

**Commonwealth Department of Family and Community Services**

**Commonwealth  
Disability Services  
Census**

**2000**

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Special thanks are due to the following disability service providers who generously provided time and resources to the development of the 2000 Census collection tools:

ADACAS

Birra Enterprises

Career Systems

Endeavour Industries

Groundwork Employment Service

NADRASCA/NADAVOC

SensWide Services



# Introduction

The Commonwealth Minister for Family and Community Services, through the Department of Family and Community Services, funds disability services in each State and Territory. This funding provides access for people with a disability to vocational programs and employment opportunities thereby promoting economic and social participation and choice for people with disabilities in work and the community.

This report presents national data on services for people with a disability, and consumers accessing employment services funded under the Commonwealth/State Disability Agreement in 1999–2000. The data was collected as part of the annual Commonwealth Disability Services Census conducted on 30 June 2000.

The aim of the report is to provide information to:

- Commonwealth funded disability services participating in the Census collection;
- consumers of employment services, Commonwealth and State departments, peak industry and consumer bodies; and
- the general community.

This report is the sixth in the series. In previous years, data was only collected for those consumers who were ‘on the books’, that is, registered with a service on census day. This year, data has been collected for all consumers who accessed disability services during the 1999–2000 financial year. This approach enables a more complete picture of employment service provision to be presented, and will facilitate comparison between years in future collections. Both consumers ‘on the books’ and full financial year data has been included in this report.

Where full financial year data has been used, the graph or table has the suffix ‘FY’ and should not be compared with previous census reports. All tables from the 1999 Census have been completed for the 2000 Census to enable comparison between years for Consumers ‘on the books’ on Census day.

Percentage calculations have been used extensively in the analysis of the report. It should be noted that in some instances, due to the effect of ‘rounding’ some items may only total to 99%.

A form and mailing address is provided in the back of this report for your feedback. The Department of Family and Community Services appreciates your comments on how it can make the presentation of the information from the Commonwealth Disability Services Census more relevant and accessible to you.

# Data Summary – Consumers ‘on the Books’

- **Service Outlets**

	2000	1999	1998
Employment	850	875	883
Advocacy	76	76	76
Print Disability Information	13	13	13
Respite	3	3	3
	62	N/A	N/A

- **Employment Outlets**

	2000	1999	1998
Open Employment	309	309	319
Supported Employment	482	510	506
Open & Supported Emp't	59	56	58

- **Consumers on the books on Census day (%)**

	2000	1999	1998
Open Employment	58.3	54.6	54.0
Supported Employment	33.0	37.3	37.5
Open & Supported Emp't	8.7	8.1	8.5

- **Consumers by sex (%)**

	2000	1999	1998
Males	64.2	63.8	63.9
Females	35.8	36.2	36.1

- **Consumers by age (%)**

	2000	1999	1998
< 16	2.0	0.1	0.3
16 – 19	13.3	8.5	9.4
20 – 24	16.5	17.7	18.0
25 – 29	15.2	16.8	16.9
30 – 39	25.8	27.5	27.6
40 – 49	18.5	19.5	18.8
50 – 59	7.7	8.5	7.8
60 – 64	0.8	1.0	0.9
> 65	0.3	0.4	0.3

- **Consumers by primary disability (%)**

	2000	1999	1998
Intellectual	49.9	53.6	55.9
Physical	14.5	12.9	12.0
Acquired Brain Injury	3.4	3.5	3.6
Deafblind	0.3	0.2	0.2
Vision	3.4	3.6	3.9
Hearing	3.4	3.3	3.1
Speech	0.3	0.2	0.3
Psychiatric	16.7	15.7	15.0
Neurological	2.8	2.8	2.6
Specific Learning / ADD	4.3	3.2	2.3
Autism	1.1	0.9	1.0

- **Consumers by preferred communication (%)**

	2000	1999	1998
Little/No communication	4.3	5.2	5.9
Sign language	2.8	2.5	3.1
Spoken language	92.7	92.2	90.7

- **Consumers by main language spoken at home (%)**

	2000	1999	1998
English	94.4	93.4	
Other languages	5.1	6.1	
Not known	0.5	0.5	

- **Consumers by indigenous origins (%)**

	2000	1999	1998
None	92.2	92.1	95.3
Aboriginal/Torres Strait Is.	1.6	1.7	1.7
Australian South Sea Is.	0.2	0.1	0.2
Not known	6.0	6.1	2.9

- **Workers as a percentage of consumers by employment outlet type (%)**

	2000	1999	1998
Open Employment	52.1	53.2	51.8
Supported Employment	96.8	95.6	95.0
Open & Supported Emp't	68.2	68.5	72.4

- **Workers by hours worked per week (%)**

	2000	1999	1998
< 8	1.5	1.7	3.1
8 – 15	19.2	21.9	14.3
16 – 30	29.1	29.5	29.7
31 – 40	49.4	45.4	52.6
> 40	0.9	1.4	0.4

- **Workers by wages earned per week (%)**

	2000	1999	1998
No wage	0.2	0.0	0.4
\$ 1 – 20	9.0	11.6	13.3
\$ 21 – 40	14.7	15.0	14.1
\$ 41 – 60	17.4	19.0	19.4
\$ 61 – 80	8.5	8.4	8.3
\$ 81 – 100	6.1	5.8	5.4
\$ 101 – 200	16.4	14.8	14.1
\$ 201 – 300	10.0	9.7	9.3
\$ 301 – 400	7.9	7.7	8.2
> \$ 400	9.6	8.0	7.4

NOTE: Data summary figures may vary slightly from text due to rounding.

# 1 Summary of Findings

## 1.1 Introduction

The Census surveyed all Commonwealth funded disability service outlets operational on 30 June 2000, including employment, print disability, information, advocacy and respite care services.

Basic information about service outlet operations was collected from all service outlets. Employment service outlets were also required to complete a survey for each consumer that they had supported during the financial year. In previous years, data was only collected for Consumers 'on the books' (registered as receiving assistance from a service outlet on Census Day).

Detailed tables of data and further graphs are listed in the 'List of Figures and Tables' and located throughout this publication.

### *Service Outlets*

## 1.2 Service Outlet Profile

There were 1,004 Commonwealth funded disability support service outlets operational on 30 June 2000. For detailed information on services and service types, please refer to Section 2 – Service Information.

**Figure 1.2.1 Service Outlet by Type**

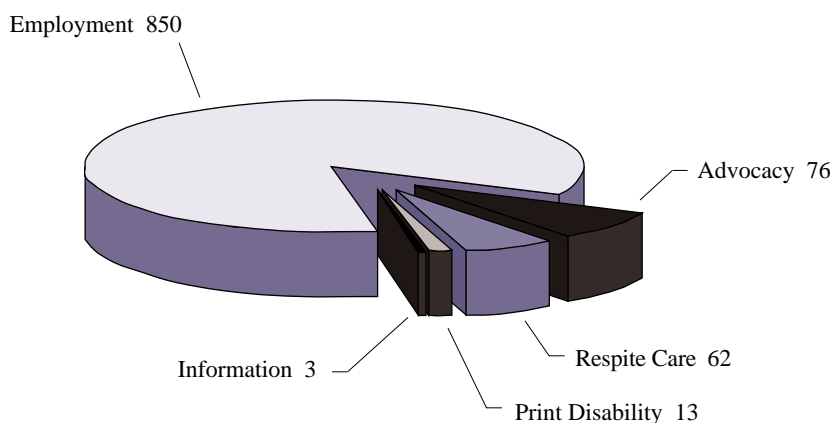


Figure 1.2.1 shows most Commonwealth funded disability service outlets are employment service outlets. See Table 1.

There was a 4% increase in service outlets compared to 1999. This is largely due to the inclusion of respite services for the first time.

**Figure 1.2.2 Employment Service Outlet Type by Census Year**

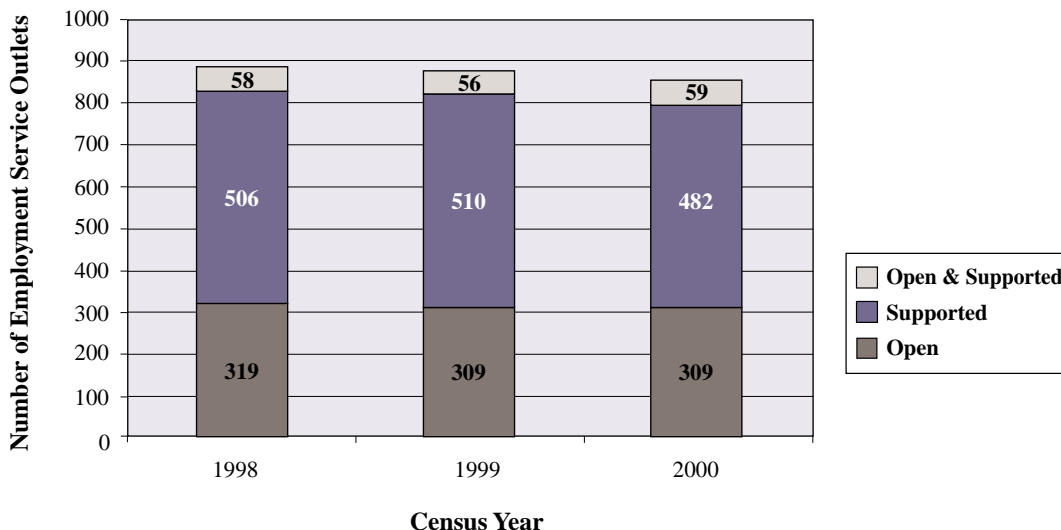


Figure 1.2.2 shows the total number of employment agencies has declined slightly since 1999, largely due to amalgamations.

The majority of Commonwealth funded disability employment services continue to be supported employment service outlets. See Table 4.

### 1.3 Staffing Profile

A total of 238,039 staff hours were spent on service operations during the Census Week ending 30 June 2000.

Using a 38-hour week as a full-time equivalent (FTE) basis this equates to approximately 6,264 FTE staff nationally. 57% of service outlets had fewer than 6 FTE staff. Almost all staff hours (97%) were worked by paid staff. See Table 50 (Appendix).



## Consumers

### 1.4 Consumer Profile

A total of 53,427 consumers were assisted by Commonwealth funded employment service outlets during the 1999/2000 financial year. 86% of these consumers (45,950) were 'on the books' – registered as receiving assistance from a service outlet – on Census Day. See Table 6 (Appendix).

All consumer data refers exclusively to the consumers of employment service outlets. Data is either reported for all consumers assisted during the 1999/2000 financial year (labelled table or figure number 'FY'), or Consumers 'on the books' on 30 June 2000.

**Figure 1.4.1 Consumers on the Books on Census Day by Census Year**

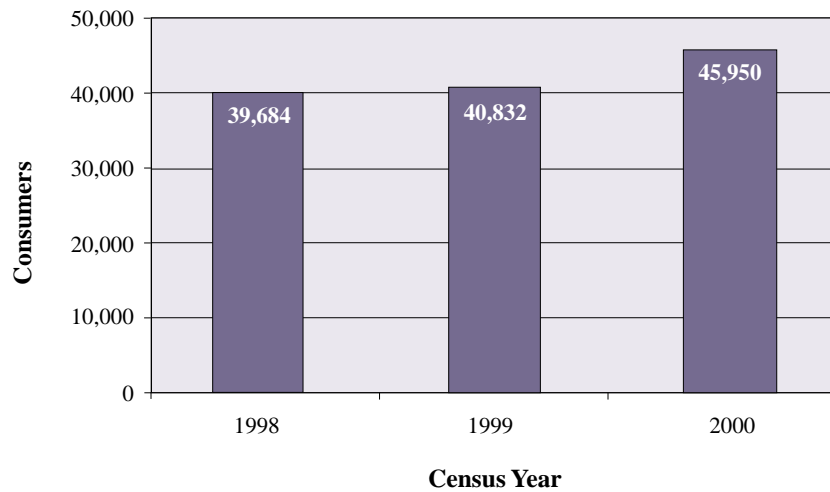


Figure 1.4.1 shows the number of Consumers 'on the books' of employment service outlets on 30 June 2000 was 45,950, up 12% from 40,832 in 1999. See Table 6 (Appendix).

**Figure 1.4.2FY All Consumers: Employment Service Outlet Consumers by Service Outlet Type**

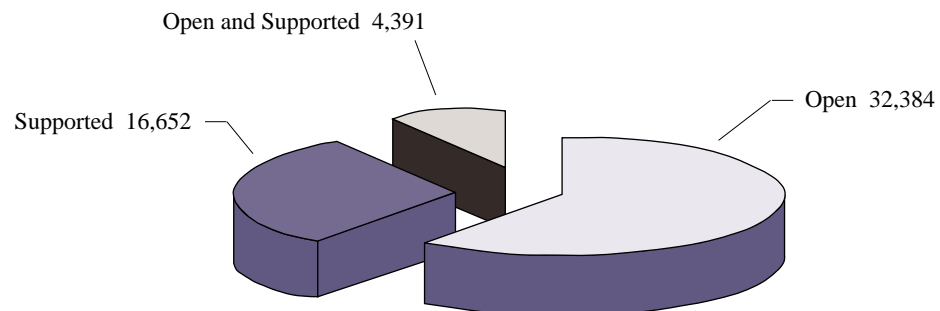


Figure 1.4.2FY shows that throughout the financial year, Commonwealth funded disability employment service outlets assisted 53,427 consumers. Open employment service outlets assisted 61% of consumers, supported employment service outlets assisted 31% of consumers and dual open/supported employment service outlets assisted 8% of consumers. See Table 6FY.

**Figure 1.4.3FY All Consumers: Proportion of Employment Service Outlet Types by Consumer Numbers by State/Territory**

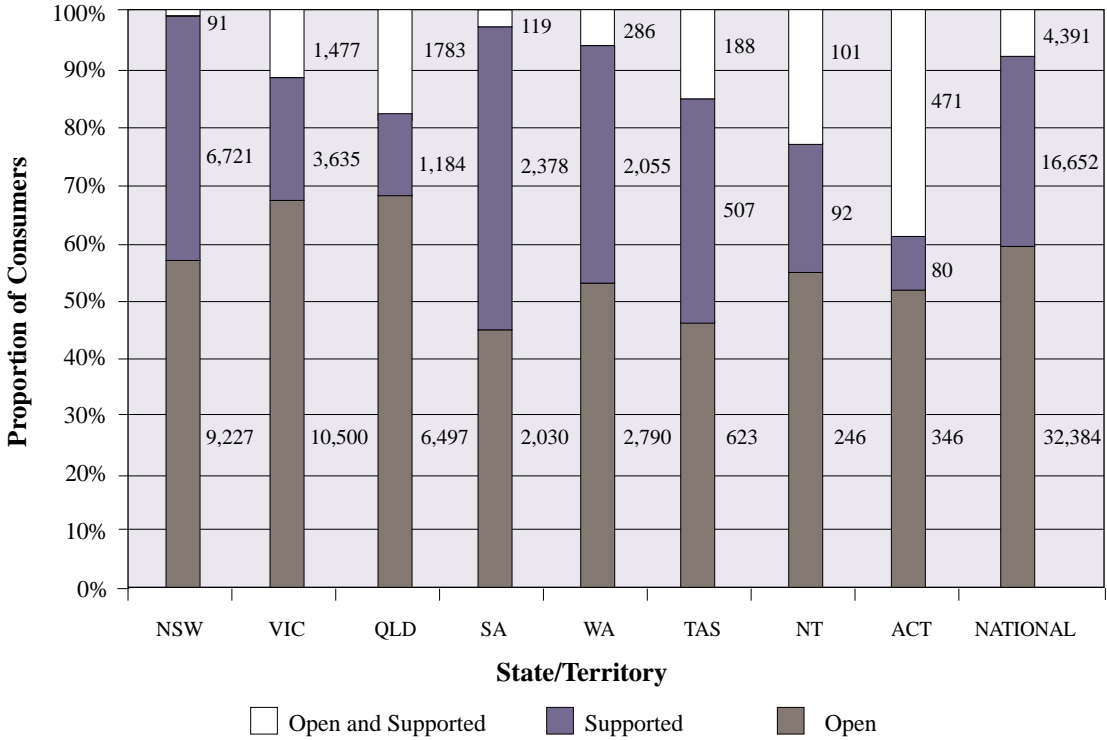


Figure 1.4.3FY shows the proportion of people accessing each type of employment service outlet throughout the 1999/2000 financial year varies significantly by state. In South Australia more than 50% of consumers are assisted by supported employment service outlets whereas in Queensland and the ACT less than 15% of consumers are assisted by supported employment service outlets. See Table 6FY.

## 1.5 Consumer Demographic Information

**Figure 1.5.1FY All Consumers: Consumers Accessing Employment Service Outlets by Sex**

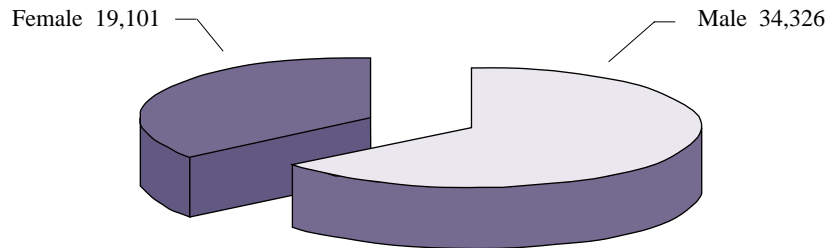


Figure 1.5.1FY shows only one third of consumers accessing employment service outlets during the financial year were female. See Tables 14FY, 16FY and 14, 15 (Appendix) for further information.

**Figure 1.5.2FY All Consumers: Age by Employment Service Outlet Type**

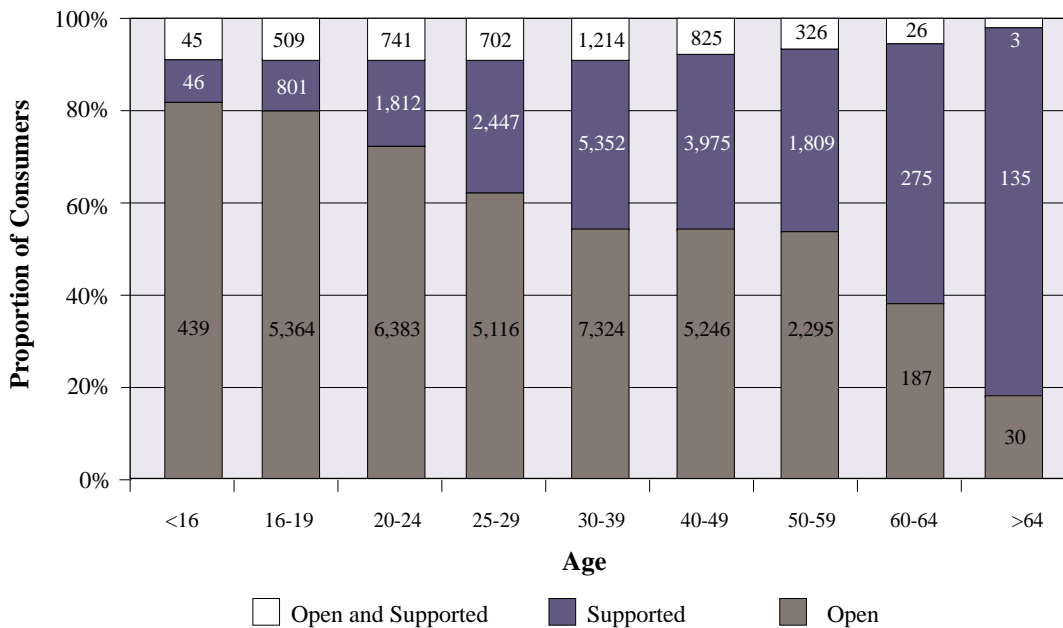


Figure 1.5.2FY shows that the proportion of consumers using open employment services decreases with age. A minority of younger consumers and a majority of older consumers are assisted by supported employment services.

**Figure 1.5.3FY All Consumers: Consumers Accessing Employment Service Outlets by Country of Birth**

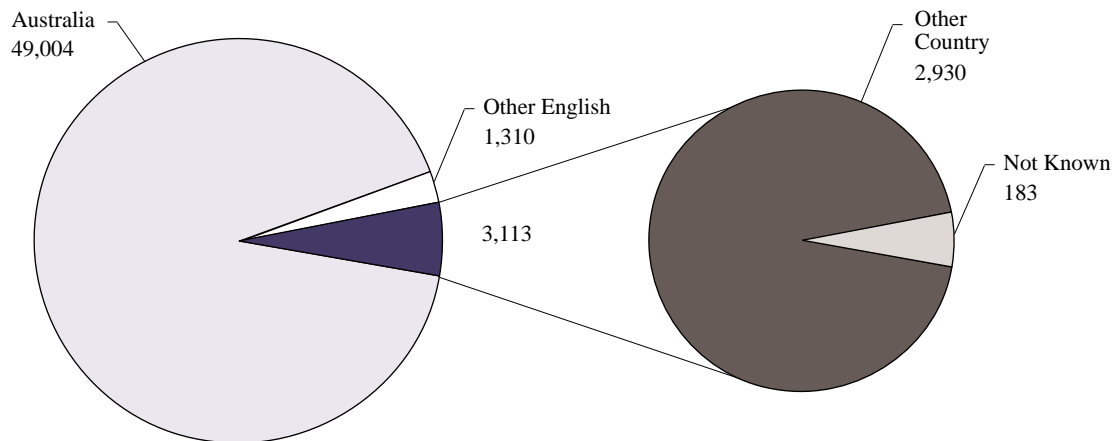


Figure 1.5.3FY shows 92% of consumers assisted during the financial year by disability employment service outlets were born in Australia. See Table 17FY.

**Figure 1.5.4FY All Consumers: Indigenous Consumers Accessing Employment Service Outlets**

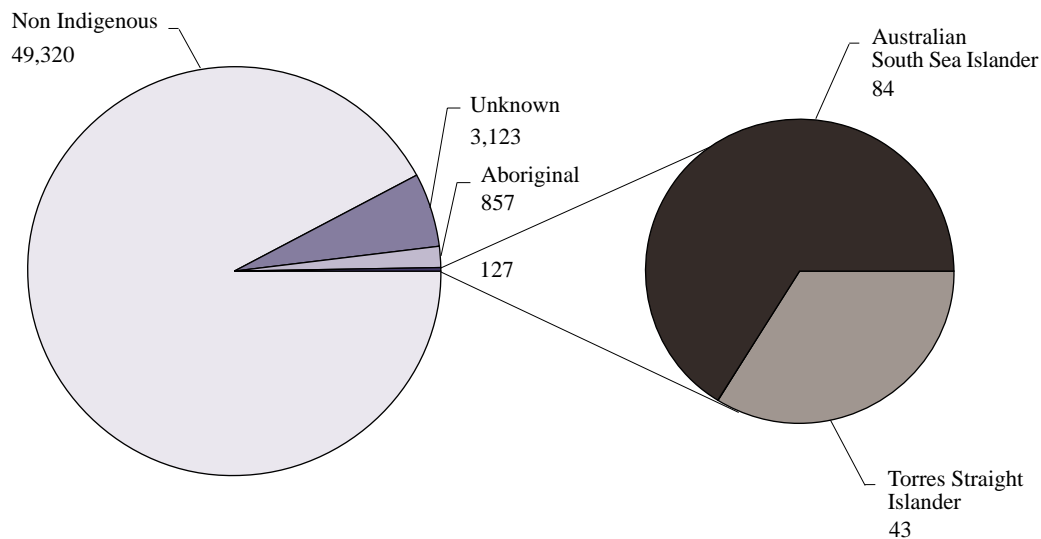


Figure 1.5.4FY shows 2% of consumers of employment service outlets self-identified as being of Aboriginal or Torres Strait Islander origin. This is in proportion with the wider population; the 1996 National Census of Population and Housing reported that approximately 2% of Australians identified themselves as indigenous. (Australian Bureau of Statistics, Special Article – Aboriginal and Torres Strait Islander Australians: A statistical profile from the 1996 Census (Year Book Australia 1999), Cat no. 1301.01, ABS, Canberra). See Table 19FY.

**Figure 1.5.5FY All Consumers: Consumers Accessing Employment Service Outlets by Language Spoken at Home**

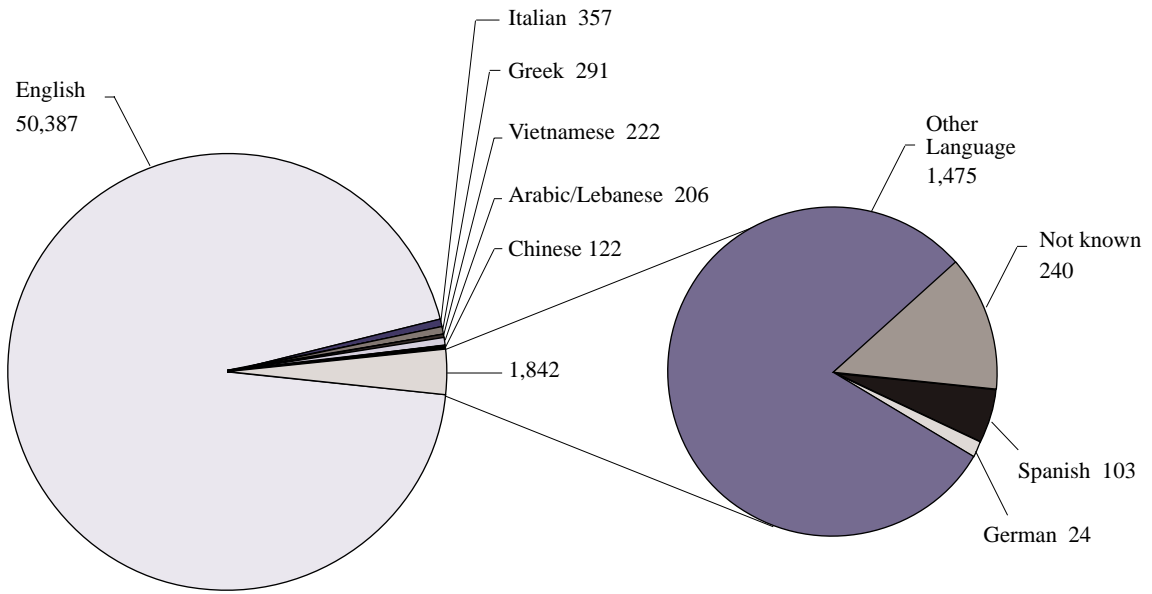
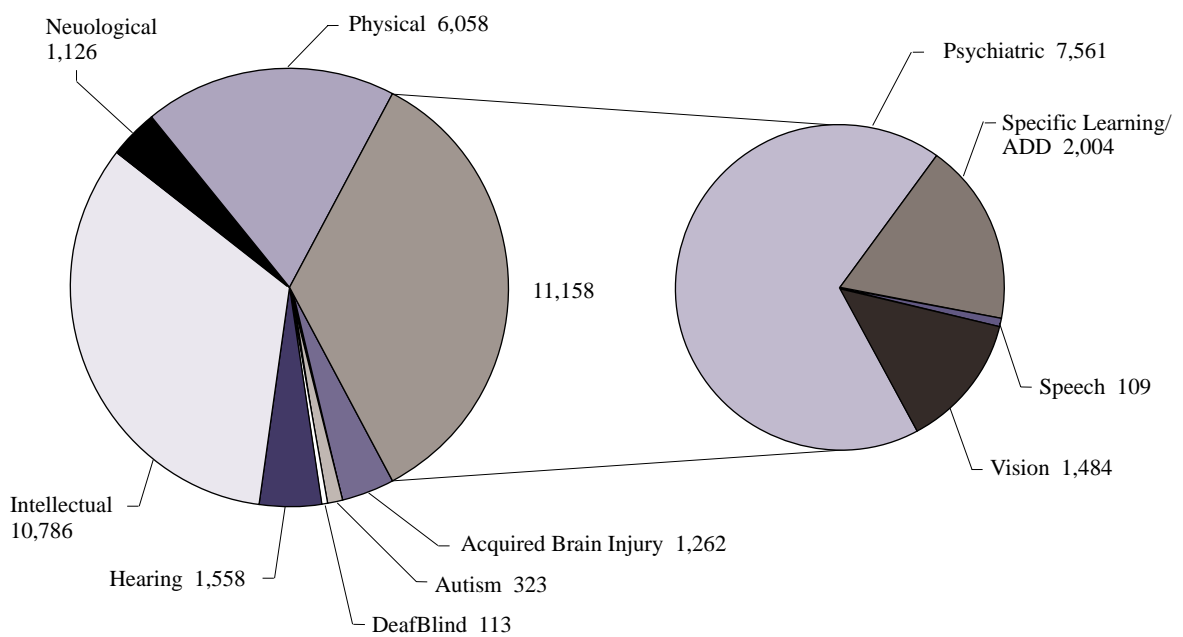


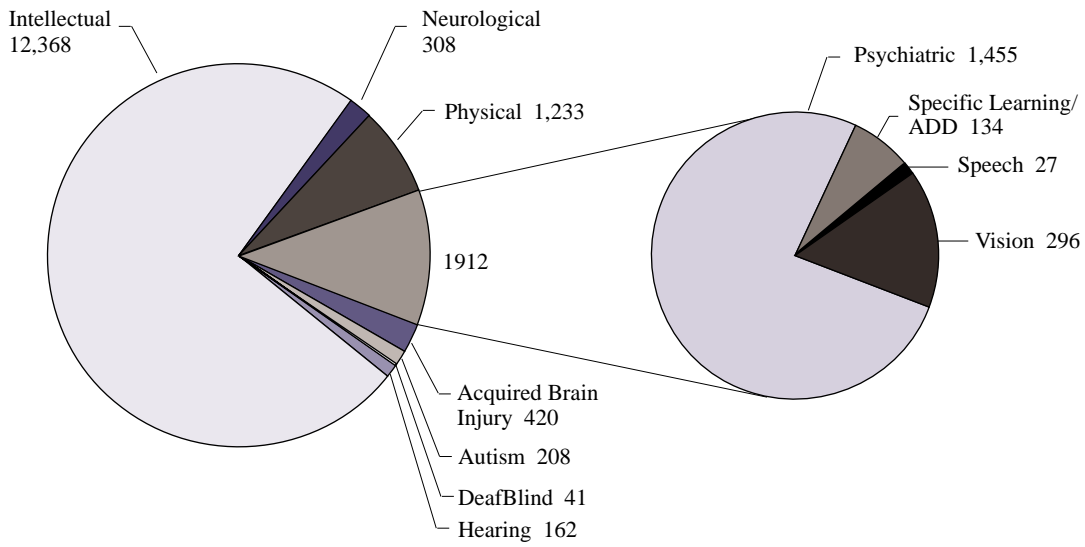
Figure 1.5.5FY shows 94% of employment service outlet consumers speak English at home. No language, other than English, was spoken by more than 1% of consumers.

## 1.6 Disability Information

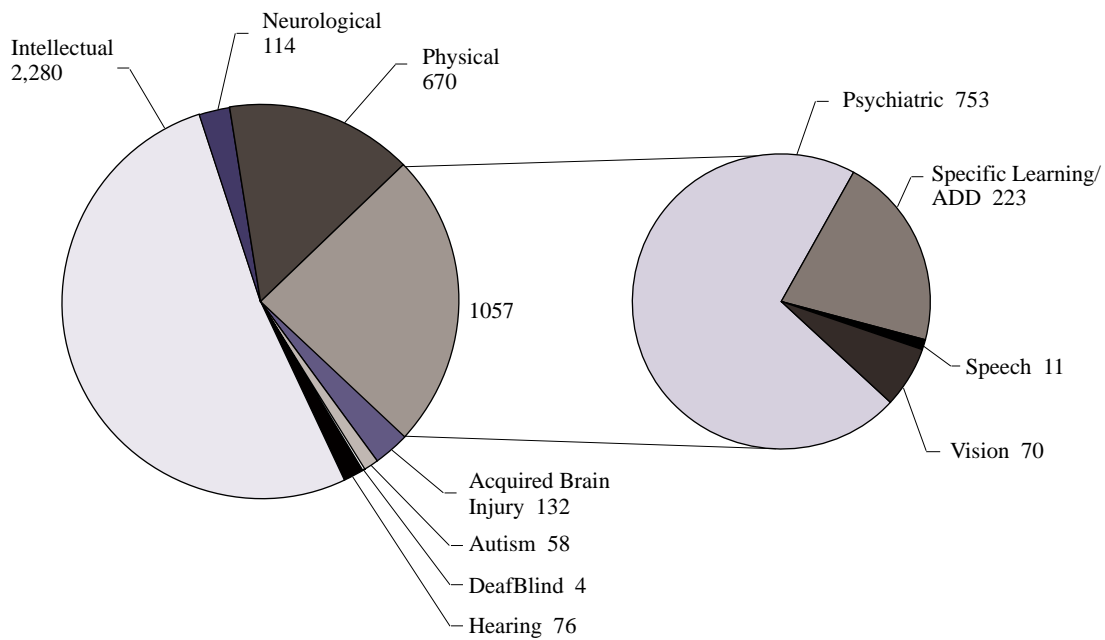
**Figure 1.6.1FY All Consumers: Consumer Primary Disability for Open Employment Service Outlets**



**Figure 1.6.2FY All Consumers: Consumer Primary Disability for Supported Employment Service Outlets**



**Figure 1.6.3FY All Consumers: Consumer Primary Disability for Dual Open and Supported Employment Service Outlets**



Figures 1.6.1FY, 1.6.2FY, 1.6.3FY show the three predominant primary disability groups were intellectual, physical and psychiatric disability.

Combined, these groups accounted for 81% of all consumers. (48% of consumers had an intellectual disability, 18% had a psychiatric disability and 15% had a physical disability as their primary disability).

The majority of consumers with physical and psychiatric disabilities were assisted by open employment service outlets whereas consumers with intellectual disabilities were more evenly split between open and supported service outlets. See Table 20FY and Tables 20 and 21 (Appendix).

### 1.7 Consumer Need for Support/Assistance

Less than 50% of consumers accessing employment service outlets require assistance in selfcare or mobility and less than 10% require frequent or continual assistance with these activities.

The majority of consumers accessing employment service outlets require occasional to frequent assistance with social skills, self-direction, learning and working. Further details are listed in Table 23 (Appendix) and 23FY. See also Tables 24FY, 25, 26 and Table 24 (Appendix).

**Figure 1.7.1FY All Consumers: Consumer Living Arrangements**

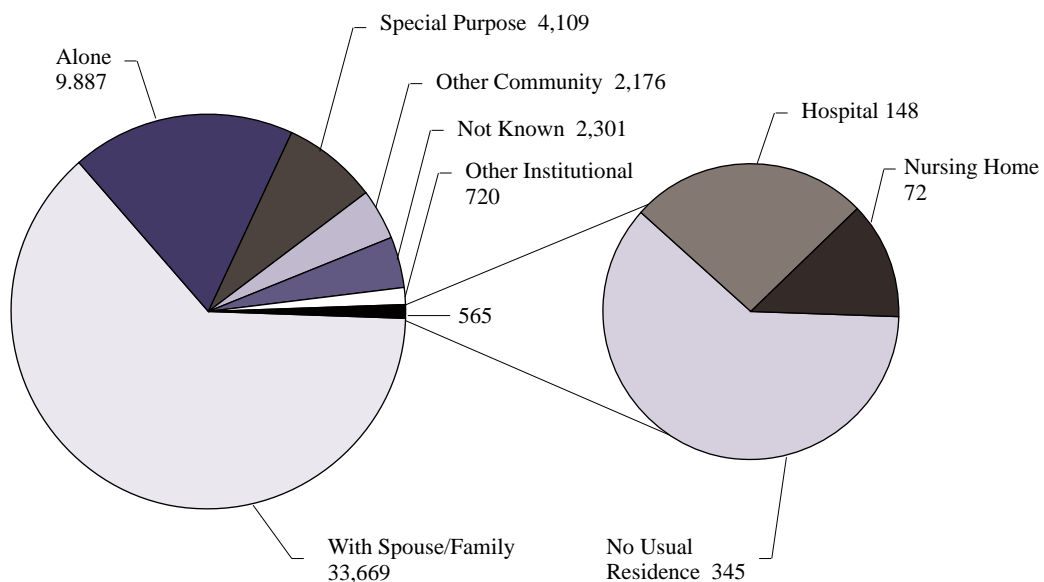


Figure 1.7.1FY shows 63% of employment service consumers were living with family or a spouse, 19% were living alone and 12% were living in special purpose or community accommodation. See Table 27FY and Tables 27 and 28 (Appendix).

## Income and Employment

### 1.8 Consumer Income

**Figure 1.8.1FY All Consumers: Consumers Receiving DSP or Newstart/Youth Allowance**

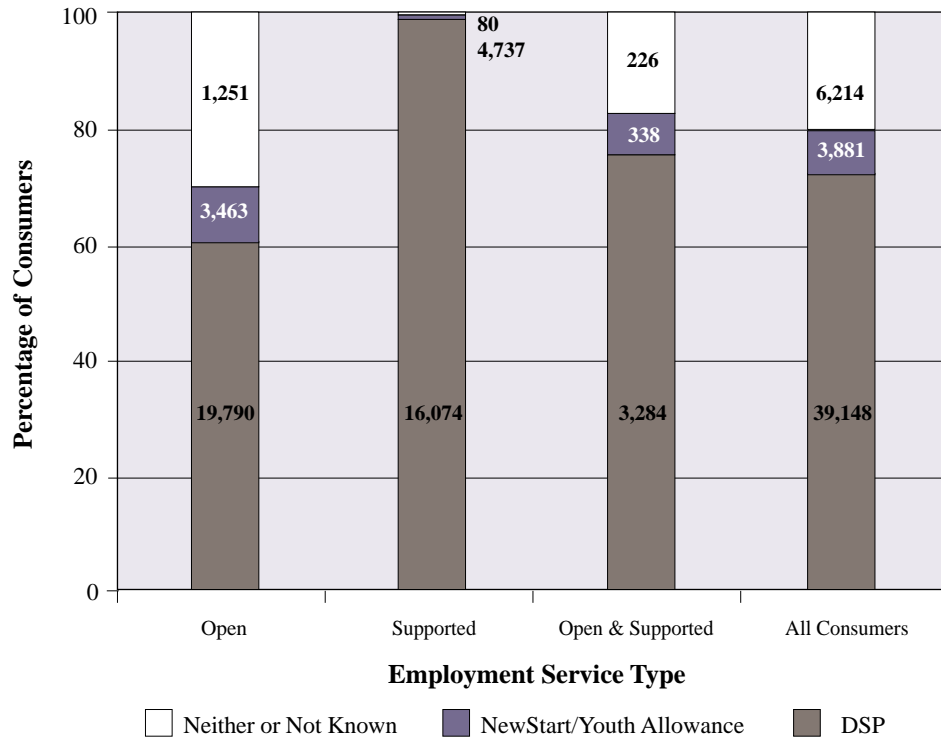


Figure 1.8.1FY shows 97% of consumers of supported employment service outlets received the Disability Support Pension (DSP) while 61% of consumers of open employment service outlets received the DSP. See Tables 29FY, 30FY and 6FY and Tables 29 and 30 for Consumers 'on the books' figures (Appendix).

92% of all consumers received some form of Commonwealth Government pension or allowance.



**Figure 1.8.2FY All Consumers: Consumer Main Income Source**

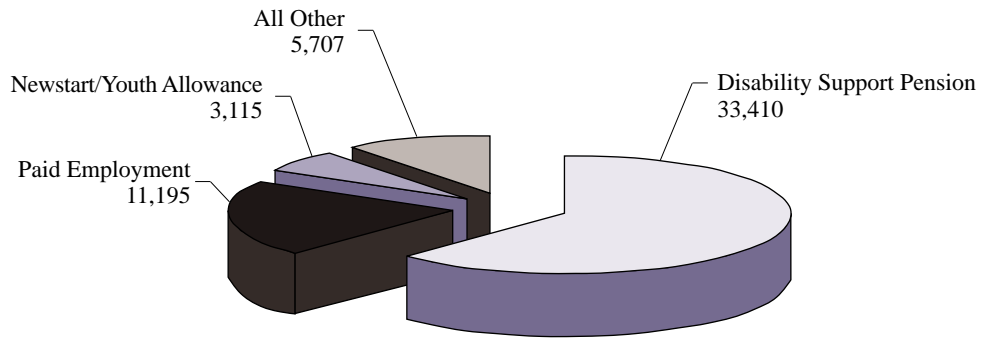


Figure 1.8.2FY shows the Disability Support Pension was the main source of income for 63% of consumers, followed by paid employment 21% and Newstart/Youth Allowance 6%. See Table 25, 31 (Appendix) and 31FY.

## **1.9 Employment Characteristics**

There were 31,380 consumers recorded as being employed (ie. Workers or Independent Workers) on Census Day 30 June 2000. A further 13,910 consumers were registered as Job Seekers, 176 consumers were undertaking Work Experience and 484 were performing other employment activities.

### **1.10 Hours of Employment**

The majority of employed consumers worked 31-40 hours per week irrespective of the employment service outlet type. See Table 38.

Male consumers averaged 28.34 hours per week at work. Female consumers averaged 10% fewer hours at work with 25.48 hours per week. See Table 41.

## 1.11 Wage Levels

**Figure 1.11.1 Employed Consumers: Wages per Week by Employment Service Outlet Type**

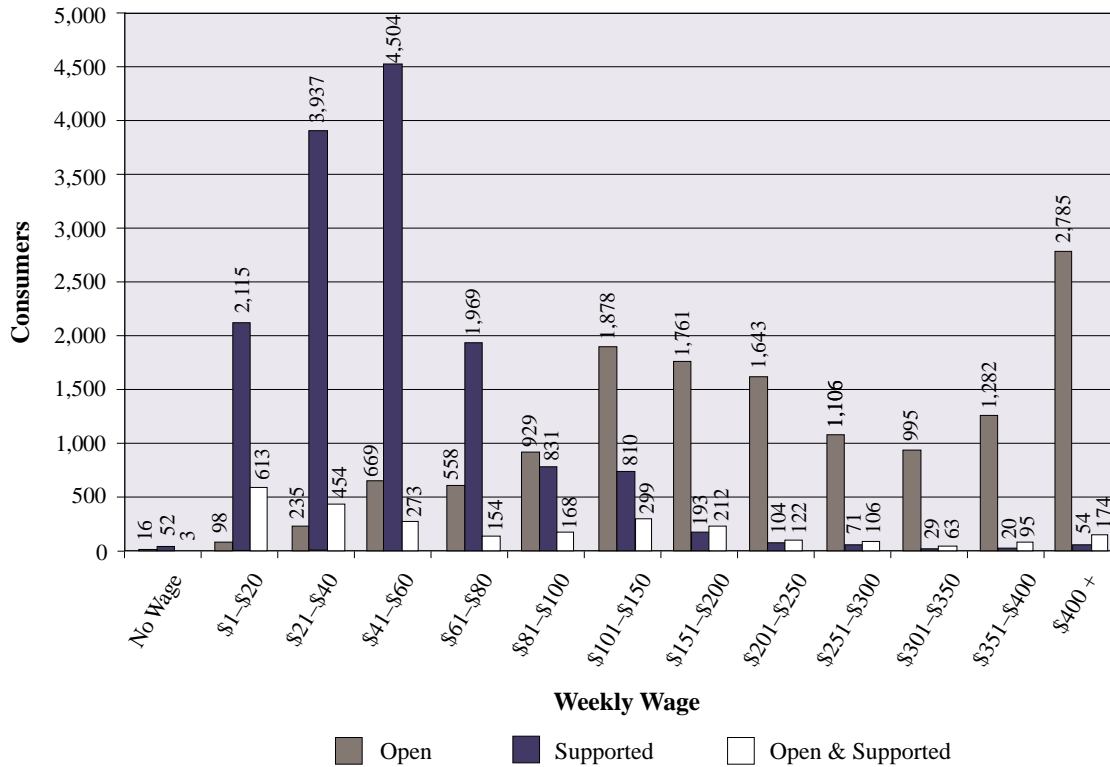


Figure 1.11.1 shows consumers assisted by an open employment service outlet received higher wages than consumers assisted by other employment service outlets, with approximately 82% earning more than \$100 per week compared with 9% of supported employment service outlet consumers and 39% of employed consumers of dual open/supported employment service outlets. Across the three employment service outlet types, the most common wage range was \$41-\$60 per week with 17% of employed consumers in this wage bracket. See Tables 36, 39, 40, 41, 42, 60, and Tables 35, 62 and 63 (Appendix).

**Figure 1.11.2 Employed Consumers: Wage Type**

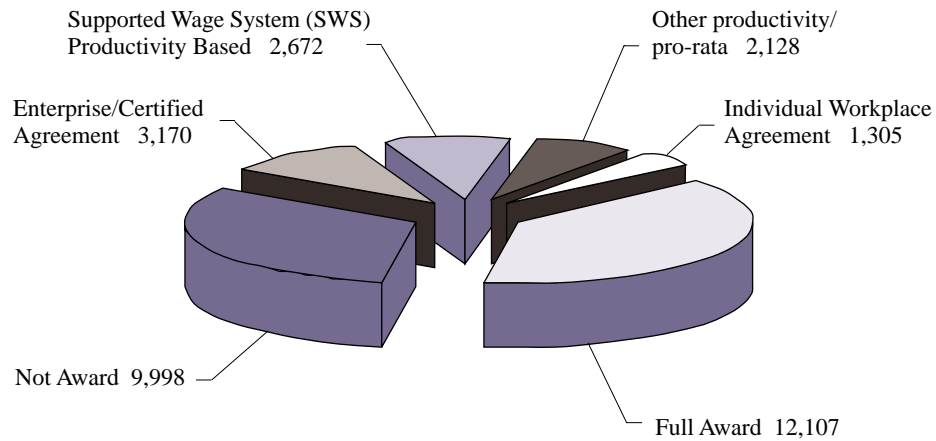


Figure 1.11.2 shows 39% of consumers receive full award wages. See Table 60.

The most common wage for consumers on a full award was over \$400 per week. The most common wage for those consumers on an SWS productivity based wage was \$41-\$60 per week.

### 1.12 Permanency of Employment

**Figure 1.12.1 Employed Consumers: Employment Service Outlet Type by Basis of Employment**

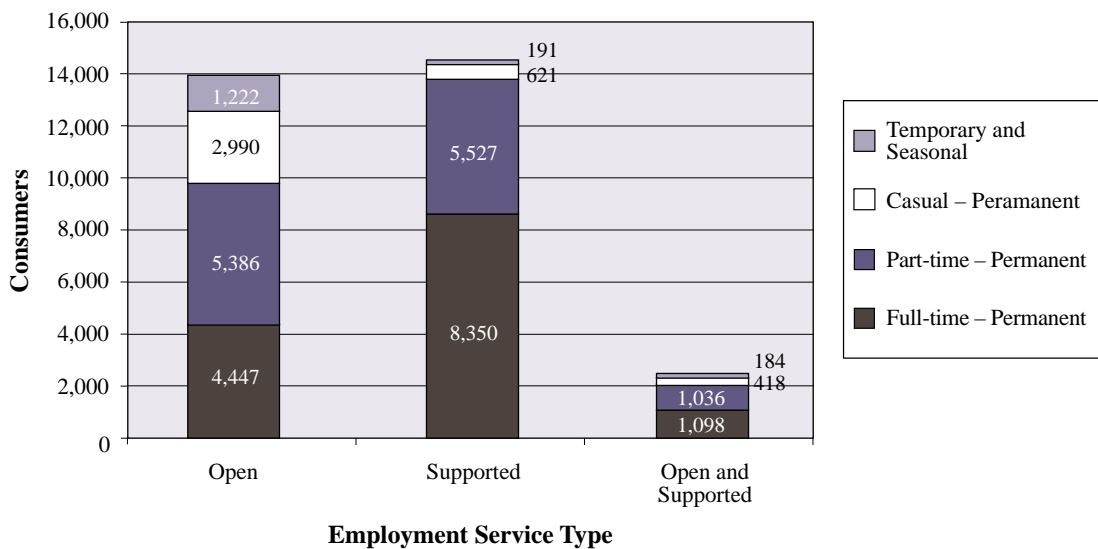


Figure 1.12.1 shows 95% of all employed consumers were employed on a permanent basis and 44% were working full-time – more than 30 hours per week. 32% of open employment service consumers were working full time compared to 57% of supported employment service consumers working full time. See Table 48.

### **1.13 Employment Setting**

Employed consumers were reported as being employed in an open employment setting (ie. in the open labour market), a supported employment setting (that is, the service outlet provider is generally the employer) or ‘other’ employment setting (including self-employment or contract work).

53% of consumers were working in a supported employment setting while 46% were working in an open employment setting. See Table 48.

Consumers with an intellectual disability were more likely to be working in a supported employment setting. Consumers with a psychiatric or physical disability were more likely to be working in the open labour market (Table 46). See Tables 37, 45, 49 and Table 47 (Appendix).

## ***Disability***

### **1.14 Intellectual Disability**

48% of consumers assisted in the 1999/2000 financial year and 50% of Consumers 'on the books' on Census Day had an intellectual primary disability. The following information refers to consumers with an intellectual disability 'on the books' on 30 June 2000.

#### **Employment Service Type**

- 41% received assistance from an open employment service outlet.
- 50% received assistance from a supported employment service outlet.
- 9% received assistance from a dual employment service outlet.

See Tables 20, 20FY

#### **State Distribution**

- 2% live in the Australian Capital Territory
- 36% live in New South Wales
- 16% live in Queensland
- 11% live in South Australia
- 3% live in Tasmania
- 21% live in Victoria
- 11% live in Western Australia
- <1% live in the Northern Territory.

See Table 55

#### **ARIA Classification**

- 80% were located in a highly accessible area
- 15% were located in an accessible area
- 4% were located in a moderately accessible area
- <1% were located in a remote area
- <1% were located in a very remote area
- <1% were unmatched.

See Tables 21, 21FY

#### **Living Arrangements**

- 65% live with a spouse or family
- 12% live alone

- 18% live in special purpose/community accommodation
- 3% live in a nursing home/hospital or other institutional
- 2% not known.

See Tables 28, 28FY

#### **Main Source of Income**

- 74% Disability Support Pension
- 18% Paid Employment
- 2% Newstart/Youth Allowance
- 1% Other Pension Benefit
- 1% Other income
- 1% Nil income
- 3% Not known.

See Tables 58, 58FY

#### **Degree of assistance in working**

- 6% required no assistance
- 42% required occasional assistance
- 31% required frequent assistance
- 16% required continual assistance
- 5% not known.

See Tables 24, 24FY

#### **Employed Consumers**

59% of employed consumers had an intellectual disability. Of this group –

- 68% were working in a supported employment setting
- 31% in the open labour market
- 65% were earning up to \$80/week
- 23% were earning between \$81-\$250/week
- 12% were earning more than \$250/week.

See Tables 42, 46, 61

## 1.15 Psychiatric Disability

18% of consumers assisted in the 1999/2000 financial year and 17% of Consumers 'on the books' on Census Day had a psychiatric primary disability. The following information refers to consumers with a psychiatric disability 'on the books' on 30 June 2000.

### Employment Service Type

- 76% received assistance from an open employment service outlet.
- 15% received assistance from a supported employment service outlet.
- 9% received assistance from a dual employment service outlet.

See Tables 20, 20FY

### State Distribution

- 2% live in the Australian Capital Territory
- 26% live in New South Wales
- 13% live in Queensland
- 6% live in South Australia
- 2% live in Tasmania
- 44% live in Victoria
- 7% live in Western Australia
- <1% live in the Northern Territory.

See Table 55

### ARIA Classification

- 83% were located in a highly accessible area
- 12% were located in an accessible area
- 3% were located in a moderately accessible area
- <1% were located in a remote area
- <1% were located in a very remote area.

See Tables 21, 21FY

### Living Arrangements

- 48% live with a spouse or family
- 31% live alone
- 8% live in special purpose/community accommodation
- 1% live in a nursing home/ hospital or other institutional

- 2% no usual residence
- 9% not known.

See Tables 28, 28FY

### Main Source of Income

- 55% Disability Support Pension
- 24% Paid Employment
- 10% Newstart/Youth Allowance
- 3% Other Pension Benefit
- <1% Compensation income
- <1% Mobility Allowance
- 2% Other income
- 1% Nil income
- 4% Not known.

