347 | 772 | 4.2\% |

## GRAPH S7: CATALOGING AND PRESERVATION/CONSERVATION OVER TIME (2003-2007)

This graph reflects a distinctive characteristic of conservation work at CUL: counts are heavily influenced by externally funded projects, and can fluctuate wildly from year to year. Readers therefore need to exercise caution when comparing counts from one year to another. Over the past three years, titles cataloged and commercial binding counts remained relatively stable; the downward trend from 2002/2003 reflects the completion of the backlog reduction project, the impact of the falling value of the dollar on material acquisition, and a reduction in the number of print serial subscriptions as CUL began to convert print to electronic subscriptions. (See Table S9 for data.)

CATALOGING, COMMERCIAL BINDING AND CONSERVATION TREATMENT TRENDS


## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S9: CATALOGING AND PRESERVATION/CONSERVATION OVER TIME (2003-2007)

This table provides a five-year longitudinal summary. Summary data is illustrated in Graph S7. Asterisks indicate corrections made after data was published in their respective years. Figures include both in-house and contract work.

| Type of Service | 2003 | 2004 | 2005 | 2006 | 2007 | Total Growth (200 | Percent Change 2007) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) | Incr/(Decr) |
| Titles Cataloged |  |  |  |  |  |  |  |
| or Reclassified/Recataloged (current year details in Table 13a) | 159,479 | 144,020 | 119,199 | 128,247 | 113,282 | $(46,197)$ | (29.0\%) |
| Preservation Activity <br> (current year data in Table 14a) |  |  |  |  |  |  |  |
| Conservation Treatment | 92,633 | 79,565 | 61,042 | 66,931 | 104,351 | 11,718 | 12.6\% |
| Volumes/pamphlets in-house | 86,082 | 67,945 | 55,336 | 64,588 | 102,748 | 16,666 | 19.4\% |
| Unbound Sheets | 121 | 1,416 | 769 | 559 | 362 | 241 | 199.2\% |
| Photographs, Non-Paper items | 1,169 | 5,948 | 909 | 1,028 | 303 | (866) | (74.1\%) |
| Custom Fitted, protective enclosures | 5,261 | 4,256 | 4,028 | 756 | 938 | $(4,323)$ | (82.2\%) |
| Commercial Binding | 32,557 | 28,552 | 26,916 * | 26,439 | 26,833 | $(5,724)$ | (17.6\%) |
| Preservation Photocopying | 1,793 | 3,167 | 4,775 | 1,538 | 1,781 | (12) | (0.7\%) |
| Bound Volumes | 508 | 3,167 | 293 | 321 | 317 | (191) | (37.6\%) |
| Sheets | 1,285 | 0 | 4,482 | 1,217 | 1,464 | 179 | 13.9\% |
| Preservation Digital Imaging | 4,114 | 193 | 3,111 | 3,707 | 3,640 | (474) | (11.5\%) |
| Volumes | 2,829 | 193 | 221 | 820 | 0 | $(2,829)$ | (100.0\%) |
| Sheets | 1,285 | 0 | 771 | 134 | 86 | $(1,199)$ | (93.3\%) |
| Photos, Non-paper, Audio etc. | 0 | 0 | 2,119 | 2,753 | 3,554 | 3,554 | u/a |

## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## GRAPHS S8-9: TOTAL EXPENDITURES OVER TIME (2003-2007)

Graph S8 presents a five-year longitudinal view, illustrating summary data from Table S10. It displays the expenditures in adjusted and unadjusted dollars separately. While expenditures in unadjusted dollars have shown a steady increase since 2002/2003 (with a higher figure in 2003/2004 due to the purchase of the Huntington Free Library Native American Collection), after adjusting for inflation, the library's total expenditures have been fairly steady in that same time frame, with $2006 / 2007$ at approximately the 2004/2005 level, rebounding from a $1.4 \%$ dip in 2005/2006. In Graph S9, which excludes Medical College expenditures, estimated e-materials expenditures and total material expenditures (including shipping) are compared to illustrate how e-expenditures, as a percentage of the whole, have increased over the past 10 years. Data for the last three years included estimates for amounts spent on e-subscriptions for a select group of publishers providing both print and electronic, whose payment records are coded as print only, but for whom CUL considers the electronic subscription to be the main subscription (due to identified archival rights and the fact that the titles are under review for e-only access).


