



Cornell University
ILR School

***ILR School Theses and Dissertations
Categorized by Subject***

ILR School Theses and Dissertations: a listing

Compiled by Susan LaCette
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October, 2006

Job Satisfaction, Employee Morale, and Employee Motivation

2006. Ph.D. Doellgast, Virginia Lee. **Negotiating Flexibility: The Politics of Call Center Restructuring in the U. S. and Germany.** Advisor: R. Batt.
Employee stock options--United States. Executives--United States--Attitudes.
2004. Ph.D. Dunford, Benjamin B. **Executives out-of-the-money : the impact of underwater stock options on voluntary turnover.** Advisor: J. Boudreau.
Employee stock options--United States. Executives--United States--Attitudes.
2003. Ph.D. Levy, David Adam. **Life meaning from a paradigmatic perspective, its impact on job satisfaction and an introduction to self-realization theory.** Advisor: T. Hammer.
Job satisfaction--Case studies.
2003. Ph.D. Lu, Chien-Chung. **Organizational downsizing, high commitment human resource practices, and the attitudes of army officers.** Advisor: J. Bishop.
United States. Army--Officials and employees. Downsizing of organizations--United States.
2002. Ph.D. Moynihan, Lisa M. **Service work in the information age : an investigation of the role of human resource management practices, knowledge transfer, and customer satisfaction in call centers.** Advisor: P. Wright.
Call centers--Personnel management. Customer services--Management.
2001. M.S. Fowler, Joshua Mark. **The relationship among subordinate personality characteristics, preferred behavior in leaders, satisfaction, and satisfactoriness : a person-organization fit approach.** Advisor: T. Hammer.
Supervision of employees Psychological aspects. Executives Psychology. Executives Selection and appointment United States. Personality and occupation United States.
2000. Ph.D. Clifton, Jean Marie. **Restructuring the employment relationship : implications for firms, unions, and employees.** Advisor: H. Katz.
Industrial relations United States. Downsizing of organizations United States. Corporate reorganizations United States. Employees Attitudes.
2000. Ph.D. Marler, Janet H. Gompels. **Toward a multi-level model of preference for contingent employment.** Advisor: G. Milkovich.
Temporary employment--United States. Hours of labor, Flexible--United States. Temporary employees--Job satisfaction--United States.
1998. Ph.D. Yanadori, Yoshio. **Recipe for Success? Performance Consequences of Incentive Intensity in Information Technology.** Advisor: G. Milkovich.
1997. Ph.D. Erez, Amir. **Core self-evaluations as a source of work-motivation and performance.** Advisor: T. Judge.
Employee motivation. Self-evaluation. Performance Psychological aspects.

1997. Ph.D. Fang, Meiyu. **A study of work motivation : the influence of organizational variables and individual characteristics on work motivation and outcomes.** Advisor: B. Gerhart.
Employee motivation. Employees Attitudes.
1997. Ph.D. Johnson, Diane Elizabeth. **Clarifying organizational differences between in-role and extra-role work behaviors.** Advisor: L. Dyer.
Organizational behavior. Role expectation. Employee motivation.
1996. Ph.D. Bloom, Matthew C. **Using the contract metaphor to understand the bundle of returns in the employment relationship.** Advisor: O. Mitchell.
Industrial relations. Labor contract. Employees--Attitudes.
1996. M.S. Cyr, Linda Ann. **Total compensation satisfaction and employee performance : expanding pay satisfaction based on the theory of the employment relationship.** Advisor: T. Welbourne.
Wages and labor productivity United States. Compensation management United States.
1996. M.S. Mitsuhashi, Hitoshi. **Employers' attitudes toward employee voice : specifying the determinants encouraging US nonunion employers to install nonunion employee voice mechanisms.** Advisor: R. Stern.
Grievance procedures United States. Employer attitude surveys United States. Organizational behavior United States.
1995. Ph.D. Shibata, Hiromichi. **Japanese and American workplace industrial relations : skill formation, communication, and conflict resolution.** Advisor: H. Katz.
Industrial relations Japan. Industrial relations United States. Employees Training of Japan. Employees Training of United States. Employee motivation Japan. Employee motivation United States. Incentives in industry Japan. Incentives in industry United States.
1995. M.S. Sturman, Michael Craig. **Predicting decision quality and satisfaction of employee health care selection decisions in a flexible benefits environment.** Advisor: G. Milkovich.
Cafeteria benefit plans United States. Decision making. Choice (Psychology).
1994. Ph.D. Carter, Shani D. **The influences of training method, factors of cognitive ability, motivation, and affect on training outcomes.** Advisor: R. Bretz.
Employees Training of Psychological aspects. Occupational training Psychological aspects. Cognition. Motivation (Psychology). Affect (Psychology). Training.
1994. M.S. Erez, Amir. **Dispositional source of job satisfaction : the role of self-deception.** Advisor: T. Judge.
Job satisfaction United States. Self-deception. Quality of work life United States Psychological aspects. Happiness. Adjustment (Psychology). Adaptability (Psychology).