See Tables 58, 58FY

### Degree of assistance in working

- 8% required no assistance
- 44% required occasional assistance
- 26% required frequent assistance
- 14% required continual assistance
- 8% not known.

See Tables 24, 24FY

### Employed Consumers

12% of employed consumers had a psychiatric disability. Of this group,

- 32% were working in a supported employment setting
- 66% in the open labour market
- 29% were earning up to \$80/week
- 39% were earning between \$81-\$250/week
- 32% were earning more than \$250/week.

See Tables 42, 46, 61

## 1.16 Physical Disability

15% of consumers assisted in the 1999/2000 financial year and 14% of Consumers 'on the books' on Census Day had a physical primary disability. The following information refers to consumers with a physical disability 'on the books' on 30 June 2000.

### Employment Service Type

- 74% received assistance from an open employment service outlet.
- 17% received assistance from a supported employment service outlet.
- 9% received assistance from a dual employment service outlet.

See Tables 20, 20FY

### State Distribution

- 1% live in the Australian Capital Territory
- 22% live in New South Wales
- 22% live in Queensland
- 7% live in South Australia
- 2% live in Tasmania
- 37% live in Victoria
- 8% live in Western Australia
- <1% live in the Northern Territory.

See Table 55

### ARIA Classification

- 78% were located in a highly accessible area
- 14% were located in an accessible area
- 4% were located in a moderately accessible area
- 2% were located in a remote area
- 2% were located in a very remote area.

See Tables 21, 21FY

### Living Arrangements

- 66% live with a spouse or family
- 22% live alone
- 5% live in special purpose/community accommodation
- <1% live in a nursing home/hospital or other institutional accommodation

- <1% no usual residence
- 5% not known.

See Tables 28, 28FY

### Main Source of Income

- 50% Disability Support Pension
- 28% Paid Employment
- 11% Newstart/Youth Allowance
- 2% Other Pension Benefit
- 4% Other income
- 1% Nil income
- 3% Not known.

See Tables 58, 58FY

### Degree of assistance in working

- 13% required no assistance
- 53% required occasional assistance
- 18% required frequent assistance
- 8% required continual assistance
- 8% not known.

See Tables 24, 24FY

### Employed Consumers

12% of employed consumers had a physical disability. Of this group –

- 34% were working in a supported employment setting
- 64% in the open labour market
- 28% were earning up to \$80/week
- 36% were earning between \$81-\$250/week
- 35% were earning more than \$250/week.

See Tables 42, 46, 61

## 1.17 Sensory Disability

7% of consumers assisted in the 1999/2000 financial year and 7% of Consumers 'on the books' on Census Day had a Sensory (Deafblind, Vision, Hearing and Speech) primary disability. The following information refers to consumers with a sensory disability 'on the books' on 30 June 2000.

### Employment Service Type

- 82% received assistance from an open employment service outlet.
- 14% received assistance from a supported employment service outlet.
- 4% received assistance from a dual employment service outlet.

See Tables 20, 20FY

### State Distribution

- 2% live in the Australian Capital Territory
- 21% live in New South Wales
- 19% live in Queensland
- 9% live in South Australia
- 2% live in Tasmania
- 37% live in Victoria
- 9% live in Western Australia
- <1% live in the Northern Territory.

See Table 55

### ARIA Classification

- 86% were located in a highly accessible area
- 9% were located in an accessible area
- 3% were located in a moderately accessible area
- 1% were located in a remote area
- 1% were located in a very remote area.

See Tables 21, 21FY

### Living Arrangements

- 67% live with a spouse or family
- 21% live alone
- 3% live in special purpose/ community accommodation

- 8% not known.

See Tables 28, 28FY

### Main Source of Income

- 38% Disability Support Pension
- 43% Paid Employment
- 6% Newstart/Youth Allowance
- 4% Other Pension Benefit
- 3% Other income
- 2% Nil income
- 3% Not known.

See Tables 58, 58FY

### Degree of assistance in working

- 15% required no assistance
- 46% required occasional assistance
- 17% required frequent assistance
- 9% required continual assistance
- 14% not known.

See Tables 24, 24FY

### Employed Consumers

7% of employed consumers had a sensory disability. Of this group,

- 26% were working in a supported employment setting
- 74% in the open labour market
- 16% were earning up to \$80/week
- 33% were earning between \$81-\$250/week
- 51% were earning more than \$250/week.

See Tables 42, 46, 61



## 1.18 Neurological Disability

6% of consumers assisted in the 1999/2000 financial year and 3% of Consumers 'on the books' on Census Day had a neurological primary disability (including Acquired Brain Injury). The following information refers to consumers with a neurological primary disability (including Acquired Brain Injury) 'on the books' on 30 June 2000.

### Employment Service Type

- 70% received assistance from an open employment service outlet.
- 23% received assistance from a supported employment service outlet.
- 8% received assistance from a dual employment service outlet.

See Tables 20, 20FY

### State Distribution

- 2% live in the Australian Capital Territory
- 26% live in New South Wales
- 21% live in Queensland
- 7% live in South Australia
- 2% live in Tasmania
- 29% live in Victoria
- 12% live in Western Australia
- 2% live in the Northern Territory.

See Table 55

### ARIA Classification

- 78% were located in a highly accessible area
- 13% were located in an accessible area
- 5% were located in a moderately accessible area
- 2% were located in a remote area
- 2% were located in a very remote area.

See Tables 21, 21FY

### Living Arrangements

- 63% live with a spouse or family
- 24% live alone
- 7% live in special purpose/ community accommodation

- 1% live in a nursing home/hospital or other institutional
- 4% not known.

See Tables 28, 28FY

### Main Source of Income

- 59% Disability Support Pension
- 24% Paid Employment
- 5% Newstart/Youth Allowance
- 2% Other Pension Benefit
- 3% Compensation income
- <1% Mobility Allowance
- 3% Other income
- 1% Nil income
- 3% Not known.

See Tables 58, 58FY

### Degree of assistance in working

- 8% required no assistance.
- 49% required occasional assistance.
- 27% required frequent assistance.
- 11% required continual assistance.
- 6% not known.

See Tables 24, 24FY

### Employed Consumers

5% of employed consumers had a neurological disability. Of this group,

- 40% were working in a supported employment setting
- 58% in the open labour market
- 39% were earning up to \$80/week
- 36% were earning between \$81-\$250/week
- 25% were earning more than \$250/week.

See Tables 42, 46, 61

## 1.19 Specific Learning Disability

6% of consumers assisted in the 1999/2000 financial year and 5% of Consumers 'on the books' on Census Day had a Specific Learning/ADD primary disability (including Autism). The following information refers to consumers with a specific learning disability 'on the books' on 30 June 2000.

### Employment Service Type

- 77% received assistance from an open employment service outlet.
- 12% received assistance from a supported employment service outlet.
- 10% received assistance from a dual employment service outlet.

See Tables 20, 20FY

### State Distribution

- 2% live in the Australian Capital Territory
- 21% live in New South Wales
- 22% live in Queensland
- 7% live in South Australia
- 3% live in Tasmania
- 31% live in Victoria
- 12% live in Western Australia
- 1% live in the Northern Territory.

See Table 55

### ARIA Classification

- 77% were located in a highly accessible area
- 16% were located in an accessible area
- 4% were located in a moderately accessible area
- 1% were located in a remote area
- 1% were located in a very remote area
- 1% unmatched.

See Tables 21, 21FY

### Living Arrangements

- 81% live with a spouse or family
- 10% live alone
- 6% live in special purpose/ community accommodation

- 3% not known.

See Tables 28, 28FY

### Main Source of Income

- 44% Disability Support Pension
- 29% Paid Employment
- 9% Newstart/Youth Allowance
- 3% Other Pension Benefit
- 5% Other income
- 4% Nil income
- 5% Not known.

See Tables 58, 58FY

### Degree of assistance in working

- 6% required no assistance.
- 48% required occasional assistance.
- 29% required frequent assistance.
- 10% required continual assistance.
- 7% not known.

See Tables 24, 24FY

### Employed Consumers

4% of employed consumers had a specific learning disability. Of this group,

- 25% were working in a supported employment setting
- 73% in the open labour market
- 28% were earning up to \$80/week
- 41% were earning between \$81-\$250/week
- 31% were earning more than \$250/week.

See Tables 42, 46, 61

## *State*

### **1.20 New South Wales**

#### **Service outlets and staff hours**

- 37% of all Commonwealth funded disability service outlets were located in New South Wales, including:
  - 38% of employment service outlets
  - 27% of respite care services
  - 31% of print disability services
  - 28% of advocacy services
  - 67% of information service outlets (2 out of 3).
- Staff in New South Wales worked:
  - 32% of total staff hours across all service types
  - 32% of total staff hours in employment service outlets.

#### **Consumer Information**

16,039 consumers in New South Wales were assisted by an employment service outlet during the 1999/2000 financial year. This represents 30% of total consumers assisted in Australia. Of this group –

- 58% were assisted by an open employment service.
- 42% were assisted by a supported employment service.
- <1% were assisted by a dual open and supported employment service.
- 94% were born in Australia or another English speaking country.
- 2% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

#### **Main Source of Income**

- 64% Disability Support Pension
- 21% paid employment
- 5% the Newstart/Youth Allowance

- 31% of all Disability Support Pension recipients, 26% of Newstart/Youth Allowance recipients and 22% of Mobility Allowance recipients were located in New South Wales.

#### **Living Arrangements**

- 16% live alone
- 60% live with family or a spouse
- 19% live in special purpose or community accommodation
- 3% live in an institutional facility (ie: nursing home or hospital).

#### **Primary Disability**

- 57% of consumers had an intellectual disability
- 16% had a psychiatric disability
- 11% had a physical disability
- 6% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 4% had a specific learning/ADD disability or autism
- 6% had an acquired brain injury or neurological disability.

#### **Employment Information**

- 72% of the 13,668 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$41-\$60 per week.
- 15% worked 8-15 hours/week; 28% worked 16-30 hours/week and 56% worked 31-40 hours per week.

## 1.21 Victoria

### Service outlets and staff hours

- 23% of all Commonwealth funded disability service outlets were located in Victoria, including:
  - 23% of employment service outlets
  - 15% of respite care services
  - 23% of print disability services
  - 30% of advocacy services
  - There are no information service outlets in Victoria.
- Staff in Victoria worked:
  - 25% of total staff hours across all service types
  - 23% of total staff hours in employment service outlets.

### Consumer Information

15,612 consumers in Victoria were assisted by an employment service outlet during the 1999/2000 financial year. This represents 29% of total consumers assisted in Australia. Of this group –

- 67% were assisted by an open employment service
- 23% were assisted by a supported employment service
- 9% were assisted by a dual open and supported employment service
- 91% were born in Australia or another English speaking country
- 1% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 57% Disability Support Pension
- 22% paid employment
- 9% the Newstart/Youth Allowance
- 27% of all Disability Support Pension recipients, 45% of Newstart/Youth Allowance recipients and 61% of

Mobility Allowance recipients were located in Victoria.

### Living Arrangements

- 20% live alone
- 60% live with family or a spouse
- 15% live in special purpose or community accommodation
- 1% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 34% of consumers had an intellectual disability
- 26% had a psychiatric disability
- 19% had a physical disability
- 9% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 6% had a specific learning/ADD disability or autism
- 6% had an acquired brain injury or neurological disability.

### Employment Information

- 62% of the 13,459 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$41-\$60 per week.
- 24% worked 8-15 hours/week; 30% worked 16-30 hours/week and 42% worked 31-40 hours per week.

## 1.22 Queensland

### Service outlets and staff hours

- 15% of all Commonwealth funded disability service outlets were located in Queensland, including:
  - 15% of employment service outlets
  - 21% of respite care services
  - 8% of print disability services
  - 8% of advocacy services
  - There are no information service outlets in Queensland.
- Staff in Queensland worked:
  - 14% of total staff hours across all service types
  - 14% of total staff hours in employment service outlets.

### Consumer Information

9,464 consumers in Queensland were assisted by an employment service outlet during the 1999/2000 financial year. This represents 18% of total consumers assisted in Australia. Of this group –

- 69% were assisted by an open employment service.
- 13% were assisted by a supported employment service.
- 19% were assisted by a dual open and supported employment service.
- 97% were born in Australia or another English speaking country.
- 3% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 59% Disability Support Pension
- 24% paid employment
- 5% the Newstart/Youth Allowance
- 17% of all Disability Support Pension recipients, 16% of Newstart/Youth Allowance recipients and 10% of

Mobility Allowance recipients were located in Queensland.

### Living Arrangements

- 20% live alone
- 63% live with family or a spouse
- 14% live in special purpose or community accommodation
- 1% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 45% of consumers had an intellectual disability.
- 15% had a psychiatric disability.
- 18% had a physical disability.
- 8% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 7% had a specific learning/ADD disability or autism
- 7% had an acquired brain injury or neurological disability.

### Employment Information

- 63% of the 8,061 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$1-\$20 per week.
- 23% worked 8-15 hours/week; 27% worked 16-30 hours/week and 47% worked 31-40 hours per week.

## 1.23 South Australia

### Service outlets and staff hours

- 10% of all Commonwealth funded disability service outlets were located in South Australia, including:
  - 10% of employment service outlets
  - 6% of respite care services
  - 8% of print disability services
  - 9% of advocacy services
  - There are no information service outlets in South Australia.
- Staff in South Australia worked:
  - 10% of total staff hours across all service types
  - 10% of total staff hours in employment service outlets.

### Consumer Information

4,527 consumers in South Australia were assisted by an employment service outlet during the 1999/2000 financial year. This represents 8% of total consumers assisted in Australia. Of this group –

- 45% were assisted by an open employment service
- 53% were assisted by a supported employment service
- 3% were assisted by a dual open and supported employment service
- 97% were born in Australia or another English speaking country
- 1% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 76% Disability Support Pension
- 15% paid employment
- 3% the Newstart/Youth Allowance
- 10% of all Disability Support Pension recipients, 5% of Newstart/Youth Allowance recipients and no Mobility

Allowance recipients were located in South Australia.

### Living Arrangements

- 23% live alone
- 51% live with family or a spouse
- 17% live in special purpose or community accommodation
- 8% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 58% of consumers had an intellectual disability
- 13% had a psychiatric disability
- 12% had a physical disability
- 7% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 5% had a specific learning/ADD disability or autism
- 5% had an acquired brain injury or neurological disability.

### Employment Information

- 78% of the 4,039 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$41-\$60 per week.
- 12% worked 8-15 hours/week; 29% worked 16-30 hours/week and 57% worked 31-40 hours per week.

## 1.24 Western Australia

### Service outlets and staff hours

- 8% of all Commonwealth funded disability service outlets were located in Western Australia, including:
  - 7% of employment service outlets
  - 18% of respite care services
  - 15% of print disability services
  - 11% of advocacy services
  - There are no information service outlets in Western Australia.
- Staff in Western Australia worked:
  - 13% of total staff hours across all service types
  - 14% of total staff hours in employment service outlets.

### Consumer Information

5,131 consumers in Western Australia were assisted by an employment service outlet during the 1999/2000 financial year. This represents 10% of total consumers assisted in Australia. Of this group –

- 54% were assisted by an open employment service
- 40% were assisted by a supported employment service
- 6% were assisted by a dual open and supported employment service
- 95% were born in Australia or another English speaking country
- 2% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 69% Disability Support Pension
- 21% paid employment
- 3% the Newstart/Youth Allowance
- 11% of all Disability Support Pension recipients, 5% of Newstart/Youth Allowance recipients and 4% of Mobility

Allowance recipients were located in Western Australia.

### Living Arrangements

- 17% live alone
- 60% live with family or a spouse
- 16% live in special purpose or community accommodation
- 2% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 54% of consumers had an intellectual disability
- 13% had a psychiatric disability
- 12% had a physical disability
- 7% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 7% had a specific learning/ADD disability or autism
- 8% had an acquired brain injury or neurological disability.

### Employment Information

- 79% of the 4,461 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$21-\$40 per week.
- 19% worked 8-15 hours/week; 30% worked 16-30 hours/week and 48% worked 31-40 hours per week.

## 1.25 Tasmania

### Service outlets and staff hours

- 4% of all Commonwealth funded disability service outlets were located in Tasmania, including:
  - 4% of employment service outlets
  - 5% of respite care services
  - 8% of print disability services
  - 4% of advocacy services
  - There are no information service outlets in Tasmania.
- Staff in Tasmania worked:
  - 4% of total staff hours across all service types
  - 4% of total staff hours in employment service outlets.

### Consumer Information

1,318 consumers in Tasmania were assisted by an employment service outlet during the 1999/2000 financial year. This represents 2% of total consumers assisted in Australia. Of this group –

- 47% were assisted by an open employment service
- 38% were assisted by a supported employment service
- 14% were assisted by a dual open and supported employment service
- 99% were born in Australia or another English speaking country
- 2% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 77% Disability Support Pension
- 15% paid employment
- 4% the Newstart/Youth Allowance
- 3% of all Disability Support Pension recipients, 2% of Newstart/Youth Allowance recipients and 2% of Mobility

Allowance recipients were located in Tasmania.

### Living Arrangements

- 20% live alone
- 64% live with family or a spouse
- 11% live in special purpose or community accommodation
- 5% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 58% of consumers had an intellectual disability
- 10% had a psychiatric disability
- 14% had a physical disability
- 5% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 7% had a specific learning/ADD disability or autism
- 6% had an acquired brain injury or neurological disability.

### Employment Information

- 70% of the 1,143 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$21-\$40 per week.
- 23% worked 8-15 hours/week; 27% worked 16-30 hours/week and 48% worked 31-40 hours per week.



## 1.26 Northern Territory

### Service outlets and staff hours

- 2% of all Commonwealth funded disability service outlets were located in the Northern Territory, including:
  - 1% of employment service outlets
  - 6% of respite care services
  - 4% of advocacy services
  - There are no print or information service outlets in the Northern Territory.
- Staff in the Northern Territory worked:
  - 1% of total staff hours across all service types
  - 1% of total staff hours in employment service outlets.

### Consumer Information

439 consumers in the Northern Territory were assisted by an employment service outlet during the 1999/2000 financial year. This represents 1% of total consumers assisted in Australia. Of this group –

- 56% were assisted by an open employment service
- 21% were assisted by a supported employment service
- 23% were assisted by a dual open and supported employment service
- 91% were born in Australia or another English speaking country
- 20% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 44% Disability Support Pension
- 24% paid employment
- 4% the Newstart/Youth Allowance
- <1% of all Disability Support Pension recipients, <1% of Newstart/Youth Allowance recipients and no Mobility

Allowance recipients were located in the Northern Territory.

### Living Arrangements

- 17% live alone
- 66% live with family or a spouse
- 12% live in special purpose or community accommodation
- 1% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 38% of consumers had an intellectual disability
- 29% had a psychiatric disability
- 11% had a physical disability
- 4% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 5% had a specific learning/ADD disability or autism
- 13% had an acquired brain injury or neurological disability.

### Employment Information

- 58% of the 340 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$41-\$60 per week.
- 23% worked 8-15 hours/week; 32% worked 16-30 hours/week and 43% worked 31-40 hours per week.

## 1.27 Australian Capital Territory

### Service outlets and staff hours

- 2% of all Commonwealth funded disability service outlets were located in the Australian Capital Territory, including:
  - 2% of employment service outlets
  - 2% of respite care services
  - 8% of print disability services
  - 7% of advocacy services
  - 33% of information service outlets.
- Staff in the Australian Capital Territory worked:
  - 2% of total staff hours across all service types
  - 1% of total staff hours in employment service outlets.

### Consumer Information

897 consumers in Australian Capital Territory were assisted by an employment service outlet during the 1999/2000 financial year. This represents 2% of total consumers assisted in Australia. Of this group –

- 53% were assisted by an open employment service
- 9% were assisted by a supported employment service
- 39% were assisted by a dual open and supported employment service
- 96% were born in Australia or another English speaking country
- 1% self-identified as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin.

### Main Source of Income

- 56% Disability Support Pension
- 15% paid employment
- 3% the Newstart/Youth Allowance

- 1% of all Disability Support Pension recipients, 1% of Newstart/Youth Allowance recipients and no Mobility Allowance recipients were located in New South Wales.

### Living Arrangements

- 16% live alone
- 60% live with family or a spouse
- 19% live in special purpose or community accommodation
- 3% live in an institutional facility (ie: nursing home or hospital).

### Primary Disability

- 46% of consumers had an intellectual disability
- 23% had a psychiatric disability
- 11% had a physical disability
- 6% had a sensory disability (ie: deaf/blind, vision, hearing or speech)
- 7% had a specific learning/ADD disability or autism
- 7% had an acquired brain injury or neurological disability.

### Employment Information

- 69% of the 779 Consumers 'on the books' on Census day were classified as employed (ie: workers or independent workers).
- The most common wage range for employed consumers was \$101-\$150 per week.
- 30% worked 8-15 hours/week; 40% worked 16-30 hours/week and 30% worked 31-40 hours per week.

## 2 Service Information

There are five service types that received Commonwealth disability service funding during the 1999-2000 financial year and have been recorded in the 2000 Commonwealth Disability Services Census. The following list defines each service type:

**Employment:** service outlets that provide employment assistance to people with a disability to obtain and/or retain employment.

**Respite:** FaCS funded respite care is aimed at increasing the provision of immediate and short-term respite to carers of young people with severe or profound disabilities.

**Print Disability:** service outlets that provide alternative formats of communication for people, who by reason of their disabilities, are unable to access information provided in a print medium.

**Advocacy:** service outlets that enable people with a disability to increase the control they have over their lives through the representation of their interests and views in the community.

**Information/referral** (Caption and Translation services): service outlets that provide accessible information to people with disabilities, their carers, families and related professionals. Information services provide specific information about disabilities, specific and generic services, equipment and promotes the development of community awareness.

### *Disability Service Outlets*

#### 2.1 Distribution of Services

For further graphs please refer to Summary of Findings, section 1.2.

**Table 1: Service Outlets: Service Outlet Type by State/Territory**

<i>State/Territory</i>	<i>Service Outlet Type</i>					<i>Total</i>
	<i>Employment</i>	<i>Respite</i>	<i>Print Disability</i>	<i>Advocacy</i>	<i>Information</i>	
NSW	323	17	4	21	2	367
VIC	192	9	3	23	0	227
QLD	130	13	1	6	0	150
SA	85	4	1	7	0	97
WA	63	11	2	8	0	84
TAS	34	3	1	3	0	41
ACT	13	1	1	5	1	21
NT	10	4	0	3	0	17
<b>Australia</b>	<b>850</b>	<b>62</b>	<b>13</b>	<b>76</b>	<b>3</b>	<b>1,004</b>

Table 1 shows employment services represent the largest proportion of Commonwealth funded disability services (85%). Of the total 1004 Commonwealth funded disability services, 850 were classified as employment, a slight reduction from 1999. (Table 2).

**Table 2: Service Outlets: Year by Service Outlet Type**

<i>Service Outlet Type</i>	<i>Census Year</i>		
	<i>2000</i>	<i>1999</i>	<i>1998</i>
Advocacy	76	76	76
Information	3	3	3
Print Disability	13	13	13
Respite	62	N/A	N/A
Employment			
Open	309	309	319
Supported	482	510	506
Open and Supported	59	56	58
<b>Total</b>	<b>1,004 *</b>	<b>967</b>	<b>975</b>

\* (942 + 62 Respite)

Table 2 shows there were 1,004 Commonwealth funded disability services operational on Census Day, 30 June 2000. This represents a net increase of 37 service outlets since the 1999 Census collection which is due to the net effect of the inclusion of respite care for the first time, and the decrease of 25 employment service outlets through amalgamations during 1999/2000.

**Table 3: Service Outlets: Number of Service Outlets by Accessibility/Remoteness Index of Australia (ARIA) Rating by Service Outlet Type**

<i>Service Outlet Type</i>	<i>ARIA Category</i>					<i>Total</i>
	<i>Highly Accessible</i>	<i>Accessible</i>	<i>Moderately Accessible</i>	<i>Remote</i>	<i>Very Remote</i>	
Advocacy	69	3	1	1	2	76
Information	3	0	0	0	0	3
Print Disability	13	0	0	0	0	13
Respite	41	11	2	1	7	62
Employment	615	163	45	19	8	850
<b>Total</b>	<b>741</b>	<b>177</b>	<b>48</b>	<b>21</b>	<b>17</b>	<b>1,004</b>

Table 3 outlines the distribution of services within ARIA classifications by service outlet type. 74% of all service types are found in highly accessible areas, 18% are in accessible areas, 4% in moderately accessible areas, 2% in remote areas and 2% in very remote areas. Please refer to the explanation of ARIA in the Appendix.

Advocacy, respite and employment service outlets were available in every ARIA category. 90% of advocacy services, 66% of respite care services and 72% of employment service outlets were located in highly accessible areas.

## 2.2 Service Staff Profile

In total, disability service staff worked 239,039 hours during Census Week 2000. The number of staff was derived by dividing total staff hours during Census Week by 38 – a standard working week. Using that calculation, it is estimated that of the 1004 service outlets:

- 26% have 0-2 full time staff;
- 35% have 3-5 full time staff;
- 24% have 6-10 full time staff;
- 15% have over 11 full time staff.

Of the 15% of service outlets that have in excess of 11 full-time equivalent staff, 92% are employment service outlets.

Tables 50 and 51 (Appendix) show the breakdown of Full-Time Equivalent (FTE) staff based on a 38-hour week for all service outlet types.

## 2.3 Support Hours

Hours worked by staff in disability service outlets are measured in terms of direct and indirect support hours (included in those categories are paid and unpaid staff hours).

- **Direct Support Staff Hours** - staff who have direct contact with consumers in a support role. This includes coordinators and other staff who spend a major portion of their time in direct consumer contact.
- **Indirect Support Staff Hours** - staff who have no, or only minimal, direct contact with consumers eg: clerical staff, training personnel, board members etc.

**Table 11: Staff Hours: Service Outlet Type by State/Territory by Type of Hours**

State/Territory	Service Outlet Type					Total
	Advocacy	Information	Print Disability	Respite	Employment	
<i>DIRECT</i>						
ACT	201	67	24	224	2,005	2521
NSW	1,564	95	1,438	1,822	47,571	52,490
NT	155	0	0	357	1,070	1582
QLD	367	0	0	1,030	21,007	22,404
SA	1,077	0	113	473	14,654	16,317
TAS	274	0	0	982	4,808	6,064
VIC	1,699	0	592	1,994	37,731	42,016
WA	873	0	2	575	18,125	19,575
<b>Total</b>	<b>6,210</b>	<b>162</b>	<b>2,169</b>	<b>7,457</b>	<b>146,971</b>	<b>162,969</b>
<i>INDIRECT</i>						
ACT	191	49	4	210	685	1,139
NSW	1,066	15	315	1,240	19,975	22,611
NT	28	0	0	144	656	828
QLD	343	0	302	270	8,906	9,821
SA	510	0	14	501	7,172	8,197
TAS	39	0	280	304	3135	3,758
VIC	962	0	3,848	720	11,132	16,662
WA	264	0	500	810	10,480	12,054
<b>Total</b>	<b>3,403</b>	<b>64</b>	<b>5,263</b>	<b>4,199</b>	<b>62,141</b>	<b>75,070</b>
<i>TOTAL</i>						
ACT	392	116	28	434	2,690	3,660
NSW	2,630	110	1,753	3,062	67,546	75,101
NT	183	0	0	501	1,726	2,410
QLD	710	0	302	1,300	29,913	32,225
SA	1,587	0	127	974	21,826	24,514
TAS	313	0	280	1,286	7,943	9,822
VIC	2,661	0	4,440	2,714	48,863	58,678
WA	1,137	0	502	1,385	28,605	31,629
<b>Total</b>	<b>9,613</b>	<b>226</b>	<b>7,432</b>	<b>11,656</b>	<b>209,112</b>	<b>238,039</b>

Direct support staff hours account for 68.5% of total staff hours.

Indirect support staff hours account for 31.5% of total staff hours.

Table 11 shows in total 238,039 direct and indirect support staff hours were worked during the week ending 30 June 2000.

The majority of staff hours are performed by employment services (88%), followed by respite care (5%), advocacy (4%), print disability (3%), and information services with less than (1%) of staff hours.

Total staff hours recorded in the 2000 Census have risen by 4% from those recorded in the 1999 Census; the number of service outlets has also risen by 4%.

**Table 12: Staff Hours: Employment Service Outlet Type by State/Territory by Type of Hours**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
<i>DIRECT</i>				
ACT	543	391	1,071	2,005
NSW	12,610	34,592	369	47,571
NT	236	679	155	1,070
QLD	9,331	5,920	5,756	21,007
SA	3,158	11,248	248	14,654
TAS	918	3,197	693	4,808
VIC	12,318	22,658	2,755	37,731
WA	5,549	11,440	1,136	18,125
<b>Total</b>	<b>44,663</b>	<b>90,125</b>	<b>12,183</b>	<b>146,971</b>
<i>INDIRECT</i>				
ACT	195	58	432	685
NSW	4,233	15,709	33	19,975
NT	65	278	313	656
QLD	4,653	1,930	2,323	8,906
SA	1,755	5,266	151	7,172
TAS	551	2,432	152	3,135
VIC	3,420	6,971	741	11,132
WA	2,177	8,086	217	10,480
<b>Total</b>	<b>17,049</b>	<b>40,730</b>	<b>4,362</b>	<b>62,141</b>
<i>TOTAL</i>				
ACT	738	449	1,503	2,690
NSW	16,843	50,301	402	67,546
NT	301	957	468	1,726
QLD	13,984	7,850	8,079	29,913
SA	4,913	16,514	399	21,826
TAS	1,469	5,629	845	7,943
VIC	15,738	29,629	3,496	48,863
WA	7,726	19,526	1,353	28,605
<b>Total</b>	<b>61,712</b>	<b>130,855</b>	<b>16,545</b>	<b>209,112</b>

Table 12 shows a total of 209,112 staff hours were performed in employment service outlets during the Census Week ending 30 June 2000. 70% of total staff hours in employment services were recorded in direct support staff hours and 30% in indirect support staff hours.

The greatest number of staff hours were worked in New South Wales with 32% followed by Victoria with 23%. These States also have the largest number of consumers and employment service outlets across Australia.

Within the employment service outlet categories, the largest proportion of staff hours was worked in supported employment service outlets with 63% of total hours.

## *Employment Service Outlets*

### **2.4 Distribution of Employment Services**

Employment service outlets provide assistance to people with a disability (consumers) to gain and retain paid employment in a range of workplace types. As shown in Table 1 and Figure 1.2.1, these service outlets constitute the largest group of service outlets funded by the Commonwealth.

Employment services are broken down into three service types according to the type of services they provide.

- **Open Employment Service Outlets** - Services which provide employment assistance to people with a disability in obtaining and/or retaining paid employment in the open labour market.
- **Supported Employment Service Outlets** (business services) - Services which provide support and employment to people with a disability.
- **Open and Supported Employment Service Outlets** - Services which provide both open and supported employment assistance to people with a disability.



**Table 4: Service Outlets: Employment Service Outlet Type by State/Territory by Year**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
<i>2000</i>				
NSW	96	224	4	324
VIC	68	114	10	192
QLD	66	37	27	130
SA	29	52	4	85
WA	28	30	5	63
TAS	14	17	3	34
NT	4	3	3	10
ACT	4	5	3	12
<b>Total</b>	<b>309</b>	<b>482</b>	<b>59</b>	<b>850</b>
<i>1999</i>				
NSW	97	236	3	336
VIC	64	119	14	197
QLD	67	42	23	132
SA	27	56	3	86
WA	30	30	5	65
TAS	16	17	1	34
NT	4	4	3	11
ACT	4	6	4	14
<b>Total</b>	<b>309</b>	<b>510</b>	<b>56</b>	<b>875</b>
<i>1998</i>				
NSW	97	239	3	339
VIC	66	120	12	198
QLD	67	35	30	132
SA	30	56	3	89
WA	33	30	2	65
TAS	16	18	1	35
NT	5	2	4	11
ACT	5	6	3	14
<b>Total</b>	<b>319</b>	<b>506</b>	<b>58</b>	<b>883</b>

Table 4 shows 57% of service outlets are supported employment service outlets, 36% are open employment service outlets and dual open/supported employment service outlets account for just 7% of total services outlets.

The number of disability employment services funded by the Commonwealth remains relatively stable. The 3% decline in employment service outlets is largely attributed to service amalgamations. See Figure 1.2.2.

**Table 5: Service Outlets: ARIA by Employment Service Outlet Type**

<i>Employment Service Outlet Type</i>	<i>ARIA Category</i>					<i>Total</i>
	<i>Highly Accessible</i>	<i>Accessible</i>	<i>Moderately Accessible</i>	<i>Remote</i>	<i>Very Remote</i>	
Open	220	58	18	9	4	309
Supported	354	95	24	7	2	482
Open & Supported	41	10	3	3	2	59
<b>Total</b>	<b>615</b>	<b>163</b>	<b>45</b>	<b>19</b>	<b>8</b>	<b>850</b>

Table 5 shows the majority of employment service outlets (72%) were located in highly accessible areas. Of these outlets, 36% were open employment service outlets, 57% were supported employment service outlets and 7% were dual open/supported employment service outlets.

3% of employment service outlets were located in remote or very remote areas.

Within each specific employment service type, the majority of service outlets were located in highly accessible areas – 71% of open employment service outlets, 73% of supported employment service outlets and 69% of dual open/supported employment service outlets, were located in highly accessible areas.

## 2.5 Consumers of Employment Services

The 2000 Commonwealth Disability Services Census is the first annual collection in which service outlets have reported consumer information for each of the consumers they assisted during the entire 1999/2000 financial year.

In prior years, only information for Consumers ‘on the books’ on Census Day was collected. To enable comparisons with prior years’ data, all tables from the 1999 Census Report have been completed for the 2000 Census Report to enable comparison between years for Consumers ‘on the books’ on Census Day. Some full financial year data tables have also been provided and are marked FY.

For graphical representation of the data tables provided, please refer to Figures 1.4.1, 1.4.2FY and 1.4.3FY in the Summary of Findings section.

**Table 13: Consumer Numbers: Employment Service Outlet Type by State/Territory on Census Day, a Typical Day, 'on the Books' and Census Week**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
<i>Seen On Census Day</i>				
ACT	102	46	147	295
NSW	1,223	4,646	21	5,890
NT	29	66	27	122
QLD	882	755	1,047	2,684
SA	319	1,539	24	1,882
TAS	114	387	51	552
VIC	1,083	2,554	264	3,901
WA	567	1,577	145	2,289
<b>Australia</b>	<b>4,319</b>	<b>11,570</b>	<b>1,726</b>	<b>17,615</b>
<i>Number On Typical Day</i>				
ACT	113	49	172	334
NSW	1,355	5,327	27	6,709
NT	34	74	32	140
QLD	1,006	840	1,054	2,900
SA	393	2,044	38	2,475
TAS	110	450	63	623
VIC	1,296	2,950	281	4,527
WA	629	1,758	147	2,534
<b>Australia</b>	<b>4,936</b>	<b>13,492</b>	<b>1,814</b>	<b>20,242</b>
<i>Number On The Books</i>				
ACT	379	79	321	779
NSW	7,557	6,020	91	13,668
NT	163	84	93	340
QLD	5,347	1,072	1,642	8,061
SA	1,781	2,168	90	4,039
TAS	509	480	154	1,143
VIC	8,706	3,392	1,361	13,459
WA	2,329	1,872	260	4,461
<b>Australia</b>	<b>26,771</b>	<b>15,167</b>	<b>4,012</b>	<b>45,950</b>
<i>Number On Census Week</i>				
ACT	213	70	213	496
NSW	3,295	5,780	43	9,118
NT	50	75	41	166
QLD	2,554	963	1,377	4,894
SA	794	1,974	46	2,814
TAS	307	460	103	870
VIC	3,284	3,201	605	7,090
WA	1,423	1,814	195	3,432
<b>Australia</b>	<b>11,920</b>	<b>14,337</b>	<b>2,623</b>	<b>28,880</b>

Table 13 shows there were 45,950 Consumers 'on the books' on Census Day 30 June 2000. This figure includes the 17,615 consumers who actually received support on Census Day as well as the 28,335 consumers who were registered but did not actually receive support on Census Day.

Service outlets estimate that on a typical day they would have assisted 20,242 consumers. Services reported 28,880 consumers were assisted during the Census Week.

More than half the Consumers 'on the books' on Census Day were registered as receiving assistance from open employment services, one third were registered with supported employment services and less than ten percent were registered as receiving assistance from dual open and supported employment services.

Supported employment service outlets assisted almost three times as many consumers on Census Day 11,570 and on a typical day 13,492, compared with open employment service outlets who assisted 4,319 consumers on Census Day and 4,936 on a typical day.

**Table 6FY: All Consumers: Employment Service Outlet Type by State/Territory**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
NSW	9,227	6,721	91	16,039
VIC	10,500	3,635	1,477	15,612
QLD	6,497	1,184	1,783	9,464
WA	2,790	2,055	286	5,131
SA	2,030	2,378	119	4,527
TAS	623	507	188	1,318
ACT	471	80	346	897
NT	246	92	101	439
<b>Total</b>	<b>32,384</b>	<b>16,652</b>	<b>4,391</b>	<b>53,427</b>

Table 6FY shows the majority of consumers in every State/Territory, with the exception of South Australia, received assistance from open employment service outlets. In South Australia the majority of consumers received assistance from supported employment service outlets. See Table 6 (Appendix) for Consumers 'on the books' figures.

Open employment service outlets comprise 36% of total employment service outlets, catering for 61% of consumers assisted during the 1999/2000 financial year.

Supported employment service outlets comprise 57% of total employment service outlets, catering for 31% of consumers assisted during the 1999/2000 financial year.

Open/Supported employment service outlets comprise 7% of total employment service outlets, for 8% of consumers assisted during the 1999/2000 financial year.

**Table 7: Consumers on the Books: Average Number of Consumers per Service Outlet by State/Territory by Employment Service Outlet Type**

<i>Employment Service Outlet Type</i>	<i>State/Territory</i>								
	<i>NSW</i>	<i>VIC</i>	<i>QLD</i>	<i>SA</i>	<i>WA</i>	<i>TAS</i>	<i>NT</i>	<i>ACT</i>	<i>Australia</i>
<i>2000</i>									
Open	96.11	154.41	98.44	70.00	99.64	44.50	61.50	117.75	104.80
Supported	30.00	31.89	32.00	45.73	68.50	29.82	30.67	16.00	34.55
Open and Supported	30.33	147.70	66.04	29.75	57.20	62.67	33.67	86.50	74.42
<b>Total</b>	<b>49.66</b>	<b>81.31</b>	<b>72.80</b>	<b>53.26</b>	<b>81.44</b>	<b>38.76</b>	<b>43.90</b>	<b>69.00</b>	<b>62.86</b>
<i>1999</i>									
Open	68.93	106.69	65.31	49.85	65.17	32.25	36.00	87.75	71.85
Supported	25.53	28.95	28.43	39.09	59.07	27.47	22.00	12.50	29.90
Open and Supported	28.75	78.79	58.22	18.67	54.40	87.00	22.67	88.33	59.02
<b>Total</b>	<b>38.02</b>	<b>57.89</b>	<b>52.34</b>	<b>41.76</b>	<b>61.52</b>	<b>31.47</b>	<b>27.27</b>	<b>53.15</b>	<b>46.58</b>
<i>1998</i>									
Open	63.46	99.38	64.43	41.17	65.30	28.25	37.40	75.60	67.21
Supported	24.78	29.04	24.77	39.39	58.73	27.17	37.50	14.50	29.43
Open and Supported	32.33	88.08	57.20	21.00	42.50	27.00	12.50	85.33	57.78
<b>Total</b>	<b>35.92</b>	<b>56.07</b>	<b>52.27</b>	<b>39.37</b>	<b>61.57</b>	<b>27.66</b>	<b>28.36</b>	<b>51.50</b>	<b>44.94</b>

Table 7 shows that Victoria has the largest average number of consumers per open employment service outlet while Western Australia has the largest average consumer numbers per supported employment service outlet. South Australia is the only other state whose average numbers of consumers per supported employment service outlet exceeds the national average of 35. See also Figure 2.3.1.

**Table 8: Consumers on the Books: Average Number of Consumers by Employment Service Outlet Type by Service ARIA by Year**

ARIA Category	Employment Service Outlet Type											
	2000				1999				1998			
	Open	Supported	Open & Supported	Average	Open	Supported	Open & Supported	Average	Open	Supported	Open & Supported	Average
Highly Accessible	99.12	36.12	82.02	61.72	82.00	34.68	72.19	53.85	73.63	32.99	62.65	49.26
Accessible	57.05	19.27	40.50	34.02	45.84	17.30	36.08	27.19	43.36	15.56	44.17	25.94
Moderately Accessible	61.00	16.71	62.67	37.49	48.40	18.56	55.75	33.78	48.37	16.60	12.00	33.71
Remote	43.78	20.00	13.67	30.26	44.00	16.00	14.00	28.22	31.00	13.75	0.00	23.33
Very Remote	41.00	13.50	7.50	25.75	34.60	5.50	11.00	22.89	34.40	6.00	10.00	24.75
Unmatched	N/A	N/A	N/A	N/A	0.00	44.67	0.00	44.67	83.33	34.72	60.00	55.66
<b>Average</b>	<b>86.64</b>	<b>31.53</b>	<b>68.00</b>	<b>54.10</b>	<b>72.10</b>	<b>29.90</b>	<b>59.02</b>	<b>46.67</b>	<b>67.21</b>	<b>29.43</b>	<b>57.78</b>	<b>44.94</b>

Table 8 allows comparison between the average number of consumers in different ARIA (accessibility) classifications across years. Table 8 shows the average number of consumers in moderately to highly accessible areas increased for all employment service types.

**Table 9FY: All Consumers: Employment Service ARIA by Consumer ARIA**

<i>Consumer ARIA</i>	<i>Employment Service Outlet ARIA</i>					<i>Total</i>
	<i>Highly Accessible</i>	<i>Accessible</i>	<i>Moderately Accessible</i>	<i>Remote</i>	<i>Very Remote</i>	
Highly Accessible	42,638	137	15	15	2	42,807
Accessible	1,007	5,929	329	3	0	7,268
Moderately Accessible	169	317	1,627	32	0	2,145
Remote	26	19	23	427	15	510
Very Remote	15	54	9	133	220	431
Unmatched	225	26	4	11	0	266
<b>Total</b>	<b>44,080</b>	<b>6,482</b>	<b>2,007</b>	<b>621</b>	<b>237</b>	<b>53,427</b>

Table 9FY shows how many consumers are accessing services within the same ARIA classification.

80% of consumers are located in highly accessible areas, 14% are in accessible areas, 4% are in moderately accessible areas, 1% are in remote areas and 1% are in very remote areas.

99% of consumers living in a highly accessible area utilised services within a highly accessible area. 82% of consumers residing in accessible areas utilised services in similarly classified areas. 84% of consumers within remote areas access services within a remote area.

76% of consumers residing in moderately accessible areas accessed services in moderately accessible areas. For services in a very remote area, 51% of consumers within these areas accessed services received within a very remote area.

See Table 9 (Appendix) for Consumers ‘on the books’ figures.





## 3 Consumer Information

**All Consumers** The 2000 Commonwealth Disability Services Census collected information about 53,427 who received assistance from Commonwealth disability employment services between 1 July 1999 and 30 June 2000. These are referred to as 'All Consumers' and Tables and Figures referring to all consumers have the suffix 'FY' (financial year).

**Consumers 'on the Books'** Data about consumers employment situation was collected for the 45,950 Consumers 'on the books' of a service on 30 June 2000. These consumers are referred to as Consumers 'on the books'.

### *Demographics*

#### 3.1 Sex

**Table 14FY: All Consumers: Sex by Age**

<i>Age</i>	<i>Census Year 2000</i>		<i>Total</i>
	<i>Male</i>	<i>Female</i>	
<16	413	117	530
16-19	4,471	2,203	6,674
20-24	5,659	3,277	8,936
25-29	5,217	3,048	8,265
30-39	8,960	4,930	13,890
40-49	6,235	3,811	10,046
50-59	2,868	1,562	4,430
60-64	381	107	488
>64	122	46	168
<b>Total</b>	<b>34,326</b>	<b>19,101</b>	<b>53,427</b>

Table 14FY shows 64% of consumers assisted during the 1999/2000 financial year were male and 36% were female.

See Table 14 (Appendix) for a comparison of Consumers 'on the books' across years.

**Table 16FY: All Consumers: Employment Service Outlet Type by State/Territory by Sex**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
<i>Males</i>				
ACT	287	35	214	536
NSW	5,952	4,305	50	10,307
NT	162	58	61	281
QLD	4,301	735	1,157	6,193
SA	1,283	1,531	71	2,885
TAS	409	343	134	886
VIC	6,673	2,292	979	9,944
WA	1,842	1,286	166	3,294
<b>Australia</b>	<b>20,909</b>	<b>10,585</b>	<b>2,832</b>	<b>34,326</b>
<i>Females</i>				
ACT	184	45	132	361
NSW	3,275	2,416	41	5,732
NT	84	34	40	158
QLD	2,196	449	626	3,271
SA	747	847	48	1,642
TAS	214	164	54	432
VIC	3,827	1,343	498	5,668
WA	948	769	120	1,837
<b>Australia</b>	<b>11,475</b>	<b>6,067</b>	<b>1,559</b>	<b>19,101</b>
<i>Total</i>				
ACT	471	80	346	897
NSW	9,227	6,721	91	16,039
NT	246	92	101	439
QLD	6,497	1,184	1,783	9,464
SA	2,030	2,378	119	4,527
TAS	623	507	188	1,318
VIC	10,500	3,635	1,477	15,612
WA	2,790	2,055	286	5,131
<b>Australia</b>	<b>32,384</b>	<b>16,652</b>	<b>4,391</b>	<b>53,427</b>

The proportion of male consumers as a percentage of total consumers per State/Territory ranged between 60% in the ACT and 67% in Tasmania.

The distribution of males and females between employment service outlet types was equal in proportion to total numbers. That is:

- 61% of males and 60% of females were assisted by an open employment service outlet;
- 31% of males and 32% of females were assisted by a supported employment service outlet; and
- 8% of males and 8% of females were assisted by a dual open/supported employment service outlet.

See Table 16 (Appendix) for Consumers ‘on the books’ figures.

## 3.2 Age

**Table 15FY: All Consumers: Age by Employment Service Outlet Type by Sex**

<i>Employment Service Outlet Type</i>	<i>Age</i>									<i>Total</i>
	<i>&lt;16</i>	<i>16-19</i>	<i>20-24</i>	<i>25-29</i>	<i>30-39</i>	<i>40-49</i>	<i>50-59</i>	<i>60-64</i>	<i>&gt;64</i>	
<i>Male</i>										
Open	342	3,568	4,007	3,271	4,833	3,228	1,483	150	27	20,909
Supported	37	553	1,164	1,528	3,354	2,481	1,164	210	94	10,585
Open & Supported	34	350	488	418	773	526	221	21	1	2,832
<b>Total</b>	<b>413</b>	<b>4,471</b>	<b>5,659</b>	<b>5,217</b>	<b>8,960</b>	<b>6,235</b>	<b>2,868</b>	<b>381</b>	<b>122</b>	<b>34,326</b>
<i>Female</i>										
Open	97	1,796	2,376	1,845	2,491	2,018	812	37	3	11,475
Supported	9	248	648	919	1,998	1,494	645	65	41	6,067
Open & Supported	11	159	253	284	441	299	105	5	2	1,559
<b>Total</b>	<b>117</b>	<b>2,203</b>	<b>3,277</b>	<b>3,048</b>	<b>4,930</b>	<b>3,811</b>	<b>1,562</b>	<b>107</b>	<b>46</b>	<b>19,101</b>
<i>Total</i>										
Open	439	5364	6383	5116	7324	5246	2295	187	30	32384
Supported	46	801	1812	2447	5352	3975	1809	275	135	16652
Open & Supported	45	509	741	702	1214	825	326	26	3	4391
<b>Total</b>	<b>530</b>	<b>6,674</b>	<b>8,936</b>	<b>8,265</b>	<b>13,890</b>	<b>10,046</b>	<b>4,430</b>	<b>488</b>	<b>168</b>	<b>53,427</b>

The majority of consumers of Commonwealth funded disability services are in their twenties and thirties. 13% of consumers are less than 20 years old. 32% of consumers are aged 20-29 years. 10% of consumers are over 50 years old.

See Table 15 (Appendix) for Consumers ‘on the books’ figures.

### **3.3 State/Territory and ARIA**

New South Wales and Victoria assisted the largest number of consumers with 16,039 and 15,612 consumers respectively, accounting for 59% of total consumers. These States were followed by Queensland 18%, Western Australia 10%, South Australia 8%, Tasmania 2%, Australian Capital Territory 2% and the Northern Territory with less than 1%. See Table 6FY. See also Tables 6, 7, 13, 16, 16FY, 17, 17FY.

80% of consumers are located in highly accessible areas, 14% are in accessible areas, 4% are in moderately accessible areas, 1% are in remote and 1% are in very remote areas. See Table 9FY. For an explanation of ARIA, the Accessibility/Remoteness Index of Australia, refer to the appendix.

### 3.4 Country of Birth

**Table 17FY: All Consumers: Country of Birth by State/Territory by Employment Service Outlet Type**

<i>State/Territory</i>	<i>Country of Birth</i>				<i>Total</i>
	<i>Australia</i>	<i>Other English Speaking</i>	<i>Not Known</i>	<i>Other Country</i>	
<i>Open Employment</i>					
ACT	429	19	0	23	471
NSW	8,448	176	21	582	9,227
NT	212	6	0	28	246
QLD	6,130	173	5	189	6,497
SA	1,909	60	3	58	2,030
TAS	607	8	0	8	623
VIC	9,242	251	152	855	10,500
WA	2,497	161	1	131	2,790
<b>Australia</b>	<b>29,474</b>	<b>854</b>	<b>182</b>	<b>1,874</b>	<b>32,384</b>
<i>Supported Employment</i>					
ACT	80	0	0	0	80
NSW	6,211	98	1	411	6,721
NT	87	4	0	1	92
QLD	1,128	24	0	32	1,184
SA	2,230	76	0	72	2,378
TAS	504	0	0	3	507
VIC	3,385	42	0	208	3,635
WA	1,900	61	0	94	2,055
<b>Australia</b>	<b>15,525</b>	<b>305</b>	<b>1</b>	<b>821</b>	<b>16,652</b>
<i>Open &amp; Supported Employment</i>					
ACT	333	2	0	11	346
NSW	89	0	0	2	91
NT	86	3	0	12	101
QLD	1,659	73	0	51	1,783
SA	99	12	0	8	119
TAS	185	0	0	3	188
VIC	1,304	37	0	136	1,477
WA	250	24	0	12	286
<b>Australia</b>	<b>4,005</b>	<b>151</b>	<b>0</b>	<b>235</b>	<b>4,391</b>
<i>Total</i>					
ACT	842	21	0	34	897
NSW	14,748	274	22	995	16,039
NT	385	13	0	41	439
QLD	8,917	270	5	272	9,464
SA	4,238	148	3	138	4,527
TAS	1,296	8	0	14	1,318
VIC	13,931	330	152	1,199	15,612
WA	4,647	246	1	237	5,131
<b>Australia</b>	<b>49,004</b>	<b>1,310</b>	<b>183</b>	<b>2,930</b>	<b>53,427</b>

Table 17FY shows 94% of consumers were either born in Australia or another English speaking country and of this group 60% were assisted by an open employment service outlet.

Of the 6% of consumers born in a non-English speaking country, 64% were assisted by an open employment service outlet.

See Table 17 (Appendix) for Consumers 'on the books' figures.