ESTIMATED ELECTRONIC MATERIALS EXPENDITURES COMPARED TO TOTAL MATERIALS EXPENDITURES (including shipping expenditures) -- EXCLUDES MEDICAL COLLEGE


## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S10: TOTAL EXPENDITURES OVER TIME (2003-2007)

This table presents a five-year summary of total expenditures in two separate groups: expenditures for central service units, and those for unit libraries. To present percentage changes after inflation adjustment, expenditures are converted using the Consumer Price Index
(http://www.bls.gov/news.release/archives/cpi 07182007.pdf) to the relative 1982-1984 dollar base values. These conversions are presented in the final two rows. Summary data are presented in Graphs S8-9.

| Unit | 2003 | 2004 | 2005 | 2006 | 2007 | Accumulated CHANGE 2003-2007 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) |  |
| Library Administration | \$ 2,387,924 | \$ 1,969,736 | \$ 2,134,695 | \$ 2,587,834 | \$ 2,599,289 | \$ 211,365 |  |
| Library Central Services |  |  |  |  |  |  |  |
| Administrative Operations | \$ 1,476,492 | \$ 1,537,285 | \$ 1,594,574 | \$ 1,772,395 | \$1,822,402 | \$ 345,910 |  |
| Digital Lib \& Info. Technologies | 3,238,612 | 3,306,619 | 3,837,406 | 4,013,419 | 4,129,252 | \$ 890,640 |  |
| Preservation | 1,498,613 | 1,214,654 | 1,074,162 | 1,023,856 | 1,088,806 | (\$409,807) |  |
| Technical Services | 4,023,031 | 3,973,377 | 4,547,736 | 4,467,209 | 5,098,088 | \$ 1,075,057 |  |
| Subtotal Central Services | \$ 10,236,748 | \$ 10,031,935 | \$ 11,053,878 | \$ 11,276,879 | \$12,138,548 | \$ 1,901,800 |  |
| Unit Libraries |  |  |  |  |  |  |  |
| Adelson ${ }^{1}$ | - | \$ 12,801 | \$ 49,963 | \$ 54,221 | \$66,556 | \$ 66,556 |  |
| Africana | \$ 181,947 | 158,357 | 146,727 | 164,496 | 195,210 | 13,263 |  |
| Annex | 196,901 | 221,829 | 214,837 | 228,417 | 241,528 | 44,627 |  |
| ASTech (Engr., Math, Phys.Sci.,Vet) | 3,992,967 | 4,161,451 | 4,237,698 | 4,364,759 | 4,563,817 | 570,850 |  |
| Fine Arts | 508,309 | 613,597 | 624,123 | 573,919 | 591,507 | 83,198 |  |
| Geneva Experiment Station | 422,168 | 433,246 | 341,038 | 325,175 | 404,551 | $(17,617)$ |  |
| Hotel | 1,135,076 | 999,642 | 754,382 | 752,362 | 732,135 | $(402,941)$ |  |
| Industrial \& Labor Relations | 1,962,062 | 1,789,776 | 1,823,221 | 1,865,828 | 1,987,313 | 25,251 |  |
| Law | 2,578,959 | 2,618,695 | 2,761,667 | 2,990,943 | 3,091,335 | 512,376 |  |
| Management | 834,729 | 790,765 | 786,062 | 838,310 | 843,223 | 8,494 |  |
| Mann | 6,022,213 | 6,210,646 | 6,867,636 | 6,430,783 | 6,430,601 | 408,388 |  |
| Medical Archives | 74,862 | 73,016 | 77,462 | 83,212 | 86,726 | 11,864 |  |
| Medical College | 3,586,675 | 3,844,220 | 3,914,652 | 4,426,105 | 4,437,620 | 850,945 |  |
| Music | 504,672 | 485,514 | 455,287 | 471,448 | 436,034 | $(68,638)$ |  |
| PSA (Olin/Kroch/Uris) | 11,462,127 | 12,002,287 | 11,755,457 | 12,212,207 | 12,658,504 | 1,196,377 |  |
| Rare \& Ms Collections | 2,208,290 | 4,571,603 | 2,216,678 | 2,018,790 | 2,157,320 | $(50,970)$ |  |
| Subtotal Unit Libraries | \$35,671,957 | \$38,987,446 | \$37,026,889 | \$37,800,974 | \$38,923,980 | \$3,252,023 | Percent <br> Change <br> Tncr/(Decr) |
| GRAND TOTALS | \$48,296,629 | \$50,989,117 | \$50,215,462 | \$51,665,687 | \$53,661,817 | \$5,365,188 | 11.1\% |
| CPI \& Relative 1982-1984 Dollar Value | 183.7 : \$0.5444 | 189.7 : \$0.5271 | 194.5: \$0.5141 | 202.9 : \$0.4929 | 208.4 : \$0.48 | 24.7 | 13.4\% |
| 1982-1984 Dollar Base Value | \$26,292,685 | \$26,876,363 | \$25,815,769 | \$25,466,017 | \$25,757,672 | $(\$ 535,013)$ | (2.0\%) |

[^4]
## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLE S11: ACCESS, FACILITIES, AND STAFFING OVER TIME (2003-2007)

This table presents a five-year longitudinal view. Over this time frame, the increase in linear feet of shelving and net square footage is due primarily to the completion of the second and third Library Annex modules. The decrease in user seats is due primarily to the fact that a significant number of seats have been temporarily unavailable during Mann Library's renovation. The increase in longest hours open since 2002/2003 is due to keeping Uris Library open 24 hours/day, 5 days/week, starting in 2003/2004. In general, counts of all staff categories are declining. Staffing figures do not include lines vacant when the counts were taken.

