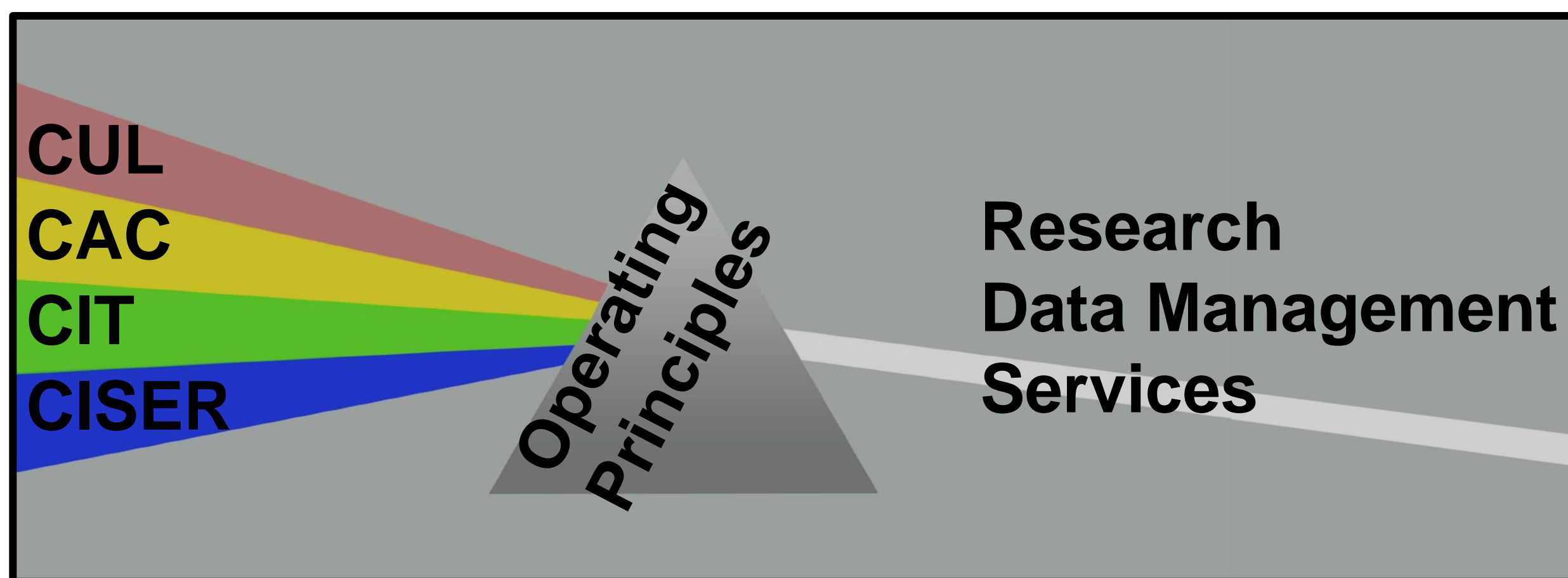# Convergence: Integrating diverse perspectives to provide a single point of service

Sarah J. Wright, Life Sciences Librarian, Mann Library, Ithaca, NY 14853 sjw256@cornell.edu

Wendy A. Kozlowski, Science Data and Metadata Librarian, Olin Library, Ithaca NY, 14853 wak57@cornell.edu

About the RDMSG

Cornell's Research Data Management Service Group (RDMSG) was created with the goal of making it as simple as possible for researchers to obtain the data management services they require.

As a cross-disciplinary virtual group, the RDMSG relies on representatives from various service providers to act as consultants. The consultant pool includes staff from both business and mission driven departments, all bringing very different backgrounds and areas of expertise to the organization.