### 3.5 Language Spoken at Home

**Table 18FY: All Consumers: Main Language Spoken at Home by State/Territory**

<i>State/ Territory</i>	<i>Main Language Spoken at Home</i>										<i>Total</i>
	<i>English</i>	<i>Italian</i>	<i>Greek</i>	<i>Vietnamese</i>	<i>Chinese</i>	<i>Arabic/ Lebanese</i>	<i>German</i>	<i>Spanish</i>	<i>Other Language</i>	<i>Not Known</i>	
NSW	14,904	95	106	82	62	147	8	61	493	81	16,039
VIC	14,394	163	149	103	35	54	9	24	554	127	15,612
QLD	9,230	8	1	8	2	2	6	8	192	7	9,464
WA	4,914	51	8	21	17	1	0	6	97	16	5,131
SA	4,418	28	19	4	4	2	1	2	43	6	4,527
TAS	1,296	2	0	0	0	0	0	2	18	0	1,318
ACT	865	10	2	2	1	0	0	0	17	0	897
NT	366	0	6	2	1	0	0	0	61	3	439
<b>Australia</b>	<b>50,387</b>	<b>357</b>	<b>291</b>	<b>222</b>	<b>122</b>	<b>206</b>	<b>24</b>	<b>103</b>	<b>1,475</b>	<b>240</b>	<b>53,427</b>

Table 18FY shows 94% of consumers reported English as the main language spoken at home. In New South Wales and Victoria 93% and 92% (respectively) of consumers spoke English at home. In the Northern Territory only 83% of consumers spoke English at home. For more than 95% of consumers in all other States/Territories English was the main language spoken at home.

See Table 18 (Appendix) for Consumers 'on the books' figures.

Table 54 in the appendix details the method of communication for Consumers 'on the books' by employment service outlet by State/Territory. In summary, 93% of consumers had effective verbal communication skills. 4% had little or no communication skills and 3% used sign language. 87% of those consumers who had little or no communication skills were assisted by a supported employment service outlet. 96% of open employment service consumers had effective verbal communication skills and 83% of supported employment services had effective verbal communication skills.

### 3.6 Aboriginal and Torres Strait Islander Origin

**Table 19FY: All Consumers: Indigenous Origin by State/Territory by Employment Service Outlet Type**

State/ Territory	<i>Indigenous Origin</i>					<i>Total</i>
	<i>Not Indigenous</i>	<i>Yes - Aboriginal</i>	<i>Torres Strait Islander</i>	<i>Australian South Sea Islander</i>	<i>Not Known</i>	
<i>Open Employment</i>						
ACT	462	1	1	1	6	471
NSW	8,913	147	4	16	147	9,227
NT	217	20	5	3	1	246
QLD	6,188	184	22	30	73	6,497
SA	1,984	29	0	3	14	2,030
TAS	561	7	0	0	55	623
VIC	9,603	70	1	7	819	10,500
WA	2,590	74	0	4	122	2,790
<b>Australia</b>	<b>30,518</b>	<b>532</b>	<b>33</b>	<b>64</b>	<b>1,237</b>	<b>32,384</b>
<i>Supported Employment</i>						
ACT	80	0	0	0	0	80
NSW	6,514	109	4	5	89	6,721
NT	53	37	0	0	2	92
QLD	839	29	2	3	311	1,184
SA	2,338	24	0	1	15	2,378
TAS	402	16	0	0	89	507
VIC	3,441	14	1	3	176	3,635
WA	2,010	38	0	1	6	2,055
<b>Australia</b>	<b>15,677</b>	<b>267</b>	<b>7</b>	<b>13</b>	<b>688</b>	<b>16,652</b>
<i>Open &amp; Supported Employment</i>						
ACT	316	3	0	0	27	346
NSW	89	2	0	0	0	91
NT	80	20	0	1	0	101
QLD	653	15	1	3	1,111	1,783
SA	119	0	0	0	0	119
TAS	182	3	0	0	3	188
VIC	1,407	8	2	3	57	1,477
WA	279	7	0	0	0	286
<b>Australia</b>	<b>3,125</b>	<b>58</b>	<b>3</b>	<b>7</b>	<b>1,198</b>	<b>4,391</b>
<i>Total</i>						
ACT	858	4	1	1	33	897
NSW	15,516	258	8	21	236	16,039
NT	350	77	5	4	3	439
QLD	7,680	228	25	36	1,495	9,464
SA	4,441	53	0	4	29	4,527
TAS	1,145	26	0	0	147	1,318
VIC	14,451	92	4	13	1,052	15,612
WA	4,879	119	0	5	128	5,131
<b>Australia</b>	<b>49,320</b>	<b>857</b>	<b>43</b>	<b>84</b>	<b>3,123</b>	<b>53,427</b>

Table 19FY shows 2% of all consumers self-identified as being of Aboriginal or Torres Strait Islander origin.

Of these consumers, 64% received assistance from an open employment service outlet, 29% from a supported employment service outlet and 7% from a dual open/supported employment service outlet.

See Table 19 (Appendix) for Consumers ‘on the books’ figures.

## *Disability Group*

### **3.7 Disability**

Disability groups categorise disabilities in terms of the underlying impairment, condition or cause, and reflect those disabilities/impairments identified as significant in the Commonwealth Disability Services Act (1986).

Data for the purpose of this Census has been collected for 11 disability groups: intellectual, specific learning/ADD, autism, physical, deafblind, vision, hearing, speech, psychiatric, neurological and acquired brain injury.

The primary disability group is that disability, impairment or condition causing most difficulty to the consumer in their daily life. (Note: for more detailed information on individual disability classifications refer to the Census 2000 Data Guide in Appendix.).

**Figure 3.7.1FY: All Consumers: Primary Disability Group**

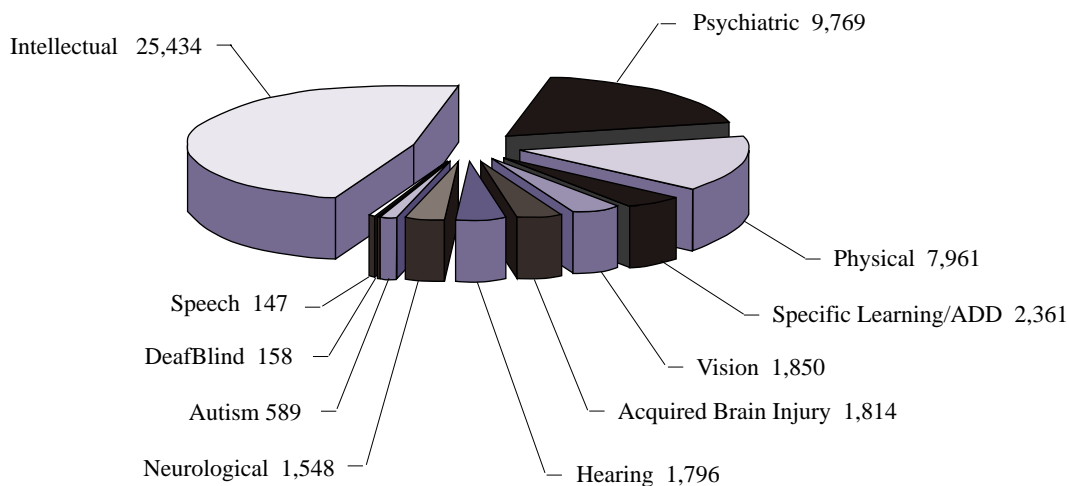


Figure 3.7.1FY shows that for almost half of the consumers accessing disability employment services during the financial year intellectual disability was reported as the impairment or condition that caused them the most difficulty. See Table 20FY.

See also Figures 1.6.1FY, 1.6.2FY and 1.6.3FY for break down by employment service type.



**Table 20FY: All Consumers: Employment Service Outlet Type by Primary Disability Group**

<i>Primary Disability</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
Acquired Brain Injury	1,262	420	132	1,814
Autism	323	208	58	589
DeafBlind	113	41	4	158
Hearing	1,558	162	76	1,796
Intellectual	10,786	12,368	2,280	25,434
Neurological	1,126	308	114	1,548
Physical	6,058	1,233	670	7,961
Psychiatric	7,561	1,455	753	9,769
Specific Learning/ADD	2,004	134	223	2,361
Speech	109	27	11	147
Vision	1,484	296	70	1,850
<b>Total</b>	<b>32,384</b>	<b>16,652</b>	<b>4,391</b>	<b>53,427</b>

48% of consumers have a primary intellectual disability.  
 18% of consumers have a primary psychiatric disability.  
 15% of consumers have a primary physical disability.  
 These groups are the predominant primary disability groups, accounting for 81% of total consumers.

Table 20FY shows 49% of consumers with an intellectual disability received assistance from a supported employment service outlet and 42% from an open employment service outlet. 76% of consumers with a physical disability and 77% of consumers with a psychiatric disability received assistance from an open employment service outlet. Table 20 (Appendix) displays this data for Consumers ‘on the books’ across years. See also Table 55 (Appendix).

**Table 21FY: All Consumers: Primary Disability Group by Consumer ARIA by Employment Service Outlet Type**

Consumer ARIA Category	Primary Disability Group										Total	
	Specific Learning/ADD					Primary Disability Group						
	Intellectual	Autism	Physical	DeafBlind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI		
	<i>Open Employment</i>											
Highly Accessible	8,342	1,493	251	4,516	92	1,299	1,298	74	6,108	834	971	25,278
Accessible	1,615	383	41	961	19	106	162	25	1,082	174	171	4,739
Moderately Accessible	554	80	19	328	2	48	63	3	248	67	76	1,488
Remote	118	22	5	105	0	15	9	3	48	24	20	369
Very Remote	100	16	2	107	0	8	18	3	45	20	19	338
Unmatched	57	10	5	41	0	8	8	1	30	7	5	172
	<i>Supported Employment</i>											
Highly Accessible	10,113	99	176	1,113	35	279	141	18	1,346	258	350	13,928
Accessible	1,726	27	22	97	4	13	16	7	78	38	44	2,072
Moderately Accessible	354	3	8	8	1	3	3	1	11	7	10	409
Remote	89	2	1	3	0	0	0	0	3	0	2	100
Very Remote	36	2	1	7	1	1	2	1	8	4	14	77
Unmatched	50	1	0	5	0	0	0	0	9	1	0	66
	<i>Open &amp; Supported Employment</i>											
Highly Accessible	1,770	207	49	580	3	55	61	10	670	95	101	3,601
Accessible	333	10	3	27	1	10	6	0	33	13	21	457
Moderately Accessible	137	4	5	31	0	4	7	0	47	6	7	248
Remote	21	0	1	14	0	1	1	0	1	0	2	41
Very Remote	7	0	0	6	0	0	1	1	1	0	0	16
Unmatched	12	2	0	12	0	0	0	0	1	0	1	28
	<i>Total</i>											
Highly Accessible	20,225	1,799	476	6,209	130	1,633	1,500	102	8,124	1,187	1,422	42,807
Accessible	3,674	420	66	1,085	24	129	184	32	1,193	225	236	7,268
Moderately Accessible	1,045	87	32	367	3	55	73	4	306	80	93	2,145
Remote	228	24	7	122	0	16	10	3	52	24	24	510
Very Remote	143	18	3	120	1	9	21	5	54	24	33	431
Unmatched	119	13	5	58	0	8	8	1	40	8	6	266
<b>Total</b>	<b>25,434</b>	<b>2,361</b>	<b>589</b>	<b>7,961</b>	<b>158</b>	<b>1,850</b>	<b>1,796</b>	<b>147</b>	<b>9,769</b>	<b>1,548</b>	<b>1,814</b>	<b>53,427</b>

Table 21FY shows the ARIA classification of consumers within each disability group. The majority of consumers within each disability group live in highly accessible areas, ranging from 69% of consumers with a speech disability to 88% of consumers with a visual disability.

Supported employment service outlets had 84% of consumers living in highly accessible areas. This was higher than dual open/supported employment service outlets with 82% of consumers and open employment service outlets with 78% of consumers located in highly accessible areas. Each of the employment service type outlets had only 1% of consumers living in either remote or very remote areas.

For more information on ARIA, refer to the appendix.

See Table 21 (Appendix) for Consumers 'on the books' figures.

**Table 22FY: All Consumers: Secondary Disability by Primary Disability by Employment Service Outlet Type**

Primary Disability Group	Secondary Disability											Total
	Specific					Open Employment						
	Intellectual	Learning/ADD	Autism	Physical	Deafblind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
Intellectual	0	117	17	456	5	111	102	167	180	232	23	1,410
Specific Learning/ADD	34	0	1	67	0	17	23	10	41	39	3	235
Autism	30	15	0	5	0	5	2	6	21	2	0	86
Physical	192	83	3	0	7	51	59	64	236	105	32	832
DeafBlind	6	2	0	4	0	3	1	1	1	3	1	22
Vision	34	8	2	53	1	0	32	4	8	16	4	162
Hearing	69	19	1	76	2	30	0	37	32	13	5	284
Speech	10	7	0	7	0	1	1	0	3	2	0	31
Psychiatric	196	97	3	286	0	32	31	4	0	47	26	722
Neurological	61	38	0	103	1	13	11	15	37	0	10	289
ABI	45	24	0	193	5	35	20	35	44	50	0	451
<b>Total</b>	<b>677</b>	<b>410</b>	<b>27</b>	<b>1,250</b>	<b>21</b>	<b>298</b>	<b>282</b>	<b>343</b>	<b>603</b>	<b>509</b>	<b>104</b>	<b>4,524</b>
<i>Supported Employment</i>												
Intellectual	0	110	177	1,160	32	581	453	1,216	526	481	45	4,781
Specific Learning/ADD	16	0	1	5	0	3	3	4	6	3	0	41
Autism	104	4	0	4	1	6	8	27	10	4	0	168
Physical	292	21	1	0	0	65	81	139	40	29	16	684
DeafBlind	9	1	0	4	0	6	1	1	0	0	1	23
Vision	56	5	2	31	1	0	15	4	3	3	4	124
Hearing	41	4	2	20	2	5	0	46	4	4	2	130
Speech	11	3	0	9	0	1	2	0	1	0	0	27
Psychiatric	228	15	2	60	0	11	14	11	0	31	9	381
Neurological	87	10	2	36	1	13	10	12	15	0	5	191
ABI	66	6	2	114	0	25	11	29	14	27	0	294
<b>Total</b>	<b>910</b>	<b>179</b>	<b>189</b>	<b>1,443</b>	<b>37</b>	<b>716</b>	<b>598</b>	<b>1,489</b>	<b>619</b>	<b>582</b>	<b>82</b>	<b>6,844</b>

**Table 22FY: All Consumers: Secondary Disability by Primary Disability by Employment Service Outlet Type (continued)**

Primary Disability Group	Secondary Disability										Total	
	Intellectual	Specific Learning/ADD	Autism	Physical	Deafblind	Vision	Hearing	Speech	Psychiatric	Neurological		ABI
	Open & Supported Employment											
Intellectual	0	29	26	204	4	144	117	60	82	36	15	717
Specific Learning/ADD	5	0	1	9	0	2	3	3	5	1	1	30
Autism	9	4	0	3	0	0	1	1	6	1	0	25
Physical	43	12	0	0	1	12	12	19	23	18	4	144
DeafBlind	0	0	0	0	0	0	0	0	1	0	0	1
Vision	4	1	0	2	0	0	4	0	1	3	0	15
Hearing	4	0	1	6	0	1	0	3	1	0	0	16
Speech	0	0	1	3	0	0	0	0	0	0	0	4
Psychiatric	20	10	0	38	1	3	6	1	0	3	2	84
Neurological	14	2	0	12	0	2	0	2	2	0	2	36
ABI	6	1	0	13	0	4	5	7	1	8	0	45
<b>Total</b>	<b>105</b>	<b>59</b>	<b>29</b>	<b>290</b>	<b>6</b>	<b>168</b>	<b>148</b>	<b>96</b>	<b>122</b>	<b>70</b>	<b>24</b>	<b>1,117</b>
	<i>Total</i>											
Intellectual	0	256	220	1,820	41	836	672	1,443	788	749	83	6,908
Specific Learning/ADD	55	0	3	81	0	22	29	17	52	43	4	306
Autism	143	23	0	12	1	11	11	34	37	7	0	279
Physical	527	116	4	0	8	128	152	222	299	152	52	1,660
DeafBlind	15	3	0	8	0	9	2	2	2	3	2	46
Vision	94	14	4	86	2	0	51	8	12	22	8	301
Hearing	114	23	4	102	4	36	0	86	37	17	7	430
Speech	21	10	1	19	0	2	3	0	4	2	0	62
Psychiatric	444	122	5	384	1	46	51	16	0	81	37	1,187
Neurological	162	50	2	151	2	28	21	29	54	0	17	516
ABI	117	31	2	320	5	64	36	71	59	85	0	790
<b>Total</b>	<b>1,692</b>	<b>648</b>	<b>245</b>	<b>2,983</b>	<b>64</b>	<b>1,182</b>	<b>1,028</b>	<b>1,928</b>	<b>1,344</b>	<b>1,161</b>	<b>210</b>	<b>12,485</b>

Table 22FY outlines the total instances of a secondary disability by employment service outlet type. More than half the consumers with a secondary disability had an intellectual disability as their primary disability. The most common combination of disabilities was intellectual as primary and physical as secondary, followed by intellectual as primary and speech as secondary. For Consumers 'on the books' figures see Table 22 (Appendix)

Note: Table 22FY counts instances. The total will not match the total number of consumers with a secondary disability as a consumer may have more than one secondary disability.

### **3.8 Support Requirements**

All employment service outlets reported the frequency of support/assistance needed for each of their consumers in ten core areas of activity: self care, mobility, communication, home living, social skills, self direction, managing emotions, learning, working and other day activity. The frequency of support/assistance for consumers in these ten core areas of activity was recorded on five levels: none, occasional, frequent, continual and not known.

The combination of self-care, mobility and communication are commonly known as 'activities of daily living'.

**Table 23FY: All Consumers: Support/Assistance Needed by Employment Service Outlet Type**

Employment Service Outlet Type	Support/Assistance Needed									
	Selfcare	Mobility	Communication	Home Living	Social Skills	Self Direction	Emotions	Learning	Working	Other Day Activity
	<i>Never</i>									
Open	21,144	20,596	14,613	14,909	10,820	8,195	10,767	8,246	2,659	15,608
Supported	7,255	9,804	5,738	2,988	3,017	1,628	2,464	1,207	1,250	4,419
Open and Supported	2,178	2,436	1,616	1,103	1,097	741	1,023	613	227	1,348
<b>Total</b>	<b>30,577</b>	<b>32,836</b>	<b>21,967</b>	<b>19,000</b>	<b>14,934</b>	<b>10,564</b>	<b>14,254</b>	<b>10,066</b>	<b>4,136</b>	<b>21,375</b>
	<i>Occasional</i>									
Open	5,602	5,977	9,745	9,114	11,824	12,468	10,849	11,851	15,151	8,159
Supported	4,970	3,941	5,676	4,515	6,757	6,140	6,655	6,576	6,897	4,867
Open and Supported	1,363	1,083	1,600	1,716	1,904	1,867	1,896	1,808	1,991	1,810
<b>Total</b>	<b>11,935</b>	<b>11,001</b>	<b>17,021</b>	<b>15,345</b>	<b>20,485</b>	<b>20,475</b>	<b>19,400</b>	<b>20,235</b>	<b>24,039</b>	<b>14,836</b>
	<i>Frequent</i>									
Open	1,122	1,563	3,322	2,987	4,681	6,532	5,417	6,658	7,913	2,099
Supported	1,976	1,443	3,201	3,665	4,548	5,591	4,810	5,505	5,006	2,730
Open and Supported	320	328	583	873	767	1,074	823	1,277	1,465	467
<b>Total</b>	<b>3,418</b>	<b>3,334</b>	<b>7,106</b>	<b>7,525</b>	<b>9,996</b>	<b>13,197</b>	<b>11,050</b>	<b>13,440</b>	<b>14,384</b>	<b>5,296</b>
	<i>Continual</i>									
Open	438	681	1,218	849	1,306	1,559	1,717	2,294	3,371	641
Supported	1,065	1,188	1,911	2,770	2,007	2,922	2,348	2,993	3,224	1,464
Open and Supported	78	107	153	239	173	265	192	259	300	142
<b>Total</b>	<b>1,581</b>	<b>1,976</b>	<b>3,282</b>	<b>3,858</b>	<b>3,486</b>	<b>4,746</b>	<b>4,257</b>	<b>5,546</b>	<b>6,895</b>	<b>2,247</b>
	<i>Not Known</i>									
Open	4,078	3,567	3,486	4,525	3,753	3,630	3,634	3,335	3,290	5,877
Supported	1,386	276	126	2,714	323	371	375	371	275	3,172
Open and Supported	452	437	439	460	450	444	457	434	408	624
<b>Total</b>	<b>5,916</b>	<b>4,280</b>	<b>4,051</b>	<b>7,699</b>	<b>4,526</b>	<b>4,445</b>	<b>4,466</b>	<b>4,140</b>	<b>3,973</b>	<b>9,673</b>
	<i>Total</i>									
<b>Total Consumers</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>

Table 23FY shows most consumers required some assistance in working, whereas more than 60% of consumers do not require any assistance with mobility.

Consumers requiring a high degree of assistance were more likely to be assisted by supported employment services. Consumers who required less assistance were more likely to be assisted by open employment services.

See Table 23 (Appendix) for Consumers 'on the books' figures.



**Table 24FY: All Consumers: Support/Assistance Needed by Primary Disability Group**

Primary Disability Group	Support/Assistance Needed									
	Self Care		Mobility		Communication		Home Living		None	
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
ABI	1,113	1,075	728	753	526	313	444	231	121	817
Autism	290	333	90	95	32	26	52	29	16	120
DeafBlind	96	64	36	68	57	56	67	42	18	68
Hearing	1,394	1,375	174	1,070	742	693	907	574	251	1,002
Intellectual	12,530	15,839	8,201	5,591	4,739	2,751	4,975	1,292	1,484	7,813
Specific Learning/ADD	1,645	1,694	951	971	665	406	725	145	139	1,207
Neurological	960	903	751	661	550	375	471	334	127	701
Physical	4,895	3,511	4,962	3,997	4,110	3,388	3,874	3,459	962	4,073
Psychiatric	6,575	7,408	5,082	5,041	2,649	1,809	1,852	3,357	753	4,726
Speech	105	111	26	65	51	47	66	33	21	74
Vision	974	523	966	688	813	700	821	570	244	774
<b>Total</b>	<b>30,577</b>	<b>32,836</b>	<b>21,967</b>	<b>19,000</b>	<b>14,934</b>	<b>10,564</b>	<b>14,254</b>	<b>10,066</b>	<b>4,136</b>	<b>21,375</b>
<i>Occasional</i>										
ABI	378	440	670	514	728	730	715	752	828	477
Autism	161	145	215	188	172	185	192	209	198	212
DeafBlind	33	42	45	48	53	52	51	64	75	42
Hearing	151	172	510	339	556	635	465	660	905	352
Intellectual	6,980	5,401	9,506	8,101	10,780	10,063	10,289	10,002	10,680	7,979
Specific Learning/ADD	332	316	888	724	949	997	828	1,026	1,182	540
Neurological	308	347	485	450	538	624	582	652	766	409
Physical	1,476	2,421	1,671	1,886	2,338	2,655	2,413	2,637	4,235	1,879
Psychiatric	1,657	1,050	2,529	2,502	3,813	3,921	3,347	3,546	4,289	2,417
Speech	28	22	44	49	61	58	45	60	71	39
Vision	431	645	458	544	497	555	473	627	810	490
<b>Total</b>	<b>11,935</b>	<b>11,001</b>	<b>17,021</b>	<b>15,345</b>	<b>20,485</b>	<b>20,475</b>	<b>19,400</b>	<b>20,235</b>	<b>24,039</b>	<b>14,836</b>
<i>Frequent</i>										
ABI	132	132	255	231	362	531	433	560	558	185
Autism	62	44	156	141	218	228	203	221	217	112
DeafBlind	12	25	42	14	26	32	18	32	37	13
Hearing	27	38	568	93	220	199	144	233	312	82
Intellectual	2,218	1,666	4,422	5,218	6,190	7,792	6,077	8,680	7,877	3,282
Specific Learning/ADD	84	90	250	262	402	591	430	740	637	147
Neurological	83	101	136	144	244	322	270	327	371	123
Physical	421	811	433	606	596	950	684	881	1,462	483
Psychiatric	295	211	735	677	1,612	2,369	2,656	1,537	2,593	777
Speech	5	6	39	18	21	29	20	34	31	14
Vision	79	210	70	121	105	154	115	195	289	78
<b>Total</b>	<b>3,418</b>	<b>3,334</b>	<b>7,106</b>	<b>7,525</b>	<b>9,996</b>	<b>13,197</b>	<b>11,050</b>	<b>13,440</b>	<b>14,384</b>	<b>5,296</b>

**Table 24FY: All Consumers: Support/Assistance Needed by Primary Disability Group (continued)**

Primary Disability Group	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
	<i>Continual</i>									
ABI	51	76	75	125	91	140	110	180	225	80
Autism	25	33	100	97	137	113	103	95	125	66
DeafBlind	3	16	25	7	8	5	6	6	18	6
Hearing	10	11	351	40	65	55	61	135	138	40
Intellectual	952	1,047	1,963	2,741	2,196	3,304	2,496	4,036	3,996	1,517
Specific Learning/ADD	22	27	40	54	94	127	119	221	164	48
Neurological	31	54	36	70	64	79	69	99	149	50
Physical	370	504	195	456	163	238	224	287	617	238
Psychiatric	92	71	440	214	634	643	1,027	418	1,267	173
Speech	1	2	33	5	8	6	9	12	16	6
Vision	24	135	24	49	26	36	33	57	180	23
<b>Total</b>	<b>1,581</b>	<b>1,976</b>	<b>3,282</b>	<b>3,858</b>	<b>3,486</b>	<b>4,746</b>	<b>4,257</b>	<b>5,546</b>	<b>6,895</b>	<b>2,247</b>
	<i>Not Known</i>									
ABI	140	91	86	191	107	100	112	91	82	255
Autism	51	34	28	68	30	37	39	35	33	79
DeafBlind	14	11	10	21	14	13	16	14	10	29
Hearing	214	200	193	254	213	214	219	194	190	320
Intellectual	2,754	1,481	1,342	3,783	1,529	1,524	1,597	1,424	1,397	4,843
Specific Learning/ADD	278	234	232	350	251	240	259	229	239	419
Neurological	166	143	140	223	152	148	156	136	135	265
Physical	799	714	700	1,016	754	730	766	697	685	1,288
Psychiatric	1,150	1,029	983	1,335	1,061	1,027	887	911	867	1,676
Speech	8	6	5	10	6	7	7	8	8	14
Vision	342	337	332	448	409	405	408	401	327	485
<b>Total</b>	<b>5,916</b>	<b>4,280</b>	<b>4,051</b>	<b>7,699</b>	<b>4,526</b>	<b>4,445</b>	<b>4,466</b>	<b>4,140</b>	<b>3,973</b>	<b>9,673</b>
	<i>Total</i>									
<b>Total Consumers</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>	<b>53,427</b>

Most consumers with an intellectual, psychiatric or physical disability required minimal support in the activities of daily living but required some degree of assistance in working.

See Table 24 (Appendix) for Consumers 'on the books' figures. See also Tables 25 and 26.

### **3.9 Living Arrangements**

Information was collected on consumers living arrangements. Living arrangements/ accommodation refers to the type of physical accommodation in which the consumer usually resides. The categories are based on ABS definitions –

- **Community** – which includes living alone, with family or a spouse or special purpose disability community accommodation (eg: group homes, disability hostels, community residential units).
- **Institutional** – includes nursing home and hospital accommodation.
- **No usual residence** – homeless or crisis/transitional accommodation.
- **Not known.**

**Table 27FY: All Consumers: Living Arrangement/Accommodation Type by Age by Sex**

Age	Living Arrangement/Accommodation Type										Total
	Lives Alone	Lives with Family/Spouse	Special purpose	Other Community	Nursing Home	Hospital	Institutional	Other	No usual Residence	Not Known	
<i>Male</i>											
<16	16	746	7	2	0	4	1	3	36	815	
16-19	236	4,116	83	56	0	10	5	38	170	4,714	
20-24	636	4,290	234	143	0	18	25	47	230	5,623	
25-29	971	3,313	386	206	5	12	47	42	215	5,197	
30-39	2,157	4,742	829	438	7	22	119	61	418	8,793	
40-49	1,584	2,982	649	340	15	21	166	39	248	6,044	
50-59	666	1,372	287	141	15	11	83	7	117	2,699	
60-64	83	147	42	38	4	1	7	0	15	337	
>64	30	33	23	8	4	0	4	1	1	104	
<b>Total</b>	<b>6,379</b>	<b>21,741</b>	<b>2,540</b>	<b>1,372</b>	<b>50</b>	<b>99</b>	<b>457</b>	<b>238</b>	<b>1,450</b>	<b>34,326</b>	
<i>Female</i>											
<16	4	217	3	0	0	2	1	0	8	235	
16-19	131	2,142	28	30	2	5	5	27	81	2,451	
20-24	403	2,488	124	72	0	5	15	17	136	3,260	
25-29	564	1,906	230	120	0	10	22	18	145	3,015	
30-39	1,067	2,645	526	282	3	10	85	16	231	4,865	
40-49	879	1,895	435	200	7	8	88	23	171	3,706	
50-59	434	607	190	81	7	7	43	6	74	1,449	
60-64	20	21	19	11	3	2	2	0	2	80	
>64	6	7	14	8	0	0	2	0	3	40	
<b>Total</b>	<b>3,508</b>	<b>11,928</b>	<b>1,569</b>	<b>804</b>	<b>22</b>	<b>49</b>	<b>263</b>	<b>107</b>	<b>851</b>	<b>19,101</b>	
<i>All Consumers</i>											
<16	20	963	10	2	0	6	2	3	44	1050	
16-19	367	6,258	111	86	2	15	10	65	251	7,165	
20-24	1,039	6,778	358	215	0	23	40	64	366	8,883	
25-29	1,535	5,219	616	326	5	22	69	60	360	8,212	
30-39	3,224	7,387	1,355	720	10	32	204	77	649	13,658	
40-49	2,463	4,877	1,084	540	22	29	254	62	419	9,750	
50-59	1,100	1,979	477	222	22	18	126	13	191	4,148	
60-64	103	168	61	49	7	3	9	0	17	417	
>64	36	40	37	16	4	0	6	1	4	144	
<b>Total</b>	<b>9,887</b>	<b>33,669</b>	<b>4,109</b>	<b>2,176</b>	<b>72</b>	<b>148</b>	<b>720</b>	<b>345</b>	<b>2,301</b>	<b>53,427</b>	

63% of consumers live at home with family or a spouse.  
19% live alone.  
12% live in special purpose or community accommodation.  
2% live in institutional accommodation.  
1% reported no usual residence.  
4% not known.

Table 27FY shows most consumers live at home with a spouse or family members or live alone. Less than 15% of consumers live in special purpose or community accommodation. The ratios for females and males are very similar. 62% of females and 63% of males live with a spouse or family member whilst 18% of both females and males live alone. 12% of females and 11% of males live in special purpose or community accommodation.

See Table 27 (Appendix) for Consumers 'on the books' figures.

**Table 28FY: All Consumers: Living Arrangement/Accommodation Type by Primary Disability Group**

Primary Disability Group	Living Arrangement/Accommodation Type											Total
	Lives Alone	Lives with Family/Spouse	Special purpose	Other community	Nursing Home	Hospital	Other Institutional	No usual Residence	Not Known			
Intellectual	3,046	16,623	3,122	1,410	47	51	624	106	405			25,434
Specific Learning/ADD	226	1,931	57	44		3		8	92			2,361
Autism	62	448	51	16		4	3		5			589
Physical	1,795	5,238	252	128	10	30	16	32	460			7,961
DeafBlind	28	101	6	8					15			158
Vision	392	1,177	17	41	2	4	2	8	207			1,850
Hearing	383	1,290	25	15	1	2	2	10	68			1,796
Speech	32	100	10	1				2	2			147
Psychiatric	3,114	4,679	430	414	5	45	31	166	885			9,769
Neurological	359	1,006	58	47	3	2	7	9	57			1,548
ABI	450	1,076	81	52	4	7	35	4	105			1,814
<b>Total</b>	<b>9,887</b>	<b>33,669</b>	<b>4,109</b>	<b>2,176</b>	<b>72</b>	<b>148</b>	<b>720</b>	<b>345</b>	<b>2,301</b>	<b>345</b>	<b>2,301</b>	<b>53,427</b>

Table 28FY shows of those consumers who **live at home** with family or a spouse –

- 49% have a primary intellectual disability;
- 16% have a primary physical disability;
- 14% have a primary psychiatric disability.

In relation to consumers who **live alone** –

- 31% have a primary intellectual disability;
- 31% have a primary psychiatric disability;
- 18% have a primary physical disability.

Of those consumers living in **special purpose accommodation** –

- 76% have a primary intellectual disability.

Consumers with a psychiatric disability are more likely to be living alone (32%) compared to consumers with an intellectual disability (12%) or physical disability (22.5%).

Furthermore, consumers with a psychiatric disability are less likely to be living with family or a spouse (48%) compared with 65% of consumers with an intellectual disability and 66% of consumers with a physical disability.

See Table 28 (Appendix) for Consumers ‘on the books’ figures. See also Tables 56, 57, 59 (Appendix) for more information on consumer living arrangements.





# 4 Consumer Income and Employment

## Consumer Income

### 4.1 Main Source of Income for Consumers

Figure 4.1.1FY: All Consumers: Main Income Source by State/Territory

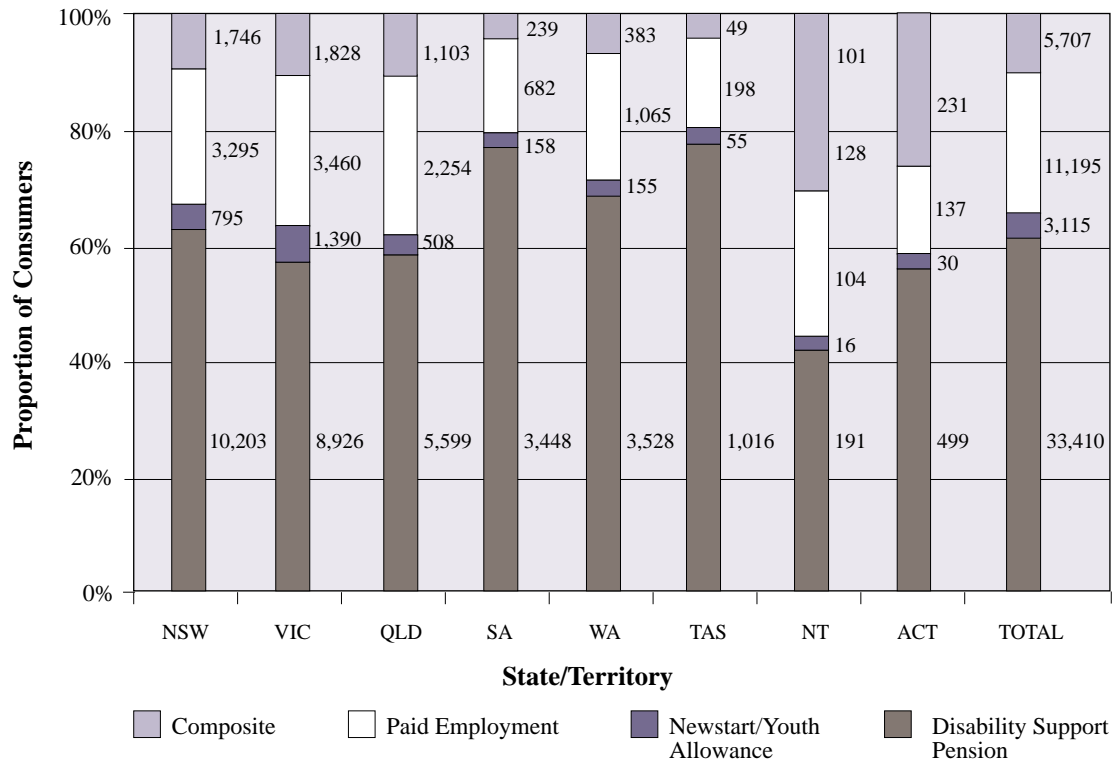


Figure 4.1.1 shows the Disability Support Pension (DSP) is the main source of income for the majority of consumers in all States and Territories. See Table 31FY.

The Disability Support Pension was the predominant source of income for 63% (33,410) of consumers, followed by paid employment 21% (11,195) and Newstart/Youth Allowance 6% (3,115).

**Table 31FY: All Consumers: State/Territory by Main Income Source by Employment Service Outlet Type**

Main Income Source	State/Territory								Total
	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	
<i>Open</i>									
Disability Support Pension	3,726	4,813	3,369	1,055	1,388	385	70	205	15,011
Newstart/Youth Allowance	782	1,205	440	145	141	54	13	27	2,807
Mobility Allowance	9	19	4	0	2	1	0	0	35
Other pension - benefits	379	317	131	34	71	6	8	25	971
Paid employment	3,135	3,048	1,936	630	972	144	51	68	9,984
Compensation Income	88	67	39	2	30	7	3	11	247
Other Income	434	223	168	36	80	6	2	125	1,074
Nil Income	242	249	86	51	14	9	18	0	669
Not known	432	559	324	77	92	11	81	10	1,586
<b>Total</b>	<b>9,227</b>	<b>10,500</b>	<b>6,497</b>	<b>2,030</b>	<b>2,790</b>	<b>623</b>	<b>246</b>	<b>471</b>	<b>32,384</b>
<i>Supported</i>									
Disability Support Pension	6,419	3,292	973	2,306	1,926	499	81	74	15,570
Newstart/Youth Allowance	10	7	15	3	5	0	0	0	40
Mobility Allowance	2	9	1	0	0	0	0	0	12
Other pension - benefits	42	7	7	6	16	2	0	0	80
Paid employment	134	109	125	41	51	3	0	6	469
Compensation Income	10	14	4	2	0	2	3	0	35
Other Income	8	8	6	3	7	0	0	0	32
Nil Income	1	13	3	0	1	0	0	0	18
Not known	95	176	50	17	49	1	8	0	396
<b>Total</b>	<b>6,721</b>	<b>3,635</b>	<b>1,184</b>	<b>2,378</b>	<b>2,055</b>	<b>507</b>	<b>92</b>	<b>80</b>	<b>16,652</b>
<i>Open &amp; Supported</i>									
Disability Support Pension	58	821	1,257	87	214	132	40	220	2,829
Newstart/Youth Allowance	3	186	53	10	9	1	3	3	268
Mobility Allowance	0	2	0	0	0	0	0	0	2
Other pension - benefits	1	64	16	5	7	2	0	2	97
Paid employment	26	303	193	11	42	51	53	63	742
Compensation Income	1	10	1	0	0	0	0	2	14
Other Income	2	17	13	0	3	1	5	52	93
Nil Income	0	33	21	1	7	0	0	0	62
Not known	0	41	229	5	4	1	0	4	284
<b>Total</b>	<b>91</b>	<b>1,477</b>	<b>1,783</b>	<b>119</b>	<b>286</b>	<b>188</b>	<b>101</b>	<b>346</b>	<b>4,391</b>
<i>Total</i>									
Disability Support Pension	10,203	8,926	5,599	3,448	3,528	1,016	191	499	33,410
Newstart/Youth Allowance	795	1,398	508	158	155	55	16	30	3,115
Mobility Allowance	11	30	5	0	2	1	0	0	49
Other pension - benefits	422	388	154	45	94	10	8	27	1,148
Paid employment	3,295	3,460	2,254	682	1,065	198	104	137	11,195
Compensation Income	99	91	44	4	30	9	6	13	296
Other Income	444	248	187	39	90	7	7	177	1,199
Nil Income	243	295	110	52	22	9	18	0	749
Not known	527	776	603	99	145	13	89	14	2,266
<b>Total</b>	<b>16,039</b>	<b>15,612</b>	<b>9,464</b>	<b>4,527</b>	<b>5,131</b>	<b>1,318</b>	<b>439</b>	<b>897</b>	<b>53,427</b>

Table 31FY shows the **Disability Support Pension** was the main source of income for –

- 46% of consumers being assisted by an open employment service outlet;
- 94% of consumers receiving assistance from a supported employment service outlet;
- 64% of consumers being assisted by a dual open/supported employment service outlet.

**Paid employment** was the main source of income for –

- 31% of consumers being assisted by an open employment service outlet;
- 3% of consumers receiving assistance from a supported employment service outlet;
- 17% of consumers receiving assistance from a dual open/supported employment service outlet.

In all States/Territories the Disability Support Pension was the main source of income for consumers. Tasmania and South Australia had the highest proportion of consumers for whom the Disability Support Pension was their main source of income, with 77% and 76% respectively. Closely followed by Western Australia 69%, New South Wales 64%, Queensland 59%, Victoria 57% and the Australian Capital Territory 56%. The Northern Territory had the lowest proportion with 44%.

The Northern Territory and Queensland had the highest proportion of consumers whose main source of income was paid employment with 24% each, followed by Victoria 22%, Western Australia 21% and New South Wales 21%. The Australian Capital Territory, Tasmania and South Australia each recorded only 15% of consumers whose main source of income was paid employment.

Newstart/Youth Allowance was the main source of income for 9% of consumers in Victoria. In the other States and Territories Newstart/Youth Allowance was the main source of income for equal to or less than 5% of consumers.

See Table 31 (Appendix) for Consumers ‘on the books’ figures.

See Figure 1.8.2FY.

**Table 25: Consumers on the Books: Support/Assistance Needed by Main Income Source**

Main Income Source	Support/Assistance Needed										Other Day Activity
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working		
	<i>Never</i>										
Disability Support Pension	14,513	16,847	10,475	7,690	6,521	4,227	6,060	3,719	1,930	9,556	
Newstart/Youth Allowance	1,777	1,676	1,280	1,322	938	680	878	835	252	1,253	
Mobility Allowance	18	17	16	15	14	11	12	12	4	14	
Other Pension/Benefit	606	590	439	469	323	218	306	262	88	472	
Paid employment	7,351	7,150	5,083	5,265	4,111	3,179	4,144	2,940	1,133	5,597	
Compensation Income	129	115	114	89	78	69	72	65	26	86	
Other Income	701	666	505	525	419	343	413	288	113	523	
Nil Income	361	347	212	236	167	112	169	101	26	248	
Not Known	828	943	614	513	480	323	442	301	101	530	
<b>Total</b>	<b>26,284</b>	<b>28,351</b>	<b>18,738</b>	<b>16,124</b>	<b>13,051</b>	<b>9,162</b>	<b>12,496</b>	<b>8,523</b>	<b>3,673</b>	<b>18,279</b>	
	<i>Occasional</i>										
Disability Support Pension	7,629	6,380	9,669	8,403	11,267	10,749	10,861	10,756	11,741	8,576	
Newstart/Youth Allowance	369	450	681	657	882	999	818	917	1,192	616	
Mobility Allowance	11	6	13	10	11	11	13	12	18	8	
Other Pension/Benefit	178	172	277	247	372	415	334	348	447	224	
Paid employment	1,683	1,961	3,230	2,984	3,935	4,345	3,702	4,298	5,854	2,559	
Compensation Income	54	52	61	67	85	74	66	69	97	71	
Other Income	164	173	297	274	356	381	312	398	570	260	
Nil Income	91	101	191	153	198	200	195	180	245	130	
Not Known	224	251	431	346	495	564	495	531	650	348	
<b>Total</b>	<b>10,403</b>	<b>9,546</b>	<b>14,850</b>	<b>13,141</b>	<b>17,601</b>	<b>17,738</b>	<b>16,796</b>	<b>17,509</b>	<b>20,814</b>	<b>12,792</b>	
	<i>Frequent</i>										
Disability Support Pension	2,578	2,256	4,613	5,352	6,552	3,580	6,953	8,651	8,759	3,842	
Newstart/Youth Allowance	54	90	204	137	313	90	425	387	619	125	
Mobility Allowance	4	8	3	3	5	3	5	4	6	2	
Other Pension/Benefit	34	50	103	63	105	49	152	180	222	51	
Paid employment	266	388	1,015	856	1,256	295	1,371	1,768	1,926	484	
Compensation Income	8	21	20	25	30	12	52	59	61	25	
Other Income	24	45	80	69	107	13	168	203	199	52	
Nil Income	12	23	61	49	86	34	73	144	142	29	
Not Known	57	45	159	148	171	108	198	306	353	80	
<b>Total</b>	<b>3,037</b>	<b>2,926</b>	<b>6,258</b>	<b>6,702</b>	<b>8,625</b>	<b>4,184</b>	<b>9,397</b>	<b>11,702</b>	<b>12,287</b>	<b>4,690</b>	

**Table 25: Consumers on the Books: Support/Assistance Needed by Main Income Source (continued)**

Main Income Source	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
<i>Continual</i>										
Disability Support Pension	1,219	1,510	2,401	3,162	2,585	8,368	3,017	3,859	4,619	1,754
Newstart/Youth Allowance	15	24	81	29	81	465	106	107	173	26
Mobility Allowance	1	3	2	3	3	9	4	5	6	3
Other Pension/Benefit	19	33	28	37	42	161	50	65	89	29
Paid employment	109	146	340	203	268	1,778	361	675	870	118
Compensation Income	8	15	8	16	8	47	16	16	24	10
Other Income	8	19	21	10	11	161	25	35	46	9
Nil Income	4	8	16	13	23	133	28	58	69	8
Not Known	43	29	74	77	89	244	108	121	174	69
<b>Total</b>	<b>1,426</b>	<b>1,787</b>	<b>2,971</b>	<b>3,550</b>	<b>3,110</b>	<b>11,366</b>	<b>3,715</b>	<b>4,941</b>	<b>6,070</b>	<b>2,026</b>
<i>Not Known</i>										
Disability Support Pension	2,603	1,549	1,384	3,935	1,617	1,618	1,651	1,557	1,493	4,814
Newstart/Youth Allowance	295	270	264	365	296	276	283	264	274	490
Mobility Allowance	7	7	7	10	8	7	7	8	7	14
Other Pension/Benefit	86	78	76	107	81	80	81	68	77	147
Paid employment	1,221	985	962	1,322	1,060	1,033	1,052	949	847	1,872
Compensation Income	24	20	20	26	22	21	17	14	15	31
Other Income	94	88	88	113	98	93	73	67	63	147
Nil Income	128	117	116	145	122	117	131	113	114	181
Not Known	342	226	216	410	259	255	251	235	216	467
<b>Total</b>	<b>4,800</b>	<b>3,340</b>	<b>3,133</b>	<b>6,433</b>	<b>3,563</b>	<b>3,500</b>	<b>3,546</b>	<b>3,275</b>	<b>3,106</b>	<b>8,163</b>
<i>Total</i>										
<b>Total Consumers</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>	<b>45950</b>

Table 25 shows 14% of Consumers ‘on the books’, who require continual assistance or support when working reported paid employment as their main source of income, and 76% reported the DSP as their main source of income.

31% of consumers, who never require support or assistance while working reported paid employment as their main source of income while 53% reported DSP as their main source of income.

**Table 58FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source**

State/Territory	Primary Disability Group											Total
	Specific				Disability Support Pension							
	Intellectual	Learning/ADD	Autism	Physical	Deaf/Blind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	6,577	148	112	938	27	208	158	16	1,498	225	296	10,203
VIC	3,928	277	101	1,363	40	233	189	22	2,203	275	295	8,926
QLD	2,888	246	67	879	13	137	183	10	791	201	184	5,599
SA	2,266	80	55	303	4	112	28	5	433	89	73	3,448
WA	2,180	102	71	403	8	50	42	11	378	111	172	3,528
TAS	670	31	5	113	2	12	28	1	99	24	31	1,016
NT	89	5	5	23	1	4	4	1	30	10	19	191
ACT	280	20	6	53	0	5	8	2	94	15	16	499
<b>Total</b>	<b>18,878</b>	<b>909</b>	<b>422</b>	<b>4,075</b>	<b>95</b>	<b>761</b>	<b>640</b>	<b>68</b>	<b>5,526</b>	<b>950</b>	<b>1,086</b>	<b>33,410</b>
<i>Newstart/Youth Allowance</i>												
NSW	237	70	2	136	0	9	24	3	274	24	16	795
VIC	134	92	6	478	7	31	79	10	499	45	17	1,398
QLD	73	47		192	2	4	38	1	120	19	12	508
SA	31	31	2	33	0	9	4	0	36	9	3	158
WA	30	24	1	19	0	1	13	1	60	3	3	155
TAS	9	11	1	20	0	0	1	1	8	3	1	55
NT	6	1	0	4	0	1	0	0	2	1	1	16
ACT	1	0	0	6	0	0	2	1	18	1	1	30
<b>Total</b>	<b>521</b>	<b>276</b>	<b>12</b>	<b>888</b>	<b>9</b>	<b>55</b>	<b>161</b>	<b>17</b>	<b>1,017</b>	<b>105</b>	<b>54</b>	<b>3,115</b>
<i>Mobility Allowance</i>												
NSW	3	0	0	3	0	2	1	0	2	0	0	11
VIC	8	0	0	11	0	0	0	0	10	0	1	30
QLD	0	0	0	2	0	0	0	0	1	2	0	5
SA	0	0	0	0	0	0	0	0	0	0	0	0
WA	1	0	0	1	0	0	0	0	0	0	0	2
TAS	0	0	0	0	0	0	0	0	0	0	1	1
NT	0	0	0	0	0	0	0	0	0	0	0	0
ACT	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>13</b>	<b>2</b>	<b>2</b>	<b>49</b>

**Table 58FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)**

State/Territory	Primary Disability Group											Total
	Specific					Other Pension/Benefit						
	Intellectual	Learning/ADD	Autism	Physical	Deaf/Blind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	175	39	1	44	1	21	20	1	97	7	16	422
VIC	49	25	2	91	5	35	18	4	135	14	10	388
QLD	41	22	1	33	1	18	5	0	26	1	6	154
SA	6	5	1	8	0	1	0	0	21	3	0	45
WA	21	13	0	11	0	16	5	0	24	2	2	94
TAS	1	1	0	1	0	1	1	0	5	0	0	10
NT	3	0	0	2	0	0	1	0	2	0	0	8
ACT	1	4	0	5	1	5	0	0	11	0	0	27
<b>Total</b>	<b>297</b>	<b>109</b>	<b>5</b>	<b>195</b>	<b>8</b>	<b>97</b>	<b>50</b>	<b>5</b>	<b>321</b>	<b>27</b>	<b>34</b>	<b>1,148</b>
<i>Paid Employment</i>												
NSW	1,665	131	17	457	9	178	162	7	494	61	114	3,295
VIC	855	222	39	689	18	306	266	18	842	111	94	3,460
QLD	806	160	14	457	4	96	167	11	350	85	104	2,254
SA	254	29	3	144	0	141	18	0	67	14	12	682
WA	425	90	28	154	4	62	92	9	120	46	35	1,065
TAS	78	29	1	42	1	4	11	1	20	3	8	198
NT	46	2	0	17	0	1	6	0	19	4	9	104
ACT	61	3	1	12	0	3	8	0	42	2	5	137
<b>Total</b>	<b>4,190</b>	<b>666</b>	<b>103</b>	<b>1,972</b>	<b>36</b>	<b>791</b>	<b>730</b>	<b>46</b>	<b>1,954</b>	<b>326</b>	<b>381</b>	<b>11,195</b>
<i>Compensation income</i>												
NSW	18	1	0	28	0	1	4	0	17	0	30	99
VIC	11	3	0	49	0	0	2	0	7	3	16	91
QLD	5	1	0	11	1	0	2	0	7	3	14	44
SA	2	0	0	0	0	0	0	0	0	0	2	4
WA	2	3	1	5	0	1	0	0	12	0	6	30
TAS	1	0	0	5	0	0	0	0	0	0	3	9
NT	1	0	0	1	0	0	0	0	0	0	4	6
ACT	1	1	0	1	0	0	0	0	9	1	0	13
<b>Total</b>	<b>41</b>	<b>9</b>	<b>1</b>	<b>100</b>	<b>1</b>	<b>2</b>	<b>8</b>	<b>0</b>	<b>52</b>	<b>7</b>	<b>75</b>	<b>296</b>



**Table 58FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)**

State/Territory	Primary Disability Group											Total
	Specific				Other Income							
	Intellectual	Learning/ADD	Autism	Physical	Deaf/Blind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	171	55	3	85	3	18	23	2	63	5	16	444
VIC	27	15	0	91	0	5	21	1	62	16	10	248
QLD	53	10	1	58	1	9	13	1	22	8	11	187
SA	10	3	0	17	0	1	1	0	5	1	1	39
WA	13	14	2	13	0	2	3	1	31	4	7	90
TAS	1	1	0	2	0	1	0	0	1	0	1	7
NT	2	1	0	1	0	0	0	0	0	3	0	7
ACT	65	23	3	13	0	11	7	0	33	7	15	177
<b>Total</b>	<b>342</b>	<b>122</b>	<b>9</b>	<b>280</b>	<b>4</b>	<b>47</b>	<b>68</b>	<b>5</b>	<b>217</b>	<b>44</b>	<b>61</b>	<b>1,199</b>
<i>Nil Income</i>												
NSW	138	16	9	30	0	2	12	0	28	4	4	243
VIC	46	51	2	60	3	8	28	2	76	13	6	295
QLD	25	24	5	18	0	2	11	2	13	6	4	110
SA	17	7	2	7	0	2	2	2	9	1	3	52
WA	6	10	0	1	0	1	1	0	3	0	0	22
TAS		6	0	2	0	0	0	0	1	0	0	9
NT	10	6	0	1	0	0	0	0	0	0	1	18
ACT	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>242</b>	<b>120</b>	<b>18</b>	<b>119</b>	<b>3</b>	<b>15</b>	<b>54</b>	<b>6</b>	<b>130</b>	<b>24</b>	<b>18</b>	<b>749</b>
<i>Not Known</i>												
NSW	232	23	2	45	1	15	13	0	121	8	67	527
VIC	191	62	6	142	1	53	36	0	240	29	16	776
QLD	364	34	6	74	0	5	13	0	79	17	11	603
SA	31	18	5	30	0	3	0	0	6	2	4	99
WA	78	9	0	15	0	3	18	0	15	6	1	145
TAS	5	2	0	2	0	0	2	0	2	0	0	13
NT	8	0	0	1	0	0	0	0	75	1	4	89
ACT	2	2	0	6	0	1	2	0	1	0	0	14
<b>Total</b>	<b>911</b>	<b>150</b>	<b>19</b>	<b>315</b>	<b>2</b>	<b>80</b>	<b>84</b>	<b>0</b>	<b>539</b>	<b>63</b>	<b>103</b>	<b>2,266</b>

**Table 58FY: All Consumers: Primary Disability Group by State/Territory by Main Income Source (continued)**

State/Territory	Primary Disability Group											Total
	Specific					Total						
	Intellectual	Learning/ADD	Autism	Physical	Deaf/Blind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	9,216	483	146	1,766	41	454	417	29	2,594	334	559	16,039
VIC	5,249	747	156	2,974	74	671	639	57	4,074	506	465	15,612
QLD	4,255	544	94	1,724	22	271	432	25	1,409	342	346	9,464
SA	2,617	173	68	542	4	269	53	7	577	119	98	4,527
WA	2,756	265	103	622	12	136	174	22	643	172	226	5,131
TAS	765	81	7	187	3	18	43	3	136	30	45	1,318
NT	165	15	5	50	1	6	11	1	128	19	38	439
ACT	411	53	10	96	1	25	27	3	208	26	37	897
<b>Total</b>	<b>25,434</b>	<b>2,361</b>	<b>589</b>	<b>7,961</b>	<b>158</b>	<b>1,850</b>	<b>1,796</b>	<b>147</b>	<b>9,769</b>	<b>1,548</b>	<b>1,814</b>	<b>53,427</b>

Table 58FY shows 57% of consumers whose main source of income is the Disability Support Pension, had a primary intellectual disability, 17% had a psychiatric disability and 12% had a physical disability.

