

Harmonizing Efforts: A Trio of Patient Education Services



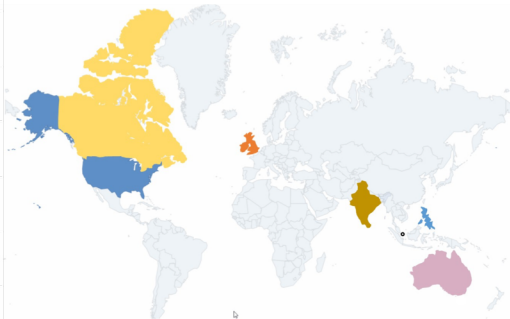
**Weill Cornell
Medicine**

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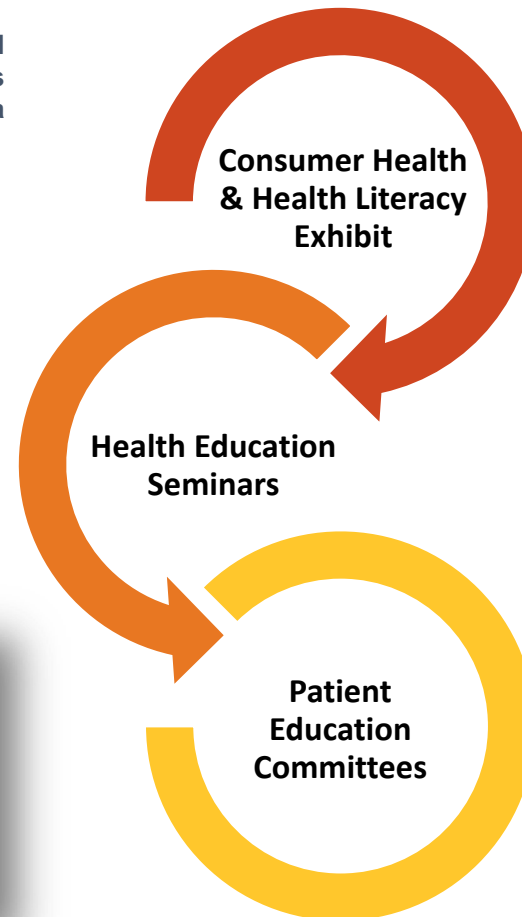
A triad of patient education programs and services revolve around the faculty and staff of the Myra Mahon Patient Resource Center (PRC). The PRC serves the medical center community of NewYork-Presbyterian/Weill Cornell Medicine and is the centralized hub for educational programming for consumers, patients, families, and caregivers.

Seminars on various health and medical topics are offered throughout the year and recorded for viewing online. Seminars are well attended in-person and YouTube video views have a global reach.

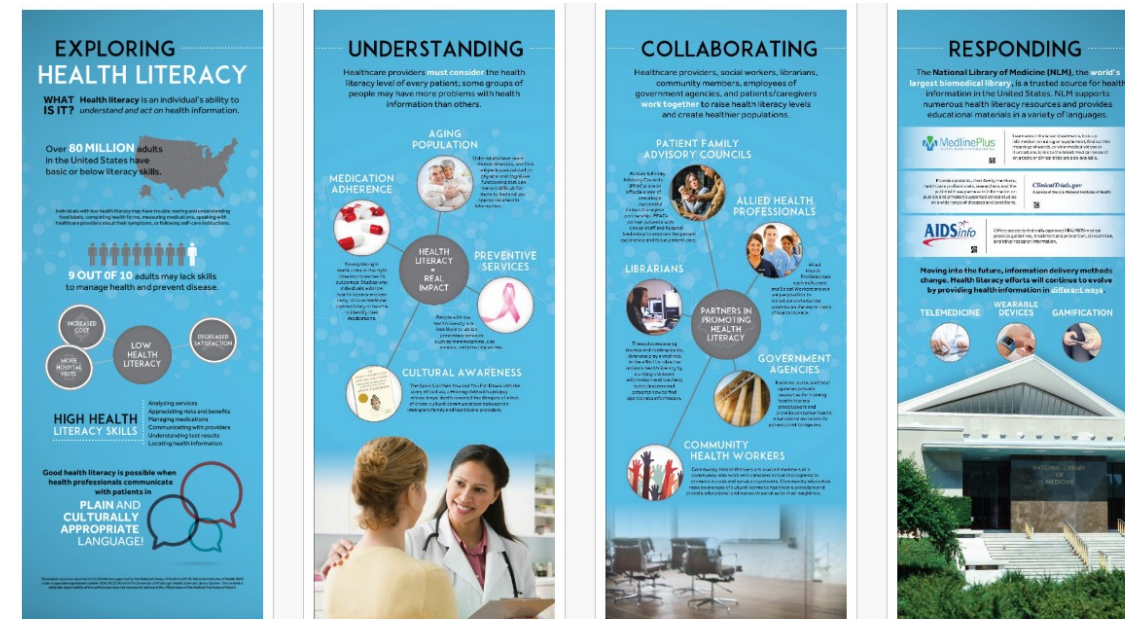
Countries	# of Views
United States	47,275
India	5,079
United Kingdom	1,277
Canada	360
Australia	206
Philippines	110



Participation of consumer health library faculty on Patient Education Committees for oncology, pediatrics, and ambulatory care network provides elevated support for determining literacy level of materials and best practices for cultural competency.



The Exhibit consists of four colorful 7' by 3' panels that illustrate the story of the link between health literacy and positive health outcomes, containing QR codes to video tutorials on demonstrations of using National Library of Medicine (NLM) databases to answer consumer health questions and a collection of NLM consumer handouts. An electronic version of the Exhibit resides on a subject guide located on the Samuel J. Wood Library's website - <http://med.cornell.libguides.com/healthliteracyexhibit>.



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