1994. M.S. Polansky, Tal. **Perceptions of empowerment by different groups in an organization.** Advisor: L. Gruenfeld.

Employee empowerment United States. Industrial management Employee participation United States. Employees United States Attitudes. Organizational change United States.

1994. Ph.D. Watanabe, Shinichiro. **The distinction between latent and manifest person-situation relations : mechanisms of the mode transformation and links to situational satisfaction and attachment.** Advisor: T. Hammer.

Supervision of employees Psychological aspects. Interpersonal relations. Personnel management Psychological aspects. Work Psychological aspects.

1992. M.S. Edlefsen, Paul J. **An investigation into the relationship between benefits satisfaction and benefits knowledge and how computerized decision aids influence this relationship.** Advisor: G. Milkovich.

Employee fringe benefits United States Psychological aspects. Employee fringe benefits United States Decision making Data processing. Job satisfaction United States.

1990. Ph.D. Bamberger, Peter Alan. **Antecedents and consequences of role stress : the processes leading to turnover intentions among public sector professionals.** Advisor: S. Bacharach.

Professional employees in government United States Job stress. Labor turnover United States. Work and family United States.

1990. M.S. Gary, John Ahern. **The labor market outcome effects of heavy/problem drinking among young male workers.** Advisor: J. Bishop.

Alcoholism and employment United States.

1990. M.S. Rundle, James Robert. **Trust and attitudes toward unionism : a study of a teachers' union.** Advisor: H. Katz.

Teachers' unions Psychological aspects. Collective bargaining Teachers. Teachers Attitudes.

1989. M.S. Chang, Ling-Jiuan Joann. **Objective measures of alternative job opportunities and voluntary turnover.** Advisor: B. Gerhart.

Labor turnover United States Econometric models. Labor mobility United States Econometric models. Unemployment United States Econometric models. Job vacancies United States Econometric models. Job satisfaction United States Measurement.

1987; (1988). Ph.D. Gaston, Noel George. **The variability of hours as a job characteristic.** Advisor: R. Ehrenberg.

Hours of labor, Flexible. Job security. Risk assessment.

1987. Ph.D. Keefe, Jeffrey Harold. **Numerical control and labor : adoption and consequences.** Advisor: D. Lipsky.

Machine-tools Numerical control. Labor supply Effect of technological innovations on.

1984. M.S. Bamberger, Peter Alan. **The implementation of shop-floor participatory quality of working life programs in smaller organizations : an exploratory analysis.** Advisor: S. Bacharach.
Quality of work life.
1984. M.S. Gash, Debra Carol. **A cognitive examination of job involvement.** Advisor: S. Bacharach.
Job satisfaction. Work Psychological aspects.
1984. M.S. Hutton, Patricia Ellen. **Phased retirement, attitude toward retirement and locus of control.** Advisor: L. Williams.
Retirement. Aged Employment. Part-time employment.
1982. M.S. Diamond, Alice. **Analysis of job stress and coping in police officers.** Advisor: S. Kirmeyer.
Police Job stress. Job stress.
1982. Ph.D. Petit, Andre. **Dimensions of the received role and facets of job satisfaction among school administrators.** Advisor: L. Dyer.
School administrators United States. Job satisfaction United States.
1980. M.S. Porter, Gayl. **Job challenge : definition and component identification.** Advisor: T. Hammer.
Job satisfaction.
1980. Ph.D. Schwartz, Howard Samuel. **From Protestant ethic to obsession-compulsion job involvement as a moderator of the effects of job scope on job satisfaction.** Advisor: L. Gruenfeld.
Job satisfaction.
1978. Ph.D. Bergeron, Jean Louis. **An examination of the relationship between participation and the expectancy model of work motivation.** Advisor: L. Dyer.
Employee motivation. Motivation (Psychology). Social participation.
1978. M.S. DeAngelo, Charles Salvatore. **Developing an employment readjustment system in response to layoffs in New York State government : a case study.** Advisor: R. Risley.
Layoff systems New York (State). New York (State) Officials and employees.
1977. Ph.D. Freedman, Stuart Charles. **The effects of motive attribution and perceived tactical alternatives on compliance to threats and promises in a negotiation task.** Advisor: S. Bacharach.
Negotiation. Mediation and conciliation, Industrial. Motivation (Psychology).
1977. Ph.D. Long, Richard Joseph. **The effects of employee ownership on job attitudes and organizational performance : an exploratory study.** Advisor: W. Whyte.