33% of those consumers whose main source of income was Newstart/Youth Allowance, had a primary psychiatric disability, 29% had a physical disability and 17% had an intellectual disability.

Among consumers whose main source of income was paid employment, those with an intellectual disability were the largest group at 37%, followed by consumers with a physical disability 18% and consumers with a psychiatric disability 17%.

See Table 58 (Appendix) for Consumers ‘on the books’ figures.

## 4.2 Pensions & Allowances

**Table 29FY: All Consumers: Employment Service Outlet Type by Pension/Benefit**

<i>Pension/Benefit</i>	<i>Employment Service Outlet Type</i>						<i>Total</i>	<i>% of Full FY Population</i>
	<i>Open</i>	<i>% of consumers in Open</i>	<i>Supported</i>	<i>% of consumers in Supported</i>	<i>Open &amp; Supported</i>	<i>% of consumers in Open and Supported</i>		
DSP	19,790	61%	16,074	97%	3,284	75%	39,148	73.27%
NewStart/ Youth Allowance	3,463	11%	80	1%	338	7%	3,881	7.26%
Mobility Allowance	1,251	4%	4,737	28%	226	5%	6,214	11.63%

Note: Consumers may only receive one pension or allowance plus the mobility allowance

Table 29FY shows 43,029 consumers assisted during the 1999/2000 financial year received the Disability Support Pension or Newstart/Youth Allowance. 6,214 consumers received Mobility Allowance which may be in addition to the Disability Support Pension or Newstart/Youth Allowance.

Approximately 50% of consumers receiving the Disability Support Pension were supported by open employment services. The majority of consumers receiving Newstart/Youth Allowance were also assisted by an open employment service outlet (89%). The majority of consumers receiving the Mobility Allowance, were assisted by a supported employment service outlet (76%). See Figure 1.8.1FY.

See also Table 29 (Appendix) for Consumers ‘on the books’ figures.

**Table 30FY: All Consumers: Pension/Benefit by State/Territory**

State/ Territory	Pension/Benefit						Total Consumers
	Disability Support Pension	% of Consumers receiving DSP	Newstart/ Youth Allowance	% of Consumers receiving NS/YA	Mobility Allowance	% of Consumers receiving M.A.	
NSW	11,688	73%	917	6%	2,257	14%	16,039
VIC	10,587	68%	1,749	11%	1,722	11%	15,612
QLD	6,936	73%	682	7%	623	7%	9,464
WA	4,084	80%	190	4%	793	15%	5,131
SA	3,853	85%	220	5%	706	16%	4,527
TAS	1,139	86%	59	4%	63	5%	1,318
ACT	638	71%	32	4%	16	2%	897
NT	223	51%	32	7%	34	8%	439
<b>Total</b>	<b>39,148</b>	<b>73%</b>	<b>3,881</b>	<b>7%</b>	<b>6,214</b>	<b>12%</b>	<b>53,427</b>

Note: Consumers may only receive one pension or allowance plus the mobility allowance

Table 30FY shows the proportion of consumers receiving the DSP ranged from 51% in the Northern Territory, to 86% in Tasmania. Western Australia and South Australia had more than 80% of consumers receiving the DSP. The national average was 73% of consumers receiving the DSP.

See also Table 30 (Appendix) for Consumers 'on the books' figures.

### 4.3 Employment Phase

This section of the report provides a snapshot of the employment situation (phase) of Consumers on the books on Census Day.

Four main categories were used to collect data on employment phase:

- **Worker** - a consumer who has been offered a contract of employment and has accepted that contract with an employer in open or supported employment.
- **Work Experience** - a consumer who is undertaking paid or unpaid work experience or work trial.
- **Job Seeker** - a consumer who receives support from a service to prepare them for employment and/or to help place them in employment.
- **Independent Worker** - a consumer who the service assisted to obtain employment during the previous funding year, who continues to work but received no employment assistance from the service outlet during the current funding year.

**Table 26: Consumers on the Books: Support/Assistance Needed by Employment Phase**

Employment Phase	Support/Assistance Needed							Other Day Activity	
	Self Care	Mobility	Communication	Home Living	Managing Direction	Emotions	Learning		Working
	<i>None</i>								
Worker	16,329	18,834	11,789	9,172	5,438	7,585	4,526	2,359	11,195
Independent Worker	824	750	647	628	466	588	441	234	651
Work Experience	69	82	40	24	12	21	11	2	46
Job Seeker	8,796	8,429	6,094	6,139	3,152	4,167	3,445	1,051	6,231
Other	266	256	168	161	94	135	100	27	156
<b>Total</b>	<b>26,284</b>	<b>28,351</b>	<b>18,738</b>	<b>16,124</b>	<b>9,162</b>	<b>12,496</b>	<b>8,523</b>	<b>3,673</b>	<b>18,279</b>
	<i>Occasional</i>								
Worker	7,542	6,522	10,172	8,831	11,976	11,671	12,154	14,300	8,756
Independent Worker	159	191	270	298	404	315	420	615	278
Work Experience	58	48	64	58	51	65	37	52	58
Job Seeker	2,529	2,674	4,183	3,869	5,180	4,597	4,782	5,695	3,601
Other	115	111	161	85	127	148	116	152	99
<b>Total</b>	<b>10,403</b>	<b>9,546</b>	<b>14,850</b>	<b>13,141</b>	<b>17,738</b>	<b>16,796</b>	<b>17,509</b>	<b>20,814</b>	<b>12,792</b>
	<i>Frequent</i>								
Worker	2,377	2,003	4,627	5,152	3,289	6,582	8,235	8,024	3,512
Independent Worker	17	43	66	53	5	88	133	128	32
Work Experience	23	24	36	43	41	54	69	56	31
Job Seeker	581	816	1,454	1,359	795	2,559	3,105	3,952	1,031
Other	39	40	75	95	54	114	160	127	84
<b>Total</b>	<b>3,037</b>	<b>2,926</b>	<b>6,258</b>	<b>6,702</b>	<b>4,184</b>	<b>9,397</b>	<b>11,702</b>	<b>12,287</b>	<b>4,690</b>
	<i>Continual</i>								
Worker	1,191	1,379	2,310	3,023	7,908	2,782	3,815	4,259	1,625
Independent Worker	5	24	26	7	129	8	13	32	4
Work Experience	18	14	29	40	65	28	50	58	25
Job Seeker	203	349	577	435	3,104	862	1,007	1,633	341
Other	9	21	29	45	160	35	56	88	31
<b>Total</b>	<b>1,426</b>	<b>1,787</b>	<b>2,971</b>	<b>3,550</b>	<b>11,366</b>	<b>3,715</b>	<b>4,941</b>	<b>6,070</b>	<b>2,026</b>
	<i>Not Known</i>								
Worker	2,802	1,503	1,343	4,063	1,630	1,621	1,511	1,299	5,153
Independent Worker	134	131	130	153	135	140	132	130	174
Work Experience	8	8	7	11	7	8	9	8	16
Job Seeker	1,801	1,642	1,602	2,108	1,679	1,725	1,571	1,579	2,706
Other	55	56	51	98	49	52	52	90	114
<b>Total</b>	<b>4,800</b>	<b>3,340</b>	<b>3,133</b>	<b>6,433</b>	<b>3,500</b>	<b>3,546</b>	<b>3,275</b>	<b>3,106</b>	<b>8,163</b>

The majority of workers required minimal assistance in the activities of daily living. However, 88% required some degree of assistance with working. Similarly, 81% of job seekers required some degree of support in working.

Workers and job seekers were most likely to require support in the areas of working, self-direction, managing emotions and behaviour and learning.

**Table 32: Consumers on the Books: Phase by Primary Disability Group by Year**

Primary Disability Group	Phase				Total
	Worker	Work Experience	Job Seeker	Other	
<i>2000</i>					
Intellectual	18,451	103	4,143	212	22,909
Specific Learning/ADD	1,072	8	878	22	1,980
Autism	334	13	168	11	526
Physical	3,815	21	2,738	77	6,651
Deafblind	79	0	52	4	135
Vision	1,030	1	529	13	1,573
Hearing	973	2	550	18	1,543
Speech	79	1	48	0	128
Psychiatric	3,853	10	3,711	92	7,666
Neurological	738	3	535	16	1,292
ABI	956	14	558	19	1,547
Not Categorised	N/A	N/A	N/A	N/A	N/A
<b>Total</b>	<b>31,380</b>	<b>176</b>	<b>13,910</b>	<b>484</b>	<b>45,950</b>
<i>1999</i>					
Intellectual	17,708	173	3,667	324	21,872
Specific Learning/ADD	725	9	569	13	1,316
Autism	257	5	114	11	387
Physical	3,253	20	1,933	73	5,279
Deafblind	60	1	34	0	95
Vision	886	2	559	22	1,469
Hearing	845	8	464	17	1,334
Speech	57	2	41	1	101
Psychiatric	3,282	23	2,926	189	6,420
Neurological	673	8	438	24	1,143
ABI	924	6	458	28	1,416
Not Categorised	N/A	N/A	N/A	N/A	N/A
<b>Total</b>	<b>28,670</b>	<b>257</b>	<b>11,203</b>	<b>702</b>	<b>40,832</b>
<i>1998</i>					
Intellectual	17,536	358	3,996	275	22,165
Specific Learning/ADD	526	9	376	7	918
Autism	288	7	88	6	389
Physical	2,876	30	1,783	75	4,764
Deafblind	54	0	41	2	97
Vision	982	8	540	7	1,537
Hearing	748	4	466	18	1,236
Speech	93	1	31	2	127
Psychiatric	2,986	38	2,724	198	5,946
Neurological	637	4	385	15	1,041
ABI	912	4	472	40	1,428
Not Categorised	33	1	2	0	36
<b>Total</b>	<b>27,671</b>	<b>464</b>	<b>10,904</b>	<b>645</b>	<b>39,684</b>

Table 32 shows 59% of workers in 2000 had an intellectual disability and 12% had either a physical or psychiatric disability.

81% of consumers with a primary intellectual disability were workers, and 18% were job seekers.

57% of consumers with a primary physical disability were workers and 41% were job seekers.

50% of consumers with a primary psychiatric disability were workers and 48% were job seekers.

**Table 33: Consumers on the Books: State/Territory by Employment Phase by Employment Service Outlet Type**

Phase	State/Territory								Total
	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	
<i>Open Employment</i>									
Worker	3,499	3,921	2,702	879	1,422	226	55	192	12,896
Independent Worker	352	368	176	64	72	13	6	8	1,059
Work Experience	6	7	34	4	10	0	0	2	63
Job Seeker	3,561	4,330	2,361	828	800	270	101	175	12,426
Other	139	80	74	6	25	0	1	2	327
<b>Total</b>	<b>7,557</b>	<b>8,706</b>	<b>5,347</b>	<b>1,781</b>	<b>2,329</b>	<b>509</b>	<b>163</b>	<b>379</b>	<b>26,771</b>
<i>Supported Employment</i>									
Worker	5,910	3,281	883	2,143	1,839	479	71	78	14,684
Independent Worker	1	3	1	0	0	0	0	0	5
Work Experience	34	26	6	15	15	0	1	0	97
Job Seeker	45	78	86	8	16	1	12	1	247
Other	30	4	96	2	2	0	0	0	134
<b>Total</b>	<b>6,020</b>	<b>3,392</b>	<b>1,072</b>	<b>2,168</b>	<b>1,872</b>	<b>480</b>	<b>84</b>	<b>79</b>	<b>15,167</b>
<i>Open &amp; Supported Employment</i>									
Worker	74	657	1,314	55	167	81	64	249	2,661
Independent Worker	0	50	7	4	4	1	0	9	75
Work Experience	0	2	1	5	6	1	0	1	16
Job Seeker	17	650	300	26	83	71	28	62	1,237
Other	0	2	20	0	0	0	1	0	23
Total	91	1,361	1,642	90	260	154	93	321	4,012
<b>Total</b>	<b>182</b>	<b>2,722</b>	<b>3,284</b>	<b>180</b>	<b>520</b>	<b>308</b>	<b>186</b>	<b>642</b>	<b>8,024</b>
<i>Total</i>									
Worker	9,483	7,859	4,899	3,077	3,428	786	190	519	30,241
Independent Worker	353	421	184	68	76	14	6	17	1,139
Work Experience	40	35	41	24	31	1	1	3	176
Job Seeker	3,623	5,058	2,747	862	899	342	141	238	13,910
Other	169	86	190	8	27	0	2	2	484
<b>Total</b>	<b>13,668</b>	<b>13,459</b>	<b>8,061</b>	<b>4,039</b>	<b>4,461</b>	<b>1,143</b>	<b>340</b>	<b>779</b>	<b>45,950</b>

Table 33 shows 66% of Consumers 'on the books' were classified as Workers and 30% as Job Seekers on 30 June 2001.

48% of open employment service consumers were workers on Census Day, 46% were job seekers and 4% were independent workers. The remaining 2% were on work experience or 'other' (including volunteer workers).

97% of supported employment service consumers were workers, 2% were job seekers and the remainder were independent workers, on work experience or 'other'.

The proportion of consumers of open employment services who were workers (including Independent Workers) on Census Day ranged from 37% in the Northern Territory to 64% in Western Australia. The average was 51%, and all other services ranged between 47% and 54%.

The proportion of consumers of supported employment services who were workers (including Independent Workers) on Census Day ranged between 82% in Queensland and 100% in Tasmania. The average was 95%.

Western Australia and South Australia had the highest proportion of consumers who were 'workers' on Census Day, with 77% and 76% respectively. The Northern Territory and Victoria had the lowest proportion with 56% and 58% respectively.

### ***Employed Consumer Information***

Employed consumer information is drawn entirely from Consumers 'on the books' data.

**Employed Consumer** A worker or independent worker on Census Day.

Please see the glossary for definitions of worker and independent worker.



## 4.4 Demographics

**Table 40: Employed Consumers: Age by Weekly Wage by Sex**

Wage	Consumer Age									Total
	<16	16-19	20-24	25-29	30-39	40-49	50-59	60-64	>64	
<i>Female</i>										
No Wage	2	2	3	8	9	5	1	0	0	30
\$1-20	1	64	134	167	383	317	131	15	7	1,219
\$21-40	4	85	213	291	603	497	197	19	12	1,921
\$41-60	9	106	272	308	668	418	157	11	8	1,957
\$61-80	1	92	133	148	253	177	76	13	3	896
\$81-100	7	61	90	109	189	138	61	2	2	659
\$101-150	1	139	222	180	257	214	72	1	2	1,088
\$151-200	4	99	188	124	159	146	41	2	2	765
\$201-250	1	84	131	125	136	107	37	2	1	624
\$251-300	0	59	90	71	89	82	35	1	0	427
\$301-350	1	27	90	74	75	50	29	1	0	347
\$351-400	0	24	75	79	88	63	20	0	0	349
>\$400	0	18	130	153	215	170	64	2	0	752
<i>Male</i>										
No Wage	0	5	5	6	15	7	3	0	0	41
\$1-20	5	90	163	213	494	395	198	33	16	1,607
\$21-40	8	139	304	397	862	644	299	37	15	2,705
\$41-60	9	246	500	514	1,056	761	322	56	25	3,489
\$61-80	11	134	224	276	560	378	154	35	13	1,785
\$81-100	9	126	209	178	326	266	126	19	10	1,269
\$101-150	12	219	324	275	505	356	168	30	10	1,899
\$151-200	32	310	276	232	292	163	79	11	6	1,401
\$201-250	13	282	265	186	253	159	72	13	2	1,245
\$251-300	5	190	184	119	194	116	46	2	0	856
\$301-350	6	151	150	117	170	110	33	3	0	740
\$351-400	1	115	241	214	276	132	56	11	2	1,048
>\$400	4	114	424	441	672	415	174	15	2	2,261
<i>Total</i>										
No Wage	2	7	8	14	24	12	4	0	0	71
\$1-20	6	154	297	380	877	712	329	48	23	2,826
\$21-40	12	224	517	688	1,465	1,141	496	56	27	4,626
\$41-60	18	352	772	822	1,724	1,179	479	67	33	5,446
\$61-80	12	226	357	424	813	555	230	48	16	2,681
\$81-100	16	187	299	287	515	404	187	21	12	1,928
\$101-150	13	358	546	455	762	570	240	31	12	2,987
\$151-200	36	409	464	356	451	309	120	13	8	2,166
\$201-250	14	366	396	311	389	266	109	15	3	1,869
\$251-300	5	249	274	190	283	198	81	3	0	1,283
\$301-350	7	178	240	191	245	160	62	4	0	1,087
\$351-400	1	139	316	293	364	195	76	11	2	1,397
>\$400	4	132	554	594	887	585	238	17	2	3,013
<b>Total</b>	<b>146</b>	<b>2,981</b>	<b>5,040</b>	<b>5,005</b>	<b>8,799</b>	<b>6,286</b>	<b>2,651</b>	<b>334</b>	<b>138</b>	<b>31,380</b>

26% of employed consumers are under 25 years of age.  
 44% of employed consumers are aged between 25-39 years.  
 20% of employed consumers are aged between 40-49 years.  
 10% are 50 years of age or above.

65% of employed consumers are male. 35% are female. This compares to 64% of total consumers who are male and 36% who are female. 44% of employed consumers were assisted by an open employment service outlet. 47% were assisted by a supported employment service outlet and 9% were assisted by a dual open/supported employment service outlet.

## 4.5 Primary Disability

**Table 46: Employed Consumers: Employment Setting by Primary Disability Group**

<i>Primary Disability Group</i>	<i>Employment Setting</i>			<i>Total</i>
	<i>Supported Employment Setting</i>	<i>Open Labour Market</i>	<i>Other Setting</i>	
Intellectual	12,510	5,726	215	18,451
Specific Learning/ADD	174	887	11	1,072
Autism	180	144	10	334
Physical	1,305	2,460	50	3,815
DeafBlind	39	38	2	79
Vision	286	737	7	1,030
Hearing	203	764	6	973
Speech	27	51	1	79
Psychiatric	1,240	2,531	82	3,853
Neurological	277	447	14	738
ABI	393	543	20	956
<b>Total</b>	<b>16,634</b>	<b>14,328</b>	<b>418</b>	<b>31,380</b>

Table 46 shows 59% of employed consumers have an intellectual disability as their primary disability. 12% of employed consumers have a physical disability and 12% had a psychiatric disability.

Employed consumers with an intellectual disability are more likely to be employed in a supported employment setting (68%) than consumers with a physical disability (34%) or psychiatric disability (32%).

Two thirds of consumers with a physical or psychiatric disability were working in the open labour market, whilst only 31% of employed consumers with an intellectual disability work in the open labour market.

**Table 42: Employed Consumers: Primary Disability Group by Weekly Wage**

Weekly Wage	Primary Disability Group											Total
	Intellectual	Specific Learning/ADD	Autism	Physical	DeafBlind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
No Wage	51	0	0	6	0	0	0	0	10	1	3	71
\$1-20	2,417	6	27	157	7	11	13	4	115	22	47	2,826
\$21-40	3,738	38	58	252	6	29	22	7	311	58	107	4,626
\$41-60	4,070	104	71	387	8	55	51	6	429	119	146	5,446
\$61-80	1,771	60	28	283	6	58	47	10	256	84	78	2,681
\$81-100	984	71	20	289	8	31	47	4	330	56	88	1,928
\$101-150	1,436	112	34	495	9	86	114	6	504	78	113	2,987
\$151-200	977	164	27	314	9	91	93	3	351	70	67	2,166
\$201-250	761	134	17	278	4	117	91	8	329	61	69	1,869
\$251-300	489	94	13	258	4	80	55	7	197	41	45	1,283
\$301-350	442	77	9	178	3	66	65	6	169	37	35	1,087
\$351-400	511	89	9	231	2	88	101	8	278	39	41	1,397
>\$400	804	123	21	687	13	318	274	10	574	72	117	3,013
<b>Total</b>	<b>18,451</b>	<b>1,072</b>	<b>334</b>	<b>3,815</b>	<b>79</b>	<b>1,030</b>	<b>973</b>	<b>79</b>	<b>3,853</b>	<b>738</b>	<b>956</b>	<b>31,380</b>

Table 42 shows 55% of employed consumers with an intellectual disability, earned \$1-\$60 per week. Across other primary disability groups, the proportion of consumers earning \$1-\$60 per week was considerably less, ranging from 9% for hearing to 47% for autism.

45% and 46% of hearing and vision impaired consumers (respectively) earned over \$300 per week. 10% and 12% of employed consumers with intellectual disability or autism as their primary disability earned over \$300. Between 20% and 30% of consumers in the other disability groups earned more than \$300 per week. See Figure 4.6.2.

See Table 57 (Appendix) for the level of support/assistance required by employed consumers according to their living arrangements.

## 4.6 Weekly Wage

**Figure 4.6.1: Employed Consumers: Weekly Wage by Sex**

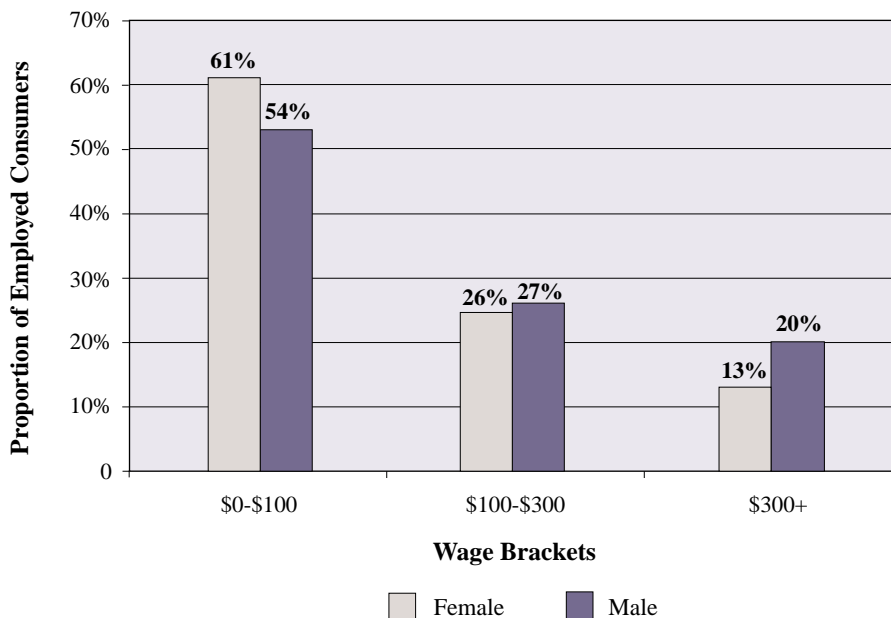


Figure 4.6.1 shows more than half of all employed consumers earned less than \$100 per week. 20% of males earned more than \$300 per week, while only 13% of females earned more than \$300 per week. See Table 40.

**Table 36: Employed Consumers: State/Territory by Weekly Wage by Employment Service Outlet Type**

Wage	State/Territory								Total
	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	
<i>Open Employment</i>									
No Wage	10	4	1	1	0	0	0	0	16
\$1-20	12	11	26	17	29	2	0	1	98
\$21-40	20	56	61	38	56	3	1	0	235
\$41-60	140	144	153	104	114	9	1	4	669
\$61-80	142	140	130	42	76	19	0	9	558
\$81-100	202	317	222	54	89	29	3	13	929
\$101-150	453	672	403	101	179	40	3	27	1,878
\$151-200	546	532	371	85	156	37	11	23	1,761
\$201-250	482	495	340	92	177	32	4	21	1,643
\$251-300	346	294	252	70	95	26	8	15	1,106
\$301-350	326	272	222	59	90	16	3	7	995
\$351-400	355	380	278	72	161	12	4	20	1,282
>\$400	817	972	419	208	272	14	23	60	2,785
<b>Total</b>	<b>3,851</b>	<b>4,289</b>	<b>2,878</b>	<b>943</b>	<b>1,494</b>	<b>239</b>	<b>61</b>	<b>200</b>	<b>13,955</b>
<i>Supported Employment</i>									
No Wage	17	10	2	15	0	2	6	0	52
\$1-20	555	398	260	525	313	49	10	5	2,115
\$21-40	1,205	911	278	665	624	229	9	16	3,937
\$41-60	2,036	1,146	95	659	407	114	26	21	4,504
\$61-80	998	332	59	133	381	42	12	12	1,969
\$81-100	458	200	47	39	43	23	5	16	831
\$101-150	488	158	37	57	42	17	3	8	810
\$151-200	72	51	24	32	13	1	0	0	193
\$201-250	25	39	21	11	8	0	0	0	104
\$251-300	21	28	16	3	2	1	0	0	71
\$301-350	8	3	14	2	2	0	0	0	29
\$351-400	4	3	12	1	0	0	0	0	20
>\$400	24	5	19	1	4	1	0	0	54
<b>Total</b>	<b>5,911</b>	<b>3,284</b>	<b>884</b>	<b>2,143</b>	<b>1,839</b>	<b>479</b>	<b>71</b>	<b>78</b>	<b>14,689</b>
<i>Open &amp; Supported Employment</i>									
No Wage	0	3	0	0	0	0	0	0	3
\$1-20	11	17	528	19	33	0	0	5	613
\$21-40	12	56	340	10	29	0	0	7	454
\$41-60	9	61	115	4	24	28	11	21	273
\$61-80	6	38	58	5	17	8	2	20	154
\$81-100	9	74	33	5	15	9	3	20	168
\$101-150	10	128	57	8	21	14	2	59	299
\$151-200	5	78	52	3	9	11	7	47	212
\$201-250	3	48	30	1	7	3	7	23	122
\$251-300	1	39	30	0	4	5	4	23	106
\$301-350	2	31	14	2	1	2	4	7	63
\$351-400	5	43	19	1	7	1	10	9	95
>\$400	1	91	45	1	4	1	14	17	174
<b>Total</b>	<b>74</b>	<b>707</b>	<b>1,321</b>	<b>59</b>	<b>171</b>	<b>82</b>	<b>64</b>	<b>258</b>	<b>2,736</b>
<i>Total Employed Consumers</i>									
No Wage	27	17	3	16		2	6		71
\$1-20	578	426	814	561	375	51	10	11	2,826
\$21-40	1,237	1,023	679	713	709	232	10	23	4,626
\$41-60	2,185	1,351	363	767	545	151	38	46	5,446
\$61-80	1,146	510	247	180	474	69	14	41	2,681
\$81-100	669	591	302	98	147	61	11	49	1,928
\$101-150	951	958	497	166	242	71	8	94	2,987
\$151-200	623	661	447	120	178	49	18	70	2,166
\$201-250	510	582	391	104	192	35	11	44	1,869
\$251-300	368	361	298	73	101	32	12	38	1,283
\$301-350	336	306	250	63	93	18	7	14	1,087
\$351-400	364	426	309	74	168	13	14	29	1,397
>\$400	842	1,068	483	210	280	16	37	77	3,013
<b>Total</b>	<b>9,836</b>	<b>8,280</b>	<b>5,083</b>	<b>3,145</b>	<b>3,504</b>	<b>800</b>	<b>196</b>	<b>536</b>	<b>31,380</b>

Table 36 shows for all employed consumers, the most common wage range was \$41-\$60 per week, with 17% of employed consumers in this bracket. See Figure 1.11.1 and 4.6.1.

46% of employed female consumers earned \$1-\$60 per week, compared with 38% of employed male consumers (these figures exclude No Wage consumers). See Tables 40 and 41.

Within the States/Territories the most common wage range varied. In New South Wales, Victoria, South Australia and Northern Territory the most common range was \$41-\$60 per week; Western Australia and Tasmania was lower at \$21-\$40 per week; and Queensland at \$1-\$20 per week. The Australian Capital Territory was the highest with the most common wage range being \$101-\$150 per week.

Within the group of employed consumers being assisted by an open employment service outlet –

- 18% earned \$1-\$100 per week;
- 46% earned \$101-\$300 per week;
- 36% earned more than \$300 per week.

Within the group of **employed consumers** being assisted by a **supported employment service outlet** –

- 41% earned \$1-\$40 per week;
- 44% earned \$41-\$80 per week;
- 14% earned \$81-\$300 per week.

**Table 39: Employed Consumers: Weekly Wage by Service Outlet ARIA by Employment Service Outlet Type**

Service ARIA Category	Weekly Wage											Total		
	No Wage	\$1-20	\$21-40	\$41-60	\$61-80	\$81-100	\$101-150	\$151-200	\$201-250	\$251-300	\$301-350		\$351-400	>\$400
	<i>Open Employment</i>													
Highly Accessible	15	72	170	529	415	703	1,558	1,445	1,374	931	829	1,081	2,425	11,547
Accessible	1	15	45	87	106	160	223	232	182	109	107	132	231	1,630
Moderately Accessible	0	7	9	42	25	35	57	57	61	45	43	47	68	496
Remote	0	1	6	8	12	14	26	15	18	16	9	14	55	194
Very Remote	0	3	5	3	0	17	14	12	8	5	7	8	6	88
<b>Total</b>	<b>16</b>	<b>98</b>	<b>235</b>	<b>669</b>	<b>558</b>	<b>929</b>	<b>1,878</b>	<b>1,761</b>	<b>1,643</b>	<b>1,106</b>	<b>995</b>	<b>1,282</b>	<b>2,785</b>	<b>13,955</b>
	<i>Supported Employment</i>													
Highly Accessible	36	1,737	3,196	3,938	1,698	713	705	148	82	56	25	18	47	12,399
Accessible	12	261	568	419	218	106	87	43	20	14	4	2	7	1,761
Moderately Accessible	0	88	151	100	31	9	13	1	2	0	0	0	0	395
Remote	0	29	22	41	17	2	5	1	0	0	0	0	0	117
Very Remote	4	0	0	6	5	1	0	0	0	1	0	0	0	17
<b>Total</b>	<b>52</b>	<b>2,115</b>	<b>3,937</b>	<b>4,504</b>	<b>1,969</b>	<b>831</b>	<b>810</b>	<b>193</b>	<b>104</b>	<b>71</b>	<b>29</b>	<b>20</b>	<b>54</b>	<b>14,689</b>
	<i>Open &amp; Supported Employment</i>													
Highly Accessible	3	534	318	216	107	133	257	184	105	94	53	79	155	2,238
Accessible	0	47	104	44	30	10	11	15	12	10	7	13	16	319
Moderately Accessible	0	23	29	3	15	22	23	11	4	2	3	1	2	138
Remote	0	9	3	0	2	3	8	2	1	0	0	2	1	31
Very Remote	0	0	0	10	0	0	0	0	0	0	0	0	0	10
<b>Total</b>	<b>3</b>	<b>613</b>	<b>454</b>	<b>273</b>	<b>154</b>	<b>168</b>	<b>299</b>	<b>212</b>	<b>122</b>	<b>106</b>	<b>63</b>	<b>95</b>	<b>174</b>	<b>2,736</b>
	<i>Total</i>													
Highly Accessible	54	2,343	3,684	4,683	2,220	1,549	2,520	1,777	1,561	1,081	907	1,178	2,627	26,184
Accessible	13	323	717	550	354	276	321	290	214	133	118	147	254	3,710
Moderately Accessible	0	118	189	145	71	66	93	69	67	47	46	48	70	1,029
Remote	0	39	31	49	31	19	39	18	19	16	9	16	56	342
Very Remote	4	3	5	19	5	18	14	12	8	6	7	8	6	115
<b>Total</b>	<b>71</b>	<b>2,826</b>	<b>4,626</b>	<b>5,446</b>	<b>2,681</b>	<b>1,928</b>	<b>2,987</b>	<b>2,166</b>	<b>1,869</b>	<b>1,283</b>	<b>1,087</b>	<b>1,397</b>	<b>3,013</b>	<b>31,380</b>

Table 39 shows 51% of workers in remote areas and 53% of workers in very remote areas earned more than \$100 per week. This compares with 44% of workers in highly accessible areas, 40% of workers in accessible areas and 43% of workers in moderately accessible areas.

**Table 60: Employed Consumers: Weekly Hours by Weekly Wage by Wage Level**

Wage	Weekly Hours					Total
	<8	8-15	16-30	31-40	>40	
<i>Full Award Wage</i>						
No Wage	1	4	1	2	0	8
\$1-20	20	14	8	4	0	46
\$21-40	55	34	8	10	0	107
\$41-60	69	115	17	53	1	255
\$61-80	36	233	28	37	0	334
\$81-100	22	610	62	23	2	719
\$101-150	9	1,241	275	61	3	1,589
\$151-200	3	579	648	284	14	1,528
\$201-250	1	189	978	355	7	1,530
\$251-300	0	34	681	305	13	1,033
\$301-350	1	10	429	478	19	937
\$351-400	0	8	280	967	35	1,290
>\$400	0	7	217	2,371	136	2,731
<i>SWS Productivity Based Wage</i>						
No Wage	1	0	1	0	0	2
\$1-20	8	39	56	0	0	103
\$21-40	6	56	120	14	0	196
\$41-60	3	289	155	128	0	575
\$61-80	2	170	91	146	0	409
\$81-100	1	112	87	93	0	293
\$101-150	0	117	210	134	0	461
\$151-200	0	29	166	102	0	297
\$201-250	1	4	68	67	1	141
\$251-300	0	1	26	82	1	110
\$301-350	0	1	9	40	0	50
\$351-400	0	0	3	21	0	24
>\$400	0	0	0	11	0	11
<i>Other Pro Rata/Productivity Based Wage</i>						
No Wage	1	3	1	0	0	5
\$1-20	26	50	40	16	0	132
\$21-40	8	137	149	49	0	343
\$41-60	10	94	170	204	0	478
\$61-80	1	52	130	179	0	362
\$81-100	2	54	85	125	0	266
\$101-150	1	43	99	147	0	290
\$151-200	0	8	55	41	2	106
\$201-250	0	3	20	29	1	53
\$251-300	0	1	13	27	0	41
\$301-350	0	0	4	23	0	27
\$351-400	0	1	2	7	1	11
>\$400	0	0	5	9	0	14



**Table 60: Employed Consumers: Weekly Hours by Weekly Wage by Wage Level (continued)**

Wage	Weekly Hours					Total
	<8	8-15	16-30	31-40	>40	
<i>Enterprise or Certified Agreement</i>						
No Wage	0	0	1	3	0	4
\$1-20	14	88	93	121	0	316
\$21-40	4	46	305	480	0	835
\$41-60	6	21	120	996	1	1,144
\$61-80	6	13	30	305	0	354
\$81-100	1	24	17	97	1	140
\$101-150	2	24	17	82	0	125
\$151-200	0	10	20	10	0	40
\$201-250	0	2	18	33	0	53
\$251-300	0	0	12	21	1	34
\$301-350	0	1	10	11	0	22
\$351-400	0	0	4	10	0	14
>\$400	0	0	3	77	9	89
<i>Individual Workplace Agreement</i>						
\$1-20	10	50	18	23	0	101
\$21-40	9	73	55	56	0	193
\$41-60	6	54	71	142	0	273
\$61-80	5	35	51	73	0	164
\$81-100	1	35	22	41	0	99
\$101-150	1	48	28	117	0	194
\$151-200	0	27	28	9	0	64
\$201-250	0	7	26	4	0	37
\$251-300	0	2	22	6	0	30
\$301-350	0	0	12	11	0	23
\$351-400	0	0	10	14	1	25
>\$400	0	2	12	72	16	102
<i>Wage not based on award</i>						
No Wage	4	18	25	5	0	52
\$1-20	74	533	701	819	1	2,128
\$21-40	23	236	902	1,791	0	2,952
\$41-60	13	122	597	1,987	2	2,721
\$61-80	4	75	171	808	0	1,058
\$81-100	2	62	94	252	1	411
\$101-150	1	40	91	194	2	328
\$151-200	0	14	51	65	1	131
\$201-250	1	3	36	15	0	55
\$251-300	0	2	17	16	0	35
\$301-350	0	1	10	15	2	28
\$351-400	0	3	9	20	1	33
>\$400	0	1	13	42	10	66
<b>Total</b>	<b>475</b>	<b>6,014</b>	<b>9,119</b>	<b>15,487</b>	<b>285</b>	<b>31,380</b>

Table 60 shows for employed consumers –

- 38.6% are paid under a full award wage;
- 8.5% are paid in accordance with the Supported Wage System (SWS) Productivity Based wage;
- 6.8% are paid some other pro-rata productivity wage; and
- 10.1% are paid under an enterprise or certified agreement;
- 4.2% are paid under an individual workplace agreement;
- 31.9% are paid a wage not based on an award.

The most common wage range for those consumers employed under a full award wage was over \$400 per week and for those consumers receiving a SWS Productivity based wage it was \$41-\$60 per week.

**Figure 4.6.2: Employed Consumers: Wage Distribution by Primary Disability Group**

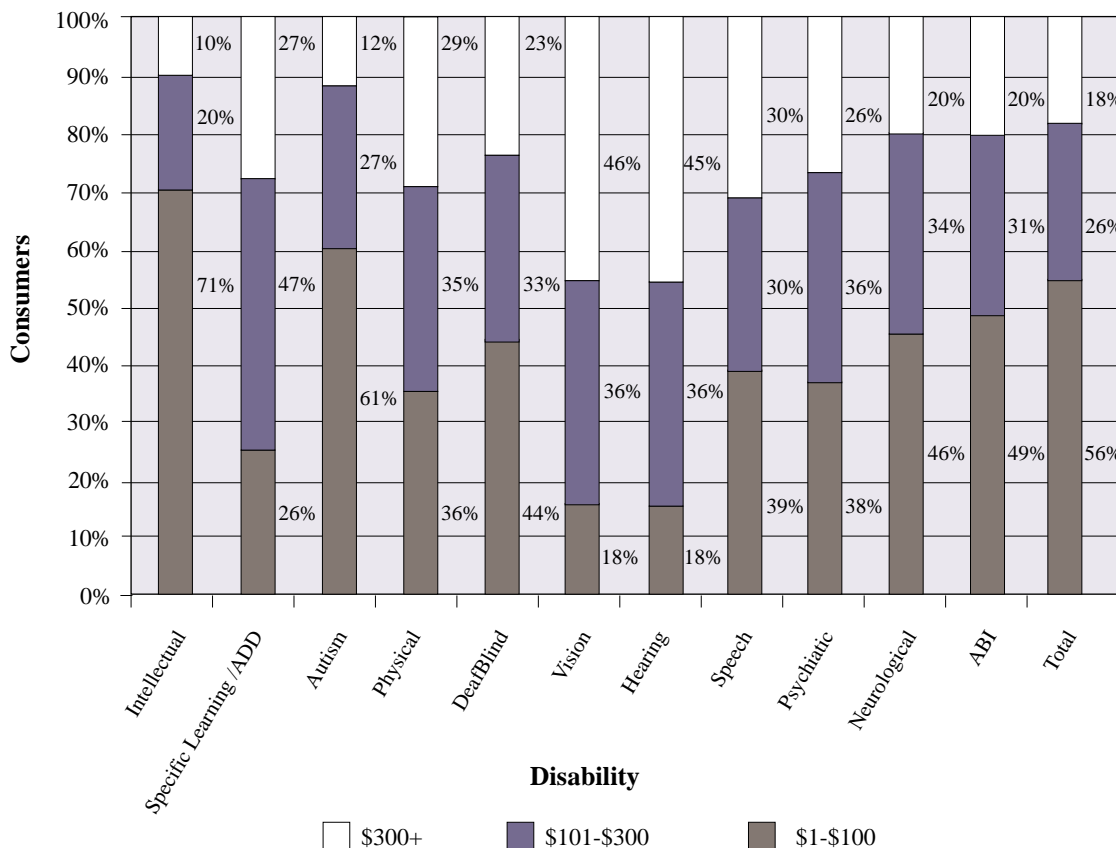


Figure 4.6.2 shows the proportion of employed consumers in each wage bracket differed according to primary disability. For example, 71% of consumers with an intellectual disability earned less than \$100 per week whereas only 18% of consumers with a hearing or vision primary disability earned less than \$100 per week.

## 4.7 Weekly Hours

**Figure 4.7.1: Employed Consumers: Hours Worked per Week**

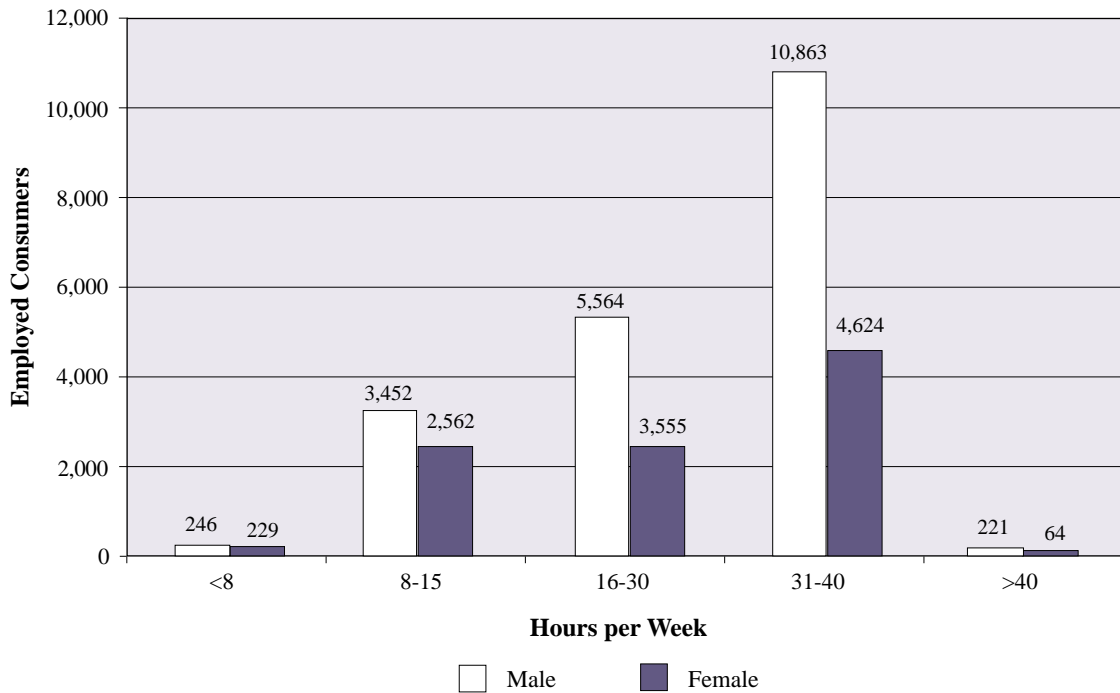


Figure 4.7.1 shows a much higher proportion of male than female consumers worked 31-40 hours per week.

**Table 38: Employed Consumers: Weekly Hours by State/Territory by Employment Service Outlet Type**

<i>State/Territory</i>	<i>Weekly Hours</i>					<i>Total</i>
	<i>&lt;8</i>	<i>8-15</i>	<i>16-30</i>	<i>31-40</i>	<i>&gt;40</i>	
<i>Total</i>						
NSW	113	1,434	2,744	5,479	66	9,836
VIC	165	1,982	2,507	3,515	111	8,280
QLD	91	1,144	1,397	2,389	62	5,083
SA	28	379	918	1,803	17	3,145
WA	62	681	1,064	1,672	25	3,504
TAS	9	187	215	386	3	800
NT	5	45	62	84	0	196
ACT	2	162	212	159	1	536
<b>Total</b>	<b>475</b>	<b>6,014</b>	<b>9,119</b>	<b>15,487</b>	<b>285</b>	<b>31,380</b>

Across all States and Territories, with the exception of the Australian Capital Territory, the largest proportion of consumers worked between 31-40 hours per week. This ranged from 43% in Victoria to 57% in South Australia.

In the Australian Capital Territory, the largest proportion of consumers (40%) worked 16-30 hours per week. 30% of consumers worked 31-40 hours per week.

29% of employed consumers worked 16-30 hours per week and 19% worked between 8-15 hours per week. 2% of employed consumers worked less than 8 hours per week and less than 1% of employed consumers worked more than 40 hours per week.

**Table 41: Employed Consumers: Weekly Hours Worked by Weekly Wage by Sex**

Wage	Hours Worked					Total	Average Hours
	<8	8-15	16-30	31-40	>40		
<i>Male</i>							
No Wage	2	11	20	8	0	41	22.33
\$1-20	74	445	519	568	1	1,607	23.55
\$21-40	53	326	879	1,447	0	2,705	28.05
\$41-60	57	409	707	2,315	1	3,489	30.46
\$61-80	32	330	329	1,094	0	1,785	28.35
\$81-100	18	545	254	449	3	1,269	21.67
\$101-150	7	858	457	572	5	1,899	21.39
\$151-200	1	368	595	424	13	1,401	24.00
\$201-250	2	116	710	410	7	1,245	26.18
\$251-300	0	23	468	353	12	856	29.12
\$301-350	0	9	273	443	15	740	32.47
\$351-400	0	4	185	830	29	1,048	35.68
>\$400	0	8	168	1,950	135	2,261	37.33
<b>Total</b>	<b>246</b>	<b>3,452</b>	<b>5,564</b>	<b>10,863</b>	<b>221</b>	<b>20,346</b>	<b>28.34</b>
<i>Female</i>							
No Wage	5	14	9	2	0	30	15.90
\$1-20	78	329	397	415	0	1,219	23.14
\$21-40	52	256	660	953	0	1,921	27.12
\$41-60	50	286	423	1,195	3	1,957	29.16
\$61-80	22	248	172	454	0	896	25.70
\$81-100	11	352	113	182	1	659	19.18
\$101-150	7	655	263	163	0	1,088	17.13
\$151-200	2	299	373	87	4	765	19.42
\$201-250	1	92	436	93	2	624	22.11
\$251-300	0	17	303	104	3	427	25.91
\$301-350	1	4	201	135	6	347	29.61
\$351-400	0	8	123	209	9	349	32.98
>\$400	0	2	82	632	36	752	36.51
<b>Total</b>	<b>229</b>	<b>2,562</b>	<b>3,555</b>	<b>4,624</b>	<b>64</b>	<b>11,034</b>	<b>25.48</b>
<i>Total</i>							
No Wage	7	25	29	10	0	71	19.61
\$1-20	152	774	916	983	1	2,826	23.37
\$21-40	105	582	1,539	2,400	0	4,626	27.66
\$41-60	107	695	1,130	3,510	4	5,446	30.00
\$61-80	54	578	501	1,548	0	2,681	27.46
\$81-100	29	897	367	631	4	1,928	20.82
\$101-150	14	1,513	720	735	5	2,987	19.84
\$151-200	3	667	968	511	17	2,166	22.38
\$201-250	3	208	1,146	503	9	1,869	24.82
\$251-300	0	40	771	457	15	1,283	28.05
\$301-350	1	13	474	578	21	1,087	31.56
\$351-400	0	12	308	1,039	38	1,397	35.01
>\$400	0	10	250	2,582	171	3,013	37.12
<b>Total</b>	<b>475</b>	<b>6,014</b>	<b>9,119</b>	<b>15,487</b>	<b>285</b>	<b>31,380</b>	<b>27.33</b>

Table 41 shows the average hours worked across all wage categories was 27.33 hours per week. Consumers who earned more than \$400 per week had the highest average hours worked with 37.12 hours per week.

On average, females worked fewer hours than males (25.48 hours per week compared to 28.34 hours per week).

54% of males worked more than 31 hours per week, compared to 42% of female employed consumers.

### **4.8 Employment Setting**

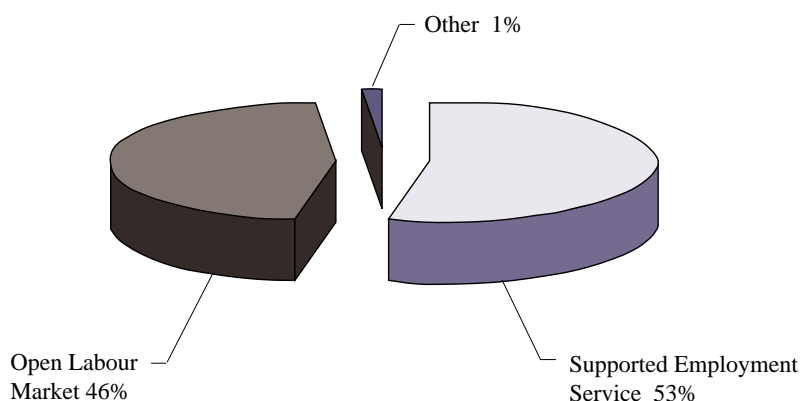
- Open**                    The consumer is employed in the open labour market.
- Supported**            The consumer is employed by a Commonwealth disability employment service.
- Other**                    Another work arrangement.

