
From the Editor

2005 Best Paper Award

I would like to use my August editorial to recognize the many contributors to the *Cornell Quarterly's* content and, in particular, highlight some of the best content from 2004.

Many authors submitted papers to the journal this year and last, and as I discussed in my May editorial, we had a healthy supply of content, submitted by a variety of authors at various institutions, content from both academics and practitioners, and a strong acceptance rate. To recognize some of the most noteworthy of these contributions, the Center for Hospitality Research has sponsored the fourth annual award for the best *CQ* article that appeared in the preceding year. (Both invited and refereed articles were eligible.) I solicited nominations from the editorial board and through a Web-based survey of *CQ* readers. The editorial board voted on all nominated papers. The three highest rated papers were then voted on by the CHR Advisory Board.



Michael C. Sturnam

As determined by the *CQ* Editorial Board and the CHR Advisory Board, the winning article was written by Timothy R. Hinkin and Chester A. Schriesheim, titled “‘If You Don’t Hear from Me You Know You Are Doing Fine’: The Effects of Management Nonresponse to Employee Performance,” published in the November 2004 issue.

The Hinkin and Schriesheim article was chosen from a strong field. I also want to mention the two other finalists, who also had truly noteworthy articles. Honorable mention thus goes to Sheryl Kimes for her February 2004 article “Restaurant Revenue Management: Implementation at Chevys Arrowhead,” and to “Are Your Satisfied Customers Loyal?” by Iselin Skogland and Judy Siguaw.

Congratulations to the authors of all the finalists! Thanks also to all the authors who contributed articles to the *CQ* in 2004.

—M.C.S.