CUL
CAC
CIT
CISER

Operating Principles

Research Data Management Services

Cultivating Convergence: Consultants worked together to develop a set of operating principles that would guide priorities and interactions, integrate the group's diverse perspectives, and articulate a single service model.
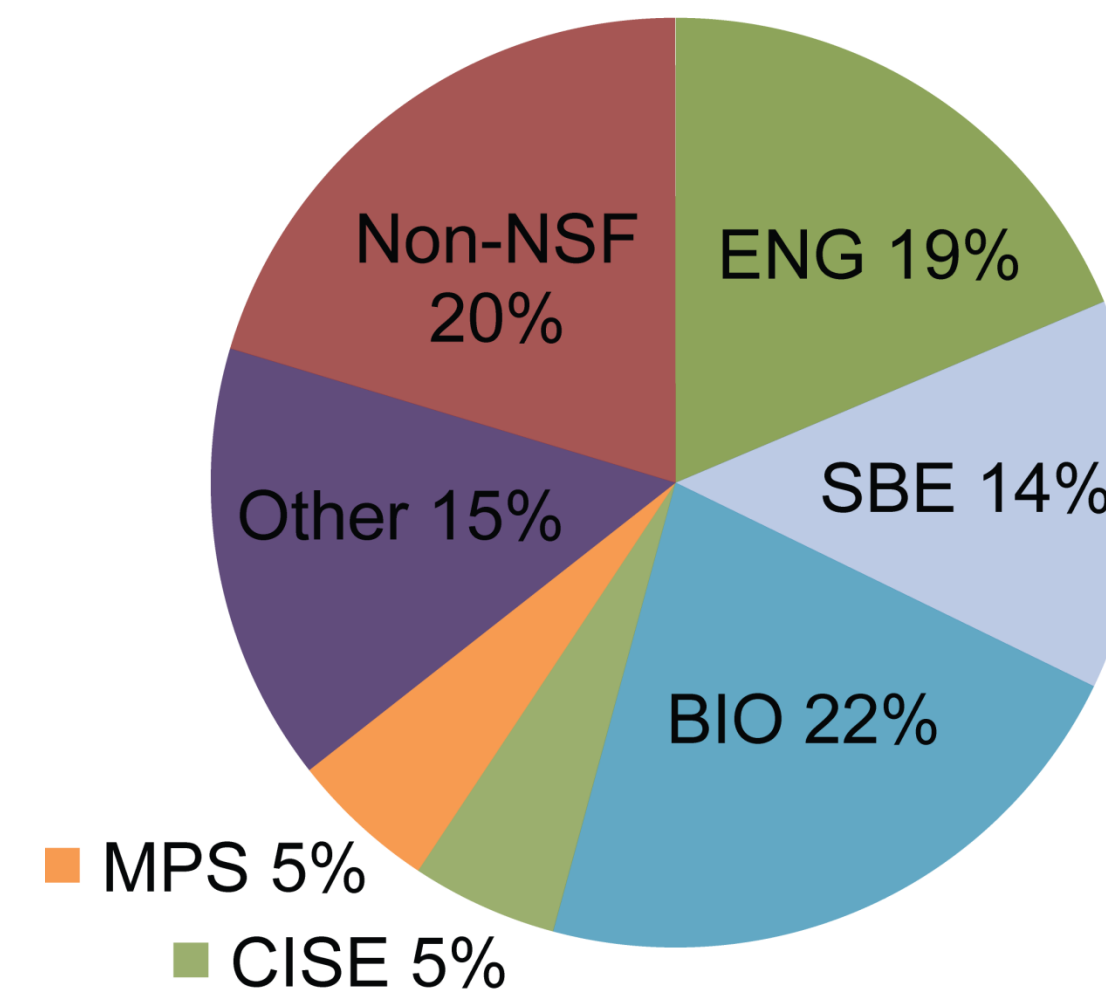
Operating Principles