**Table 45: Employed Consumers: Employment Setting by Age by Sex**

Age	Employment Setting			Total
	Supported Employment Setting	Open Labour Market	Other Setting	
<i>Male</i>				
<16	21	92	2	115
16-19	563	1,533	25	2,121
20-24	1,197	2,033	39	3,269
25-29	1,525	1,600	43	3,168
30-39	3,352	2,231	92	5,675
40-49	2,514	1,336	52	3,902
50-59	1,137	569	24	1,730
60-64	191	72	2	265
>64	84	17	0	101
<b>Total</b>	<b>10,584</b>	<b>9,483</b>	<b>279</b>	<b>20,346</b>
<i>Female</i>				
<16	8	22	1	31
16-19	244	610	6	860
20-24	645	1,105	21	1,771
25-29	924	883	30	1,837
30-39	2,017	1,066	41	3,124
40-49	1,508	843	33	2,384
50-59	613	302	6	921
60-64	56	12	1	69
>64	35	2	0	37
<b>Total</b>	<b>6,050</b>	<b>4,845</b>	<b>139</b>	<b>11,034</b>
<i>Total</i>				
<16	29	114	3	146
16-19	807	2,143	31	2,981
20-24	1,842	3,138	60	5,040
25-29	2,449	2,483	73	5,005
30-39	5,369	3,297	133	8,799
40-49	4,022	2,179	85	6,286
50-59	1,750	871	30	2,651
60-64	247	84	3	334
>64	119	19	0	138
<b>Total</b>	<b>16,634</b>	<b>14,328</b>	<b>418</b>	<b>31,380</b>

Table 45 shows 53% of employed consumers were working in a supported employment setting, 46% were working in the open labour market and 1% in 'other' settings.

**Figure 4.8.1 Employed Consumers: Employment Setting**



52% of male employed consumers were working in a supported employment setting, 47% were working in the open labour market and 1% were working in an ‘other’ setting.

The proportions are similar for female employed consumers, 55% were working in a supported employment setting; 44% were working in the open labour market and 1% in ‘other’ settings.

Younger consumers were more likely to be working in the open labour market; two-thirds of consumers under 25 years of age were working in the open labour market while one third were working in a supported employment setting.

Conversely, two thirds of consumers over the age of 40 years were working in a supported employment setting, and one third were working in the open labour market.



**Table 37: Employed Consumers: State/Territory by Employment Setting by Employment Service Outlet Type**

<i>Employment Setting</i>	<i>State/Territory</i>								<i>Total</i>
	<i>ACT</i>	<i>NSW</i>	<i>NT</i>	<i>QLD</i>	<i>SA</i>	<i>TAS</i>	<i>VIC</i>	<i>WA</i>	
<i>Open Employment</i>									
Supported Employment Setting	0	332	2	80	68	15	234	51	782
Open Labour Market	200	3,491	59	2,774	836	224	4,016	1,416	13,016
Other Setting	0	28	0	24	39	0	39	27	157
<b>Total</b>	<b>200</b>	<b>3,851</b>	<b>61</b>	<b>2,878</b>	<b>943</b>	<b>239</b>	<b>4,289</b>	<b>1,494</b>	<b>13,955</b>
<i>Supported Employment</i>									
Supported Employment	78	5,808	63	765	2,097	477	3,237	1,770	14,295
Open Labour Market	0	13	0	107	11	2	18	66	217
Other Setting	0	90	8	12	35	0	29	3	177
<b>Total</b>	<b>78</b>	<b>5,911</b>	<b>71</b>	<b>884</b>	<b>2,143</b>	<b>479</b>	<b>3,284</b>	<b>1,839</b>	<b>14,689</b>
<i>Open &amp; Supported Employment</i>									
Supported Employment Setting	134	10	9	988	31	32	272	80	1,556
Open Labour Market	124	50	55	304	24	50	402	87	1,096
Other Setting	0	14	0	29	4	0	33	4	84
Total	258	74	64	1,321	59	82	707	171	2,736
<b>Total Consumers</b>	<b>536</b>	<b>9,836</b>	<b>196</b>	<b>5,083</b>	<b>3,145</b>	<b>800</b>	<b>8,280</b>	<b>3,504</b>	<b>31,380</b>

Table 37 shows 93% of employed consumers assisted by an open employment service outlet were working in the open labour market. Similarly 97% of employed consumers assisted by a supported employment service outlet were working in a supported employment setting. Of those employed consumers assisted by a dual open/supported employment service outlet, 57% were working in a supported employment setting and 40% were working in the open labour market.

**Table 48: Employed Consumers: Employment Setting by Basis of Employment by Employment Service Outlet Type**

<i>Basis of Employment</i>	<i>Employment Setting</i>			<i>Total</i>
	<i>Supported Employment Service</i>	<i>Open Labour Market</i>	<i>Other</i>	
<i>Open Employment Service</i>				
Full Time - Permanent	215	4,195	37	4,447
Part Time - Permanent	294	5,028	64	5,386
Casual - Permanent	193	2,693	14	2,900
Seasonal - Permanent	0	62	1	63
Full Time - Temporary	5	213	2	220
Part Time - Temporary	26	332	11	369
Casual - Temporary	46	454	28	528
Seasonal - Temporary	4	38	0	42
<b>Total</b>	<b>783</b>	<b>13,015</b>	<b>157</b>	<b>13,955</b>
<i>Supported Employment Service</i>				
Full Time - Permanent	8,231	44	75	8,350
Part Time - Permanent	5,330	110	87	5,527
Casual - Permanent	566	47	8	621
Seasonal - Permanent	3	0	0	3
Full Time - Temporary	7	3	0	10
Part Time - Temporary	40	5	1	46
Casual - Temporary	116	8	6	130
Seasonal - Temporary	2	0	0	2
<b>Total</b>	<b>14,295</b>	<b>217</b>	<b>177</b>	<b>14,689</b>
<i>Open &amp; Supported Employment Service</i>				
Full Time - Permanent	806	268	24	1,098
Part Time - Permanent	532	459	45	1,036
Casual - Permanent	161	244	13	418
Seasonal - Permanent	0	5	1	6
Full Time - Temporary	0	15	0	15
Part Time - Temporary	34	59	1	94
Casual - Temporary	22	45	0	67
Seasonal - Temporary	1	1	0	2
<b>Total</b>	<b>1,556</b>	<b>1,096</b>	<b>84</b>	<b>2,736</b>
<i>Total</i>				
Full Time - Permanent	9,252	4,507	136	13,895
Part Time - Permanent	6,156	5,597	196	11,949
Casual - Permanent	920	2,984	35	3,939
Seasonal - Permanent	3	67	2	72
Full Time - Temporary	12	231	2	245
Part Time - Temporary	100	396	13	509
Casual - Temporary	184	507	34	725
Seasonal - Temporary	7	39	0	46
<b>Total</b>	<b>16,634</b>	<b>14,328</b>	<b>418</b>	<b>31,380</b>

Table 48 shows the employment settings of consumers by the basis of their employment. 56% of consumers working in a supported employment setting were Full-Time Permanent workers and 37% were Part-Time Permanent workers.

Of those consumers working in the open labour market, 31% were Full-Time Permanent workers, 39% were Part-Time Permanent workers and 21% were Casual Permanent workers.

**Table 49: Employed Consumers: Employment Setting by Living Arrangement/ Accommodation Type**

<i>Living Arrangements/ Accommodation Type</i>	<i>Employment Setting</i>			<i>Total</i>
	<i>Supported Employment Service</i>	<i>Open Labour Market</i>	<i>Other</i>	
Lives alone	2,323	2,705	94	5,122
Lives with family members	9,172	10,277	254	19,703
Special purpose accommodation	2,974	293	28	3,295
Other community accommodation	1,333	239	22	1,594
Nursing home	57	4	0	61
Hospital	32	23	0	55
Other institutional accommodation	575	41	16	632
No usual residence	2	116	0	118
Not known or specified	166	630	4	800
<b>Total</b>	<b>16,634</b>	<b>14,328</b>	<b>418</b>	<b>31,380</b>

Table 49 shows the majority of employed consumers (63%) live at home, 16% live alone and 16% live in special purpose/community accommodation.

Among the 63% of employed consumers who live with family, 47% work in a supported employment setting and 52% work in the open labour market.

Of the 16% of employed consumers who live alone, 45% work in a supported employment setting and 3% work in the open labour market.

Among the 16% of employed consumers living in special purpose accommodation, 90% were working in a supported employment setting.

See also Table 47 (Appendix) for data on the level of support/assistance required by employed consumers within employment settings.



# 5 Overview of the Census – Explanatory Notes

## 5.1 Geographical Area

The census covered all Australian States and Territories and both rural and urban areas.

## 5.2 Scope of Census

The 2000 Commonwealth Disability Services Census recorded information about all 1004 Commonwealth funded disability employment, print disability, advocacy, information and respite care services which were operational on 30 June 2000 and received funding in 1999/2000. Thus, the tables included in this report indicate total service provision under Commonwealth funded disability programs.

Please note:

- Carer Respite services were included in the 2000 Census for the first time.
- Pilot projects, research and development activities and a small number of services undertaking activities not considered relevant for census purposes were excluded.

## 5.3 Collection Process

The data collection process was developed in consultation with peak representative disability organisations and the Australian Institute of Health and Welfare, which is the agency responsible for coordinating the Minimum Data Set collection. The questions and associated definitions for the Commonwealth's information collection through the 2000 Commonwealth Disability Services Census were developed to meet its Minimum Data Set responsibilities, under the Commonwealth/State Disability Agreement.

## 5.4 Conduct of the Census

**Census Day**      Friday, 30 June 2000.

**Census Week**    The week concluding on Census Day - 24-30 June 2000.

**Census Year**     The year concluding on Census Day – 1 July 1999-30 June 2000.

All Commonwealth funded disability service outlets were required to complete a service form outlining basic facts about the operation of their business on Census Day, Census Week and Census Year.

Employment service outlets were also required to complete a consumer form for each of the consumers they had assisted during the Census Year.

Information was collected from services using a paper based questionnaire or custom made PC based data collection software. The software allowed manual data entry or import of data from the services business software. Services were also able to pre-populate certain fields with data from the 1999 Census.

## **5.5 Reliability of Census Data**

### ***Sampling error***

As a full collection of Commonwealth funded disability employment, print disability, advocacy, information and respite care services was undertaken, random sampling error is not relevant to this data collection.

### ***Non-sampling error***

There are two major sources of non-sampling error relevant to the census:

- Response error on the part of the services and consumers. These errors may arise through ambiguous questions, misunderstanding or misinterpretation of responses required and data definitions, inability or unwillingness to provide accurate information and mistakes in answers to questions.

A number of processes were put in place to minimise the incidence of response errors. These include improved awareness and understanding of the data items and definitions used in the collection, improved help to services through a telephone help line service, stringent edit checking processes for the electronic collection instrument and rigorous follow-up with services of census return information. These measures have minimised the potential incidence of response errors.

- Errors arising through the data entry process.

Data entry errors have been minimised with the continued use of the electronic census data collection and upload systems. Electronic service returns were entered directly into the upload system (without keying) where extensive editing and quality control checking was automatically performed.

A possible source of non-sampling error may be the information management practices of services.

## 6 Glossary of Terms

**Advocacy Service:** These services are designed to enable people with a disability to increase the control they have over their lives through the representation of their interests and views in the community. Examples of this service include - Self advocacy/individual advocacy, Citizen advocacy, Group advocacy, System/systemic advocacy.

**AIHW:** Australian Institute of Health and Welfare

**Applicant:** An applicant is a person who has been accepted by an agency for receipt of service but has not yet received any pre-employment or job support.

**Areas of Support/Assistance:** Areas in which a person with a disability requires support or assistance, and the frequency of the support.

### **Areas of Support:**

*Self Care* (eg eating, toileting)

*Mobility* (ie. around the home or away from home)

*Communication* (eg. understanding or being understood by strangers/family/friends/staff - in the person's native language if applicable)

*Home Living* (eg. housekeeping, cooking, budgeting, home maintenance)

*Managing emotions* (eg. behaviour/coping with feelings)

*Social skills* (eg. making and keeping friends/relationships)

*Self direction* (eg. thinking through problems/making decisions)

*Learning* (eg. both formal education and general understanding of new ideas)

*Other day activity* (eg. ability to participate in leisure, recreation)

### **Frequency of support:**

*Never - no support needed to undertake task/participate* - requires no support or assistance in the area specified.

*Occasional* - requires minimal support and/or assistance in the area specified ie. usually does not require support.

*Frequent* - requires substantial and/or frequent support and/or assistance in the area specified ie. usually requires support.

*Continual* - requires extensive and continuous support and/or assistance ie. the person cannot perform the tasks(s) without support or assistance, or cannot perform them at all.

*Not applicable* - due to age only, where the need for help is not relevant due to the consumer's age.

*Not known*

**Census Day:** Friday, 30 June 2000.

**Census Week:** The week concluding on Census Day – 24-30 June 2000.

**Census Year:** The year concluding on Census Day – 1 July 1999-30 June 2000.

**Consumer:** A Consumer is a person with a disability who is registered as receiving support from a service. Consumers may receive varying amounts of support from ongoing intensive support to periodic or minimal support. This can include workers considered independent but who received support within the two years prior to the census.

**All Consumers:** The 2000 Commonwealth Disability Services Census recorded information about 53,427 consumers who received assistance from Commonwealth disability employment services between 1 July 1999 and 30 June 2000. These are referred to as 'All Consumers' and Tables and Figures referring to all consumers have the suffix 'FY'.

**Consumers 'on the Books':** Data about consumers employment situation was collected for those 45,950 consumers 'on the books' of a service on 30 June 2000. These consumers are referred to as consumers 'on the books'.

**Employed Consumers:** A worker or independent worker on census day.

**CSDA:** Commonwealth/State Disability Agreement. This Agreement defines the roles of the Commonwealth, State and Territory Governments in the administration of services for people with a disability in Australia. The Agreement also states the need for nationally comparable disability data to underpin improved planning efforts – the Minimum Data Set.

**Direct Support Staff:** Those staff that have direct contact with the consumers in a support role. This includes coordinators and other staff who spend a major proportion of their time in direct consumer contact.

**Independent Worker:** A consumer who the service assisted to obtain employment during the previous funding year, who continues to work but receives no employment assistance from the service outlet during the current funding year.

**Indirect Support Staff:** Those staff who have no, or only a minimal, direct supporting role eg. clerical staff, training personnel, board members, etc.

**Information Service:** A service that provides accessible information to people with disabilities, their carers, families and related professionals. This service type provides specific information about disabilities, specific and generic services, and equipment, and promotes the development of community awareness.

**Job Seeker:** A consumer who receives support from a service to prepare them for employment and/or to help place them in employment. Their support may include assessment, pre-employment training, job search, etc.

**MDS:** The Minimum Data Set. This is a collection of nationally consistent data on disability services funded and/or provided by each State and Territory Government and the Commonwealth under the Commonwealth/State Disability Agreement. The Australian Institute of Health and Welfare consolidates and publishes the data collected by individual jurisdictions.



**‘On the books’:** Consumers are considered to be ‘on the books’ when they are registered and have commenced a support program with a service. Excludes applicants and inactive consumers.

**Not ‘on the books’:** Consumers who were registered with a service during the financial year but who were deregistered prior to census day. (Consumers who had not been registered at any point during the year would not be included in the census.)

**Open Employment Service:** Services which provide employment assistance to people with a disability in obtaining and/or retaining paid employment.

**Open Employment setting:** Employment setting where a consumer is employed by an employer in the open labour market.

**Open and Supported Employment Service:** Services which provide both open and supported employment services.

**Paid Staff:** Staff who are paid for their work.

**Print Disability Service:** Services that provide alternative formats of communication for people who, by reason of their disabilities, are unable to access information provided in a print medium.

**Respite Care Service:** FaCS funded respite care is aimed at increasing the provision of immediate and short term respite to carers of young people with severe or profound disabilities.

**Service Outlet:** A service funded by the Commonwealth to provide Advocacy, Information, alternative forms of communication (Print Disability), Respite Care or Employment assistance to people with a disability. Each service outlet must be funded under a separate grant and have its own performance indicators.

**Supported Employment Service (Business Service):** A service which supports the paid employment of people with disabilities for whom competitive employment at or above the relevant award wage is unlikely and because of their disabilities, need substantial ongoing support to obtain paid employment.

**Supported Employment setting:** Employment setting where a consumer is employed by the service provider, or another Commonwealth employment service provider (typically the service supports, employs and pays the consumer).

**Unpaid Staff:** Staff that receive no pay for their work, this includes volunteers.

**Worker:** A consumer who has been offered a contract of employment and has accepted it with an employer in open or supported employment.

**Work Experience:** A consumer who is undertaking paid or unpaid work experience or work trial.



# **7 Appendices**

**7.1 The Accessibility/Remoteness Index of Australia**

**7.2 Statistical Linkage Key Analysis**

**7.3 Additional Tables**

**7.4 Service Outlet Form**

**7.5 Consumer Form**

**7.6 Data Guide**

**7.7 Feedback on the 2000 Commonwealth Disability Services Census Report**

## 7.1 The Accessibility/Remoteness Index of Australia

The Accessibility/Remoteness Index of Australia (ARIA) has been used to classify the remoteness and accessibility of Commonwealth funded disability services.

Remoteness/accessibility values for localities are derived from the road distance to service centres of greater than 5,000 in population in four categories of population size. This provides a detailed yet simple and stable measure of remoteness/accessibility over time.

There are five classifications of remoteness/accessibility using the ARIA index:

- **Highly Accessible** – localities with relatively unrestricted access to a wide range of goods and services and opportunities for social interaction.
- **Accessible** – localities with some restrictions to access of goods, services and opportunities for social interaction.
- **Moderately Accessible** – localities with significant restricted access to goods, services and opportunities for social interaction.
- **Remote** – localities with very restricted access to goods, services and opportunities for social interaction.
- **Very Remote** – locationally disadvantaged areas, with very little access to goods, services and opportunities for social interaction.

## 7.2 Statistical Linkage Key Analysis

The statistical linkage key permits the analysis of multiple service episodes by individual clients, while maintaining confidentiality. The linkage key is a composite of letters of the first name, surname, date of birth and sex of the consumer, with the following structure:

<b>First name</b>	2 <sup>nd</sup> + 3 <sup>rd</sup> Letters
<b>Surname</b>	2 <sup>nd</sup> + 3 <sup>rd</sup> + 5 <sup>th</sup> Letters
<b>Date of Birth</b>	MMDDYY
<b>Sex</b>	1 for M or 2 for F
<b>Linkage</b>	F <sub>n</sub> (2 <sup>nd</sup> +3 <sup>rd</sup> )+S <sub>n</sub> (2 <sup>nd</sup> +3 <sup>rd</sup> +5 <sup>th</sup> )+MMDDYY+1 or 2

An example is:

<b>First name: JOHN</b>	OH
<b>Surname: FITZGERALD</b>	ITG
<b>Date of Birth: 10/08/36</b>	100836
<b>Sex: MALE</b>	1
<b>Linkage Key: 2<sup>nd</sup>+3<sup>rd</sup>+2<sup>nd</sup>+3<sup>rd</sup>+5<sup>th</sup>+MMDDYY+M/F</b>	OHITG1008361

### Linkage key uses:

The linkage key allows the estimation of the number of individuals with a disability assisted instead of the instances of service provided to consumers. This estimation assists Commonwealth and State/Territory governments in planning the provision of a range of disability services.

Duplicate or multiple instances of a linkage key across services may be an indicator of multiple service use by a single consumer. It may also be an indicator of consumer mobility of during the financial year or duplicate records within the system.

Generally the linkage key should be quite unique since it is unusual to find two people with the same name, date of birth and sex (in the same state/city). However, there are two possible situations that can take place which will either generate a false duplicate or fail to identify one:

**Case 1: False duplicate** – two people taken to be one. As noted below the position of the linkage key letters for name and surname coincide in both names causing a duplicate Linkage Key:

**CARL REMUS BORN 11/06/45 MALE and  
LARS DEMAS BORN 11/06/45 MALE**

With the same Linkage key: AREMS1106451

**Case 2: Duplicate not detected** – One person appears with two different names (aliases). As noted below the records may indeed refer to the same person but are counted as two different consumers.

**JOHN FITZGERALD BORN 10/08/36 MALE  
JACK FITZGERALD BORN 10/08/36 MALE**

With different linkage keys: OHITG1008361 and ACITG1008361

### 7.3 Additional Tables

**Table 6: Consumers on the Books: Employment Service Outlet Type by State/Territory**

State/Territory	Employment Service Outlet Type						Total (n)
	Open		Supported		Open & Supported		
	(n)	(%)	(n)	(%)	(n)	(%)	
NSW	7,557	55%	6,020	44%	91	1%	13,668
VIC	8,706	65%	3,392	25%	1,361	10%	13,459
QLD	5,347	66%	1,072	13%	1,642	20%	8,061
SA	1,781	44%	2,168	54%	90	2%	4,039
WA	2,329	52%	1,872	42%	260	6%	4,461
TAS	509	45%	480	42%	154	13%	1,143
NT	163	48%	84	25%	93	27%	340
ACT	379	49%	79	10%	321	41%	779
<b>Total</b>	<b>26,771</b>	<b>58%</b>	<b>15,167</b>	<b>33%</b>	<b>4,012</b>	<b>9%</b>	<b>45,950</b>

**Table 9: Consumers on the Books: Employment Service Outlet ARIA by Consumer ARIA**

Consumer ARIA	Employment Service Outlet ARIA					Total
	Highly Accessible	Accessible	Moderately Accessible	Remote	Very Remote	
Highly Accessible	36,728	110	8	11	0	36,857
Accessible	861	5,081	296	2	0	6,240
Moderately Accessible	141	271	1,356	30	0	1,798
Remote	24	18	18	389	14	463
Very Remote	12	46	5	113	192	368
Unmatched	191	19	4	10	0	224
<b>Total</b>	<b>37,957</b>	<b>5,545</b>	<b>1,687</b>	<b>555</b>	<b>206</b>	<b>45,950</b>

**Table 10: Service Outlets: Staff Hours by Employment Service Outlet Type by State/Territory**

State/Territory	Employment Service Outlet Type			Total
	Open	Supported	Open & Supported	
ACT	738	449	1,503	2,690
NSW	16,843	50,301	402	67,546
NT	301	957	468	1,726
QLD	13,984	7,850	8,079	29,913
SA	4,913	16,514	399	21,826
TAS	1,469	5,629	845	7,943
VIC	15,738	29,629	3,496	48,863
WA	7,726	19,526	1,353	28,605
<b>Total</b>	<b>61,712</b>	<b>130,855</b>	<b>16,545</b>	<b>209,112</b>

**Table 14: Consumers on the Books: Sex by Age by Year**

Age	Census Year								
	2000			1999			1998		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
<16	705	209	914	29	6	35	87	23	110
16-19	4,024	2,073	6,097	2,342	1,138	3,480	2,422	1,293	3,715
20-24	4,789	2,785	7,574	4,585	2,624	7,209	4,519	2,629	7,148
25-29	4,452	2,552	7,004	4,245	2,604	6,849	4,167	2,521	6,688
30-39	7,607	4,264	11,871	7,192	4,022	11,214	7,049	3,902	10,951
40-49	5,242	3,248	8,490	4,979	3,001	7,980	4,653	2,797	7,450
50-59	2,298	1,224	3,522	2,250	1,234	3,484	2,045	1,062	3,107
60-64	292	63	355	317	91	408	293	77	370
>64	89	34	123	126	47	173	105	40	145
<b>Total</b>	<b>29,498</b>	<b>16,452</b>	<b>45,950</b>	<b>26,065</b>	<b>14,767</b>	<b>40,832</b>	<b>25,340</b>	<b>14,344</b>	<b>39,684</b>

**Table 15: Consumers on the Books: Age by Employment Service Outlet Type by Sex**

Employment Service Outlet Type	Age									Total
	<16	16-19	20-24	25-29	30-39	40-49	50-59	60-64	>64	
<i>Male</i>										
Open	588	3,167	3,287	2,642	3,852	2,535	1,104	106	15	17,296
Supported	61	526	1,066	1,432	3,044	2,245	1,004	171	73	9,622
Open and Supported	56	331	436	378	711	462	190	15	1	2,580
<b>Total</b>	<b>705</b>	<b>4,024</b>	<b>4,789</b>	<b>4,452</b>	<b>7,607</b>	<b>5,242</b>	<b>2,298</b>	<b>292</b>	<b>89</b>	<b>29,498</b>
<i>Female</i>										
Open	171	1,669	1,943	1,452	2,012	1,618	594	13	3	9,475
Supported	22	236	626	822	1,866	1,357	538	49	29	5,545
Open and Supported	16	168	216	278	386	273	92	1	2	1,432
<b>Total</b>	<b>209</b>	<b>2,073</b>	<b>2,785</b>	<b>2,552</b>	<b>4,264</b>	<b>3,248</b>	<b>1,224</b>	<b>63</b>	<b>34</b>	<b>16,452</b>
<i>Total</i>										
Open	759	4,836	5,230	4,094	5,864	4,153	1,698	119	18	26,771
Supported	83	762	1,692	2,254	4,910	3,602	1,542	220	102	15,167
Open and Supported	72	499	652	656	1,097	735	282	16	3	4,012
<b>Total</b>	<b>914</b>	<b>6,097</b>	<b>7,574</b>	<b>7,004</b>	<b>11,871</b>	<b>8,490</b>	<b>3,522</b>	<b>355</b>	<b>123</b>	<b>45,950</b>



**Table 16: Consumers on the Books: Employment Service Outlet Type by State/Territory by Sex**

<i>State/Territory</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open and Supported</i>	
<i>Males</i>				
ACT	233	34	196	463
NSW	4,906	3,861	50	8,817
NT	100	51	57	208
QLD	3,519	660	1,066	5,245
SA	1,133	1,395	54	2,582
TAS	333	320	104	757
VIC	5,534	2,133	900	8,567
WA	1,538	1,168	153	2,859
<b>Total</b>	<b>17,296</b>	<b>9,622</b>	<b>2,580</b>	<b>29,498</b>
<i>Females</i>				
ACT	146	45	125	316
NSW	2,651	2,159	41	4,851
NT	63	33	36	132
QLD	1,828	412	576	2,816
SA	648	773	36	1,457
TAS	176	160	50	386
VIC	3,172	1,259	461	4,892
WA	791	704	107	1,602
<b>Total</b>	<b>9,475</b>	<b>5,545</b>	<b>1,432</b>	<b>16,452</b>
<i>Total</i>				
ACT	379	79	321	779
NSW	7,557	6,020	91	13,668
NT	163	84	93	340
QLD	5,347	1,072	1,642	8,061
SA	1,781	2,168	90	4,039
TAS	509	480	154	1,143
VIC	8,706	3,392	1,361	13,459
WA	2,329	1,872	260	4,461
<b>Total</b>	<b>26,771</b>	<b>15,167</b>	<b>4,012</b>	<b>45,950</b>

**Table 17: Consumers on the Books: Country of Birth by State/Territory by Employment Service Outlet Type**

State/Territory	Country of Birth				Total
	Australia	Other English Speaking	Not Known	Other Country	
<i>Open Employment</i>					
ACT	346	14	0	19	379
NSW	6,950	140	16	451	7,557
NT	144	6	0	13	163
QLD	5,034	144	2	167	5,347
SA	1,681	50	3	47	1,781
TAS	495	7	0	7	509
VIC	7,686	207	127	686	8,706
WA	2,098	128	1	102	2,329
<b>Total</b>	<b>24,434</b>	<b>696</b>	<b>149</b>	<b>1,492</b>	<b>26,771</b>
<i>Supported Employment</i>					
ACT	79	0	0	0	79
NSW	5,576	88	1	355	6,020
NT	80	3	0	1	84
QLD	1,022	21	0	29	1,072
SA	2,038	66	0	64	2,168
TAS	477	0	0	3	480
VIC	3,172	39	0	181	3,392
WA	1,727	58	0	87	1,872
<b>Total</b>	<b>14,171</b>	<b>275</b>	<b>1</b>	<b>720</b>	<b>15,167</b>
<i>Open &amp; Supported Employment</i>					
ACT	309	2	0	10	321
NSW	89	0	0	2	91
NT	78	3	0	12	93
QLD	1,529	69	0	44	1,642
SA	74	9	0	7	90
TAS	152	0	0	2	154
VIC	1,202	31	0	128	1,361
WA	228	21	0	11	260
<b>Total</b>	<b>3,661</b>	<b>135</b>	<b>0</b>	<b>216</b>	<b>4,012</b>
<i>Total</i>					
ACT	734	16	0	29	779
NSW	12615	228	17	808	13668
NT	302	12	0	26	340
QLD	7585	234	2	240	8061
SA	3793	125	3	118	4039
TAS	1124	7	0	12	1143
VIC	12060	277	127	995	13459
WA	4053	207	1	200	4461
<b>Total</b>	<b>42,266</b>	<b>1,106</b>	<b>150</b>	<b>2,428</b>	<b>45,950</b>

**Table 18: Consumers on the Books: Main Language Spoken at Home by State/Territory**

<i>State/ Territory</i>	<i>Main Language Spoken at Home</i>										<i>Total</i>
	<i>English</i>	<i>Italian</i>	<i>Greek</i>	<i>Vietnamese</i>	<i>Chinese</i>	<i>Arabic/ Lebanese</i>	<i>German</i>	<i>Spanish</i>	<i>Other Language</i>	<i>Not Known</i>	
ACT	755	8	2	1	1	0	0	0	12	0	779
NSW	12,711	88	91	60	50	124	6	47	418	73	13,668
NT	280	0	4	2	1	0	0	0	51	2	340
QLD	7,847	8	1	8	2	2	5	8	175	5	8,061
SA	3,941	26	16	4	4	0	1	2	39	6	4,039
TAS	1,123	2	0	0	0	0	0	1	17	0	1,143
VIC	12,463	129	123	83	30	39	9	21	448	114	13,459
WA	4,265	46	8	15	15	0	0	5	92	15	4,461
<b>Australia</b>	<b>43,385</b>	<b>307</b>	<b>245</b>	<b>173</b>	<b>103</b>	<b>165</b>	<b>21</b>	<b>84</b>	<b>1,252</b>	<b>215</b>	<b>45,950</b>

**Table 19: Consumers on the Books: Indigenous Origin by State/Territory by Employment Service Outlet Type**

<i>State/ Territory</i>	<i>Indigenous Origin</i>					<i>Total</i>
	<i>Not Aboriginal TSI or SSI</i>	<i>Aboriginal</i>	<i>Torres Strait Islander</i>	<i>Australian South Sea Islander</i>	<i>Not Known</i>	
<i>Open Employment</i>						
ACT	370	1	1	1	6	379
NSW	7,306	119	3	13	116	7,557
NT	145	14	0	3	1	163
QLD	5,119	138	11	25	54	5,347
SA	1,740	26	0	3	12	1,781
TAS	463	6	0	0	40	509
VIC	7,947	48	0	6	705	8,706
WA	2,146	58	0	4	121	2,329
<b>Total</b>	<b>25,236</b>	<b>410</b>	<b>15</b>	<b>55</b>	<b>1,055</b>	<b>26,771</b>
<i>Supported Employment</i>						
ACT	79	0	0	0	0	79
NSW	5,838	95	4	3	80	6,020
NT	47	36	0	0	1	84
QLD	750	25	2	2	293	1,072
SA	2,131	23	0	1	13	2,168
TAS	384	13	0	0	83	480
VIC	3,222	13	1	2	154	3,392
WA	1,832	35	0	1	4	1,872
<b>Total</b>	<b>14,283</b>	<b>240</b>	<b>7</b>	<b>9</b>	<b>628</b>	<b>15,167</b>
<i>Open &amp; Supported Employment</i>						
ACT	291	3	0	0	27	321
NSW	89	2	0	0	0	91
NT	73	19	0	1	0	93
QLD	617	12	1	2	1,010	1,642
SA	90	0	0	0	0	90
TAS	148	3	0	0	3	154
VIC	1,294	8	2	3	54	1,361
WA	254	6	0	0	0	260
<b>Total</b>	<b>2,856</b>	<b>53</b>	<b>3</b>	<b>6</b>	<b>1,094</b>	<b>4,012</b>
<i>Total</i>						
ACT	740	4	1	1	33	779
NSW	13,233	216	7	16	196	13,668
NT	265	69	0	4	2	340
QLD	6,486	175	14	29	1,357	8,061
SA	3,961	49	0	4	25	4,039
TAS	995	22	0	0	126	1,143
VIC	12,463	69	3	11	913	13,459
WA	4,232	99	0	5	125	4,461
<b>Total</b>	<b>42,375</b>	<b>703</b>	<b>25</b>	<b>70</b>	<b>2,777</b>	<b>45,950</b>

**Table 20: Consumers on the Books: Employment Service Outlet Type by Primary Disability Group by Year**

<i>Primary Disability Group</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open &amp; Supported</i>	
<i>2000</i>				
Acquired Brain Injury	1,054	377	116	1,547
Autism	281	194	51	526
DeafBlind	94	39	2	135
Hearing	1,326	149	68	1,543
Intellectual	9,317	11,500	2,092	22,909
Neurological	923	263	106	1,292
Physical	4,907	1,113	631	6,651
Psychiatric	5,873	1,133	660	7,666
Specific Learning/ADD	1,662	108	210	1,980
Speech	95	25	8	128
Vision	1,239	266	68	1,573
Not Specified/Not Categorised	N/A	N/A	N/A	N/A
<b>Total</b>	<b>26,771</b>	<b>15,167</b>	<b>4,012</b>	<b>45,950</b>
<i>1999</i>				
Acquired Brain Injury	907	395	114	1,416
Autism	205	154	28	387
DeafBlind	59	36	0	95
Hearing	1,115	136	83	1,334
Intellectual	8,442	11,621	1,809	21,872
Neurological	757	294	92	1,143
Physical	3,669	1,168	442	5,279
Psychiatric	4,812	1,037	571	6,420
Specific Learning/ADD	1,076	141	99	1,316
Speech	71	24	6	101
Vision	1,167	241	61	1,469
Not Specified/Not Categorised	N/A	N/A	N/A	N/A
<b>Total</b>	<b>22,280</b>	<b>15,247</b>	<b>3,305</b>	<b>40,832</b>
<i>1998</i>				
Acquired Brain Injury	906	425	97	1,428
Autism	171	176	42	389
DeafBlind	59	36	2	97
Hearing	1,042	127	67	1,236
Intellectual	8,764	11,450	1,951	22,165
Neurological	685	281	75	1,041
Physical	3,298	1,024	442	4,764
Psychiatric	4,519	926	501	5,946
Specific Learning/ADD	731	113	74	918
Speech	74	44	9	127
Vision	1,189	257	91	1,537
Not Specified/Not Categorised	1	35	0	36
<b>Total</b>	<b>21,439</b>	<b>14,894</b>	<b>3,351</b>	<b>39,684</b>

**Table 21: Consumers on the Books: Consumer ARIA by Primary Disability Group**

<i>Primary Disability Group</i>	<i>Consumer ARIA Category</i>						<i>Total</i>
	<i>Highly Accessible</i>	<i>Accessible</i>	<i>Moderately Accessible</i>	<i>Remote</i>	<i>Very Remote</i>	<i>Uncategorised</i>	
<i>Total</i>							
Intellectual	18,239	3,322	913	208	125	102	22,909
Specific Learning/ADD	1,514	347	74	17	16	12	1,980
Autism	427	58	26	7	3	5	526
Physical	5,179	903	298	112	105	54	6,651
DeafBlind	111	21	2	0	1	0	135
Vision	1,393	105	48	16	6	5	1,573
Hearing	1,304	151	59	10	15	4	1,543
Speech	89	26	4	3	5	1	128
Psychiatric	6,397	930	221	45	44	29	7,666
Neurological	982	189	70	24	20	7	1,292
ABI	1,222	188	83	21	28	5	1,547
<b>Total</b>	<b>36,857</b>	<b>6,240</b>	<b>1,798</b>	<b>463</b>	<b>368</b>	<b>224</b>	<b>45,950</b>

**Table 22: Consumers on the Books: Secondary Disability by Primary Disability Group by Employment Service Outlet Type**

Primary Disability Group	Secondary Disability										
	Intellectual	Specific Learning/ADD	Autism	Physical	Deaf Blind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI
	<i>Open Employment Services</i>										
Intellectual	0	104	13	396	5	99	90	149	139	182	17
Specific Learning/ADD	25	0	1	55	0	14	19	8	31	37	2
Autism	30	15	0	5	0	4	1	6	20	2	0
Physical	164	69	2	0	7	42	50	55	199	85	25
DeafBlind	4	2	0	4	0	2	1	1	0	3	1
Vision	30	5	2	41	1	0	31	4	7	13	3
Hearing	55	16	1	61	1	23	0	31	26	8	5
Speech	10	6	0	6	0	1	1	0	2	2	0
Psychiatric	124	74	1	204	0	27	21	3	0	32	19
Neurological	47	36	0	84	1	8	9	11	29	0	8
ABI	38	22	0	165	4	29	16	31	34	40	0
<b>Total</b>	<b>527</b>	<b>349</b>	<b>20</b>	<b>1,021</b>	<b>19</b>	<b>249</b>	<b>239</b>	<b>299</b>	<b>487</b>	<b>404</b>	<b>80</b>
	<i>Supported Employment Services</i>										
Intellectual	0	103	165	1,105	29	557	435	1,174	479	465	42
Specific Learning/ADD	12	0	1	4	0	2	3	3	5	3	0
Autism	95	4	0	2	1	5	8	26	8	4	0
Physical	274	21	1	0	0	61	74	133	33	24	16
DeafBlind	9	1	0	4	0	6	1	1	0	0	1
Vision	53	5	2	29	1	0	14	4	3	3	4
Hearing	39	3	2	19	2	5	0	44	4	4	2
Speech	10	3	0	9	0	1	2	0	1	0	0
Psychiatric	179	13	2	42	0	7	12	10	0	23	8
Neurological	75	10	2	33	1	13	8	11	12	0	5
ABI	60	6	2	106	0	25	11	28	9	23	0
<b>Total</b>	<b>806</b>	<b>169</b>	<b>177</b>	<b>1,353</b>	<b>34</b>	<b>682</b>	<b>568</b>	<b>1,434</b>	<b>554</b>	<b>549</b>	<b>78</b>

**Table 22: Consumers on the Books: Secondary Disability by Primary Disability Group by Employment Service Outlet Type (continued)**

Primary Disability Group	Secondary Disability											ABI	
	Specific			Open & Supported Employment Services					Psychiatric				Neurological
	Intellectual	Learning/ADD	Autism	Physical	Deaf Blind	Vision	Hearing	Speech	Psychiatric	Neurological			
	0	21	25	188	4	129	107	54	72	31	14		
Intellectual	0	21	25	188	4	129	107	54	72	31	14		
Specific Learning/ADD	4	0	1	9	0	2	3	3	5	1	0		
Autism	8	3	0	3	0	0	1	1	6	1	0		
Physical	42	9	0	0	1	12	12	19	22	18	3		
DeafBlind	0	0	0	0	0	0	0	0	1	0	0		
Vision	4	1	0	2	0	0	4	0	1	3	0		
Hearing	3	0	1	3	0	1	0	2	1	0	0		
Speech	0	0	1	3	0	0	0	0	0	0	0		
Psychiatric	19	9	0	34	1	2	5	1	0	2	2		
Neurological	13	2	0	10	0	2	0	1	2	0	2		
ABI	3	1	0	11	0	4	5	6	1	8	0		
<b>Total</b>	<b>96</b>	<b>46</b>	<b>28</b>	<b>263</b>	<b>6</b>	<b>152</b>	<b>137</b>	<b>87</b>	<b>111</b>	<b>64</b>	<b>21</b>		
	<i>Total</i>												
Intellectual	0	228	203	1689	38	785	632	1377	690	678	73		
Specific Learning/ADD	41	0	3	68	0	18	25	14	41	41	2		
Autism	133	22	0	10	1	9	10	33	34	7	0		
Physical	480	99	3	0	8	115	136	207	254	127	44		
DeafBlind	13	3	0	8	0	8	2	2	1	3	2		
Vision	87	11	4	72	2	0	49	8	11	19	7		
Hearing	97	19	4	83	3	29	0	77	31	12	7		
Speech	20	9	1	18	0	2	3	0	3	2	0		
Psychiatric	322	96	3	280	1	36	38	14	0	57	29		
Neurological	135	48	2	127	2	23	17	23	43	0	15		
ABI	101	29	2	282	4	58	32	65	44	71	0		
<b>Total</b>	<b>1429</b>	<b>564</b>	<b>225</b>	<b>2637</b>	<b>59</b>	<b>1083</b>	<b>944</b>	<b>1820</b>	<b>1152</b>	<b>1017</b>	<b>179</b>		



**Table 23: Consumers on the Books: Support/Assistance Needed by Employment Service Outlet Type**

Employment Service Outlet Type	Support/Assistance Needed							Other day activity		
	Selfcare	Mobility	Communication	Home Living	Social Skills	Self-direction	Emotions		Learning	Working
	<i>Never</i>									
Open	17,788	17,255	12,171	12,538	9,309	6,987	9,281	6,891	2,329	13,160
Supported	6,510	8,906	5,122	2,614	2,739	1,498	2,282	1,060	1,144	3,930
Open and Supported	1,986	2,190	1,445	972	1,003	677	933	572	200	1,189
<b>Total</b>	<b>26,284</b>	<b>28,351</b>	<b>18,738</b>	<b>16,124</b>	<b>13,051</b>	<b>9,162</b>	<b>12,496</b>	<b>8,523</b>	<b>3,673</b>	<b>18,279</b>
	<i>Occasional</i>									
Open	4,593	4,935	8,160	7,512	9,699	10,461	8,986	9,915	12,713	6,627
Supported	4,584	3,608	5,221	4,058	6,184	5,589	6,093	5,986	6,292	4,486
Open and Supported	1,226	1,003	1,469	1,571	1,718	1,688	1,717	1,608	1,809	1,679
<b>Total</b>	<b>10,403</b>	<b>9,546</b>	<b>14,850</b>	<b>13,141</b>	<b>17,601</b>	<b>17,738</b>	<b>16,796</b>	<b>17,509</b>	<b>20,814</b>	<b>12,792</b>
	<i>Frequent</i>									
Open	907	1,305	2,756	2,492	3,793	5,324	4,303	5,504	6,406	1,713
Supported	1,830	1,317	2,959	3,403	4,133	5,062	4,345	5,019	4,540	2,550
Open and Supported	300	304	543	807	699	980	749	1,179	1,341	427
<b>Total</b>	<b>3,037</b>	<b>2,926</b>	<b>6,258</b>	<b>6,702</b>	<b>8,625</b>	<b>11,366</b>	<b>9,397</b>	<b>11,702</b>	<b>12,287</b>	<b>4,690</b>
	<i>Continual</i>									
Open	375	581	1,057	723	1,113	1,250	1,417	1,931	2,848	553
Supported	986	1,111	1,780	2,608	1,837	2,693	2,124	2,774	2,951	1,350
Open and Supported	65	95	134	219	160	241	174	236	271	123
<b>Total</b>	<b>1,426</b>	<b>1,787</b>	<b>2,971</b>	<b>3,550</b>	<b>3,110</b>	<b>4,184</b>	<b>3,715</b>	<b>4,941</b>	<b>6,070</b>	<b>2,026</b>
	<i>Not Known</i>									
Open	3,108	2,695	2,627	3,506	2,857	2,749	2,784	2,530	2,475	4,718
Supported	1,257	225	85	2,484	274	325	323	328	240	2,851
Open and Supported	435	420	421	443	432	426	439	417	391	594
<b>Total</b>	<b>4,800</b>	<b>3,340</b>	<b>3,133</b>	<b>6,433</b>	<b>3,563</b>	<b>3,500</b>	<b>3,546</b>	<b>3,275</b>	<b>3,106</b>	<b>8,163</b>
	<i>Total</i>									
<b>Total Consumers</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>

**Table 24: Consumers on the Books: Support/Assistance Needed by Primary Disability Group**

Primary Disability Group	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
	<i>None</i>									
ABI	946	914	625	628	458	275	397	207	112	676
Autism	265	303	81	84	30	25	52	27	15	108
Deafblind	83	55	31	59	52	51	61	40	18	60
Hearing	1,207	1,198	152	930	659	620	801	512	234	875
Intellectual	11,273	14,303	7,396	4,989	4,373	2,503	4,554	1,159	1,374	7,051
Specific Learning/ADD	1,425	1,441	796	841	574	344	629	124	127	1,027
Neurological	813	753	636	562	476	323	407	288	113	593
Physical	4,080	2,941	4,134	3,354	3,529	2,866	3,287	2,904	834	3,415
Psychiatric	5,246	5,884	4,017	4,014	2,138	1,490	1,526	2,727	595	3,739
Speech	90	94	24	56	43	39	55	26	19	63
Vision	856	465	846	607	719	626	727	509	232	672
<b>Total</b>	<b>26,284</b>	<b>28,351</b>	<b>18,738</b>	<b>16,124</b>	<b>13,051</b>	<b>9,162</b>	<b>12,496</b>	<b>8,523</b>	<b>3,673</b>	<b>18,279</b>
	<i>Occasional</i>									
ABI	327	375	574	446	633	637	624	662	733	424
Autism	141	128	193	167	154	166	170	187	180	191
Deafblind	31	39	43	41	46	47	46	56	66	36
Hearing	126	141	437	290	478	540	401	557	774	294
Intellectual	6,328	4,880	8,591	7,231	9,716	9,114	9,287	9,058	9,724	7,167
Specific Learning/ADD	278	281	790	626	807	873	719	888	1,026	464
Neurological	255	305	406	363	451	532	497	540	647	337
Physical	1,253	2,038	1,435	1,540	1,888	2,217	2,017	2,226	3,553	1,542
Psychiatric	1,319	833	1,997	1,978	2,998	3,141	2,640	2,801	3,408	1,929
Speech	24	20	36	42	55	51	41	51	61	35
Vision	321	506	348	417	375	420	354	483	642	373
<b>Total</b>	<b>10,403</b>	<b>9,546</b>	<b>14,850</b>	<b>13,141</b>	<b>17,601</b>	<b>17,738</b>	<b>16,796</b>	<b>17,509</b>	<b>20,814</b>	<b>12,792</b>
	<i>Frequent</i>									
ABI	113	117	220	203	295	118	346	461	454	164
Autism	56	39	144	131	197	101	188	198	195	99
Deafblind	9	23	36	14	22	4	12	26	33	11
Hearing	24	32	491	74	178	43	119	203	262	66
Intellectual	2,035	1,520	4,018	4,760	5,547	3,020	5,471	7,808	7,019	2,997
Specific Learning/ADD	68	75	204	218	346	107	352	617	527	126
Neurological	71	84	115	124	196	65	208	281	314	106
Physical	369	687	374	528	512	213	565	734	1,216	422
Psychiatric	224	163	568	537	1,235	477	2,030	1,178	2,002	626
Speech	5	6	36	16	17	6	16	31	26	11
Vision	63	180	52	97	80	30	90	165	239	62
<b>Total</b>	<b>3,037</b>	<b>2,926</b>	<b>6,258</b>	<b>6,702</b>	<b>8,625</b>	<b>4,184</b>	<b>9,397</b>	<b>11,702</b>	<b>12,287</b>	<b>4,690</b>

**Table 24: Consumers on the Books: Support/Assistance Needed by Primary Disability Group (continued)**

Primary Disability Group	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
<i>Continual</i>										
ABI	42	68	60	108	77	437	91	143	182	66
Autism	24	32	90	88	125	207	88	89	113	61
Deafblind	3	12	20	5	6	25	5	4	13	5
Hearing	8	8	304	35	52	165	44	111	116	34
Intellectual	877	978	1,810	2,568	2,004	6,997	2,258	3,685	3,625	1,404
Specific Learning/ADD	22	27	35	51	79	495	102	197	140	43
Neurological	24	43	31	60	54	260	61	82	118	41
Physical	332	441	177	417	144	797	195	256	529	215
Psychiatric	75	62	397	171	539	1,832	836	316	1,064	132
Speech	1	2	27	5	7	25	9	12	14	6
Vision	18	114	20	42	23	126	26	46	156	19
<b>Total</b>	<b>1,426</b>	<b>1,787</b>	<b>2,971</b>	<b>3,550</b>	<b>3,110</b>	<b>11,366</b>	<b>3,715</b>	<b>4,941</b>	<b>6,070</b>	<b>2,026</b>
<i>Not Known</i>										
ABI	119	73	68	162	84	80	89	74	66	217
Autism	40	24	18	56	20	27	28	25	23	67
Deafblind	9	6	5	16	9	8	11	9	5	23
Hearing	178	164	159	214	176	175	178	160	157	274
Intellectual	2,396	1,228	1,094	3,361	1,269	1,275	1,339	1,199	1,167	4,290
Specific Learning/ADD	187	156	155	244	174	161	178	154	160	320
Neurological	129	107	104	183	115	112	119	101	100	215
Physical	617	544	531	812	578	558	587	531	519	1,057
Psychiatric	802	724	687	966	756	726	634	644	597	1,240
Speech	8	6	5	9	6	7	7	8	8	13
Vision	315	308	307	410	376	371	376	370	304	447
<b>Total</b>	<b>4,800</b>	<b>3,340</b>	<b>3,133</b>	<b>6,433</b>	<b>3,563</b>	<b>3,500</b>	<b>3,546</b>	<b>3,275</b>	<b>3,106</b>	<b>8,163</b>
<i>Total</i>										
<b>Total Consumers</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>

**Table 27: Consumers on the Books: Living Arrangement/Accommodation Type by Age by Sex**

Age	Living Arrangements/Accommodation Type										Total
	Lives Alone	Lives with Family/Spouse	Special purpose	Other Community Accommodation	Nursing Home	Hospital	Institutional	Other	No usual Residence	Not Known or Specified	
	<i>Female</i>										
<16	4	193	3	0	0	1	1	1	0	7	209
16-19	112	1,816	20	26	2	3	5	5	22	67	2,073
20-24	345	2,125	107	60	0	2	13	13	15	118	2,785
25-29	473	1,614	207	110	0	4	22	22	15	107	2,552
30-39	883	2,347	483	248	3	6	81	81	13	200	4,264
40-49	745	1,641	411	183	7	5	85	85	20	151	3,248
50-59	362	506	169	73	6	5	37	37	6	60	1,224
60-64	14	18	15	10	2	1	2	2	0	1	63
>64	5	6	12	7	0	0	2	2	0	2	34
<b>Total</b>	<b>2,943</b>	<b>10,266</b>	<b>1,427</b>	<b>717</b>	<b>20</b>	<b>27</b>	<b>248</b>	<b>248</b>	<b>91</b>	<b>713</b>	<b>16,452</b>
	<i>Male</i>										
<16	16	648	6	2	0	3	1	1	2	27	705
16-19	186	3,547	69	42	0	7	5	5	33	135	4,024
20-24	507	3,721	198	120	0	6	21	21	41	175	4,789
25-29	789	2,890	344	170	4	8	42	42	33	172	4,452
30-39	1,795	4,181	742	385	5	12	112	112	55	320	7,607
40-49	1,325	2,601	594	306	14	13	160	160	31	198	5,242
50-59	548	1,169	266	123	15	6	78	78	4	89	2,298
60-64	74	122	40	33	4	1	7	7	0	11	292
>64	23	28	20	8	4	0	4	4	1	1	89
<b>Total</b>	<b>5,263</b>	<b>18,907</b>	<b>2,279</b>	<b>1,189</b>	<b>46</b>	<b>56</b>	<b>430</b>	<b>430</b>	<b>200</b>	<b>1,128</b>	<b>29,498</b>
	<i>Total</i>										
<16	20	841	9	2	0	4	2	2	2	34	914
16-19	298	5,363	89	68	2	10	10	10	55	202	6,097
20-24	852	5,846	305	180	0	8	34	34	56	293	7,574
25-29	1,262	4,504	551	280	4	12	64	64	48	279	7,004
30-39	2,678	6,528	1,225	633	8	18	193	193	68	520	11,871
40-49	2,070	4,242	1,005	489	21	18	245	245	51	349	8,490
50-59	910	1,675	435	196	21	11	115	115	10	149	3,522
60-64	88	140	55	43	6	2	9	9	0	12	355
>64	28	34	32	15	4	0	6	6	1	3	123
<b>Total</b>	<b>8,206</b>	<b>29,173</b>	<b>3,706</b>	<b>1,906</b>	<b>66</b>	<b>83</b>	<b>678</b>	<b>678</b>	<b>291</b>	<b>1,841</b>	<b>45,950</b>