| Type of Service | 2003 | 2004 | 2005 | 2006 | 2007 | Total Growth (2003 | Percent Change 2007) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Incr/(Decr) | Incrl(Decr) |
| Access, Facilities (Table 16) |  |  |  |  |  |  |  |
| Longest Hours a library is open during an academic year week | 114 | 144 | 144 | 144 | 144 | 30 | 26.3\% |
| Staffed Service Points | 50 | 47 | 53 | 54 | 55 | 5 | 9.0\% |
| User Seats | 5,361 | 5,118 | 5,024 | 5,088 | 5,060 | (301) | (5.6\%) |
| Shelving in Linear Feet | 977,257 | 988,820 | 980,993 | 1,104,726 | 1,102,775 | 125,518 | 12.8\% |
| Net Square Footage | 709,658 | 712,448 | 745,448 | 771,656 | 771,656 | 61,998 | 8.7\% |
| Staffing FTE (Table 17) |  |  |  |  |  |  |  |
| Academic Staff | 132 | 131 | 127 | 125 | 124 | (8) | (6.2\%) |
| Non-Academic Staff | 350 | 340 | 341 | 349 | 341 | (9) | (2.7\%) |
| Exempt |  |  | 104 | 101 | 96 | ula | u/a |
| Non-Exempt |  |  | 237 | 249 | 245 | u/a | u/a |
| Total | 482 | 471 | 468 | 474 | 464 | (18) | (3.7\%) |
| Students | 137 | 120 | 108 | 115 | 118 | (19) | (13.7\%) |

## SUMMARY - FIVE-YEAR LONGITUDINAL DATA

## TABLES S12a-c \& GRAPH S10 : ASSOCIATION OF RESEARCH LIBRARIES RANKINGS (Excludes Medical College)

These tables present CUL among its ARL peer institutions in select dimensions: CUL's ranking in ARL's Expenditures-Focused index, its average, median and beginning salaries for the past 5 years, and expenditures per full time student. ARL implemented the Expenditures-Focused index in 2007 and retroactively calculated the data to 2002/2003. Over the past 5 years, except for beginning salary rankings, CUL's ARL academic salary rankings have generally declined. In a group of selected ARL peers, Cornell ranks 8th in total library expenditures per full-time student (excludes part-time student data). All data below are from http://www.arl.org unless otherwise noted.

Table S12a: Cornell's ARL Expenditures
Focused Index Rankings

| Year |  | ARL Rank |
| :---: | ---: | ---: |
| 2003 | 9 |  |
| 2004 | 8 |  |
| 2005 | 8 |  |
|  | 2006 | 10 |

## Notes:

Source: http://www.arl.org/bm~doc/expind_oct4.xls
-Index based on: total library expenditures; salaries and wages of professional staff; total library materials expenditures; and total staff.

Table S12c: Cornell's ARL Rankings for Average, Median \& Beginning Professional Salaries

| Year |  | Average <br> Salary | Median <br> Salary | Beginning <br> Salary |
| ---: | ---: | ---: | ---: | ---: |
| 2003 | 23 | 38 |  | 33 |
| 2004 | 25 | 40 | 25 |  |
| 2005 | 25 | 48 | 17 |  |
| 2006 | 23 | 43 | 23 |  |
| 2007 | 28 | 43 | 22 |  |

Notes:
-Excludes all law and medical library data. Salaries of top ranking directors not included in calculations of averages and medians.

Table S12b: Top 20 ARL Expenditures Focused Index
Ranked Libraries, 2006

| ARL Rank | University | ARL Rank | University |
| ---: | :--- | :---: | :--- |
| 1 | Harvard | 11 | New York |
| 2 | Yale | 12 | Wisconsin |
| 3 | Columbia | 13 | Princeton |
| 4 | Toronto | 14 | Washington |
| 5 | UC Berkeley | 15 | Minnesota |
| 6 | UCLA | 16 | Illinois, UC |
| 7 | Michigan | 17 | North Carolina |
| 8 | Penn State | 18 | Duke |
| 9 | Texas, Austin | 19 | Virginia |
| 10 | Cornell | 20 | Pennsylvania |



## APPENDIX A

## CORNELL UNIVERSITY LIBRARY - ANNUAL STATISTICS 2006/2007

## July 1, 2006 - June 30, 2007

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[^0]:    Notes:
    ${ }^{1}$ Olin and Kroch (Asia Collections) volumes are added together to calculate this ratio as their volumes circulate through the same circulation desk

[^1]:    $\mathrm{u} / \mathrm{a}=$ unavailable
    Notes:
    ${ }^{1}$ Also includes gate counts for RMC which is only open 44 hours per week.
    ${ }^{2}$ Due to the nature of Annex service model, the majority of Library Annex items are used at, or charged out and returned to other libraries.

[^2]:    n/a = not applicable
    $\mathrm{u} / \mathrm{a}=$ unavailable

[^3]:    Notes:
    ${ }^{1}$ Adelson Library joined CUL in 2004

[^4]:    Notes:
    ${ }^{1}$ Adelson Library became CUL's 20th library in May 2004 (expenditures represent partial year for 2004)
    ${ }^{2}$ Includes $\$ 2.5$ million purchase of Huntington Free Library Native American collection in June 2004.