Byers Transport. Employee ownership Case studies. Employee ownership Canada Case studies. Job satisfaction.

1977. Ph.D. Theriault, Roland Donald. **Equity theory : an examination of the inputs and outcomes in an organizational setting.** Advisor: L. Dyer.
Job satisfaction.
1976. M.S. LaMountain, Dennis Michael. **The performance appraisal interview : a study of its effects upon satisfaction, motivation and role clarity.** Advisor: W. Wolf.
Communication in personnel management. Employees Rating of.
1976. Ph.D. Moitra, Sandhya. **A pre-program evaluation model determining training effectiveness, based on the expectancy theory of work-motivation.** Advisor: L. Gruenfeld.
Employees Training of. Motivation (Psychology).
1975. Ph.D. Driscoll, James W. **Determinants of faculty attitudes towards collective bargaining for the faculty at Cornell : participation and trust in the decision-making process.** Advisor: L. Gruenfeld.
Cornell University Faculty. Collective bargaining College teachers New York (State) Ithaca.
1975. M.S. Kurlander, Geraldine Homall. **The motivation to be promoted among non-exempt employees : an expectancy theory approach.** Advisor: F. Miller.
Promotions. Psychology, Industrial.
1975. Ph.D. MacEachron, Ann Elizabeth. **Job level, individual differences and job satisfaction : an interactive approach.** Advisor: L. Gruenfeld.
Job satisfaction. Psychology, Industrial.
1975. Ph.D. Mena, Manuel Alfred. **Paraprofessionals : perceptions of opportunities for advancement and their relationship to job satisfaction.** Advisor: J. Wright.
Job satisfaction. Promotions. Library technicians. Teachers' assistants.
1975. Ph.D. Pinder, Walter Charles Craig. **The moderating effect of worker orientation on the relationship between contingent versus noncontingent reward systems and intrinsic motivation and performance.** Advisor: L. Williams.
Psychology, Industrial. Wage payment systems.
1975. Ph.D. Seybolt, John Winfield. **Job satisfaction and turnover in work organizations as a function of the person - environment interaction.** Advisor: L. Gruenfeld.
Job satisfaction. Labor mobility.
1975. M.S. Weyrauch, Werner. **MBO and motivation : system determinants of the components of an expectancy theory model.** Advisor: L. Dyer.
Personnel management. Motivation (Psychology).

1972. M.S. Kassum, Saleem. **The relationship of perceived supervisory behavior to satisfaction with supervision, patient care, and organizational coordination among nurses in a pediatric hospital.** Advisor: J. McKelvey.
Nurses United States Job satisfaction Case studies. Supervision of employees.
1971. Ph.D. Brown, John Lewis. **The effects of the interaction of individual differences and situational variables on job satisfaction.** Advisor: L. Williams.
Job satisfaction. Psychology, Industrial.
1971. M.S. Foster, Richard Gary. **Student attitudes concerning occupational choice: assumptions toward a systems-model study of the modern organization.** Advisor: N. Rosen.
Vocational guidance United States. Attitude (Psychology) Testing. Students Attitudes. Occupations. Vocational guidance. Attitude (Psychology). Students. Occupations United States.
1971. M.S. Mena, Manuel Alfred. **Some contributory aspects of powerlessness toward job dissatisfaction in clerical work.** Advisor: L. Williams.
Job satisfaction. Clerks.
1969. M.S. Levy, Steven Mark. **Field independence-field dependence and occupational interests.** Advisor: L. Gruenfeld.
Perception. Attitude (Psychology). Occupations.
1968. M.S. Nedd, Albert Neville B. **An exploratory study of the job satisfaction attitudes of a group of chemists, engineers and technicians.** Advisor: H. Landsberger.
Job satisfaction Case studies. Professional employees Case studies. Employee attitude surveys.
1968. M.S. Turney, John Richard. **Technical competence and other leadership role requirements as perceived by technical-professional subordinates and managers in different organizational functions and levels.** Advisor: N. Rosen.
Employees Rating of. Promotions. Executive ability. Employee attitude surveys. Professional employees.
1967. Ph.D. Balk, Walter L. **Certain social psychological aspects of supervisory performance quantification in large work organizations.**
Supervision of employees. Psychology, Industrial. Employee attitude surveys. Work measurement. Organization.
1967. M.S. McLaren, Andrew Niel. **Job dissatisfactions as functions of individual and organizational variables.**
Job satisfaction. Employee attitude surveys. Psychology, Industrial. Industrial sociology.