**Table 28: Consumers on the Books: Living Arrangements/Accommodation Type by Primary Disability Group**

Primary Disability Group	Living Arrangement/Accommodation Type											Total
	Lives Alone	Lives with Family/Spouse	Special purpose Accommodation	Other community Accommodation	Nursing Home	Hospital	Institutional	Other	No usual Residence	Not Known or specified	Total	
Intellectual	2,697	14,936	2,893	1,297	42	24	601	87	332	22,909		
Specific Learning/ADD	182	1,630	45	35	3	3	7	78	1,980			
Autism	57	399	48	14	3	3	2	526				
Physical	1,490	4,418	225	102	10	14	13	27	352	6,651		
Deaf/Blind	25	88	5	4					13	135		
Vision	342	984	16	33	2	3	1	7	185	1,573		
Hearing	322	1,118	20	13	1	2	2	9	56	1,543		
Speech	29	85	9	1				2	2	128		
Psychiatric	2,389	3,716	327	323	5	30	27	142	707	7,666		
Neurological	286	862	50	36	2	2	4	7	43	1,292		
ABI	387	937	68	48	4	2	27	3	71	1,547		
<b>Total</b>	<b>8,206</b>	<b>29,173</b>	<b>3,706</b>	<b>1,906</b>	<b>66</b>	<b>83</b>	<b>678</b>	<b>291</b>	<b>1,841</b>	<b>45,950</b>		

**Table 29: Consumers on the Books: Employment Service Outlet Type by Pension/Benefit**

<i>Pension/Benefit</i>	<i>Employment Service Outlet Type</i>			<i>Total</i>
	<i>Open</i>	<i>Supported</i>	<i>Open and Supported</i>	
Disability Support Pension	16,311	14,657	2,980	33,948
Newstart/Youth Allowance	2,866	65	312	3,243
Mobility Allowance	1,096	4,521	213	5,830

Note: Consumers may only receive one pension or allowance plus the mobility allowance

**Table 30: Consumers on the Books: Pension/Benefit by State/Territory**

<i>State/Territory</i>	<i>Pension/Benefit</i>		
	<i>Disability Support Pension</i>	<i>Newstart/Youth Allowance</i>	<i>Mobility Allowance</i>
NSW	10,028	744	2,107
VIC	9,174	1,460	1,628
QLD	5,980	585	562
SA	3,461	187	663
WA	3,575	163	763
TAS	983	49	59
NT	195	29	33
ACT	552	26	15
<b>Total</b>	<b>33,948</b>	<b>3,243</b>	<b>5,830</b>

Note: Consumers may only receive one pension or allowance plus the mobility allowance

**Table 31: Consumers on the Books: State/Territory by Main Income Source by Employment Service Outlet Type**

Main Source of Income	State/Territory								Total
	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	
	<i>Open</i>								
Disability Support Pension	2,951	3,742	2,627	896	1,097	290	56	151	11,810
Other pension - benefits	285	262	112	27	53	6	8	19	772
Paid employment	2,896	2,900	1,879	612	929	142	51	56	9,465
Compensation Income	59	57	20	2	21	5	3	8	175
Other Income	311	188	148	26	72	6	2	118	871
Mobility Allowance	5	17	4	0	2	1	0	0	29
Newstart/Youth Allowance	623	951	346	119	118	45	12	22	2,236
Nil Income	186	195	66	42	10	5	18	0	522
Not known	241	394	145	57	27	9	13	5	891
	<i>Supported</i>								
Disability Support Pension	5,748	3,083	878	2,102	1,752	472	75	73	14,183
Other pension - benefits	34	6	6	4	14	2	0	0	66
Paid employment	133	106	119	39	50	3	0	6	456
Compensation Income	10	13	4	2	0	2	3	0	34
Other Income	5	8	6	3	7	0	0	0	29
Mobility Allowance	2	7	1	0	0	0	0	0	10
Newstart/Youth Allowance	5	7	13	2	4	0	0	0	31
Nil Income	1	12	3	0	1	0	0	0	17
Not known	82	150	42	16	44	1	6	0	341

**Table 31: Consumers on the Books: State/Territory by Main Income Source by Employment Service Outlet Type (continued)**

Main Source of Income	State/Territory										Total
	NSW	VIC	QLD	SA	WA	TAS	NT	ACT			
	<i>Open &amp; Supported</i>										
Disability Support Pension	58	747	1,143	67	196	104	36	198			2,549
Other pension - benefits	1	56	14	3	7	2	0	2			85
Paid employment	26	292	190	10	37	45	49	60			709
Compensation Income	1	10	1	0	0	0	0	2			14
Other Income	2	16	13	0	2	1	5	52			91
Mobility Allowance	0	2	0	0	0	0	0	0			2
Newstart/Youth Allowance	3	168	51	6	8	1	3	3			243
Nil Income	0	29	20	1	7	0	0	0			57
Not known	0	41	210	3	3	1	0	4			262
	<i>Total</i>										
Disability Support Pension	8,757	7,572	4,648	3,065	3,045	866	167	422			28,542
Other pension - benefits	320	324	132	34	74	10	8	21			923
Paid employment	3,055	3,298	2,188	661	1,016	190	100	122			10,630
Compensation Income	70	80	25	4	21	7	6	10			223
Other Income	318	212	167	29	81	7	7	170			991
Mobility Allowance	7	26	5	0	2	1	0	0			41
Newstart/Youth Allowance	631	1,126	410	127	130	46	15	25			2,510
Nil Income	187	236	89	43	18	5	18	0			596
Not known	323	585	397	76	74	11	19	9			1,494
<b>Total</b>	<b>13,668</b>	<b>13,459</b>	<b>8,061</b>	<b>4,039</b>	<b>4,461</b>	<b>1,143</b>	<b>340</b>	<b>779</b>			<b>45,950</b>



**Table 34: Consumers on the Books: Employment Phase by Primary Disability Group**

<i>Primary Disability Group</i>	<i>Phase</i>					<i>Total</i>
	<i>Worker</i>	<i>Independent Worker</i>	<i>Work Experience</i>	<i>Job Seeker</i>	<i>Other</i>	
Intellectual	18,084	367	103	4,143	212	22,909
Specific Learning/ADD	1,035	37	8	878	22	1,980
Autism	331	3	13	168	11	526
Physical	3,598	217	21	2,738	77	6,651
Deafblind	78	1	0	52	4	135
Vision	877	153	1	529	13	1,573
Hearing	895	78	2	550	18	1,543
Speech	72	7	1	48	0	128
Psychiatrc	3,659	194	10	3,711	92	7,666
Neurological	698	40	3	535	16	1,292
ABI	914	42	14	558	19	1,547
<b>Total</b>	<b>30,241</b>	<b>1,139</b>	<b>176</b>	<b>13,910</b>	<b>484</b>	<b>45,950</b>

**Table 35: Employed Consumers: Employment Service Outlet Type by Weekly Wage by Year**

Wage	Employment Service Outlet Type			Total
	Open	Supported	Open & Supported	
<i>2000</i>				
No Wage	16	52	3	71
\$1-20	98	2,115	613	2,826
\$21-40	235	3,937	454	4,626
\$41-60	669	4,504	273	5,446
\$61-80	558	1,969	154	2,681
\$81-100	929	831	168	1,928
\$101-150	1,878	810	299	2,987
\$151-200	1,761	193	212	2,166
\$201-250	1,643	104	122	1,869
\$251-300	1,106	71	106	1,283
\$301-350	995	29	63	1,087
\$351-400	1,282	20	95	1,397
>\$400	2,785	54	174	3,013
<b>Total</b>	<b>13,955</b>	<b>14,689</b>	<b>2,736</b>	<b>31,380</b>
<i>1999</i>				
No Wage	5	8	2	15
\$1-20	155	2,694	472	3,321
\$21-40	264	3,689	339	4,292
\$41-60	669	4,515	262	5,446
\$61-80	474	1,790	154	2,418
\$81-100	713	811	152	1,676
\$101-200	2,970	853	410	4,233
\$201-300	2,423	147	210	2,780
\$301-400	2,016	48	143	2,207
>\$400	2,134	27	121	2,282
<b>Total</b>	<b>11,823</b>	<b>14,582</b>	<b>2,265</b>	<b>28,670</b>
<i>1998</i>				
No Wage	47	45	14	106
\$1-20	192	2,511	987	3,690
\$21-40	295	3,490	140	3,925
\$41-60	657	4,528	174	5,359
\$61-80	433	1,758	107	2,298
\$81-100	611	741	152	1,504
\$101-200	2,712	851	329	3,892
\$201-300	2,253	119	199	2,571
\$301-400	1,970	83	215	2,268
>\$400	1,932	16	110	2,058
<b>Total</b>	<b>11,102</b>	<b>14,142</b>	<b>2,427</b>	<b>27,671</b>

**Table 43: Employed Consumers: Support/Assistance Needed By Weekly Hours**

Hours Worked	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing	Learning	Working	Other Day Activity
	<i>Never</i>									
<8	256	279	193	170	120	82	115	98	47	174
8-15	3,342	3,530	2,296	2,121	1,677	1,217	1,656	1,089	390	2,338
16-30	4,833	5,311	3,567	2,874	2,437	1,680	2,280	1,516	667	3,380
31-40	8,513	10,254	6,226	4,467	4,224	2,833	4,008	2,165	1,445	5,781
>40	208	209	153	167	127	92	113	99	43	173
Unknown	1	1	1	1	0	0	1	0	1	0
<b>Total</b>	<b>17,153</b>	<b>19,584</b>	<b>12,436</b>	<b>9,800</b>	<b>8,585</b>	<b>5,904</b>	<b>8,173</b>	<b>4,967</b>	<b>2,593</b>	<b>11,846</b>
	<i>Occasional</i>									
<8	106	86	147	124	182	162	170	139	163	122
8-15	1,424	1,323	1,957	1,758	2,247	2,224	2,198	2,160	2,639	1,687
16-30	2,316	2,171	2,950	2,571	3,503	3,430	3,387	3,390	4,158	2,625
31-40	3,825	3,098	5,320	4,617	6,435	6,453	6,144	6,786	7,801	4,555
>40	30	35	68	59	88	110	87	99	154	44
Unknown	0	0	0	0	1	1	0	0	0	1
<b>Total</b>	<b>7,701</b>	<b>6,713</b>	<b>10,442</b>	<b>9,129</b>	<b>12,456</b>	<b>12,380</b>	<b>11,986</b>	<b>12,574</b>	<b>14,915</b>	<b>9,034</b>
	<i>Frequent</i>									
<8	43	51	68	69	96	136	108	127	142	61
8-15	448	429	913	969	1,199	1,573	1,215	1,622	1,715	736
16-30	760	732	1,439	1,552	1,924	2,489	2,070	2,455	2,447	1,143
31-40	1,137	830	2,249	2,600	3,014	3,799	3,236	4,117	3,802	1,596
>40	6	4	24	15	29	40	41	46	46	8
Unknown	0	0	0	0	0	0	0	1	0	1
<b>Total</b>	<b>2,394</b>	<b>2,046</b>	<b>4,693</b>	<b>5,205</b>	<b>6,262</b>	<b>8,037</b>	<b>6,670</b>	<b>8,368</b>	<b>8,152</b>	<b>3,544</b>

**Table 43: Employed Consumers: Support/Assistance Needed By Weekly Hours (continued)**

Hours Worked	Support/Assistance Needed									
	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing	Learning	Working	Other Day Activity
<i>Continual</i>										
<8	22	18	28	55	38	53	38	76	88	41
8-15	278	313	446	566	452	582	515	746	895	370
16-30	487	510	780	1,129	833	1,096	961	1,368	1,496	573
31-40	406	560	1,075	1,277	1,001	1,555	1,268	1,630	1,800	642
>40	3	2	7	3	6	8	8	8	12	3
Unknown	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>1,196</b>	<b>1,403</b>	<b>2,336</b>	<b>3,030</b>	<b>2,330</b>	<b>3,294</b>	<b>2,790</b>	<b>3,828</b>	<b>4,291</b>	<b>1,629</b>
<i>Not Known</i>										
<8	48	41	39	57	39	42	44	35	35	77
8-15	521	418	401	599	438	417	429	396	374	882
16-30	723	395	383	993	422	424	421	390	351	1,398
31-40	1,606	745	617	2,526	813	847	831	789	639	2,913
>40	38	35	33	41	35	35	36	33	30	57
Unknown	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>2,936</b>	<b>1,634</b>	<b>1,473</b>	<b>4,216</b>	<b>1,747</b>	<b>1,765</b>	<b>1,761</b>	<b>1,643</b>	<b>1,429</b>	<b>5,327</b>
<i>Total</i>										
<8	475	475	475	475	475	475	475	475	475	475
8-15	6,013	6,013	6,013	6,013	6,013	6,013	6,013	6,013	6,013	6,013
16-30	9,119	9,119	9,119	9,119	9,119	9,119	9,119	9,119	9,119	9,119
31-40	15,487	15,487	15,487	15,487	15,487	15,487	15,487	15,487	15,487	15,487
>40	285	285	285	285	285	285	285	285	285	285
Unknown	1	1	1	1	1	1	1	1	1	1
<b>Total</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>

**Table 44: Employed Consumers: State/Territory by Basis of Employment by Employment Service Outlet Type**

<i>Basis of Employment</i>	<i>State/Territory</i>								<i>Total</i>
	<i>NSW</i>	<i>VIC</i>	<i>QLD</i>	<i>SA</i>	<i>WA</i>	<i>TAS</i>	<i>NT</i>	<i>ACT</i>	
<i>Open Employment</i>									
Full Time - Permanent	1,461	1,377	755	298	428	50	18	60	4,447
Part Time - Permanent	1,397	1,828	1,014	312	627	112	24	72	5,386
Casual - Permanent	713	759	808	235	290	51	8	36	2,900
Seasonal - Permanent	16	14	20	1	6	4	2	0	63
Full Time - Temporary	33	43	74	16	36	5	2	11	220
Part Time - Temporary	99	107	81	24	46	4	3	5	369
Casual - Temporary	125	151	117	52	53	13	2	15	528
Seasonal Temporary	7	10	9	5	8	0	2	1	42
<b>Total</b>	<b>3,851</b>	<b>4,289</b>	<b>2,878</b>	<b>943</b>	<b>1,494</b>	<b>239</b>	<b>61</b>	<b>200</b>	<b>13,955</b>
<i>Supported Employment</i>									
Full Time - Permanent	3,574	1,743	405	1,235	1,013	339	32	9	8,350
Part Time - Permanent	2,000	1,402	318	770	809	133	29	66	5,527
Casual - Permanent	233	131	144	95	5	5	8	0	621
Seasonal - Permanent	2	0	0	0	1	0	0	0	3
Full Time - Temporary	2	1	3	0	4	0	0	0	10
Part Time - Temporary	16	6	5	8	7	1	0	3	46
Casual - Temporary	82	1	9	35	0	1	2	0	130
Seasonal Temporary	2	0	0	0	0	0	0	0	2
<b>Total</b>	<b>5,911</b>	<b>3,284</b>	<b>884</b>	<b>2,143</b>	<b>1,839</b>	<b>479</b>	<b>71</b>	<b>78</b>	<b>14,689</b>
<i>Open &amp; Supported Employment</i>									
Full Time - Permanent	4	146	849	4	11	5	29	50	1,098
Part Time - Permanent	47	358	313	27	75	28	26	162	1,036
Casual - Permanent	22	154	88	24	73	25	6	26	418
Seasonal - Permanent	0	0	3	1	0	0	0	2	6
Full Time - Temporary	0	6	8	0	0	0	0	1	15
Part Time - Temporary	1	21	25	0	12	20	2	13	94
Casual - Temporary	0	21	34	3	0	4	1	4	67
Seasonal Temporary	0	1	1	0	0	0	0	0	2
<b>Total</b>	<b>74</b>	<b>707</b>	<b>1,321</b>	<b>59</b>	<b>171</b>	<b>82</b>	<b>64</b>	<b>258</b>	<b>2,736</b>
<i>Total</i>									
<b>Total</b>	<b>9,836</b>	<b>8,280</b>	<b>5,083</b>	<b>3,145</b>	<b>3,504</b>	<b>800</b>	<b>196</b>	<b>536</b>	<b>31,380</b>

**Table 47: Employed Consumers: Support/Assistance Needed by Employment Setting**

Employment Setting	Support/Assistance Needed										Other Day Activity	
	Self Care	Mobility	Self Care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning		Working
	<i>Never</i>											
Supported Employment	7,162	9,720	5,598	9,720	5,598	6,886	5,328	1,795	2,714	1,237	1,218	4,311
Other Employment	9,739	9,600	6,654	9,600	6,654	2,791	3,162	4,055	5,353	3,676	1,354	7,387
Other	252	264	184	264	184	123	95	54	106	54	21	148
<b>Total</b>	<b>17,153</b>	<b>19,584</b>	<b>12,436</b>	<b>19,584</b>	<b>12,436</b>	<b>9,800</b>	<b>8,585</b>	<b>5,904</b>	<b>8,173</b>	<b>4,967</b>	<b>2,593</b>	<b>11,846</b>
	<i>Occasional</i>											
Supported Employment	5,059	3,922	5,798	3,922	5,798	4,181	5,395	6,334	6,738	6,653	7,014	5,263
Other Employment	2,528	2,705	4,492	2,705	4,492	4,769	6,854	5,845	5,074	5,727	7,686	3,591
Other	114	86	152	86	152	179	207	201	174	194	215	180
<b>Total</b>	<b>7,701</b>	<b>6,713</b>	<b>10,442</b>	<b>6,713</b>	<b>10,442</b>	<b>9,129</b>	<b>12,456</b>	<b>12,380</b>	<b>11,986</b>	<b>12,574</b>	<b>14,915</b>	<b>9,034</b>
	<i>Frequent</i>											
Supported Employment	1,854	1,357	3,060	1,357	3,060	1,422	468	5,175	2,133	5,361	4,965	1,344
Other Employment	512	657	1,584	657	1,584	3,722	1,836	2,746	621	2,883	3,059	269
Other	28	32	49	32	49	61	26	116	36	124	128	16
<b>Total</b>	<b>2,394</b>	<b>2,046</b>	<b>4,693</b>	<b>2,046</b>	<b>4,693</b>	<b>5,205</b>	<b>2,330</b>	<b>8,037</b>	<b>2,790</b>	<b>8,368</b>	<b>8,152</b>	<b>1,629</b>
	<i>Continual</i>											
Supported Employment	996	1,097	1,778	1,097	1,778	407	1,993	2,687	4,413	2,735	2,922	2,598
Other Employment	184	278	533	278	533	2,586	4,187	568	2,164	1,054	1,322	897
Other	16	28	25	28	25	37	82	39	93	39	47	49
<b>Total</b>	<b>1,196</b>	<b>1,403</b>	<b>2,336</b>	<b>1,403</b>	<b>2,336</b>	<b>3,030</b>	<b>6,262</b>	<b>3,294</b>	<b>6,670</b>	<b>3,828</b>	<b>4,291</b>	<b>3,544</b>
	<i>Not Known</i>											
Supported Employment	1,563	538	400	538	400	1,432	1,144	643	636	648	515	3,118
Other Employment	1,365	1,088	1,065	1,088	1,065	2,766	595	1,114	1,116	988	907	2,184
Other	8	8	8	8	8	18	8	8	9	7	7	25
<b>Total</b>	<b>2,936</b>	<b>1,634</b>	<b>1,473</b>	<b>1,634</b>	<b>1,473</b>	<b>4,216</b>	<b>1,747</b>	<b>1,765</b>	<b>1,761</b>	<b>1,643</b>	<b>1,429</b>	<b>5,327</b>
	<i>Total</i>											
<b>Total</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>

**Table 50: FTE Staff Numbers: Staff by State/Territory by Service Outlet Type**

<i>State/Territory</i>	<i>Staff</i>				<i>Total</i>
	<i>FTE Paid Staff Direct</i>	<i>FTE Paid Staff Indirect</i>	<i>FTE Unpaid Staff Direct</i>	<i>FTE Unpaid Staff Indirect</i>	
<i>Advocacy</i>					
NSW	34	23	7	5	69
VIC	39	20	6	5	70
QLD	10	7	0	2	19
SA	18	11	11	3	42
WA	15	5	8	2	30
TAS	7	1	0	0	8
NT	4	1	0	0	5
ACT	4	4	1	1	10
<b>Total</b>	<b>130</b>	<b>73</b>	<b>33</b>	<b>17</b>	<b>253</b>
<i>Information</i>					
NSW	3	0	0	0	3
VIC	0	0	0	0	0
QLD	0	0	0	0	0
SA	0	0	0	0	0
WA	0	0	0	0	0
TAS	0	0	0	0	0
NT	0	0	0	0	0
ACT	2	1	0	0	3
<b>Total</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>6</b>
<i>Print Disability</i>					
NSW	30	3	8	6	46
VIC	14	72	2	29	117
QLD	0	3	0	5	8
SA	2	0	1	0	3
WA	0	9	0	4	13
TAS	0	5	0	2	7
NT	0	0	0	0	0
ACT	1	0	0	0	1
<b>Total</b>	<b>46</b>	<b>93</b>	<b>11</b>	<b>46</b>	<b>196</b>
<i>Respite</i>					
NSW	48	28	0	4	81
VIC	52	19	0	0	71
QLD	26	7	1	0	34
SA	11	12	1	1	26
WA	15	21	0	0	36
TAS	26	8	0	0	34
NT	9	3	0	1	13
ACT	6	5	0	0	11
<b>Total</b>	<b>194</b>	<b>104</b>	<b>2</b>	<b>7</b>	<b>307</b>

**Table 50: FTE Staff Numbers: Staff by State/Territory by Service Outlet Type (continued)**

<i>State/Territory</i>	<i>Staff</i>				<i>Total</i>
	<i>FTE Paid Staff Direct</i>	<i>FTE Paid Staff Indirect</i>	<i>FTE Unpaid Staff Direct</i>	<i>FTE Unpaid Staff Indirect</i>	
<i>Employment</i>					
NSW	1,227	512	26	15	1,779
VIC	988	275	5	18	1,286
QLD	549	232	4	3	787
SA	376	183	10	5	574
WA	470	274	7	2	753
TAS	126	80	0	3	209
NT	28	16	0	2	45
ACT	53	18	0	0	71
<b>Total</b>	<b>3,817</b>	<b>1,589</b>	<b>52</b>	<b>48</b>	<b>5,505</b>
<i>Total</i>					
NSW	1,341	566	42	29	1,978
VIC	1,093	387	13	52	1,544
QLD	585	249	4	9	848
SA	406	207	23	9	645
WA	500	309	15	8	832
TAS	159	93	0	6	258
NT	42	19	0	3	63
ACT	65	29	2	1	96
<b>Total</b>	<b>4,192</b>	<b>1,859</b>	<b>99</b>	<b>117</b>	<b>6,267</b>

Note: Total rows may not align with the sum of column figures due to rounding.



**Table 51: FTE Staff Numbers: Direct/Indirect Staff Numbers by State/Territory by Employment Service Outlet Type**

<i>State/Territory</i>	<i>FTE Paid Staff Direct</i>	<i>FTE Paid Staff Indirect</i>	<i>FTE Unpaid Staff Direct</i>	<i>FTE Staff Unpaid Indirect</i>	<i>Total</i>
<i>Open Employment</i>					
NSW	330	109	2	2	443
VIC	324	85	0	5	414
QLD	245	122	1	0	368
SA	81	44	2	2	129
WA	145	56	1	1	203
TAS	24	15	0	0	39
NT	6	2	0	0	8
ACT	14	5	0	0	19
<b>Total</b>	<b>1,170</b>	<b>437</b>	<b>6</b>	<b>11</b>	<b>1,624</b>
<i>Supported Employment</i>					
NSW	888	402	24	12	1,326
VIC	593	171	4	13	780
QLD	153	49	3	2	207
SA	289	136	7	3	435
WA	294	212	7	0	514
TAS	84	62	0	2	148
NT	18	7	0	1	25
ACT	10	2	0	0	12
<b>Total</b>	<b>2,328</b>	<b>1,040</b>	<b>45</b>	<b>32</b>	<b>3,446</b>
<i>Open &amp; Supported Employment</i>					
NSW	10	1	0	0	11
VIC	72	19	1	0	92
QLD	152	60	0	1	213
SA	7	4	0	0	11
WA	30	5	0	0	36
TAS	18	3	0	1	22
NT	4	7	0	1	12
ACT	28	11	0	0	40
<b>Total</b>	<b>320</b>	<b>111</b>	<b>1</b>	<b>4</b>	<b>435</b>
<i>Total</i>					
NSW	1,227	512	26	15	1,779
VIC	988	275	5	18	1,286
QLD	549	232	4	3	787
SA	376	183	10	5	574
WA	470	274	7	2	753
TAS	126	80	0	3	209
NT	28	16	0	2	45
ACT	53	18	0	0	71
<b>Total</b>	<b>3,817</b>	<b>1,589</b>	<b>52</b>	<b>48</b>	<b>5,505</b>

**Table 52: Service Outlets: FTE Staff Numbers by State/Territory by Service Outlet Type**

State/Territory	Number of Full Time Equivalent Staff						Total
	<1	1-2	3-5	6-10	11-14	15+	
<i>Advocacy</i>							
NSW	0	9	9	3	0	0	21
VIC	0	12	8	3	0	0	23
QLD	0	2	4	0	0	0	6
SA	0	1	3	2	1	0	7
WA	0	4	3	0	1	0	8
TAS	0	1	2	0	0	0	3
NT	0	2	1	0	0	0	3
ACT	0	4	1	0	0	0	5
<b>Total</b>	<b>0</b>	<b>35</b>	<b>31</b>	<b>8</b>	<b>2</b>	<b>0</b>	<b>76</b>
<i>Information</i>							
NSW	0	2	0	0	0	0	2
VIC	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0
SA	0	0	0	0	0	0	0
WA	0	0	0	0	0	0	0
TAS	0	0	0	0	0	0	0
NT	0	0	0	0	0	0	0
ACT	0	0	1	0	0	0	1
<b>Total</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>
<i>Print Disability</i>							
NSW	0	1	0	1	1	1	4
VIC	0	0	0	1	0	2	3
QLD	0	0	0	1	0	0	1
SA	0	0	1	0	0	0	1
WA	0	0	1	1	0	0	2
TAS	0	0	0	1	0	0	1
ACT	1	0	0	0	0	0	1
<b>Total</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>13</b>
<i>Respite</i>							
NSW	1	3	8	4	0	1	17
VIC	2	3	1	1	1	1	9
QLD	2	5	5	1	0	0	13
SA	0	0	1	3	0	0	4
WA	0	10	0	0	0	1	11
TAS	2	0	0	0	0	1	3
NT	0	2	1	1	0	0	4
ACT	0	0	0	0	1	0	1
<b>Total</b>	<b>7</b>	<b>23</b>	<b>16</b>	<b>10</b>	<b>2</b>	<b>4</b>	<b>62</b>
<i>Employment</i>							
NSW	9	67	134	76	23	14	323
VIC	8	36	64	49	20	15	192
QLD	3	22	48	40	11	6	130
SA	1	18	29	22	5	10	85
WA	0	5	16	18	7	17	63
TAS	7	7	7	7	1	5	34
NT	0	6	2	1	0	1	10
ACT	0	3	6	3	0	1	13
<b>Total</b>	<b>28</b>	<b>164</b>	<b>306</b>	<b>216</b>	<b>67</b>	<b>69</b>	<b>850</b>
<b>Total</b>	<b>36</b>	<b>225</b>	<b>356</b>	<b>239</b>	<b>72</b>	<b>76</b>	<b>1,004</b>

**Table 53: Employment Service Outlets: FTE Staff Numbers by State/Territory by Employment Service Outlet Type**

State/Territory	Full Time Equivalent Staff						Total
	<1	1-2	3-5	6-10	11-14	15+	
<i>Open Employment Service</i>							
NSW	5	26	37	20	6	2	96
VIC	5	12	22	16	8	5	68
QLD	3	11	23	22	5	2	66
SA	1	14	10	1	1	2	29
WA	0	4	11	7	3	3	28
TAS	6	5	0	2	0	1	14
NT	0	4	0	0	0	0	4
ACT	0	1	2	1	0	0	4
<b>Total</b>	<b>20</b>	<b>77</b>	<b>105</b>	<b>69</b>	<b>23</b>	<b>15</b>	<b>309</b>
<i>Supported Employment Service</i>							
NSW	4	39	97	55	17	12	224
VIC	3	24	39	30	10	8	114
QLD	0	8	18	7	2	2	37
SA	0	2	17	21	4	8	52
WA	0	1	4	8	3	14	30
TAS	1	2	5	5	1	3	17
NT	0	0	2	0	0	1	3
ACT	0	2	3	0	0	0	5
<b>Total</b>	<b>8</b>	<b>78</b>	<b>185</b>	<b>126</b>	<b>37</b>	<b>48</b>	<b>482</b>
<i>Open &amp; Supported Employment Service</i>							
NSW	0	2	0	1	0	0	3
VIC	0	0	3	3	2	2	10
QLD	0	3	7	11	4	2	27
SA	0	2	2	0	0	0	4
WA	0	0	1	3	1	0	5
TAS	0	0	2	0	0	1	3
NT	0	2	0	1	0	0	3
ACT	0	0	1	2	0	1	4
<b>Total</b>	<b>0</b>	<b>9</b>	<b>16</b>	<b>21</b>	<b>7</b>	<b>6</b>	<b>59</b>
<i>Total</i>							
NSW	9	67	134	76	23	14	323
VIC	8	36	64	49	20	15	192
QLD	3	22	48	40	11	6	130
SA	1	18	29	22	5	10	85
WA	0	5	16	18	7	17	63
TAS	7	7	7	7	1	5	34
NT	0	6	2	1	0	1	10
ACT	0	3	6	3	0	1	13
<b>Total</b>	<b>28</b>	<b>164</b>	<b>306</b>	<b>216</b>	<b>67</b>	<b>69</b>	<b>850</b>

**Table 54: Consumers on the Books: Method of Communication by State/Territory by Employment Service Outlet Type**

State/Territory	Method of Communication					Total
	Little or No Communication	Sign Language	Spoken Language (effective)	Spoken Language (effective) (as % of total)	Not Known	
<i>Open</i>						
ACT	1	7	368	97%	3	379
NSW	18	168	7,366	97%	5	7,557
NT	0	2	161	99%	0	163
QLD	51	215	5,080	95%	1	5,347
SA	6	17	1,751	98%	7	1,781
TAS	2	20	487	96%	0	509
VIC	43	243	8,403	97%	17	8,706
WA	43	81	2,204	95%	1	2,329
<b>Total</b>	<b>164</b>	<b>753</b>	<b>25,820</b>	<b>96%</b>	<b>34</b>	<b>26,771</b>
<i>Supported</i>						
ACT	13	2	64	81%	0	79
NSW	679	161	5,178	86%	2	6,020
NT	15	4	65	77%	0	84
QLD	90	55	921	86%	6	1,072
SA	319	35	1,814	84%	0	2,168
TAS	37	11	432	90%	0	480
VIC	267	97	3,017	89%	11	3,392
WA	302	62	1,508	81%	0	1,872
<b>Total</b>	<b>1,722</b>	<b>427</b>	<b>12,999</b>	<b>86%</b>	<b>19</b>	<b>15,167</b>
<i>Open &amp; Supported</i>						
ACT	27	6	287	89%	1	321
NSW	6	0	85	93%	0	91
NT	4	5	83	89%	1	93
QLD	25	80	1,509	92%	28	1,642
SA	3	1	86	96%	0	90
TAS	7	0	146	95%	1	154
VIC	12	9	1,339	98%	1	1,361
WA	10	12	238	92%	0	260
<b>Total</b>	<b>94</b>	<b>113</b>	<b>3,773</b>	<b>94%</b>	<b>32</b>	<b>4,012</b>
<i>Total</i>						
ACT	41	15	719	92%	4	779
NSW	703	329	12,629	92%	7	13,668
NT	19	11	309	91%	1	340
QLD	166	350	7,510	93%	35	8,061
SA	328	53	3,651	90%	7	4,039
TAS	46	31	1,065	93%	1	1,143
VIC	322	349	12,759	95%	29	13,459
WA	355	155	3,950	89%	1	4,461
<b>Total</b>	<b>1,980</b>	<b>1,293</b>	<b>42,592</b>	<b>93%</b>	<b>85</b>	<b>45,950</b>

**Table 55: Consumers on the Books: State/Territory by Primary Disability Group by Employment Service Outlet Type**

Primary Disability Group	State/Territory								Total
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	
<i>Open</i>									
Intellectual	90	3,612	47	1,909	761	209	1,861	828	9,317
Specific Learning/ADD	34	363	11	342	97	59	566	190	1,662
Autism	5	62	1	55	24	4	93	37	281
Physical	49	1,055	34	1,086	319	125	1,883	356	4,907
DeafBlind	1	19	0	14	1	1	53	5	94
Vision	15	244	0	215	190	7	484	84	1,239
Hearing	17	305	3	336	30	32	464	139	1,326
Speech	1	12	0	19	5	3	39	16	95
Psychiatric	142	1,411	46	885	242	34	2,686	427	5,873
Neurological	11	179	12	235	54	14	310	108	923
ABI	14	295	9	251	58	21	267	139	1,054
<b>Total</b>	<b>379</b>	<b>7,557</b>	<b>163</b>	<b>5,347</b>	<b>1,781</b>	<b>509</b>	<b>8,706</b>	<b>2,329</b>	<b>26,771</b>
<i>Supported</i>									
Intellectual	76	4,537	42	726	1,700	411	2,515	1,493	11,500
Specific Learning/ADD	0	29	2	8	22	10	30	7	108
Autism	3	74	4	21	31	3	38	20	194
Physical	0	397	7	138	109	23	282	157	1,113
DeafBlind	0	16	1	4	2	0	10	6	39
Vision	0	62	1	12	69	3	83	36	266
Hearing	0	56	1	23	14	8	39	8	149
Speech	0	11	0	3	1	0	6	4	25
Psychiatric	0	589	6	87	147	12	228	64	1,133
Neurological	0	95	3	22	46	4	61	32	263
ABI	0	154	17	28	27	6	100	45	377
<b>Total</b>	<b>79</b>	<b>6,020</b>	<b>84</b>	<b>1,072</b>	<b>2,168</b>	<b>480</b>	<b>3,392</b>	<b>1,872</b>	<b>15,167</b>
<i>Open &amp; Supported</i>									
Intellectual	217	75	60	1,133	22	53	375	157	2,092
Specific Learning/ADD	12	0	1	126	3	3	42	23	210
Autism	2	1	0	4	2	0	9	33	51
Physical	30	10	8	247	15	10	293	18	631
DeafBlind	0	0	0	1	0	0	1	0	2
Vision	8	0	4	13	1	3	36	3	68
Hearing	8	1	7	15	1	2	29	5	68
Speech	2	0	1	1	0	0	4	0	8
Psychiatric	10	1	0	53	41	70	476	9	660
Neurological	13	0	4	23	3	7	51	5	106
ABI	19	3	8	26	2	6	45	7	116
<b>Total</b>	<b>321</b>	<b>91</b>	<b>93</b>	<b>1,642</b>	<b>90</b>	<b>154</b>	<b>1,361</b>	<b>260</b>	<b>4,012</b>

**Table 55: Consumers on the Books: State/Territory by Primary Disability Group by Employment Service Outlet Type (continued)**

<i>Primary Disability Group</i>	<i>State/Territory</i>								<i>Total</i>
	<i>ACT</i>	<i>NSW</i>	<i>NT</i>	<i>QLD</i>	<i>SA</i>	<i>TAS</i>	<i>VIC</i>	<i>WA</i>	
	<i>Total</i>								
Intellectual	383	8,224	149	3,768	2,483	673	4,751	2,478	22,909
Specific Learning/ADD	46	392	14	476	122	72	638	220	1,980
Autism	10	137	5	80	57	7	140	90	526
Physical	79	1,462	49	1,471	443	158	2,458	531	6,651
DeafBlind	1	35	1	19	3	1	64	11	135
Vision	23	306	5	240	260	13	603	123	1,573
Hearing	25	362	11	374	45	42	532	152	1,543
Speech	3	23	1	23	6	3	49	20	128
Psychiatric	152	2,001	52	1,025	430	116	3,390	500	7,666
Neurological	24	274	19	280	103	25	422	145	1,292
ABI	33	452	34	305	87	33	412	191	1,547
<b>Total</b>	<b>779</b>	<b>13,668</b>	<b>340</b>	<b>8,061</b>	<b>4,039</b>	<b>1,143</b>	<b>13,459</b>	<b>4,461</b>	<b>45,950</b>

**Table 56: Consumers on the Books: Living Arrangement/Accommodation Type by State/Territory by Employment Service Outlet Type**

State/Territory	Living Arrangements/Accommodation										Total
	Lives alone	Lives with family	Special purpose	Other Community	Nursing Home	Hospital	Institutional	Other	No Usual Residence	Not Known or Specified	
	<i>Open Employment</i>										
ACT	116	247	7	2	0	0	1	6	0	379	
NSW	1,335	5,495	126	103	1	35	6	80	376	7,557	
NT	35	109	2	4	0	0	3	0	10	163	
QLD	1,200	3,812	94	107	3	1	1	13	116	5,347	
SA	457	1,220	14	32	0	3	11	2	42	1,781	
TAS	114	369	0	19	0	1	0	1	5	509	
VIC	1,631	5,720	101	183	2	5	10	61	993	8,706	
WA	489	1,561	60	36	1	0	16	121	45	2,329	
<b>Total</b>	<b>5,377</b>	<b>18,533</b>	<b>404</b>	<b>486</b>	<b>7</b>	<b>45</b>	<b>48</b>	<b>284</b>	<b>1,587</b>	<b>26,771</b>	
	<i>Supported Employment</i>										
ACT	2	34	39	4	0	0	0	0	0	79	
NSW	805	3,378	1,097	503	23	27	177	0	10	6,020	
NT	7	57	17	3	0	0	0	0	0	84	
QLD	117	625	209	66	4	3	45	1	2	1,072	
SA	399	1,028	344	149	8	2	235	0	3	2,168	
TAS	65	285	26	57	1	0	40	1	5	480	
VIC	439	1,892	701	214	10	2	47	0	87	3,392	
WA	269	957	315	288	8	0	34	0	1	1,872	
<b>Total</b>	<b>2,103</b>	<b>8,256</b>	<b>2,748</b>	<b>1,284</b>	<b>54</b>	<b>34</b>	<b>578</b>	<b>2</b>	<b>108</b>	<b>15,167</b>	

**Table 56: Consumers on the Books: Living Arrangement /Accommodation Type by State/Territory by Employment Service Outlet Type (continued)**

State/Territory	Living Arrangements/Accommodation											Total
	Lives alone	Lives with family	Special purpose	Other Community	Nursing Home	Hospital	Institutional	Other	No Usual Residence	Not Known or Specified	Total	
Open & Supported Employment												
ACT	47	192	81	0	0	0	0	0	1	0	0	321
NSW	4	27	31	0	0	0	27	0	0	2	2	91
NT	18	74	0	0	0	0	0	0	0	1	1	93
QLD	192	1,018	305	75	4	1	18	1	1	28	28	1,642
SA	36	51	0	3	0	0	0	0	0	0	0	90
TAS	56	86	8	1	0	1	2	0	0	0	0	154
VIC	347	732	101	56	1	2	5	3	3	114	114	1,361
WA	26	204	28	1	0	0	0	0	0	1	1	260
<b>Total</b>	<b>726</b>	<b>2,384</b>	<b>554</b>	<b>136</b>	<b>5</b>	<b>4</b>	<b>52</b>	<b>5</b>	<b>5</b>	<b>146</b>	<b>146</b>	<b>4,012</b>
<i>Total</i>												
ACT	165	473	127	6	0	0	1	7	0	0	0	779
NSW	2,144	8,900	1,254	606	24	62	210	80	388	13,668		
NT	60	240	19	7	0	0	3	0	11	340		
QLD	1,509	5,455	608	248	11	5	64	15	146	8,061		
SA	892	2,299	358	184	8	5	246	2	45	4,039		
TAS	235	740	34	77	1	2	42	2	10	1,143		
VIC	2,417	8,344	903	453	13	9	62	64	1,194	13,459		
WA	784	2,722	403	325	9	0	50	121	47	4,461		
<b>Total</b>	<b>8,206</b>	<b>29,173</b>	<b>3,706</b>	<b>1,906</b>	<b>66</b>	<b>83</b>	<b>678</b>	<b>291</b>	<b>1,841</b>	<b>45,950</b>		



**Table 57: Consumers on the Books: Support/Assistance Needed by Living Arrangements/Accommodation Type**

Living Arrangements/ Accommodation Type	Support/Assistance Needed									
	Self Care	Mobility	Home Communication	Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
	<i>Never</i>									
Lives Alone	5,276	5,440	3,981	3,704	2,780	2,012	2,451	2,231	858	3,945
Lives with Family	17,773	18,349	12,277	10,752	8,870	6,205	8,806	5,318	2,442	12,399
Special Purpose	1,000	1,703	836	293	466	246	381	182	147	603
Other Community	720	1,154	611	384	321	184	274	204	103	514
Nursing Home	20	30	22	3	13	9	13	8	4	13
Hospital	50	52	25	18	13	12	12	12	1	29
Other Institutional	126	289	98	27	37	27	35	17	9	52
No usual residence	104	227	133	85	33	26	40	25	18	99
Not Known	1,215	1,107	755	858	518	441	484	526	91	625
<b>Total</b>	<b>26,284</b>	<b>28,351</b>	<b>18,738</b>	<b>16,124</b>	<b>13,051</b>	<b>9,162</b>	<b>12,496</b>	<b>8,523</b>	<b>3,673</b>	<b>18,279</b>
	<i>Occasional</i>									
Lives Alone	1,602	1,499	2,510	2,415	3,170	3,382	3,048	3,251	4,018	2,175
Lives with Family	6,206	6,095	9,717	8,713	11,388	11,595	10,914	11,551	13,808	8,150
Special Purpose	1,383	1,016	1,322	896	1,392	1,150	1,415	1,138	1,235	1,148
Other Community	613	384	632	520	756	690	734	696	749	555
Nursing Home	21	18	19	17	31	24	29	27	29	24
Hospital	12	13	31	28	34	25	23	37	35	24
Other Institutional	224	228	206	85	233	153	217	146	190	191
No usual residence	135	11	86	143	163	155	53	140	140	104
Not Known	207	282	327	324	434	564	363	523	610	421
<b>Total</b>	<b>10,403</b>	<b>9,546</b>	<b>14,850</b>	<b>13,141</b>	<b>17,601</b>	<b>17,738</b>	<b>16,796</b>	<b>17,509</b>	<b>20,814</b>	<b>12,792</b>
	<i>Frequent</i>									
Lives Alone	297	344	727	743	283	1,661	1,526	1,581	1,910	539
Lives with Family	1,577	1,785	3,881	4,079	1,555	6,983	5,516	7,481	7,767	2,610
Special Purpose	691	507	881	1,177	566	1,398	1,184	1,410	1,320	851
Other Community	226	139	345	392	306	555	487	517	528	259
Nursing Home	11	9	16	23	6	24	17	20	20	14
Hospital	12	7	17	24	5	37	40	27	34	15
Other Institutional	178	75	246	177	123	296	260	305	296	224
No usual residence	1	2	18	10	5	54	143	73	78	34
Not Known	44	58	127	77	261	358	224	288	334	144
<b>Total</b>	<b>3,037</b>	<b>2,926</b>	<b>6,258</b>	<b>6,702</b>	<b>3,110</b>	<b>11,366</b>	<b>9,397</b>	<b>11,702</b>	<b>12,287</b>	<b>4,690</b>

**Table 57: Consumers on the Books: Support/Assistance Needed by Living Arrangements/Accommodation Type (continued)**

Living Arrangements/ Accommodation Type	Support/Assistance Needed										Other Day Activity	
	Self Care	Mobility	Home Communication	Living	Social Skills	Self Direction	Managing Emotions	Learning	Working			
<i>Continual</i>												
Lives Alone	116	160	240	224	1,177	387	448	456	751	141		
Lives with Family	658	948	1,429	1,801	5,238	2,316	1,772	2,890	3,274	988		
Special Purpose	347	391	610	856	1,208	827	651	896	910	519		
Other Community	193	166	261	373	448	407	325	420	464	237		
Nursing Home	8	7	9	13	14	9	7	11	13	5		
Hospital	4	8	8	8	29	7	5	5	11	4		
Other Institutional	82	71	125	249	269	164	154	179	178	99		
No usual residence	1	1	4	2	40	5	5	4	6	2		
Not Known	17	35	285	24	202	62	348	80	463	31		
<b>Total</b>	<b>1,426</b>	<b>1,787</b>	<b>2,971</b>	<b>3,550</b>	<b>8,625</b>	<b>4,184</b>	<b>3,715</b>	<b>4,941</b>	<b>6,070</b>	<b>2,026</b>		
<i>Not Known</i>												
Lives Alone	915	763	748	1,120	796	764	733	687	669	1,406		
Lives with Family	2,959	1,996	1,869	3,828	2,122	2,074	2,165	1,933	1,882	5,026		
Special Purpose	285	89	57	484	74	85	75	80	94	585		
Other Community	154	63	57	237	75	70	86	69	62	341		
Nursing Home	6	2	0	10	2	0	0	0	0	10		
Hospital	5	3	2	5	2	2	3	2	2	11		
Other Institutional	68	15	3	140	16	38	12	31	5	112		
No usual residence	50	50	50	51	50	51	50	49	49	52		
Not Known	358	359	347	558	426	416	422	424	343	620		
<b>Total</b>	<b>4,800</b>	<b>3,340</b>	<b>3,133</b>	<b>6,433</b>	<b>3,563</b>	<b>3,500</b>	<b>3,546</b>	<b>3,275</b>	<b>3,106</b>	<b>8,163</b>		
<b>Total</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>	<b>45,950</b>		

**Table 58: Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source**

State/Territory	Primary Disability Group										Total	
	Specific			Disability Support Pension								
	Intellectual	Learning/ADD	Autism	Physical	DeafBlind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	5,857	116	104	782	23	153	132	15	1,148	179	248	8,757
VIC	3,526	227	91	1,078	34	195	146	15	1,785	222	253	7,572
QLD	2,521	206	57	721	11	119	151	9	541	159	153	4,648
SA	2,141	60	44	247	3	105	23	4	300	75	63	3,065
WA	1,955	80	61	345	7	45	36	11	273	90	142	3,045
TAS	585	26	5	91	0	7	27	1	82	20	22	866
NT	79	4	5	22	1	4	4	1	19	10	18	167
ACT	254	15	6	43	0	5	8	2	62	14	13	422
<b>Total</b>	<b>16,918</b>	<b>734</b>	<b>373</b>	<b>3,329</b>	<b>79</b>	<b>633</b>	<b>527</b>	<b>58</b>	<b>4,210</b>	<b>769</b>	<b>912</b>	<b>28,542</b>
<i>Newstart/Youth Allowance</i>												
NSW	204	50	2	98	0	8	20	2	212	20	15	631
VIC	112	75	6	388	6	28	61	10	388	36	16	1,126
QLD	63	41	0	159	2	4	27	1	87	16	10	410
SA	29	13	2	28	0	9	3	0	32	8	3	127
WA	25	23	1	14	0	1	10	0	51	2	3	130
TAS	7	10	1	17	0	0	1	1	7	2	0	46
NT	6	1	0	4	0	0	0	0	2	1	1	15
ACT	1	0	0	6	0	0	2	1	13	1	1	25
<b>Total</b>	<b>447</b>	<b>213</b>	<b>12</b>	<b>714</b>	<b>8</b>	<b>50</b>	<b>124</b>	<b>15</b>	<b>792</b>	<b>86</b>	<b>49</b>	<b>2,510</b>
<i>Mobility Allowance</i>												
NSW	3	0	0	2	0	1	0	0	1	0	0	7
VIC	6	0	0	9	0	0	0	0	10	0	1	26
QLD	0	0	0	2	0	0	0	0	1	2	0	5
SA	0	0	0	0	0	0	0	0	0	0	0	0
WA	1	0	0	1	0	0	0	0	0	0	0	2
TAS	0	0	0	0	0	0	0	0	0	0	1	1
NT	0	0	0	0	0	0	0	0	0	0	0	0
ACT	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>2</b>	<b>2</b>	<b>41</b>

**Table 58: Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source (continued)**

State/Territory	Primary Disability Group											Total
	Specific				Other Pension/Benefit							
	Intellectual	Learning/ADD	Autism	Physical	DeafBlind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	142	19	1	34	1	16	13	1	76	5	12	320
VIC	44	22	2	74	5	28	16	3	109	11	10	324
QLD	37	21	1	27	1	14	4	0	21	1	5	132
SA	5	4	1	5	0	1	0	0	16	2	0	34
WA	19	10	0	7	0	11	2	0	21	2	2	74
TAS	1	1	0	1	0	1	1	0	5	0	0	10
NT	3	0	0	2	0	0	1	0	2	0	0	8
ACT	1	4	0	3	1	3	0	0	9	0	0	21
<b>Total</b>	<b>252</b>	<b>81</b>	<b>5</b>	<b>153</b>	<b>8</b>	<b>74</b>	<b>37</b>	<b>4</b>	<b>259</b>	<b>21</b>	<b>29</b>	<b>923</b>
<i>Paid Employment</i>												
NSW	1,597	129	17	418	9	105	156	5	449	57	113	3,055
VIC	829	214	34	652	15	301	244	18	794	106	91	3,298
QLD	790	157	14	451	4	89	160	11	330	80	102	2,188
SA	250	26	3	134	0	139	17	0	66	14	12	661
WA	412	84	25	145	4	60	87	8	112	45	34	1,016
TAS	73	29	1	40	1	4	11	1	20	3	7	190
NT	42	2	0	17	0	1	6	0	19	4	9	100
ACT	60	2	1	9	0	3	7	0	35	1	4	122
<b>Total</b>	<b>4,053</b>	<b>643</b>	<b>95</b>	<b>1,866</b>	<b>33</b>	<b>702</b>	<b>688</b>	<b>43</b>	<b>1,825</b>	<b>310</b>	<b>372</b>	<b>10,630</b>
<i>Compensation Income</i>												
NSW	10	0	0	19	0	0	4	0	11	0	26	70
VIC	9	3	0	44	0	0	2	0	6	2	14	80
QLD	0	0	0	8	0	0	0	0	1	3	13	25
SA	2	0	0	0	0	0	0	0	0	0	2	4
WA	2	0	1	4	0	1	0	0	9	0	4	21
TAS	1	0	0	4	0	0	0	0	0	0	2	7
NT	1	0	0	1	0	0	0	0	0	0	4	6
ACT	1	1	0	1	0	0	0	0	6	1	0	10
<b>Total</b>	<b>26</b>	<b>4</b>	<b>1</b>	<b>81</b>	<b>0</b>	<b>1</b>	<b>6</b>	<b>0</b>	<b>33</b>	<b>6</b>	<b>65</b>	<b>223</b>