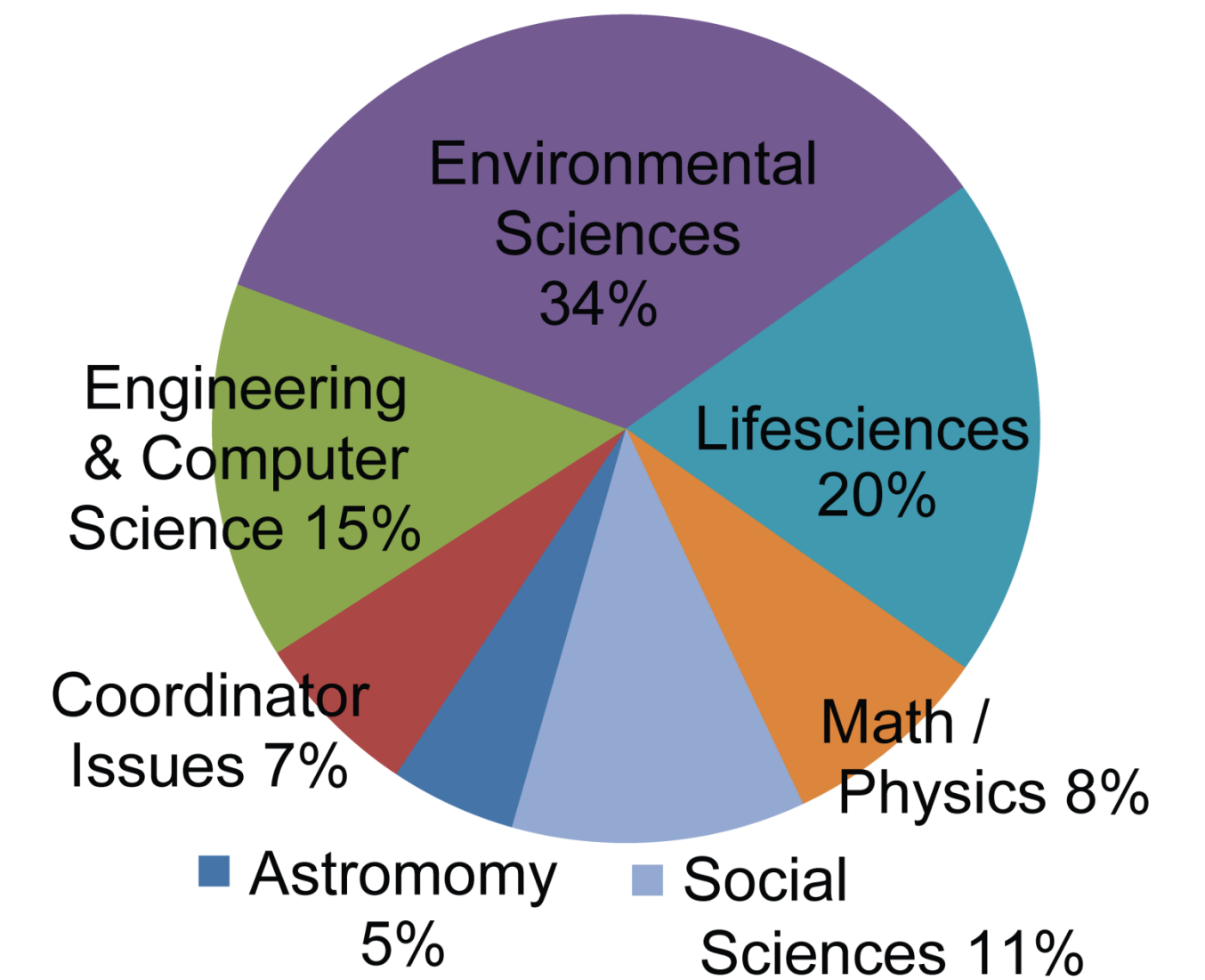RDMSG consultants strive to meet the Cornell research community's data management needs. Consultants:

♦ Provide timely and professional assistance
♦ Encourage best practices in data management
  ♦ Promote sharing, reuse and preservation
  ♦ Respect researcher concerns and constraints
♦ Share information with other RDMSG consultants to provide best possible service
  ♦ Meet regularly
  ♦ Maintain internal wiki
  ♦ Treat information in grant proposals as confidential
♦ Refer researchers to the most appropriate services, at Cornell or elsewhere

RDMSG Help Requests

By NSF Directorate

Non-NSF 20%
ENG 19%
Other 15%
SBE 14%
BIO 22%
MPS 5%
CISE 5%

By Consultant Area

Environmental Sciences 34%
Lifesciences 20%
Engineering & Computer Science 15%
Math / Physics 8%
Coordinator Issues 7%
Astromomy 5%
Social Sciences 11%

Strengths / Weaknesses

- Broad knowledgebase
- Flexibility
- University-wide commitment

- Different service models
- Challenging coordination

Proposals to NSF by Directorate

Proposals Submitted — 0, 10, 20, 30, 40, 50, 60, 70

Help Requests — 0, 2, 4, 6, 8, 10, 12, 14

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

■ BIO ■ CISE ■ ENG ■ EHR ● HELP
■ GEO ■ MPS ■ SBE ■ OTHER REQUESTS