1967. Ph.D. Theodore, Eustace Demetrios. **Beliefs, values and preferences; a search for the source: a military field experiment.**
Attitude (Psychology). Sociology. United States. Army.
1967. Ph.D. Weissenberg, Peter. **Psychological differentiation and job satisfaction.**
Job satisfaction Research. Psychology, Industrial.
1966. Ph.D. Edgecomb, Theodore Stephen. **The motivational consequences of task attributes and supervision.**
Job satisfaction Case studies. Supervision of employees Case studies.
1965. M.S. Schwartzbaum, Allan Murray. **The motivation of supervisors to interact horizontally and diagonally.**
Organization. Organization Case studies. Supervision of employees. Communication in management.
1965. M.S. Theodore, Eustace Demetrios. **An exploration of attitude change as a result of task experience.**
Attitude (Psychology).
1964. M.S. Balk, Walter L. **The perception of and behavior toward ambiguous stimuli by two groups.**
Perception. Interest (Psychology). Attitude (Psychology). Education Aims and objectives. Engineering Study and teaching.
1964. M.S. Salinas, Raymond Conde. **An exploratory study of job satisfaction attitudes among non-academic university personnel.**
Cornell University Personnel management. Universities and colleges Employees. Job satisfaction. Employee attitude surveys.
1963. Ph.D. Hulin, Charles Lee. **A linear model of job satisfaction.**
Job satisfaction.
1963. M.S. Torpie, Allen Lawrence. **Job satisfaction and its relationship to turnover.**
Working class. Job satisfaction. Labor turnover.
1962. Ph.D. Hinrichs, John Ryland. **The impact of industrial organization on the attitudes of research chemists.**
Research, Industrial Personnel administration. Scientists. Chemists.
1961. M.S. Gillis, John Simon and Loblaw inc. **Responsibility at work, aspirations and the need for achievement among young workers.**
Job satisfaction. Youth Employment.
1960. Ph.D. Ferguson, John Bodley. **Job satisfaction and job performance within a university faculty.**

University of Hawaii (Honolulu). Job satisfaction--Case studies. Universities and colleges--Faculty.

1958. Ph.D. Walker, Roger Williams. **An evaluation of a preretirement planning program: the TVA experience.**

Tennessee Valley Authority. Aged Employment. Retirement. Employee attitude surveys.

1957. M.S. Agrama, Aly Sadek. **Morale and satisfaction of volunteers in fund raising: a case study of Verona County United Fund.**

United Fund. Federations, Financial (Social service). Social group work.

1956. M.S. Suttell, Elizabeth Jane. **The employment of the handicapped in industry: present attitudes and future possibilities.**

Handicapped Employment.

1955. M.S. Chapman, Idris John. **The relationship between pre-retirement programs and attitudes towards work and retirement.**

Aged Employment. Retirement. Employee attitude surveys.

1955. M.S. Savoie, Ernest Joseph. **The New York Mills Company, 1807-1914; a study of managerial attitudes and practices in industrial relations.**

New York Mills Company.

1954. M.S. Senderoff, Geraldine. **Using attitude surveys and results for supervisory development programs.**

Employee attitude surveys Case studies. Supervisors, Industrial Case studies.

1952. M.S. Felker, John J. **An analysis of an attitude survey of a cooperative organization in upstate New York.**

1950. Ph.D. Foltman, Felician F. **Factors bearing on supervisory morale - an analysis of a training program, the philosophy of management, and certain personnel practices; a case study.**

1947; (1948). M.S. in ILR Burns, William Patrick. **A study of personnel policies, employee opinion and labor turnover (1930-1946) at the Endicott Johnson corporation.**