**Table 58: Consumers on the Books: Primary Disability Group by State/Territory by Main Income Source (continued)**

State/Territory	Primary Disability Group										Total	
	Specific					Other Income						
	Intellectual	Learning/ADD	Autism	Physical	DeafBlind	Vision	Hearing	Speech	Psychiatric	Neurological	ABI	
NSW	122	49	2	66	1	15	19	0	30	4	10	318
VIC	25	15	0	75	0	4	18	1	50	14	10	212
QLD	48	10	1	55	1	9	12	1	15	6	9	167
SA	10	2	0	10	0	1	0	0	4	1	1	29
WA	13	13	2	11	0	2	3	1	27	4	5	81
TAS	1	1	0	2	0	1	0	0	1	0	1	7
NT	2	1	0	1	0	0	0	0	0	3	0	7
ACT	65	23	3	13	0	11	7	0	26	7	15	170
<b>Total</b>	<b>286</b>	<b>114</b>	<b>8</b>	<b>233</b>	<b>2</b>	<b>43</b>	<b>59</b>	<b>3</b>	<b>153</b>	<b>39</b>	<b>51</b>	<b>991</b>
<i>Nil Income</i>												
NSW	116	12	9	20	0	0	9	0	15	2	4	187
VIC	36	39	1	44	3	7	21	2	65	12	6	236
QLD	20	20	5	15	0	2	10	1	8	4	4	89
SA	16	4	2	4	0	2	2	2	7	1	3	43
WA	6	8	0	1	0	1	1	0	1	0	0	18
TAS	0	4	0	1	0	0	0	0	0	0	0	5
NT	10	6	0	1	0	0	0	0	0	0	1	18
ACT	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>204</b>	<b>93</b>	<b>17</b>	<b>86</b>	<b>3</b>	<b>12</b>	<b>43</b>	<b>5</b>	<b>96</b>	<b>19</b>	<b>18</b>	<b>596</b>
<i>Not Known</i>												
NSW	173	17	2	23	1	8	9	0	59	7	24	323
VIC	164	43	6	94	1	40	24	0	183	19	11	585
QLD	289	21	2	33	0	3	10	0	21	9	9	397
SA	30	13	5	15	0	3	0	0	5	2	3	76
WA	45	2	0	3	0	2	13	0	6	2	1	74
TAS	5	1	0	2	0	0	2	0	1	0	0	11
NT	6	0	0	1	0	0	0	0	10	1	1	19
ACT	1	1	0	4	0	1	1	0	1	0	0	9
<b>Total</b>	<b>713</b>	<b>98</b>	<b>15</b>	<b>175</b>	<b>2</b>	<b>57</b>	<b>59</b>	<b>0</b>	<b>286</b>	<b>40</b>	<b>49</b>	<b>1,494</b>
<b>Total</b>	<b>22,909</b>	<b>1,980</b>	<b>526</b>	<b>6,651</b>	<b>135</b>	<b>1,573</b>	<b>1,543</b>	<b>128</b>	<b>7,666</b>	<b>1,292</b>	<b>1,547</b>	<b>45,950</b>

**Table 59: Employed Consumers: Living Arrangements / Accommodation Type by State / Territory by Main Income Source**

State/Territory	Living Arrangements/Accommodation Type											Total	
	Lives with family members			Disability Support Pension									Not known
	Lives Alone	Special Purpose	Other Community	Nursing Home	Hospital	Institutional	Other	No usual residence					
ACT	13	98	4	0	0	0	0	0	0	0	0	0	243
NSW	849	1,088	482	21	27	193	5	18	0	0	0	0	6,298
NT	10	14	2	0	0	0	0	0	0	0	0	0	86
QLD	329	382	106	7	1	49	2	12	0	0	0	0	2,450
SA	478	346	163	8	3	241	0	10	0	0	0	0	2,420
TAS	90	27	56	1	0	40	1	6	0	0	0	0	583
VIC	666	700	243	8	4	44	2	78	0	0	0	0	4,292
WA	333	354	252	9	0	46	10	5	0	0	0	0	2,312
<b>Total</b>	<b>2,768</b>	<b>3,009</b>	<b>1,308</b>	<b>54</b>	<b>35</b>	<b>613</b>	<b>20</b>	<b>129</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>18,684</b>
<i>Newstart/Youth Allowance</i>													
ACT	4	0	0	0	0	0	0	0	0	0	0	0	5
NSW	12	1	1	0	0	0	0	5	0	0	0	0	100
NT	0	0	0	0	0	0	0	0	0	0	0	0	2
QLD	16	0	3	0	0	0	1	0	0	0	0	0	58
SA	4	0	1	0	0	0	0	0	0	0	0	0	15
TAS	3	0	0	0	0	0	0	0	0	0	0	0	13
VIC	60	4	3	0	0	0	1	23	0	0	0	0	247
WA	8	1	0	0	0	0	2	1	0	0	0	0	32
<b>Total</b>	<b>107</b>	<b>6</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>472</b>
<i>Mobility Allowance</i>													
ACT	0	0	0	0	0	0	0	0	0	0	0	0	0
NSW	0	2	0	0	0	0	0	0	0	0	0	0	2
NT	0	0	0	0	0	0	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0	0	0	0	0	0	2
SA	0	0	0	0	0	0	0	0	0	0	0	0	0
TAS	0	0	0	0	0	0	0	0	0	0	0	0	0
VIC	2	3	1	0	0	0	0	0	0	0	0	0	8
WA	0	0	0	0	0	0	0	0	0	0	0	0	1
<b>Total</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>

**Table 59: Employed Consumers: Living Arrangements / Accommodation Type by State / Territory by Main Income Source (continued)**

State/Territory	Living Arrangements/Accommodation Type										Total	
	Lives Alone	Lives with family members	Special Purpose	Other Community	Nursing Home	Hospital	Institutional	Other	No usual residence	Not known		
					Other Pension/Benefit							
ACT	2	2	0	0	0	0	0	0	0	0	0	4
NSW	18	51	1	7	2	2	0	0	13	6	0	100
NT	0	1	0	0	0	0	0	0	0	0	0	1
QLD	8	34	0	2	0	1	0	0	2	1	1	48
SA	2	6	1	1	0	0	0	0	0	0	0	10
TAS	1	3	0	1	0	0	0	0	0	0	0	5
VIC	24	80	2	1	0	0	0	0	0	7	0	114
WA	3	22	2	1	0	0	0	0	2	0	0	30
<b>Total</b>	<b>58</b>	<b>199</b>	<b>6</b>	<b>13</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>14</b>	<b>0</b>	<b>312</b>
					Paid Employment							
ACT	34	72	15	1	0	0	0	0	0	0	0	122
NSW	480	2,272	67	54	1	2	9	0	11	139	0	3,035
NT	25	67		3	0	0	0	0	0	4	0	99
QLD	442	1,618	27	48	0	0	0	0	2	29	0	2,166
SA	173	472	1	6	0	0	0	0	0	8	0	660
TAS	42	142	3	1	0	0	0	0	0	2	0	190
VIC	582	2,252	32	64	1	2	4	0	23	330	0	3,290
WA	224	726	14	29	0	0	0	0	11	10	0	1,014
<b>Total</b>	<b>2,002</b>	<b>7,621</b>	<b>159</b>	<b>206</b>	<b>2</b>	<b>4</b>	<b>13</b>	<b>0</b>	<b>47</b>	<b>522</b>	<b>0</b>	<b>10,576</b>
					Compensation Income							
ACT	0	2	0	0	0	0	0	0	0	0	0	2
NSW	4	16	0	1	0	1	1	0	0	0	0	23
NT	0	2	1	0	0	0	0	0	0	0	0	3
QLD	1	7	0	1	0	0	0	0	0	0	0	9
SA	0	4	0	0	0	0	0	0	0	0	0	4
TAS	1	1	0	1	0	0	0	0	0	0	0	3
VIC	6	20	1	1	0	0	1	0	0	1	1	30
WA	5	5	0	0	0	0	0	0	1	0	0	11
<b>Total</b>	<b>17</b>	<b>57</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>85</b>

**Table 59: Employed Consumers: Living Arrangements / Accommodation Type by State / Territory by Main Income Source (continued)**

State/Territory	Lives Alone	Lives with family members	Living Arrangements/Accommodation Type							Total	
			Lives Alone	Special Purpose	Other Community	Nursing Home	Hospital	Other Institutional	No usual residence		Not known
<i>Other Income</i>											
ACT	46	104	3	0	0	0	0	0	5	0	158
NSW	13	133	3	0	0	10	0	0	17	5	181
NT	0	0	0	0	0	0	0	0	0	0	0
QLD	18	72	4	0	0	0	0	0	1	0	95
SA	1	10	0	0	0	0	0	0	0	0	11
TAS	0	2	0	0	0	0	0	0	0	0	2
VIC	12	64	2	0	0	0	0	0	3	1	82
WA	21	35	0	0	0	0	0	0	1	1	58
<b>Total</b>	<b>111</b>	<b>420</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>27</b>	<b>7</b>	<b>587</b>
<i>Nil Income</i>											
ACT	0	0	0	0	0	0	0	0	0	0	0
NSW	0	1	0	0	0	0	0	0	0	0	1
NT	0	0	0	0	0	0	0	0	0	0	0
QLD	0	0	0	0	0	0	0	0	0	0	0
SA	0	0	0	0	0	0	0	0	0	0	0
TAS	0	0	0	0	0	0	0	0	0	0	0
VIC	0	1	0	0	0	0	0	0	0	0	1
WA	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
<i>Not Known</i>											
ACT	1	1	0	0	0	0	0	0	0	0	2
NSW	9	53	13	1	0	2	0	0	0	18	96
NT	0	3	1	1	0	0	0	0	0	0	5
QLD	13	137	64	17	1	0	3	0	0	20	255
SA	4	18	0	0	0	0	0	0	0	3	25
TAS	1	2	0	1	0	0	0	0	0	0	4
VIC	24	107	16	8	2	0	1	2	2	56	216
WA	5	12	2	26	0	0	0	0	0	1	46
<b>Total</b>	<b>57</b>	<b>333</b>	<b>96</b>	<b>54</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>98</b>	<b>649</b>
<b>Total</b>	<b>5,122</b>	<b>19,703</b>	<b>3,295</b>	<b>1,594</b>	<b>61</b>	<b>55</b>	<b>632</b>	<b>118</b>	<b>800</b>	<b>31,380</b>	



**Table 59FY: All Consumers: Living Arrangements/Accommodation Type by State/Territory by Main Income Source**

State/Territory	Living Arrangements/Accommodation Type										Total
	Alone	With family members	Special Purpose	Other community	Nursing Home	Hospital	Institutional	Other	No usual residence	Not known	
<i>Disability Support Pension</i>											
ACT	84	287	118	5	0	0	1	2	2	2	499
NSW	1,682	6,166	1,278	611	24	32	206	25	179	179	10,203
NT	33	127	19	3	0	0	1	1	7	7	191
QLD	1,129	3,533	570	203	9	9	65	15	66	66	5,599
SA	797	1,770	388	199	8	6	255	2	23	23	3,448
TAS	204	648	34	76	1	2	44	1	6	6	1,016
VIC	1,758	5,344	881	394	11	9	65	14	450	450	8,926
WA	608	2,020	431	291	9	0	56	78	35	35	3,528
<b>Total</b>	<b>6,295</b>	<b>19,895</b>	<b>3,719</b>	<b>1,782</b>	<b>62</b>	<b>58</b>	<b>693</b>	<b>138</b>	<b>768</b>	<b>768</b>	<b>33,410</b>
<i>Newstart/Youth Allowance</i>											
ACT	12	17	1	0	0	0	0	0	0	0	30
NSW	165	576	10	10	0	0	1	3	30	30	795
NT	4	11	0	0	0	0	0	0	1	1	16
QLD	117	354	4	16	0	0	0	2	15	15	508
SA	34	116	3	3	1	0	0	1	0	0	158
TAS	18	35	0	1	0	0	0	1	0	0	55
VIC	287	915	30	26	1	0	2	4	133	133	1,398
WA	28	94	2	3	0	0	0	22	6	6	155
<b>Total</b>	<b>665</b>	<b>2,118</b>	<b>50</b>	<b>59</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>33</b>	<b>185</b>	<b>185</b>	<b>3,115</b>
<i>Mobility Allowance</i>											
ACT	0	0	0	0	0	0	0	0	0	0	0
NSW	1	5	3	0	0	2	0	0	0	0	11
NT	0	0	0	0	0	0	0	0	0	0	0
QLD	3	2	0	0	0	0	0	0	0	0	5
SA	0	0	0	0	0	0	0	0	0	0	0
TAS	0	1	0	0	0	0	0	0	0	0	1
VIC	7	12	6	1	0	0	0	0	4	4	30
WA	0	2	0	0	0	0	0	0	0	0	2
<b>Total</b>	<b>11</b>	<b>22</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>49</b>

**Table 59FY: All Consumers: Living Arrangements/Accommodation Type by State/Territory by Main Income Source (continued)**

State/Territory	Living Arrangements/Accommodation Type											Total	
	Alone	With family members		Special Purpose	Other community			Nursing Home	Hospital	Institutional	Other residence		Not known
		Other community	Other		Other community	Other							
<i>Other Pension/Benefit</i>													
ACT	11	16	0	0	0	0	0	0	0	0	0	0	27
NSW	52	298	2	12	2	7	34	0	0	15	0	0	422
NT		7	0	0	0	0	0	1	0	0	0	0	8
QLD	25	110	1	3	0	1	2	0	0	12	0	0	154
SA	11	29	3	1	0	0	1	0	0	0	0	0	45
TAS	3	5	0	2	0	0	0	0	0	0	0	0	10
VIC	64	286	8	5	0	0	4	1	1	20	0	0	388
WA	12	64	4	1	0	0	12	0	0	1	0	0	94
<b>Total</b>	<b>178</b>	<b>815</b>	<b>18</b>	<b>24</b>	<b>2</b>	<b>8</b>	<b>53</b>	<b>2</b>	<b>2</b>	<b>48</b>	<b>53</b>	<b>48</b>	<b>1,148</b>
<i>Paid Employment</i>													
ACT	38	81	15	2	0	0	0	0	0	0	1	0	137
NSW	528	2,470	68	58	1	2	12	9	0	147	0	0	3,295
NT	26	71	0	3	0	0	0	0	0	4	0	0	104
QLD	458	1,678	29	53	0	0	3	0	0	33	0	0	2,254
SA	178	489	1	6	0	0	0	0	0	8	0	0	682
TAS	43	149	3	1	0	0	0	0	0	2	0	0	198
VIC	612	2,370	35	71	1	2	24	4	0	341	0	0	3,460
WA	235	763	14	29	0	0	12	0	0	12	0	0	1,065
<b>Total</b>	<b>2,118</b>	<b>8,071</b>	<b>165</b>	<b>223</b>	<b>2</b>	<b>4</b>	<b>52</b>	<b>13</b>	<b>4</b>	<b>547</b>	<b>52</b>	<b>547</b>	<b>11,195</b>
<i>Compensation Income</i>													
ACT	1	12	0	0	0	0	0	0	0	0	0	0	13
NSW	24	61	0	2	0	9	1	2	0	0	0	0	99
NT	0	5	1	0	0	0	0	0	0	0	0	0	6
QLD	11	32	0	1	0	0	0	0	0	0	0	0	44
SA	0	4	0	0	0	0	0	0	0	0	0	0	4
TAS	4	4	0	1	0	0	0	0	0	0	0	0	9
VIC	20	66	1	1	0	0	0	1	0	2	0	0	91
WA	11	17	0	0	0	0	1	0	0	1	0	0	30
<b>Total</b>	<b>71</b>	<b>201</b>	<b>2</b>	<b>5</b>	<b>0</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>296</b>

**Table 59FY: All Consumers: Living Arrangements/Accommodation Type by State/Territory by Main Income Source (continued)**

State/Territory	Living Arrangements/Accommodation Type										Total
	Alone	With family members	Special Purpose	Other community	Nursing Home	Hospital	Institutional	Other	No usual residence	Not known	
	<i>Other Income</i>										
ACT	55	114	3	0	0	0	0	0	5	17	177
NSW	69	276	7	0	0	56	0	0	19	0	444
NT	0	7	0	0	0	0	0	0	0	0	7
QLD	40	137	6	1	1	0	0	0	1	1	187
SA	6	33	0	0	0	0	0	0	0	0	39
TAS	0	6	0	1	0	0	0	0	0	0	7
VIC	37	195	2	2	0	0	0	0	4	8	248
WA	24	60	0	0	0	0	0	0	4	2	90
<b>Total</b>	<b>231</b>	<b>828</b>	<b>18</b>	<b>4</b>	<b>1</b>	<b>56</b>	<b>0</b>	<b>0</b>	<b>33</b>	<b>28</b>	<b>1,199</b>
	<i>Nil Income</i>										
NSW	18	217	1	0	0	2	0	0	1	4	243
NT	0	17	0	0	0	0	1	0	0	0	18
QLD	4	98	1	3	0	0	0	0	1	3	110
SA	3	45	0	2	0	0	0	0	0	2	52
TAS	1	8	0	0	0	0	0	0	0	0	9
VIC	20	200	1	3	0	0	0	0	25	46	295
WA	1	21	0	0	0	0	0	0	0	0	22
<b>Total</b>	<b>47</b>	<b>606</b>	<b>3</b>	<b>8</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>27</b>	<b>55</b>	<b>749</b>
	<i>Not Known</i>										
ACT	5	8	1	0	0	0	0	0	0	0	14
NSW	57	316	16	7	0	9	1	1	2	119	527
NT	14	24	4	1	0	0	0	0	0	46	89
QLD	72	339	77	22	1	0	3	2	2	87	603
SA	6	70	1	3	0	0	0	0	0	19	99
TAS	2	6	0	1	0	0	0	0	0	4	13
VIC	91	273	21	10	2	0	1	2	2	376	776
WA	24	77	5	26	0	0	0	1	1	12	145
<b>Total</b>	<b>271</b>	<b>1,113</b>	<b>125</b>	<b>70</b>	<b>3</b>	<b>9</b>	<b>5</b>	<b>7</b>	<b>345</b>	<b>663</b>	<b>2,266</b>
<b>Total</b>	<b>9,887</b>	<b>33,669</b>	<b>4,109</b>	<b>2,176</b>	<b>72</b>	<b>148</b>	<b>720</b>	<b>345</b>	<b>2,301</b>	<b>53,427</b>	

**Table 61: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory**

Primary Disability Group	Weekly Hours					Total
	<8	8-15	16-30	31-40	>40	
<i>ACT</i>						
Intellectual	1	91	134	90	0	316
Specific Learning/ADD	0	8	10	11	0	29
Autism	0	3	2	2	0	7
Physical	0	13	10	10	0	33
Vision	0	6	8	5	0	19
Hearing	0	8	5	6	0	19
Psychiatric	0	24	26	28	1	79
Neurological	0	3	6	2	0	11
ABI	1	6	11	5	0	23
<b>Total</b>	<b>2</b>	<b>162</b>	<b>212</b>	<b>159</b>	<b>1</b>	<b>536</b>
<i>NSW</i>						
Intellectual	56	858	1,777	3,832	35	6,558
Specific Learning/ADD	0	26	62	128	3	219
Autism	1	8	35	49	0	93
Physical	7	145	259	490	7	908
DeafBlind	0	4	3	18	0	25
Vision	3	23	43	116	1	186
Hearing	1	44	44	148	1	238
speech	0	3	5	7	0	15
Psychiatric	40	262	397	429	12	1,140
Neurological	5	30	35	97	2	169
ABI	0	31	84	165	5	285
<b>Total</b>	<b>113</b>	<b>1,434</b>	<b>2,744</b>	<b>5,479</b>	<b>66</b>	<b>9,836</b>
<i>NT</i>						
Intellectual	2	14	27	49	0	92
Specific Learning/ADD	0	3	2	0	0	5
Autism	0	0	0	4	0	4
Physical	0	8	14	5	0	27
DeafBlind	0	1	0	0	0	1
Vision	0	1	0	1	0	2
Hearing	0	0	1	5	0	6
Psychiatric	2	7	10	10	0	29
Neurological	0	2	2	3	0	7
ABI	1	9	6	7	0	23
<b>Total</b>	<b>5</b>	<b>45</b>	<b>62</b>	<b>84</b>	<b>0</b>	<b>196</b>
<i>QLD</i>						
Intellectual	45	545	647	1,565	31	2,833
Specific Learning/ADD	6	52	64	132	2	256
Autism	2	12	9	12	0	35
Physical	13	229	290	247	14	793
DeafBlind	0	4	5	3	0	12
Vision	0	22	42	71	0	135
Hearing	0	43	69	91	3	206
Speech	1	0	2	8	2	13
Psychiatric	14	140	160	163	6	483
Neurological	7	52	40	40	2	141
ABI	3	45	69	57	2	176
<b>Total</b>	<b>91</b>	<b>1,144</b>	<b>1,397</b>	<b>2,389</b>	<b>62</b>	<b>5,083</b>

**Table 61: Employed Consumers: Weekly Hours by Primary Disability Group by State/Territory (continued)**

Primary Disability Group	Weekly Hours					Total
	<8	8-15	16-30	31-40	>40	
<i>SA</i>						
Intellectual	11	190	573	1,354	7	2,135
Specific Learning/ADD	0	5	20	35	0	60
Autism	1	4	14	15	0	34
Physical	4	62	92	130	5	293
DeafBlind	1	0	1	0	0	2
Vision	1	14	80	90	0	185
Hearing	2	2	3	23	2	32
Speech	0	0	1	0	0	1
Psychiatric	7	84	91	96	1	279
Neurological	1	7	23	40	1	72
ABI	0	11	20	20	1	52
<b>Total</b>	<b>28</b>	<b>379</b>	<b>918</b>	<b>1,803</b>	<b>17</b>	<b>3,145</b>
<i>TAS</i>						
Intellectual	5	99	143	303	2	552
Specific Learning/ADD	0	3	13	25	1	42
Autism	0	1	2	2	0	5
Physical	2	29	26	25	0	82
DeafBlind	0	0	1	0	0	1
Vision	0	4	3	3	0	10
Hearing	0	6	5	13	0	24
Speech	0	0	2	0	0	2
Psychiatric	2	32	12	5	0	51
Neurological	0	5	2	4	0	11
ABI	0	8	6	6	0	20
<b>Total</b>	<b>9</b>	<b>187</b>	<b>215</b>	<b>386</b>	<b>3</b>	<b>800</b>
<i>VIC</i>						
Intellectual	55	709	1,167	1,831	18	3,780
Specific Learning/ADD	7	86	82	149	3	327
Autism	1	12	33	39	0	85
Physical	25	363	420	462	23	1,293
DeafBlind	0	7	7	16	0	30
Vision	1	39	90	246	16	392
Hearing	4	73	81	173	11	342
Speech	0	5	6	18	1	30
Psychiatric	55	549	465	415	34	1,518
Neurological	6	70	70	77	2	225
ABI	11	69	86	89	3	258
<b>Total</b>	<b>165</b>	<b>1,982</b>	<b>2,507</b>	<b>3,515</b>	<b>111</b>	<b>8,280</b>
<i>WA</i>						
Intellectual	35	351	651	1,140	8	2,185
Specific Learning/ADD	4	30	37	58	5	134
Autism	2	38	13	18	0	71
Physical	8	89	122	165	2	386
DeafBlind	0	1	4	3	0	8
Vision	1	16	39	44	1	101
Hearing	1	17	16	70	2	106
Speech	0	4	6	8	0	18
Psychiatric	6	65	113	86	4	274
Neurological	4	23	28	46	1	102
ABI	1	47	35	34	2	119
<b>Total</b>	<b>62</b>	<b>681</b>	<b>1,064</b>	<b>1,672</b>	<b>25</b>	<b>3,504</b>
<b>Total</b>	<b>475</b>	<b>6,014</b>	<b>9,119</b>	<b>15,487</b>	<b>285</b>	<b>31,380</b>

**Table 62: Employed Consumers: Support/Assistance Needed by Weekly Wage**

Wage	Support/Assistance Needed										Other Day Activity
	Self care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working		
	<i>Never</i>										
\$1-20	749	1,226	603	148	367	181	337	79	69	322	
\$21-40	1,641	2,594	1,424	468	733	444	659	270	280	970	
\$41-60	2,478	3,360	1,905	964	1,019	521	901	384	403	1,500	
\$61-80	1,591	1,783	1,035	746	601	351	525	241	220	973	
\$81-100	1,185	1,254	798	738	550	379	498	330	176	864	
\$101-150	1,935	1,985	1,333	1,259	1,029	681	970	570	256	1,408	
\$151-200	1,399	1,396	938	933	701	543	718	441	166	1,038	
\$201-250	1,297	1,272	866	879	652	500	665	427	138	943	
\$251-300	896	878	663	622	505	374	521	351	137	709	
\$301-350	786	760	573	574	475	363	477	305	137	596	
\$351-400	1,020	1,016	726	798	584	460	566	429	179	824	
>\$400	2,152	2,031	1,555	1,657	1,360	1,103	1,326	1,131	428	1,675	
No Wage	24	29	17	14	9	4	10	9	4	24	
	<i>Occasional</i>										
\$1-20	1,047	895	1,000	707	1,123	946	1,149	849	913	1,006	
\$21-40	1,545	1,095	1,611	1,245	1,824	1,565	1,767	1,604	1,739	1,383	
\$41-60	1,635	1,227	1,955	1,690	2,327	2,119	2,233	2,274	2,357	1,727	
\$61-80	707	564	1,005	928	1,233	1,180	1,210	1,309	1,366	886	
\$81-100	451	423	677	616	789	830	774	855	952	565	
\$101-150	587	553	939	914	1,122	1,276	1,088	1,278	1,533	825	
\$151-200	420	442	743	678	871	892	803	895	1,154	590	
\$201-250	308	340	609	555	752	810	701	783	1,056	490	
\$251-300	218	245	373	383	479	540	443	507	715	315	
\$301-350	169	189	313	322	406	450	373	468	625	276	
\$351-400	202	212	416	360	524	606	488	603	794	302	
>\$400	395	510	786	716	981	1,142	929	1,127	1,688	662	
No Wage	17	18	15	15	25	24	28	22	23	7	

**Table 62: Employed Consumers: Support/Assistance Needed by Weekly Wage (continued)**

Wage	Support/Assistance Needed										Other Day Activity
	Self care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working		
	<i>Frequent</i>										
\$1-20	431	337	667	764	792	953	787	1,092	1,059	664	
\$21-40	598	457	961	1,219	1,348	1,592	1,385	1,742	1,569	829	
\$41-60	663	464	1,020	1,274	1,458	1,858	1,503	1,823	1,740	820	
\$61-80	192	149	423	474	565	784	610	753	655	320	
\$81-100	117	93	262	271	378	477	406	476	502	190	
\$101-150	116	135	348	345	472	605	519	652	659	227	
\$151-200	87	101	233	253	323	447	359	469	471	144	
\$201-250	44	71	172	167	225	324	253	355	356	91	
\$251-300	34	52	120	108	153	227	176	245	247	51	
\$301-350	20	43	100	81	110	168	126	185	194	43	
\$351-400	27	40	114	83	152	195	202	209	250	45	
>\$400	53	96	246	148	268	386	329	349	430	105	
No Wage	12	8	27	18	18	21	15	18	20	15	
	<i>Continual</i>										
\$1-20	341	310	521	774	483	649	502	718	742	387	
\$21-40	317	366	581	866	621	905	688	879	921	470	
\$41-60	266	313	518	688	562	873	710	897	888	402	
\$61-80	69	127	171	249	194	280	249	299	386	140	
\$81-100	39	51	90	116	98	130	133	163	198	52	
\$101-150	50	68	125	139	109	174	152	233	304	62	
\$151-200	24	40	68	63	68	87	87	181	203	37	
\$201-250	14	19	58	28	44	43	50	124	174	17	
\$251-300	15	15	34	20	29	32	36	80	102	12	
\$301-350	8	14	23	7	18	24	29	59	68	9	
\$351-400	14	22	38	19	22	28	35	62	92	12	
>\$400	25	43	98	41	64	48	103	112	190	14	
No Wage	14	15	11	20	18	21	16	21	23	15	

**Table 62: Employed Consumers: Support/Assistance Needed by Weekly Wage (continued)**

Wage	Support/Assistance Needed									
	Self care	Mobility	Communication	Home Living	Social Skills	Self Direction	Managing Emotions	Learning	Working	Other Day Activity
	<i>Not Known</i>									
\$1-20	258	58	35	433	61	97	51	88	43	447
\$21-40	525	114	49	828	100	120	127	131	117	974
\$41-60	404	82	48	830	80	75	99	68	58	997
\$61-80	122	58	47	284	88	86	87	79	54	362
\$81-100	136	107	101	187	113	112	117	104	100	257
\$101-150	299	246	242	330	255	251	258	254	235	465
\$151-200	236	187	184	239	203	197	199	180	172	357
\$201-250	206	167	164	240	196	192	200	180	145	328
\$251-300	120	93	93	150	117	110	107	100	82	196
\$301-350	104	81	78	103	78	82	82	70	63	163
\$351-400	134	107	103	137	115	108	106	94	82	214
>\$400	388	333	328	451	340	334	326	294	277	557
No Wage	4	1	1	4	1	1	2	1	1	10
<b>Total</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>	<b>31,380</b>



**Table 63: Employed Consumers: Weekly Hours by Weekly Wage by Employment Setting**

Wage	Hours per Week					Total
	<8	9-15	16-30	31-40	>40	
<i>Supported Employment</i>						
\$1-20	112	701	900	977	1	2,691
\$21-40	37	427	1,473	2,379	0	4,316
\$41-60	29	227	994	3,478	4	4,732
\$61-80	6	114	395	1,525	0	2,040
\$81-100	3	138	196	592	1	930
\$101-150	3	173	213	617	0	1,006
\$151-200	0	60	116	156	2	334
\$201-250	0	18	66	94	1	179
\$251-300	0	5	41	74	1	121
\$301-350	0	0	19	32	1	52
\$351-400	0	3	10	33	3	49
>\$400	0	1	16	119	9	145
No wage	2	11	18	8	0	39
<b>Total</b>	<b>192</b>	<b>1,878</b>	<b>4,457</b>	<b>10,084</b>	<b>23</b>	<b>16,634</b>
<i>Open Labour Market</i>						
\$1-20	35	56	12	5	0	108
\$21-40	66	144	27	14	0	251
\$41-60	75	443	109	17	0	644
\$61-80	47	450	94	14	0	605
\$81-100	25	742	153	30	3	953
\$101-150	10	1,325	500	82	3	1,920
\$151-200	3	603	840	336	11	1,793
\$201-250	3	188	1,072	396	8	1,667
\$251-300	0	35	728	381	13	1,157
\$301-350	1	12	453	540	20	1,026
\$351-400	0	9	297	1,000	35	1,341
>\$400	0	9	230	2,451	161	2,851
No wage	2	5	3	2	0	12
<b>Total</b>	<b>267</b>	<b>4,021</b>	<b>4,518</b>	<b>5,268</b>	<b>254</b>	<b>14,328</b>
<i>Other Setting</i>						
\$1-20	5	17	4	1	0	27
\$21-40	2	11	39	7	0	59
\$41-60	3	25	27	15	0	70
\$61-80	1	14	12	9	0	36
\$81-100	1	17	18	9	0	45
\$101-150	1	15	7	36	2	61
\$151-200	0	4	12	19	4	39
\$201-250	0	2	8	13	0	23
\$251-300	0	0	2	2	1	5
\$301-350	0	1	2	6	0	9
\$351-400	0	0	1	6	0	7
>\$400	0	0	4	12	1	17
No wage	3	9	8	0	0	20
<b>Total</b>	<b>16</b>	<b>115</b>	<b>144</b>	<b>135</b>	<b>8</b>	<b>418</b>
<b>Total</b>	<b>475</b>	<b>6,014</b>	<b>9,119</b>	<b>15,487</b>	<b>285</b>	<b>31,380</b>

# 2000 Commonwealth Disability Services Census



DEPARTMENT OF  
**FAMILY AND  
COMMUNITY  
SERVICES**

## SERVICE OUTLET FORM

*(Please correct any errors in the name and address details above. See Data Guide page 1)*

### Confidentiality

Completed forms remain confidential to the Commonwealth Department of Family and Community Services. Commercial and personal information of individual services and consumers will not be released outside the terms of the advice provided.

### Data Guide

**Please refer to the Data Guide for assistance with filling in the forms and for clarification of definitions.**

### Help Desk

If you have any problems in completing the forms, or need any further explanation, please contact the Help Desk on **1800 772 686**.

### Snapshot Date

The reference date is **Friday, 30 June 2000**. Snapshot information must be in relation to this date, but forms need not be completed *on* snapshot day. If your service outlet will not be open on snapshot day, an alternative typical day within the same week should be chosen, and should be noted in the comments field.

### Due Date

The due date for the return of census forms is **Friday, 28 July 2000**. Please complete this form and return it, with the appropriate number of completed 'Consumer Forms', **via registered post** by the due date and in accordance with the terms and conditions of your funding agreement.

### Return Address

Please forward all forms to the **2000 Commonwealth Disability Services Census, Department of Family and Community Services, Attention Celia Poole, Disability Service Reforms Branch, TOP-CE3, PO Box 7788, Canberra Mail Centre, ACT 2610**.

### Contact person in your organisation for any queries

*(see Data Guide page 2)*

Name	Mr Mrs Miss Ms		
	First name      Surname		Signature
Title or Position		( )	
		STD code      Telephone no.	
e-mail address		( )	
		STD code      Fax no.	

**1. STAFF HOURS. Please enter total HOURS worked by staff and volunteers during the week. FROM Saturday, 24 JUNE 2000 UP TO AND INCLUDING Friday, 30 JUNE 2000.**

		(total hours)	(see Data Guide page 2)
Paid staff	- direct support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
	- indirect support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Unpaid staff	- direct support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
	- indirect support	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	

**2. Has this service operated for the FULL 1999/2000 FINANCIAL YEAR?**

(see Data Guide page 3)

Yes  No

**3. How many HOURS A DAY does this service usually operate?**

(see Data Guide page 4)

•  hours

- no regular daily pattern of operation

**4. How many DAYS A WEEK does this service usually operate?**

(see Data Guide page 4)

•  days

- no regular weekly pattern of operation

**5. How many WEEKS A YEAR does this service usually operate?**

(see Data Guide page 4)

weeks

- no regular annual pattern of operation

**IF YOUR SERVICE OUTLET TYPE IS Advocacy (2.01), Information (2.02), or Print Disability (2.12) as per service outlet type specified on the label on the front of this form, DO NOT ANSWER ANY MORE QUESTIONS, FINISH HERE.**

**Otherwise, please continue.**

**6. NUMBER OF CONSUMERS. Please enter the number of consumers receiving a service for each time period below, excluding applicants and people on waiting lists.**

*(see Data Guide page 5)*

a) How many consumers **actually received support** on Friday, 30 June 2000?

--	--	--

b) Approximately how many consumers are supported on a **typical operating day**?

--	--	--

c) How many consumers were listed with your service as **receiving employment assistance program support** during the 1999/2000 financial year? (include independent workers and consumers that may have been inactive as at 30 June 2000).

--	--	--

*(Performance Report)*

**Please complete one ‘Consumer Form’ for each person counted in 6c.**

d) How many consumers were supported **during the week** from Saturday, 24 June 2000 up to and including Friday, 30 June 2000?

--	--	--

**7. REFERRALS. Please enter the total number of consumers referred to your service outlet during the financial year 1 July 1999 to 30 June 2000.**

*(see Data Guide page 6)*

Centrelink Accepted and Commenced 

--	--	--

 a)

Not Accepted 

--	--	--

 b)

*(Performance Report)*

Other Accepted and Commenced 

--	--	--

 c)

Not Accepted 

--	--	--

 d)

**8. Please indicate the number of CONSUMERS 'ON THE BOOKS' as at Friday, 30 June 2000, against the categories below. [snapshot of Job Seekers and Workers]**

a) The number of **Eligible Job Seekers.**

*(see Data Guide page 7)*

b) The number of **workers meeting the worker target** (ie the number of workers employed for at least 8 hours and at least 3 months).

*(Performance Report)*

c) The number of **workers not meeting the worker target** (ie the number of workers employed for less than 8 hours and less than 3 months).

d) The number of **Independent workers** (ie consumers not receiving employment assistance in 1999/2000 but still registered with your service).

e) The number of Consumers **'on the books'**  
a) + b) + c) + d) = e ) Computed Item.

## YOUR COMMENTS

**Please provide any comments or suggestions regarding the Census in the space below.**

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

# 2000 Commonwealth Disability Services Census



TARDIS ID     A  
**CONSUMER FORM** Form number     B (see Data Guide page 6)

**PLEASE REFER TO THE DATA GUIDE FOR ASSISTANCE AND DEFINITIONS**

---

C. What is the consumer's FIRST NAME?

What is the consumer's SURNAME?

(see Data Guide page 10)

*The second and third letters of the consumer's FIRST NAME and the second, third and fifth letters of the consumer's SURNAME will construct a statistical linkage key to estimate National service utilisation and will be used in a confidential manner (see shaded boxes above).*

D. Is this consumer registered 'ON THE BOOKS' with your service as at 30 June 2000?

Yes  1 No  2 (see Data Guide page 11)  
 (Performance Report)

E. Which source REFERRED this consumer to your service during 1999/2000?

(Tick ONE box only) (see Data Guide page 11)  
 (Performance Report)

Centrelink  1 Other  2 Not Referred  3  
 in 1999/2000

**Note:** Please keep a tally of the number of forms marked 'Centrelink' and 'Other', as it should match the number of consumers recorded in Question 7a and 7c respectively on the Service Outlet Form.

F. Is this consumer participating in the CASE BASED FUNDING TRIAL?

(Tick ONE box only) (see Data Guide page 12)

Yes  Funded Trial 1 No  Virtual (Grant Funding) 2  
 Grant Funding 3

**1. What is the consumer's DATE OF BIRTH?**

*(see Data Guide page 12)*

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<i>d</i>	<i>d</i>	<i>m</i>	<i>m</i>	<i>y</i>	<i>y</i>	<i>y</i>	<i>y</i>

---

**2. What is the consumer's SEX?**

Male  1

*(see Data Guide page 13)*

Female  2

---

**3. In which COUNTRY WAS THE CONSUMER BORN?**

*(Tick ONE box only)*

*(see Data Guide page 13)*

Australia  01

Scotland  06

Other  11

England  02

Greece  07

*(Please specify)*

New Zealand  03

Germany  08

.....

Italy  04

Philippines  09

Not Known  12

Vietnam  05

Netherlands  10

---

**4. Is the consumer of ABORIGINAL, TORRES STRAIT ISLANDER OR AUSTRALIAN SOUTH SEA ISLANDER origin?**

*(see Data Guide Page 14)*

No  1

Yes - Aboriginal  2

Yes - Torres Strait Islander  3

Yes - Australian South Sea Islander  4

Not known  5





---

**9. What is the consumer's PRIMARY DISABILITY GROUP?**

(see Data Guide Page 17)

(Tick the ONE category which has the most effect on the person's every day life)

- |  |                          |   |                          |                          |    |
|--|--------------------------|---|--------------------------|--------------------------|----|
| Intellectual                                       | <input type="checkbox"/> | 1 | Hearing                  | <input type="checkbox"/> | 7  |
| Specific learning/ADD<br>- other than intellectual | <input type="checkbox"/> | 2 | Speech                   | <input type="checkbox"/> | 8  |
| Autism   | <input type="checkbox"/> | 3 | Psychiatric              | <input type="checkbox"/> | 9  |
| Physical   | <input type="checkbox"/> | 4 | Neurological             | <input type="checkbox"/> | 10 |
| Deafblind  | <input type="checkbox"/> | 5 | Acquired brain<br>injury | <input type="checkbox"/> | 11 |
| Vision   | <input type="checkbox"/> | 6 |                          |                          |    |

If you had difficulty choosing the category for Primary Disability Group, please also write the consumer's primary condition in the space provided

.....

---

**10. Does the consumer have any OTHER SIGNIFICANT DISABILITY GROUP(S)?**

(see Data Guide page 20)

- |           |                          |   |   |  |
|-----------|--------------------------|---|---|--|
| Yes       | <input type="checkbox"/> | 1 |   |  |
| No        | <input type="checkbox"/> | 2 | → | If you have ticked 'No' or 'Not known' please go straight to |
| Not known | <input type="checkbox"/> | 3 | → | Question 12  |

---

**11. Please tick ALL OTHER applicable SIGNIFICANT DISABILITY GROUP(S)** (Other than the disability group ticked in question 9)

(see Data Guide page 20)

- |  |                          |   |                          |                          |    |
|--|--------------------------|---|--------------------------|--------------------------|----|
| Intellectual                                       | <input type="checkbox"/> | 1 | Hearing                  | <input type="checkbox"/> | 7  |
| Specific learning/ADD<br>- other than intellectual | <input type="checkbox"/> | 2 | Speech                   | <input type="checkbox"/> | 8  |
| Autism   | <input type="checkbox"/> | 3 | Psychiatric              | <input type="checkbox"/> | 9  |
| Physical   | <input type="checkbox"/> | 4 | Neurological             | <input type="checkbox"/> | 10 |
| Deafblind  | <input type="checkbox"/> | 5 | Acquired brain<br>injury | <input type="checkbox"/> | 11 |
| Vision   | <input type="checkbox"/> | 6 |                          |                          |    |

If you had difficulty choosing the category for Other Significant Disability Group, please also write the consumer's other condition(s) in the space provided

.....

**12. How much SUPPORT OR ASSISTANCE is needed with the activities listed below:**

(see Data Guide page 21)

(Tick ONE box only for each category 'a' to 'j', based on the following categories)

Please Note:

- A need for support or assistance may, or may not, be related to the service being received.
- Answer for all areas, though some may appear less appropriate for an individual person than other areas. They are intended to cover people with any disability(s) receiving any service type(s).

	None	Occasional	Frequent	Continual or the consumer cannot do at all	Not known
<b>(a) Self-care</b> eg. Eating, toileting, bathing, dressing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(b) Mobility</b> around the home or away from home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(c) Communication</b> ability to make self understood and to understand others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(d) Home living</b> eg. Handling money, budgeting, housekeeping, cooking, home maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(e) Social skills</b> eg. Making and keeping friends/relationships, interacting with others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(f) Self-direction</b> eg. Thinking through problems making decisions, responsibility for actions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(g) Managing emotions and behaviour</b> eg. behaving within accepted limits, coping with feelings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(h) Learning</b> eg. understanding new ideas, formal education, remembering, participating in learning activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(i) Working</b> obtaining and retaining work in either open or supported employment, ability to perform tasks related to their job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>(j) Other day activity</b> eg. leisure activities, recreation alternatives to paid employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

---

**13. Is the consumer in receipt of any of the following PENSIONS/BENEFITS?**

*(see Data Guide page 22)*

*(Tick ONE box only for each category 'a' to 'c', based on the following categories)*

	<b>Yes (1)</b>	<b>No (2)</b>	<b>Not known (3)</b>
a) Disability Support Pension	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Newstart/Youth Allowance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Mobility Allowance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

---

**14. Please indicate the consumer's MAIN INCOME SOURCE**

*(see Data Guide page 23)*

**- not that of any partner or other household member**

*(Tick ONE box only)*

Disability Support Pension	<input type="checkbox"/> 1	Paid employment	<input type="checkbox"/> 5
Newstart / Youth Allowance	<input type="checkbox"/> 2	Compensation income	<input type="checkbox"/> 6
Mobility Allowance	<input type="checkbox"/> 3	Other income	<input type="checkbox"/> 7
Other pension/benefit	<input type="checkbox"/> 4	Nil income	<input type="checkbox"/> 8
		Not known	<input type="checkbox"/> 9

---

**15. Did this consumer RECEIVE SUPPORT TODAY (30 June 2000)?**

*(see Data Guide page 23)*

Yes  1      No  2

**Note:** Please keep a tally of the number of forms marked 'Yes', as it should match the number of consumers recorded in Question 6a on the Service Outlet Form.

---

---

**16. Approximately, when did this consumer COMMENCE RECEIVING ACTIVE SUPPORT from your service? (ie. Accepted and Commenced a support program)**  
(Eg. March 1999 = 03 1999)

(see Data Guide page 23)  
(Performance Report)

If consumer commenced before 1 July 1998, please tick box  (do not indicate month and year if ticked)

(If after 06 1999 go to Q20)

Please indicate month and year.

Month Year

---

**If the Consumer commenced receiving active support in or after July 1999 (ie 071999) DO NOT answer Questions 17, 18 or 19. Proceed to Question 20.**

---

**17. Was the consumer EMPLOYED during the 1998/99 financial year?**

(see Data Guide page 24)  
(Performance Report)

Yes  1                      No  2

---

**18. Please estimate the consumer's PERIOD OF EMPLOYMENT IN MONTHS during the 1998/1999 financial year**

(see Data Guide page 24)  
(Performance Report)

Months  •

---

**19. Please estimate the consumer's AVERAGE STANDARD HOURS WORKED PER WEEK during 1998/1999** (Estimated to the nearest half hour)

(see Data Guide page 25)  
(Performance Report)

Hours  •

---

**20. Was this consumer EMPLOYED on both 30 June 1999 and 1 July 1999?**

(see Data Guide page 26)  
(Performance Report)

Yes  1                      No  2

(ie. Was the consumer employed on the last day of the 1998/99 financial year and the first day of the 1999/2000 financial year)

---

---

**21. Was this consumer EMPLOYED at any time during the 1999/2000 financial year?**

Yes  1

No  2

*(see Data Guide page 27)*

**(Performance Report)**

*(If no, go to Question 24)*

---

**If the Consumer was not employed at any time during the  
1999/2000 financial year DO NOT answer  
Questions 22 and 23.  
Proceed to Question 24.**

---

**22. Please estimate the consumer's PERIOD OF EMPLOYMENT IN MONTHS during  
the 1999/2000 financial year**

*(see Data Guide page 27)*

**(Performance Report)**

Months  •

Does this period include three months continuous employment?

---

**23. Please estimate the consumer's AVERAGE STANDARD HOURS  
WORKED PER WEEK during the 1999/2000 financial year**

*(see Data Guide page 28)*

**(Performance Report)**

*(Hours worked should reflect the BASIS OF EMPLOYMENT during 1999/2000)*

Hours  •

---

**IF THE CONSUMER IS NOT 'ON THE BOOKS' WITH YOUR SERVICE ON  
30 JUNE 2000 FINISH HERE. OTHERWISE, PLEASE CONTINUE.**

**24. Please indicate the consumer's PHASE on 30 June 2000** *(Tick ONE box only)*

*(see Data Guide page 29)*

**(Performance Report)**

Worker  1

Work experience  2

Job Seeker  3

Independent worker  5

Other  4

*(Please specify)*

.....

---

**IF THE CONSUMER'S PHASE FOR Q24 IS:**  
 Work experience (2) **OR**  
 Job Seeker (3) **OR**  
 Other (4)  
**DO NOT ANSWER ANY MORE QUESTIONS, FINISH HERE**  
**OTHERWISE, PLEASE CONTINUE.**

**25. Please indicate the consumer's GROSS WEEKLY WAGE** *(see Data Guide page 31)*  
*(Tick ONE box only)*

- |         |                          |   |           |                          |    |                    |                          |    |
|---------|--------------------------|---|-----------|--------------------------|----|--------------------|--------------------------|----|
| No Wage | <input type="checkbox"/> | 1 | \$81-100  | <input type="checkbox"/> | 6  | \$301-350          | <input type="checkbox"/> | 11 |
| \$1-20  | <input type="checkbox"/> | 2 | \$101-150 | <input type="checkbox"/> | 7  | \$351-400          | <input type="checkbox"/> | 12 |
| \$21-40 | <input type="checkbox"/> | 3 | \$151-200 | <input type="checkbox"/> | 8  | more than<br>\$400 | <input type="checkbox"/> | 13 |
| \$41-60 | <input type="checkbox"/> | 4 | \$201-250 | <input type="checkbox"/> | 9  |                    |                          |    |
| \$61-80 | <input type="checkbox"/> | 5 | \$251-300 | <input type="checkbox"/> | 10 |                    |                          |    |

**26. Please indicate the consumer's WAGE LEVEL and CONDITIONS** *(see Data Guide page 31)*  
*(Tick ONE box only)*

- |   |                          |   |  |                          |   |
|---|--------------------------|---|--|--------------------------|---|
| (Full) Award Wage and Conditions  | <input type="checkbox"/> | 1 | Enterprise or Certified Agreement which covers wages | <input type="checkbox"/> | 4 |
| SWS productivity based wage   | <input type="checkbox"/> | 2 | Individual Workplace Agreement/Employment Contract   | <input type="checkbox"/> | 5 |
| Other pro rata/productivity based wage under legal industrial agreement | <input type="checkbox"/> | 3 | Wage not based on Award/Agreement                    | <input type="checkbox"/> | 6 |

---

**27. On which BASIS is the consumer currently EMPLOYED?**

*(Hours worked should reflect the BASIS OF EMPLOYMENT)*

*(see Data Guide page 32)*

Full Time - Permanent  1

Full Time - Temporary  5

Part Time - Permanent  2

Part Time - Temporary  6

Casual - Permanent  3

Casual - Temporary  7

Seasonal - Permanent  4

Seasonal – Temporary  8

---

**28. Please indicate the SETTING OF THE CONSUMER'S EMPLOYMENT**

*(Tick ONE box only)*

*(see Data Guide page 33)*

The consumer is employed by your service or another Commonwealth disability employment service  
*(typically the service supports and pays the consumer)*

1

The consumer is employed by an employer in the open labour market.

2

Other *(Please specify)*

3

.....

---

Thank you for your time and effort



DEPARTMENT OF  
**FAMILY AND  
COMMUNITY  
SERVICES**

*Please read this document to assist you in filling in the  
Service Outlet and Consumer Forms*

# **2000 Commonwealth Disability Services Census**

**Data Guide:  
Data Items and Definitions**



## **Preface**

This Data Guide is designed to assist all those involved in supplying or analysing data for the June 2000 Disability Services Census.

The Data Guide provides definitions, classifications, comments and justifications for the inclusion of each data item - first those included on the Service Form, then those items on the Consumer Form.

For information regarding employment assistance performance reports and the extraction of performance reporting data from the census data provided, please refer to the User Documentation.

**Please read this document as it will help you to complete the forms.**

*If you have any comments, suggestions or queries on the data definitions, please contact the help desk on 1800 772 686, or feel free to provide them in the comments section of your return.*

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---

## SERVICE FORM

---

### LABEL

Please check that the details printed on the label are correct, including the service outlet type. The service outlet types relevant to the Commonwealth are coded as follows:

#### **2.00 COMMUNITY SUPPORT** non-specified

##### **2.01 Advocacy**

Advocacy services are designed to enable people with a disability to increase the control they have over their lives through the representation of their interests and views in the community. Examples include:

- self advocacy/individual advocacy
- citizen advocacy
- group advocacy
- system/systemic advocacy

##### **2.02 Information/referral**

Information services provide accessible information to people with disabilities, their carers, families and related professionals. This service type provides specific information about disabilities, specific and generic services, equipment, and promotes the development of community awareness.

##### **2.12 Print disability**

Print disability services provide alternative formats of communication for people, who by reason of their disabilities, are unable to access information provided in a print medium.

#### **4.00 RESPITE**

##### **4.05 Commonwealth funded respite care**

Commonwealth funded respite care is aimed at increasing the provision of immediate and short term respite to carers of young people with severe or profound disabilities.

#### **5.00 EMPLOYMENT** non-specified

Services, which provide employment assistance to people with a disability to assist them, obtain and/or retain employment.

##### **5.01 Open Employment Services**

Services that assist in the transition of people with disabilities from special education or employment in supported work setting, to paid employment in the workforce in the open labour market.

##### **5.02 Supported Employment Services**

(Also known as business services) support the paid employment of people with disabilities for whom competitive employment at or above the relevant award wage is unlikely and because of their disabilities, need substantial ongoing support to obtain paid employment.

### 5.03 **Open and Supported Employment Service**

Services which provide both open and supported employment assistance.

### 5.04 **Other Employment Service**

Services which primarily provide employment services for people with a disability which are not covered by the above models.

### 5.05 **Rehabilitation Service**

Services which primarily provide rehabilitation services for people with a disability. The aim of rehabilitation services is to gain a durable employment outcome and/or an independent living outcome for the consumer.

**Comment:** The above categories represent those service types relevant to Commonwealth funded services only. There are more categories, not listed here, which are relevant to State and Territory Governments.

---

## **CONTACT PERSON**

Please print the name of an appropriate contact officer in the space provided on the blue form, together with their telephone, fax number and e-mail address if available. Please note that 'appropriate contact officer' means someone who is involved in completing the forms, rather than the administrative head of the service outlet.

---

### **1. STAFF HOURS - for the week ending on 'snapshot day' (ie from Saturday 24 June 2000 up to and including Friday 30 June 2000).**

**Defined as:** The total hours worked by staff, including volunteers and contract staff, for the week ending on the selected snapshot day. Separate figures should be entered for each applicable category of staff in the classification below. For larger multi-outlet (numerous outlets), multi-service type (varied service type) organisations, all staff should be apportioned across outlets, if applicable. Only record those staff hours apportioned to a particular outlet on its service form.

Direct support staff are those who have direct contact with consumers in a support role. This will include coordinators and other staff who spend a major portion of their time in direct consumer contact.

Indirect support staff are those who have no, or only a minimal, direct supporting role eg. clerical staff, training personnel, board members, etc.

**Classification:** Paid staff (including contract staff)

- direct support staff
- indirect support staff

Unpaid staff (*including volunteers*)

- direct support staff
- indirect support staff

Please write numbers to indicate your answer, one number per box, with all numbers finishing in the right hand box, eg.

		5	2
--	--	---	---

If your answer is 'none' or 'nil', place a dash in the right hand box, eg.

			-
--	--	--	---

**Comment:** Please enter hours, NOT full time equivalent, and ensure these hours are actual hours worked, not rostered.

*Include:*

- board members, if they work/meet during that week.
- overtime and any unpaid hours worked.
- hours to run a method of transport for consumers.

*Exclude:*

- staff on leave or receiving training.

Please note: information about contract staff hours will not be collected separately in 2000 due to difficulties in distinguishing paid staff from contract staff.

**Justification:** To assist in analysis of staffing inputs for disability support, and to enable a comparison of the staffing requirements of different service types. It is important to include 'volunteers' due to the significant contribution they make within many organisations.

---

## 2. FULL FINANCIAL YEAR OPERATION

**Defined as:** Whether the service operated for the full financial year.

**Classification:**

1	Yes
2	No
3	Not known

**Comment:** Information about income source(s) for the service will not be collected in 2000, mainly due to concerns about how well it could be completed by people being requested to do so. For future collections, it is anticipated that a question about service expenditure may be included in its place. If you have any comments on how this could be done, please write them in the comments field of the service outlet form.

**Justification:** This question is useful for explaining variation in estimated consumer numbers over the 1999/2000 financial year.

---

### 3. HOURS OF OPERATION PER DAY

- Defined as:** The number of hours per day that the service usually operates ('Normal Hours' not on-call time), rounded to the nearest half hour.
- Classification:** Enter hours of operation (valid numbers 0.5 to 24).
- Comment:** Services which have no regular daily pattern of operation should tick the 'no regular daily pattern' box. (eg. flexible hours, on-call)  
Please do NOT provide the number of hours per week for this question.
- Justification:** To gain a greater understanding of patterns of service delivery.
- 

### 4. DAYS OF OPERATION PER WEEK

- Defined as:** The number of days (or part days) per week that the service usually operates, rounded to the nearest half day.
- Classification:** Enter number of days of operation (valid numbers 0.5 to 7).
- Comment:** Services which have no regular weekly pattern of operation should tick the 'no regular pattern of operation' box.
- Justification:** To gain a greater understanding of patterns of service delivery.
- 

### 5. WEEKS OF OPERATION PER YEAR

- Defined as:** The number of weeks per year that the service usually operates (full or part week).
- Classification:** Enter whole number of weeks of operation (valid numbers 1 to 52).
- Comment:** Services which have no regular pattern of operation should tick the 'no regular pattern of operation' box.
- Justification:** To gain a greater understanding of patterns of service delivery.
- 

### 6. NUMBER OF CONSUMERS

- Defined as:** Total number of consumers receiving a service for each time period (within this service outlet type), excluding those people who are solely receiving Supported Wage System (SWS) funded support and those solely receiving Department of Family and Community Services (DFaCS) wage subsidy support.
- Classification:** a. Number of consumers who **actually received support on snapshot day** is the number of consumers actually provided with support on 30 June 2000, either 'face-to-face' or through individual job search, telephone contact, etc. The service must have allocated some of its resources to the person on the snapshot day.

- b. Estimated number of consumers receiving support on a typical operating day is the approximate average number of consumers that would be seen on a typical day, not necessarily on snapshot day (excluding consumers who were inactive eg. on long term leave or have exited your service on 30 June 2000).
- c. Number of consumers who were listed with your services as receiving employment assistance program support during 1999/2000, is the number of consumers who received active support between 1 July 1999 up to and including 30 June 2000 (ie this includes those consumers who received support during the financial year but did not on 30 June 2000 as well as those consumers who were inactive, exited or on long term leave and independent workers who did not receive support during 1999/2000 but whose last episode of support was within the last 24 months).
- d. Number of consumers **during the week ending on snapshot day** is the number of consumers supported from Saturday 24 June up to and including Friday 30 June excluding consumers who are inactive (eg. on long term leave or have exited your service) on 30 June 2000. It relates to the same time period as does Question 1 on Staff Hours.

**Comment:** **Advocacy, Information, Print Disability and Respite services are not required to complete this or any further questions.**

Consumer numbers are required, not instances of service.

'Number of consumers who were listed as receiving employment assistance program support during the 1999/2000 financial year' has been added in 2000 to facilitate collection of performance information and analysis of service utilisation over the full financial year.

*Include:*

- any consumer provided with support (other than applicant support) in the past 12 months.
- any consumer you consider to be an independent worker, who did not receive support during 1999/2000 but whose last episode of support was within the last 24 months.

*Exclude:*

- consumers simply requesting information, making a phone inquiry etc.
- any person who has been accepted by an agency but has been placed on a waiting list and is not receiving any support.
- consumers solely in receipt of Supported Wage System (SWS) funded support (these consumers will be counted through other means. If, however, these consumers are also receiving support funded through the Disability Programs recurrent grant, they will need to be counted against this question).
- consumers solely in receipt of Department of Family and Community Services (DFaCS) wage subsidies funded support (these consumers will be counted through other means. If, however, these consumers are also receiving support funded through the Disability Programs recurrent grant, they will need to be counted against this question).



**Justification:** The information is needed to provide a basic count of consumers accessing services, and will provide a link to population data from the 1993 and 1998 Survey of Disability Ageing and Carers, and to Australian population census data.

---

## 7. CONSUMER REFERRALS

**Defined as:** The total number of consumers referred to your service outlet during the 1999/2000 financial year. Separate figures should be entered for each applicable referral source and outcome in the classification below.

**Centrelink** referred consumers to your service and these consumers chose to attend your service.

**Other** sources referred consumers to your service. This includes where the consumer approached the service directly, were referred by a school; or another service provider (excluding Centrelink).

**'Accepted and Commenced'** are those consumers referred to your service outlet who were accepted and have since commenced receiving assistance (excluding applicant support) between 1 July 1999 and 30 June 2000.

**'Not Accepted'** are those consumers referred to your service outlet who were not offered assistance. People in this category may have been assessed by the service to determine their eligibility, but were not provided with assistance (exclude those consumers on waiting lists).

**Classification: Centrelink**

- Accepted and Commenced.
- Not Accepted

**Other**

- Accepted and Commenced
- Not Accepted

Please write numbers to indicate your answer, one number per box, with all numbers finishing in the right hand box, eg.

		5	2
--	--	---	---

If your answer is 'nil' or 'none', place a dash in the right hand box, eg.

			-
--	--	--	---

**Comment:** Please enter the number of consumers referred, NOT the number of referrals. Ensure those consumers referred by Centrelink, match the number of consumers for whom a 'Centrelink' and 'Other' response has been recorded in Question E on the Census Consumer form.

*Exclude:*

- People referred to the service during 1999/2000, but have not yet commenced receiving assistance (ie. are still undergoing assessment with no decision made regarding eligibility for assistance by 30 June 2000).

- People referred to the service during 1999/2000 where a decision has been made that the person is eligible for assistance and the same service has not commenced providing assistance by 30 June 2000.

**Justification:** To examine number and source of consumer referrals during the 1999/2000 financial year. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

---

## 8. CONSUMERS 'on the books'

**Defined as:** Number of consumers '**on the books**' on snapshot day is the number of consumers listed with your service on 30 June 2000 excluding consumers who are inactive (eg. on long term leave or have exited your service) on 30 June 2000.

- Classification:**
- Eligible Job Seekers** means an individual in the Target Group who is not receiving or awaiting Job Search Training or Intensive Assistance from a Department of Employment Workplace Relations and Small Business funded Job Network Service and who has been assessed as eligible by Centrelink for department funded employment assistance and who has commenced receiving employment assistance from the Service Outlet;
  - Number of workers meeting the Worker Target (ie. working greater than or equal to 8 hours and greater than or equal to 3 months).**  
Defined as the number of employed consumers receiving support from your service who, as at 30 June 2000, have worked for at least 3 months and at least 8 hours per week.
  - Number of workers not meeting the Worker Target (ie. working less than eight hours or less than three months).**  
Defined as the number of consumers who are receiving employment support from the service and who are employed on the date of snapshot. On Friday, 30 June 2000 the duration of employment is less than three months, and/or less than eight hours per week.
  - Independent workers** means an individual who the Service Outlet assisted to obtain employment during the previous funding year (1998/1999) and who continues to work but who received no employment assistance from your service in this funding year (1999/2000).
  - Consumers 'on the books'** means the number of consumers listed with your service on 30 June 2000 excluding consumers who are inactive (eg. on long term leave or have exited your service on 30 June 2000), that is the sum total of Eligible Job Seekers, workers meeting Worker Target, workers not meeting Worker Target and Independent workers  
a) + b) + c) + d) = e).

**Comment:** Consumer numbers are required, not instances of service.

*Include:*

- Any consumer provided with support (other than applicant support) in the last 12 months.

*Exclude:*

- Independent workers who have not received an episode of support in the last two years.
- Consumers simply requesting information, making a phone inquiry etc.
- Any person who has been accepted by an agency but has been placed on a waiting list.
- Consumers who are inactive (ie on long term leave or have exited your service) on Friday, 30 June 2000.
- Consumers solely in receipt of the Supported Wage System (SWS) funded support (these consumers will be counted through other means). If however, these consumers are also receiving support funded through the disability programs recurrent grant or Case Based Funding Trial, they will need to be counted against this question).

**Justification:** To determine the status and total number of consumers 'on the books' as at Friday, 30 June 2000. To collect a snapshot of job seekers and workers. To derive performance information contained in Attachment B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## CONSUMER FORM

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The purpose of the Consumer Form is to collect information on ‘consumers’, ie people with a disability who receive support from your service.

**Please complete one form for each consumer who received support from your service outlet during the 1999/2000 financial year, regardless of whether or not they actually received support on 30 June 2000. The number of forms you complete should match the number of consumers recorded against Question 6c of the Service Outlet Form.**

*Include forms for:*

- any consumer provided with support (other than applicant support) in the 1999/2000 financial year
- any consumer you consider to be an independent worker, who did not receive support during 1999/2000 but whose last episode of support was within the last 24 months.

*Exclude forms for:*

- any consumer on your waiting lists.

**FOR CONSISTENCY PURPOSES, ALL FORMS SHOULD BE COMPLETED BY THE SERVICE PROVIDER.**

**Service providers should either keep a copy of the forms, or cross-reference the Form Number inserted on each Consumer Form (Item B) with their own records of each person. This makes it easier to locate the appropriate record should any responses require clarification.**

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### **A. TARDIS ID**

**Defined as:** The number assigned to each service outlet receiving Commonwealth Disability Programs funding. This should be copied from the label on the front of the Service Outlet Form.

**Classification:** A numeric ID with a maximum of four digits.

**Comment:** The TARDIS ID is numeric and unique nationally.

**Justification:** Necessary to facilitate data editing and to link the consumer form with the appropriate service outlet form.

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### **B. FORM NUMBER**

**Defined as:** A unique number assigned by the service provider to each completed consumer form.

**Classification:** A numeric ID with a maximum of four digits.

**Comment:** The ID number must be numeric.

**Justification:** Necessary to facilitate data editing, data interpretation and response clarification.

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### C. CONSUMER NAME

**Defined as:** The consumers FIRST NAME and SURNAME.  
[Further information on the provision, purpose and authority for the collection of this consumer information can be found in the “Special Notice to Consumers about 30 June 2000 (Census Day)”, which is to be distributed to all consumers under Information Privacy Principle Two of the Privacy Act (1988).]

**Classification:** FIRST NAME is a 15 character field.  
SURNAME is a 15 character field.

**Comment:** The consumer’s FIRST NAME and SURNAME will be collected in 2000 to facilitate data editing, data interpretation and response clarification. This information is for disability program management and statistical purposes only and will not affect the consumers entitlements or be used in output.

**Justification:** To enable the production of performance reports and the analysis of accurate demand data on the number of people accessing Commonwealth funded disability services and facilitate informed policy development, evaluation and planning.

#### **LINKAGE KEY – derived from Consumer Name information on receipt of Census return**

**Defined as:** The second and third letters of the person’s first name, and the second, third and fifth letters of the person’s last name. Do not include apostrophes, hyphens, inflections or dashes. For consistency in recording, the letters of the ‘first name’ should be taken from the full name where known (eg Thomas not Tom). Last name is the family or surname. Where the person’s first name is less than three letters long and/or the last name is less than five letters long, enter a ‘-’ in the remaining squares. Further information on the application of the linkage key can be found in the *2000 Commonwealth Disability Services Census – Linkage Key Information Sheet*.

**Classification:** The second and third letters of the person’s first name, and the second, third and fifth letters of the person’s last name.

**Comment:** Selected letters were chosen rather than initials, to protect consumer privacy when data is provided to the Australian Institute of Health and Welfare (AIHW). This information is derived from CONSUMER NAME (and other fields) and is provided to the AIHW for statistical purposes only and will not be used in output.

**Justification:** To obtain data on the number of people accessing CSDA services on the selected snapshot day. The data item will be used in conjunction with sex and date of birth data to statistically reduce the multiple counting of individuals across service types. Data on the number of people accessing CSDA services on the selected snapshot day can only be obtained by reducing multiple counting to a statistically acceptable minimum.

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#### D. CONSUMER 'on the books'

**Defined as:** The status of the consumer on 30 June 2000, that is whether the consumer was '**on the books**' and registered as receiving support with your service as at 30 June 2000. Number of consumers '**on the books**' on snapshot day is the number of consumers listed with your service on 30 June 2000.

**Classification:** 1 Yes  
2 No

**Comment:** YES responses should tally to match 8e on the service form.  
Indicate NO for consumers who are inactive (eg. on long term leave or have exited your service) on 30 June 2000.  
Where a response is NO, the blank option must be selected for question 24 and questions 25 through to 28 should NOT be completed.

**Justification:** This information is needed to provide a basic count of consumers accessing services.

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#### E. CONSUMER REFERRAL

**Defined as:** The total number of consumers referred to your service outlet during the financial year.

**Classification:** 1 Centrelink  
2 Other  
3 Not Referred during the 1999/2000 financial year.

**Comment:** **Centrelink** referred consumers to your service and these consumers chose to attend your service.

**Other** sources referred consumers to your service. This includes where the consumer approached the service directly, were referred to by a school, or another service provider (excluding Centrelink).

**Not Referred during the 1999/2000 financial year.** The consumer was not referred to your service during the 1999/2000 financial year.

*Exclude:*

- people referred to the service during 1999/2000, but have not yet commenced receiving assistance (ie. still undergoing assessment with no decision made regarding eligibility for assistance by 30 June 2000).
- people referred to the service during 1999/2000 where a decision has been made that the person is eligible for assistance and the same service had not commenced providing assistance by 30 June 2000.

**Justification:** To examine number and source of consumer referrals during the 1999/2000 financial year. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## **F CASE BASED FUNDING TRIAL**

**Defined as:** The status of the consumer in relation to the Case Based Funding Trial.

**Classification:** 1 Yes - Funded Trial

The service outlet is participating in the Case Based Funding Trial and is providing employment assistance to the consumer using Case Based Funding.

2 No - Virtual Trial

The service outlet is participating in the Case Based Virtual Trial and is providing employment assistance to the consumer using block grant funding.

3 No – Grant Funding.

The service outlet is not participating in the Case Based Funding Trial and is providing employment assistance to the consumer under recurrent grant funding.

**Comment:** Please tick one box only. Tick ‘No-Virtual Trial’ if the service outlet is providing employment assistance to the consumer using grant funding and the consumer is participating in the Case Based Funding Virtual Trial.

**Justification:** To determine the source and model of funding used to provide employment assistance to the consumer.

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## **1. DATE OF BIRTH**

**Defined as:** The consumer’s date of birth.

**Classification:** dd/mm/yyyy. Note: If the actual date of birth is unknown, estimate the year of birth and enter 99/99 as the day and month.

**Comment:** For privacy reasons, age in years will be the output data item rather than date of birth.

**Justification:** Age is needed for analysis of service utilisation, and comparison with population data. Actual date of birth is used in conjunction with Sex and the Linkage Key to statistically reduce the multiple counting of individual service users across service types on the selected snapshot day.

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## 2. SEX

**Defined as:** The sex of the consumer.

**Classification:** 1 Male  
2 Female

**Justification:** Needed for analysis of service utilisation. Addresses issues such as gender variation in underlying disability rates and access to services.

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## 3. COUNTRY OF BIRTH

**Defined as:** The country in which the consumer was born.

**Classification:** 1 Australia  
2 England  
3 New Zealand  
4 Italy  
5 Vietnam  
6 Scotland  
7 Greece  
8 Germany  
9 Philippines  
10 Netherlands  
11 Other  
12 Not Known

**Comment:** The ability to link this data to ABS population data is considered essential. In line with the ABS – Standard Australian Country Classification. This information has been updated to reflect the ten most prevalent countries of birth and remove any potential statistical bias regarding English speaking countries.

**Justification:** Ethnicity is important in the study of disability patterns and access to services. Country of birth is the most easily collected and consistently reported of possible data items. The resulting data can be related to the ABS Census, other ABS population data, other ABS data, and many other data collections.

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## 4. INDIGENOUS OR AUSTRALIAN SOUTH SEA ISLANDER ORIGIN

**Defined as:** Self-defined as in the ABS ‘working definition’, ie the consumer self-identifies as being of Aboriginal, Torres Strait Islander or Australian South Sea Islander origin in response to a verbal or written question.

**Classification:** 1 NO  
2 YES - Aboriginal  
3 YES - Torres Strait Islander  
4 YES - Australian South Sea Islander  
5 Not known



**Comment:** Responses must NOT be based on the perceptions of anyone other than the consumer, or their advocate. Visual assessment by the service provider is NOT a reliable method.

**Justification:** There is a strong case for ensuring that information on peoples of Aboriginal, Torres Strait Islander and Australian South Sea Islander origin is collected for planning, evaluation, and delivery of essential services. Accurately and consistently monitoring the issue of inequalities in health and access to health services between people of Indigenous origin and others in Australia is particularly important, as is accounting for government expenditure in this area.

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## 5. METHOD OF COMMUNICATION

**Defined as:** The method of communication, including sign language, most effectively used by the consumer.

**Classification:**

- 1 Little, or no, effective communication
- 2 Sign languages and other effective non-spoken communication
- 3 Spoken language (effective)
- 4 Not known

**Comment:** For codes 2 and 3 the communication must be *effective*. Effective communication for this purpose is defined as the ability to communicate more than just basic needs, to unfamiliar people. The communication may be in a language other than English, even where the person can speak fluent English.

**Justification:** Method of communication is an important indicator of potential barriers to social integration, particularly in conjunction with country of birth data, and information on language spoken at home.

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## 6. LANGUAGE SPOKEN AT HOME

**Defined as:** The language spoken/used by the consumer in the consumer's current home (ie private residential setting) on a regular basis, to communicate with other residents, or regular visitors, of the home or setting; or  
where the person is not currently living in a private residential setting (ie they are living in group homes, specific purpose hostels etc), the main language spoken/used in the person's most recent private residential setting; and/or  
where the person has little or no effective communication skills, the main language spoken/used by the consumer's family or other household members amongst themselves.

- Classification:**
- 1 English
  - 2 Italian
  - 3 Greek
  - 4 Vietnamese
  - 5 Chinese (all dialects)
  - 6 Arabic/Lebanese
  - 7 German
  - 8 Spanish
  - 9 Other (to be specified)
  - 10 Not known

**Comment:** The language spoken at home may not be the preferred language of the consumer.

Where the main language spoken at home is known and is not specified in the classification (ie 'Other'), please specify it in the space provided.

In cases where the person's method of communication is a sign language or other effective non-spoken communication, then the 'Other' language specified could be, for example, 'Auslan' or another 'sign language'.

For those households where more than one language is spoken, please record the language most commonly used.

**Justification:** To relate MDS data to ABS population data on 'language spoken at home', and to use this information in conjunction with data on 'country of birth' to examine service use by people of non-English speaking background.

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## 7. CONSUMER SUBURB AND POSTCODE

**Defined as:** Suburb and postcode of the address where the consumer usually resides.

**Classification:** 4-digit numeric field and specify field.

**Comment:** 'Usually resides' means that the consumer lives there **four or more** days per week on average.

**Justification:** To obtain a picture of the catchment area of services, particularly rural districts.

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## 8. LIVING ARRANGEMENT/ACCOMMODATION TYPE

**Defined as:** The type of physical accommodation in which the consumer usually resides and their living arrangements.

**Classification:**

	<b>Community</b>	<b>Example</b>
1	Lives alone.	Lives alone in private or public housing (including houses, flats, mobile homes, caravan parks etc)
2	Lives with family member(s) and/or spouse (including foster family)	Lives with family members in private or public housing. 'Family members' can include step, in-law, de-facto and foster relationships. This category still applies if non-related people also share the household with the person and his/her family.
3	Special purpose (disability) community accommodation	Accommodation specifically targeted to people with a disability, such as group homes, disability hostels, congregate care, community residential units etc. Usually less than 20 persons, and may or may not have 24 hour supervision or care. 'Special purpose' does not mean physical modifications to the dwelling eg ramps, although these may be present.
4	Other community accommodation ( <i>specify</i> )	This category includes a wide range of living arrangements, not included elsewhere, such as living with friends, boarding houses, non-special purpose hostels, hotels and guest houses.
	<b>Institutional</b>	
5	Nursing Home	
6	Hospital	General and specialist, including psychiatric.
7	Other institutional accommodation ( <i>specify</i> )	Usually large (more than 20 people) special purpose accommodation, with 24 hour supervision or care.
8	<b>No usual residence</b>	This category includes those who are homeless, or who live in crisis/transitional accommodation such as that provided by the Supported Accommodation Assistance Program (SAAP).
9	<b>Not known</b>	

**Comment:** 'Usually resides' means that the consumer lives there **four or more** days per week on average. The suggested categories are broadly based on ABS definitions.

A major consideration is to ensure that categories are mutually exclusive. Extraction of data on both institutional and non-institutional accommodation is also important.

**Justification:** Accommodation is of fundamental importance to each consumer, and is also an area of considerable policy importance and change. Collection of this data item will enable the investigation of links between living arrangement and service utilisation eg are people who live alone more likely to access services? The use of living arrangements as an indicator of potential in-home support, and as a linking item with ABS data, is also useful for planning purposes.

## 9. PRIMARY DISABILITY GROUP

**Defined as:** Disability group is a broad categorisation of disabilities in terms of the underlying impairment, condition or cause, and reflects those impairments identified as significant in the Commonwealth Disability Services Act (1986). The Act refers to its target group as people with a disability ‘that is attributable to an intellectual, psychiatric, sensory or physical impairment or combination of such impairments’.

Primary disability group is that disability, impairment or condition causing most difficulty to the consumer (*overall difficulty in daily life, not just within the context of the support offered by this service*). This data item should ideally reflect the views of both the service provider and the consumer. Should there be any discrepancy, the service provider’s assessment should be recorded based on information held. (*If the primary disability group cannot easily be chosen, then define primary as the consumer’s disability to which the service caters*).

### Classification:

	<b>Disability</b>	<b>Classification</b>	<b>Examples</b>
1	Intellectual	Conditions appearing in the developmental period (age 0-18) with concurrent learning difficulties and the need for more support in everyday life-skills compared to others of the same age	Down Syndrome Tuberous Sclerosis Cri-du-chat Syndrome Fragile X Syndrome Prader Willi Syndrome
2	Specific learning/ Attention Deficit Disorder (excluding Intellectual)	A general term referring to a group of disorders, presumed due to central nervous system dysfunction rather than an intellectual disability, covering significant difficulties in the acquisition and use of listening, speaking, reading, writing, reasoning or mathematical skills.	Attention Deficit Disorder
3	Autism	A pervasive developmental disorder involving disturbances in cognition, interpersonal communication, social interactions and behaviour in particular obsessional, ritualistic, stereotyped and rigid behaviours.	Asperger’s Syndrome and Pervasive Developmental Delay

	<b>Disability</b>	<b>Classification</b>	<b>Examples</b>
4	Physical	A general term referring to a range of disorders.	Paraplegia, quadriplegia, muscular dystrophy, motor neurone disease, neuromuscular disorders, cerebral palsy, absence or deformities of limbs, spina bifida, arthritis, back disorders, ataxia, bone formation or degeneration, scoliosis, multiple sclerosis
5	Deafblind (dual sensory)	Deafblind combined sensory impairments causing severe restrictions in communication, and in the ability to participate in community life.	
6	Vision	Vision disability encompasses blindness, vision impairment, visual disability (not corrected by glasses or contact lenses).	
7	Hearing	Hearing disability encompasses deafness, hearing impairment, hearing loss.	
8	Speech	Speech disability encompasses speech loss, impairment and/or difficulty in being understood.	
9	Psychiatric	Severe psychiatric conditions or disorders	Schizophrenias, affective disorders, anxiety disorders, addictive behaviours, personality disorders, stress, psychosis, depression and adjustment disorders.
10	Neurological	Epilepsy and organic dementia	Alzheimer's Disease, epilepsy
11	Acquired Brain Injury	Characteristically, multiple disabilities arising from damage to the brain acquired after birth. Results in deterioration in cognitive, physical, emotional or independent functioning. Can be as a result of accidents, stroke, brain tumours, infection, poisoning, lack of oxygen, degenerative neurological disease, etc.	Head injury, stroke, brain damage

**Comment:** ‘Disability group’ as defined here cannot be a pure classification. It is based on grouping different concepts, namely cause (eg acquired brain damage), impairment (eg physical impairment arising from paraplegia) and condition (eg epilepsy). The categories do not contain all the detail which might be wanted in a more highly developed system.

The purpose of the examples set out here is to ensure that data are collected in a consistent way, reflecting current usage in the field. The categories should also relate to other relevant data collections. The examples are included to illustrate the ‘disability group’ with which the more common underlying conditions and disabilities are likely to be associated. These examples are also designed to answer the more common questions which are asked by service providers and many of these questions relate to specific conditions.

There is currently complex terminology in Australia, arising from the practice of blurring or collapsing different concepts into the one term ‘disability’. The International Classification of Impairments, Disabilities and Handicaps makes the following distinctions. Using the example of a person with quadriplegia:

- their underlying *condition* involves damage to the nervous system;
- they have *impairments* of skeletal function and of their urinary and gastrointestinal function;
- they have locomotor, body disposition and personal care disabilities;
- they experience *handicap* in the areas of physical independence and mobility, and possibly occupation and social integration.

Further consultation is being undertaken to clarify these concepts. If you have difficulty choosing the Primary Disability Group, please write in the consumer’s primary condition in the space provided.

**Justification:** This item forms a basis for description of the consumers accessing disability services.

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## 10. OTHER SIGNIFICANT DISABILITY GROUP(S) - whether present

**Defined as:** The presence of a disability group(s) (other than that indicated as being primary) that also cause difficulty for the consumer.

**Classification:**

1	Yes
2	No
3	Not known

**Comment:** If the response to this item is ‘No’ or ‘Not known’, then Question 11 should be left unanswered.

**Justification:** To enable a more complete picture of the number of people, within the major disability groupings, than would otherwise be available with ‘primary disability group’ only. Using the two categories of ‘primary’ and ‘other significant’ disability avoids the use of ‘multiple’ as a response and permits far greater description of the person’s disability.

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## 11. OTHER SIGNIFICANT DISABILITY GROUP(S)

**Defined as:** Disability group(s) (other than that indicated as being primary) that also cause difficulty for the consumer.

All appropriate categories should be indicated, other than that of the primary disability group. For example, a consumer with a primary disability group of acquired brain injury, who also requires support in aspects of their life due to a psychiatric disability, should be counted against code 9 below. Acquired brain injury would not be indicated for this example, as it has already been reported in the previous question on primary disability group.

**Classification:**

- 1 Intellectual
- 2 Specific learning/Attention Deficit Disorder (excluding intellectual)
- 3 Autism
- 4 Physical
- 5 Deafblind
- 6 Vision
- 7 Hearing
- 8 Speech
- 9 Psychiatric
- 10 Neurological
- 11 Acquired brain injury

Comment field - provided to specify conditions which do not readily fit into the above categories.

**Comment:** Item 11 should only be answered if the response to Question 10 is 'Yes'.

**Justification:** To enable a more complete picture of the number of people, within the major disability groupings, than would otherwise be available with 'primary disability group' only. In conjunction with information from Question 9, it permits far greater description of the person's disability, both as additional specific conditions and as conditions associated with the primary condition.

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## 12. FREQUENCY OF SUPPORT OR ASSISTANCE NEEDED

**Defined as:** Frequency of support needed within each of the following:

- a) **Self Care** (eg eating, toileting, bathing, dressing)
- b) **Mobility** (eg around the home or away from home, but does not include the ability to use transport or drive a motor vehicle)
- c) **Communication** (eg ability to make self understood and to understand strangers/family/friends/staff, in the person's native language if applicable)
- d) **Home living** (care of necessities and domestic activities eg handling money, budgeting, housekeeping, cooking, home maintenance)
- e) **Social skills** (interpersonal skills eg making and keeping friends/relationships, interacting with others)
- f) **Self direction** (performance demands eg thinking through problems, making decisions, being responsible for actions)

- g) **Managing emotions and behaviour** (own personal behaviour eg behaving within accepted limits, coping with feelings)
- h) **Learning** (applying knowledge and performing related tasks eg ability to understand new ideas, undertake formal education, remember ideas and events, participate in learning activities)
- i) **Working** (ability to obtain and retain work in either open or supported employment, ability to perform tasks related to their job)
- j) **Other day activity** (personal social activities eg ability to participate in leisure, recreation and alternatives to paid employment).

**The scope of the definition covers how often the consumer needs support in their overall situation, not just within the particular service provided.**

The need must be due to the consumer's condition, and should be ongoing (have lasted or be expected to last for 6 months or more).

The level of support defined in this way may not always relate to the level of support required within the service accessed.

- Classification:**
- 1 **None** - no support or assistance needed in the area specified.
  - 2 **Occasional** support and/or assistance needed in the area specified ie usually does not need support, or requires only minimal support.
  - 3 **Frequent** support and/or assistance needed in the area specified ie needs substantial support and/or assistance usually, but not always.
  - 4 **Continual** support and/or assistance needed in the area specified ie requires extensive and continuous support and/or assistance, with the person being unable to perform the task(s) without support or assistance, or being unable to perform them at all.
  - 5 **Not Known**

**Comment:** Some areas may appear less appropriate for an individual person than other areas, since they are intended to cover people with any of the disability groups and in any service type.

By using a person's overall situation as the indicator, a common consumer population should be identifiable across service types ie a person should receive the same 'level' irrespective of the service type accessed.

A need for support or assistance in a particular area may, or may not, be relevant to the service being received. The support areas included in this item cover most of the areas of activity included in the International Classification of Impairment, Disability and Handicap. This item attempts to collect information about these areas as comprehensively as possible for people receiving services of all types, since they can indicate a need for a service in addition to that being offered, which may or may not be being provided for a person elsewhere.

**Example:** A person with a severe intellectual disability with associated physical disability and challenging behaviour may be allocated code 4 in all categories.

Some psychiatric conditions may result in code 3 for emotions and social skills, code 2 for working and code 1 for other categories.



A person with no speech might be code 2, 3 or 4 for communication and possibly code 1 for all other items (note that in this example the data item on ability to communicate may indicate that the person has effective non-spoken communication).

**Justification:** To aid in analysing usage patterns and service access, and relate to ABS population data. Comparisons with other service types, such as between open and supported employment types, could demonstrate differences in access patterns for people with specific support needs. Analysis based on this data item and others, such as method of communication, disability group(s) and living arrangement/accommodation type, could provide indications of other relationships relevant to service provision.

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### 13 PENSIONS/BENEFITS

**Defined as:** Pensions/benefits received by the consumer.

**Classification:** a) Disability Support Pension  
b) Newstart/Youth Allowance  
c) Mobility Allowance

**Comment:** Please tick 'Yes', 'No' or 'Not known' to indicate whether or not the consumer is in receipt of any of the above pensions/benefits. This question differs from 'Main Source of Income', in that a consumer may be in receipt of one or more of these pensions/benefits in addition to their principle source of income.

**Justification:** To permit continuity in data collection; to assist in monitoring any changes to the new consumer screening mechanism; and to identify any trends over time.

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### 14. MAIN INCOME SOURCE

**Defined as:** Main source of income of the consumer with a disability.

**Classification:** 1 Disability Support Pension  
2 Newstart/Youth Allowance  
3 Mobility allowance  
4 Other pension or benefit (eg. Dept of Veteran's Affairs, not superannuation)  
5 Paid employment (includes income from the person's own business/partnership)  
6 Compensation income  
7 Other income (eg. superannuation, investments etc.)  
8 Nil income  
9 Not known

**Comment:** This item refers to a consumer's own main source of income, not that of a partner or of other household members.

**Justification:** To provide an assessment of income equity, and to indicate broad employment status.

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## 15. SUPPORT INDICATOR

**Defined as:** Whether the consumer actually received support on 'snapshot day', Friday, 30 June 2000. It does not include support provided to applicants or people on waiting lists.

**Classification:** 1 Yes  
2 No

**Comment:** Support may be either 'face-to-face' or through individual job search, telephone contact, etc.  
The number of forms marked 'Yes' for this question should coincide with the number of consumers recorded against Question 6a on the Service Outlet Form.

**Justification:** To examine consumer data on a specified day.

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## 16. SUPPORT COMMENCEMENT

**Defined as:** The date when the consumer received their first episode of support (other than applicant support) from this service outlet.

**Classification:** If the consumer was commenced before 1 July 1998 please tick this box, if not, enter the month and year of first episode of active support – **MMYYYY**. eg. February 2000, would be represented as 022000.

**Comment:** Where consumers have commenced active support with your service before 1 July 1998 please tick the 'commenced before 1 July 1998' check box.

**Justification:** To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## 17. EMPLOYED 1998/99 FINANCIAL YEAR

**Defined as:** Was the consumer employed in the 1998/1999 financial year?

**Classification:** 1 Yes  
2 No

**Comment:** Identifies whether the consumer has had a period of employment over the last two years. Note: This data item contributes to the identification of consumers achieving a worker target in 1999/2000 or new worker classification.

**Justification:** To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## 18. PERIOD OF EMPLOYMENT DURING 1998/99 FINANCIAL YEAR.

**Defined as:** The number of months a consumer has worked over the 1998/1999 financial year.

**Classification:** Months  •

**Comment:** Identifies how many months in the last financial year a consumer has worked. This identifies a worker target being met in the 1998/99 financial year and, coupled with a worker target being met in 1999/2000, enables classification as either a replacement, continuing, continuing (part year) or new worker. Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment. (Total hours are outlined on page 25).

The method of calculating employment duration in cases of multiple jobs is as follows:

Where a person has consecutive jobs, the employment duration is calculated as the sum of the duration of both periods. If, for example, a person was employed for two months and ceased employment then later was placed in another position for three months, the employment duration for that person would be recorded as **five months**.

Where a person has overlapping or concurrent jobs, the employment duration is calculated as the period of time the person is in continuous work, not the sum of the duration of both periods. If, for example, a person has held one position for six months and commences a second position three months into the first job, and the second position lasts for four months, the total duration of employment is to be recorded as **seven months**. The impact of the second position will be measured by an increase in the number of hours worked per week.

**Justification:** To examine the consumers duration of employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## 19. AVERAGE STANDARD HOURS WORKED DURING 1998/99

**Defined as:** The standard number of hours worked per week by the consumer. If standard hours vary, estimate average standard hours.

**Classification:** Standard hours to one decimal place, rounded to the nearest half hour (eg. 15 hrs and 30 minutes = 15.5).

**Comment:** An indication of the number of hours worked in 1998/1999. Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment.

To illustrate the method for calculating the average hours and employment duration, two examples are given below. The first is where a person has two jobs that are consecutive, and a second where the two jobs are concurrent. Details of the two jobs are:

Job 1        2 months (or 8 weeks) for 15 hours per week  
 Job 2        3 months (or 13 weeks) for 20 hours per week

### Example 1 Consecutive Jobs

a) Duration

Where Job 1 and Job 2 are consecutive the duration is the sum of both periods.  
 3 months + 2 months = 5 months.

b) Average Hours per Week

In a case where Job 1 and Job 2 are consecutive, the method to calculate the average hours is given below:

$$\frac{\text{Sum of number of hours worked}}{\text{Sum of duration (weeks)}} = \frac{120 \text{ hours} + 260 \text{ hours}}{21 \text{ weeks}}$$

$$= 18 \text{ hours/week}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 18 hours/week for a period of 5 months, during the report period.

Note: When calculating average hours, the duration is termed in weeks for greater accuracy.

### Example 2 Concurrent Jobs

a) Duration

For concurrent jobs, the employment duration is the period of time the person is in continuous employment, irrespective of any overlapping time. The period of time where jobs overlap is not counted. Thus, using the example of the two jobs given above, if both jobs started on the same date, the total employment duration would be recorded as **three months**.

b) Average hours per week

Where jobs are concurrent the average hours per week are calculated by dividing the sum of hours worked by the period of continuous employment (**not the sum of duration of both jobs**).

$$\frac{\text{Sum of hours worked}}{\text{Duration of continuous employment}} = \frac{120 \text{ hours} + 260 \text{ hours}}{13 \text{ weeks}}$$

$$= 30 \text{ hours/week}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 30 hours/week over a three month period.

**Justification** To examine the employment patterns of consumers in conjunction with other indicators and for comparisons with ABS data. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## 20. CONSUMER EMPLOYED 30 JUNE 1999 AND 1 JULY 1999.

**Defined as:** Employment of a consumer on both 30 June 1999 and 1 July 1999.

**Classification:** 1 Yes  
2 No

**Comment:** To determine whether a consumer worked from one financial year 'into' the next financial year.

**Justification:** To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

---

## 21. EMPLOYED 1999/2000 FINANCIAL YEAR

**Defined as:** Was the consumer employed in the 1999/2000 financial year.

**Classification:** 1 Yes  
2 No

**Comment:** Identifies whether the consumer was employed during this funding year.

**Justification:** To examine the consumers duration of employment. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

---

## 22. PERIOD OF EMPLOYMENT DURING 1999/2000 FINANCIAL YEAR

**Defined as:** The number of months a consumer has worked over the 1999/2000 financial year.

**Classification:** Number of Months

Does this period include three months continuous employment?

The number of months is mandatory. For any period that is more than three months please also indicate by ticking the box.

**Comment:** Identifies how many months in the financial year a consumer has worked. The 'including 3 months of continuous employment' flag is a transitional data item for Grant versus Case Based Funding Trial and evaluation.

This identifies a worker target being met in the 1999/2000 financial year and coupled with a worker target being met in 1998/1999, enables classification as either a replacement, continuing, continuing (part year) or new worker.

Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment. (Total hours are outlined on page 29).

The method of calculating employment duration in cases of multiple jobs is as follows:

Where a person has consecutive jobs, the employment duration is calculated as the sum of the duration of both periods. If, for example, a person was employed for two months and ceased employment then later was placed in another position for three months, the employment duration for that person would be recorded as **five months**.

Where a person has overlapping or concurrent jobs, the employment duration is calculated as the period of time the person is in continuous work, not the sum of the duration of both periods. If, for example, a person has held one position for six months and commences a second position three months into the first job, and the second position lasts for four months, the total duration of employment is to be recorded as **seven months**. The impact of the second position will be measured by an increase in the number of hours worked per week.

**Justification:** To gain a greater understanding of patterns of consumers employment over time. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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### **23. AVERAGE STANDARD HOURS WORKED DURING 1999/2000**

**Defined as:** The standard number of hours worked per week by the consumer. If standard hours vary, estimate average standard hours.

**Classification:** Standard hours to one decimal place, rounded to the nearest half hour (eg.15 hours and 30 minute = 15.5)

**Comment:** An indication of the number of hours worked in 1999/2000.  
Where a person has had more than one job during the report period, it is necessary to calculate an average of the total hours and duration of employment.

To illustrate the method for calculating the average hours and employment duration, two examples are given below. The first is where a person has two jobs that are consecutive, and a second where the two jobs are concurrent. Details of the two jobs are:

Job 1 2 months (or 8 weeks) for 15 hours per week  
Job 2 3 months (or 13 weeks) for 20 hours per week

### Example 1 Consecutive Jobs

a) Duration

Where Job 1 and Job 2 are consecutive the duration is the sum of both periods.

3 months + 2 months = 5 months.

b) Average Hours per Week

In a case where Job 1 and Job 2 are consecutive, the method to calculate the average hours is given below:

$$\frac{\text{Sum of number of hours worked}}{\text{Sum of duration (weeks)}} = \frac{120 \text{ hours} + 260 \text{ hours}}{21 \text{ weeks}}$$
$$= 18 \text{ hours/week}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 18 hours/week for a period of 5 months, during the report period.

Note: When calculating average hours, the duration is termed in weeks for greater accuracy.

### Example 2 Concurrent Jobs

a) Duration

For concurrent jobs, the employment duration is the period of time the person is in continuous employment, irrespective of any overlapping time. The period of time where jobs overlap is not counted. Thus, using the example of the two jobs given above, if both jobs started on the same date, the total employment duration would be recorded as **three months**.

b) Average hours per week

Where jobs are concurrent the average hours per week are calculated by dividing the sum of hours worked by the period of continuous employment (**not the sum of duration of both jobs**).

$$\frac{\text{Sum of hours worked}}{\text{Duration of continuous employment}} = \frac{120 \text{ hours} + 260 \text{ hours}}{13 \text{ weeks}}$$
$$= 30 \text{ hours/week}$$

c) Answer

In this case, the person would be recorded as being employed for an average of 30 hours/week over a three month period.

**Justification:** To examine the employment patterns of consumers in conjunction with other indicators and for comparisons with ABS data. To derive performance information contained in Attachments B3 and B4 of Employment Assistance Service Level Agreements (for 1999/2000).

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## 24. PHASE

**Defined as:** The status of the consumer in the service outlet on Friday, 30 June 2000.

- Classification:**
- 1 **Worker: (Note: this does not equal a worker target)**  
a consumer who has been offered a contract of employment and has accepted it with an employer in open or supported employment. Consumers in the following employment situations should be recorded as workers:
    - apprentice
    - contract work
    - enclaves
    - family business
    - self-employed
    - trainee
    - volunteer work
    - Work Based Personal Assistance
    - work from home
    - work in open employment, supported employment, or
    - open and supported employment services.
  - 2 **Work experience:**  
a consumer who is undertaking paid or unpaid work experience or work trial. Consumers in the following employment situations should be recorded as work experience:
    - work trial - Open Employment
    - work trial - Supported Employment
  - 3 **Job Seeker:**  
a consumer who receives support from a service to prepare them for employment and/or to help place them in employment. It may include skills assessment, pre-employment training, job search etc. A consumer who is employed and is seeking other or further employment is a worker, *not* a job seeker. Consumers in the following employment situations should be recorded as Job Seekers:
    - CRS program
    - further education
    - pre-employment training
    - social skills training
    - vocational program
  - 4 **Other:**  
Please specify. Consumers in the following situations should be recorded as Other:
    - non vocational programs
    - daycare programs
    - Activity Therapy Centre
    - Independent Living Training
  - 5 **Independent Worker:**  
A consumer who the service outlet assisted to obtain employment during the previous funding year, who continues to work but receives no employment assistance from the service outlet during this funding year.



**Comment:** It is possible for a consumer to be in two phases at the one time. The most common situation is when a person is a Worker and is also seeking a new job (ie. Job seeker). In this instance ‘Worker’ should be recorded.

**WHERE A RESPONSE OF ‘NO’ HAS BEEN PROVIDED FOR QUESTION D,  
PLEASE SELECT THE BLANK OPTION FOR THIS QUESTION,  
DO NOT COMPLETE ANY FURTHER QUESTIONS.**

**IF THE CONSUMER’S PHASE IS WORK EXPERIENCE, JOB SEEKER OR  
OTHER, DO NOT ANSWER ANY FURTHER QUESTIONS.**

**Justification:** To determine the employment phase (status) of the consumer on census day.

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## **25 WAGE**

**Defined as:** Indication, by range, of the gross weekly wage being paid to the consumer by their employer. If the consumer’s weekly wage varies, use an average wage.

Classification:	1	No Wage
	2	\$1-20
	3	\$21-40
	4	\$41-60
	5	\$61-80
	6	\$81-100
	7	\$101-150
	8	\$150-200
	9	\$201-250
	10	\$251-300
	11	\$301-350
	12	\$351-400
	13	more than \$400

**Justification:** To look at comparative outcomes, in conjunction with other indicators such as type of disability, wage level, basis and type of employment.

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## **26. WAGE LEVEL AND CONDITIONS (award/agreement comparison)**

**Defined as:** Current relationship of the consumer’s wage and conditions to award/agreement wage.

**Classification:** 1 **(Full) Award Wage and Conditions**  
The ‘full award wage’ is the rate set in the relevant award for a particular occupation. Awards are legally enforceable documents that prescribe wages and conditions of employment and are determined by industrial relations commissions or tribunals. An award wage is the legal minimum rate of pay.

- 2 **SWS productivity based wage**  
A productivity based wage rate determined in accordance with the Supported Wage System (SWS). The worker must be a participant in the SWS, administered by the Commonwealth Department of Family and Community Services. (An SWS participant receives an Award Wage, but should only be counted in the SWS productivity based wage category).
- 3 **Other pro rata/productivity based wage under legal industrial agreement**  
A pro rata or productivity based wage, paid under a legal industrial agreement (for example, an Aged or Infirm Permit, Special Wage Permit, or Enterprise Agreement which provides a discounted or reduced wage rate based on the person's productive capacity). Awards with Under Rate Employee Clauses would also fall into this category. 'Piece rates' or 'payment by results' are other systems which remunerate workers based on their level of output.
- 4 **Enterprise or Certified Agreement which covers wages**  
Enterprise or Certified Agreements are specifically negotiated for a workplace or organisation, and are the result of workplace or enterprise bargaining. Agreements can be made between employers and unions, or directly between employers and employees. They carry the same legal force as an Award.
- 5 **Individual Workplace Agreement/Employment Contract**  
A written agreement between an employer and an employee about that employee's terms and conditions of employment (for example, an Australian Workplace Agreement issued by the Office of the Employment Advocate, a State-based Individual Workplace Agreement, or a common law employment contract). Individual agreements/contracts may vary from employee to employee in the same workplace.
- 6 **Wage not based on award/agreement**  
Any wage which does not fit into one of the above categories

**Justification:** To assist in assessing wage and condition outcomes and trends

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## 27. BASIS OF CURRENT EMPLOYMENT

**Defined as:** The basis on which the consumer is currently employed.

### **Full Time Employment**

Full time workers work the agreed or award hours for a full time employee in their occupation. If agreed or award hours do not apply, employees are regarded as full time if they ordinarily work 35 hours or more per week.

### **Part Time Employment**

Part time workers work fewer hours than full time employees, and are employed on a permanent or continuing basis. They accrue paid holidays, sick leave and long service leave entitlements on a pro rata basis. (Employment of less than 35 hours per week is generally considered to be part-time).

### **Casual Employment**

Casual employees are not usually entitled to paid holiday or sick leave. They will generally have a higher hourly rate or loading to compensate for the lack of leave and other entitlements. They may be either permanent or temporary employees and have either fixed or irregular hours of work.

### **Seasonal Employment**

Seasonal work is work in a position or industry that experiences a dramatic employment increase or build up for a defined period of time each year, after which the employment ceases or is greatly reduced until the following season. (Good examples of seasonal work are the fruit picking and ski seasons).

### **Permanent Employment**

Permanent employees are employed on a continuing basis, and are entitled to paid holiday leave, sick leave and long service leave (usually there is a qualifying period).

### **Temporary Employment**

Temporary employees are employed for a short or fixed term and are entitled to paid holiday and sick leave (usually there is a qualifying period).

- Classification:**
- 1 Full Time - Permanent employment
  - 2 Part Time - Permanent employment
  - 3 Casual - Permanent employment
  - 4 Seasonal - Permanent employment
  - 5 Full Time - Temporary employment
  - 6 Part Time - Temporary employment
  - 7 Casual - Temporary employment
  - 8 Seasonal - Temporary employment

**Comment:** This item is not related to the number of hours the individual works: it is an indication of the permanency of the position held.

**Justification:** To examine the permanency and nature of work held.

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## **28. SETTING OF EMPLOYMENT**

**Defined as:** The current employment setting of the consumer.

- Classification:**
- 1 The consumer is employed by your service or another Commonwealth disability employment service (typically the service supports, employs and pays the consumer).
  - 2 The consumer is employed by an employer in the open labour market.
  - 3 Other (specify): should be used where neither of the above describe the type of employment, for example self-employed, contract work, etc.

**Comment:** Where a consumer has two or more jobs that are in different settings, the place where the person spends the most time should be selected. Where a consumer spends equal amounts of time in different settings, please make a judgement on which ONE should be recorded.

**Justification:** To determine the employment environment/setting of the consumer.

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## **7.7 Feedback on the 2000 Commonwealth Disability Services Census Report**

The annual Commonwealth Disability Services Census Report is used for a variety of purposes and its readership is increasing.

To ensure continuous improvement in the content and presentation of the report, your feedback on the 2000 Commonwealth Disability Services Census Report is essential.

The Department would appreciate receiving your feedback and any further comments or suggestions you may have. We will endeavour to incorporate your suggestions into the 2001 Census Report. To assist you in evaluating the 2000 Report, the following form may be cut out and forwarded to:

Disability Services Census Report Evaluation  
Disability Service Reforms Branch  
CE3  
Department of Family and Community Services  
PO Box 7788  
Canberra Mail Centre ACT 2610

Should you wish to discuss the report or require further information please contact the Information Management Team on (02) 6244 7384.

# Feedback on the 2000 Commonwealth Disability Services Census Report

**Contact Details:**

Name (optional): .....

Role: .....

Branch/Section/Service: .....

Contact Phone Number: (.....) .....

**1. Is the level of detail in the report sufficient?**

Yes     No

**2. Are you happy with the length of the report?**

Yes     No

**3. Is the layout of the report easy to follow (i.e. is it easy to find information you are looking for)?**

Yes                       No

**4. How useful are the Data Summary and Summary of Findings?**

Comments: .....  
.....  
.....

**5. How useful are the regional analyses of consumers and services?**

Comments: .....  
.....  
.....

**6a. Do you find the tables and graphical representation useful and easy to interpret?**

Yes                       No

If No, why? .....

**6b. Do you prefer tables or graphs?**

Tables                       Graphs

Comments: .....

**6c. Is the text accompanying the tables and figures easy to follow and useful?**

Yes                       No

Comments: .....

**7a. Which tables and figures do you use?** (To identify specify Table 22, figure 4 etc)

Comments: .....

.....

.....

**7b. Are there any further tables or figures you would like to see in the report?**  
(such as cross-collection comparisons)

Comments: .....

.....

.....

**8. Keeping in mind the data items collected, what other information would you like to see in the report?**

Please specify: .....

.....

**9. What other data should be collected?**

Comments: .....

.....

**Can you suggest any further improvements to the report?**

(please use reverse of form if more space is required)

.....

.....

.....

Thank you for your feedback



